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PHOTOS ATTACHED

MCH Home to ‘Health Care Heroes’

Ashley Hosenfeld and Jacob Letourneau are announced as Health Care Heroes by the Rochester Business Journal.

MARCH 3, 2025 — Two workers at Monroe Community Hospital were among 48 health care professionals in the Rochester area named as Health Care Heroes in the 2025 listing by the Rochester Business Journal.

The 2025 honorees from MCH are:

- **Certified Nursing Assistant Ashley Hosenfeld** was recognized in the category of **Health Care Staff**.
- **Senior Director of Food and Nutrition Jacob Letourneau** was honored in the **Management** category.

The awards recognize outstanding health care professionals and their organizations in 15 different areas for exemplary accomplishments, community leadership, innovation, and mentoring.

"We are incredibly proud to have Ashley and Jacob recognized as Health Care Heroes," said Alyssa Tallo, Executive Health Director at MCH. "Their dedication, compassion, and leadership exemplify the values we hold dear. We congratulate them and are grateful for their positive impact on the lives of our residents, families, and staff."

Hosenfeld graduated from MCH's first Nurse Aide Training Program in February, 2024 after transitioning from the retail industry. She has since become a champion of the program, mentoring new trainees, and helping to create staff training.

Hosenfeld truly cares for those she serves as well as their families and other hospital staff members, and has been an invaluable addition.

As Senior Director of Food and Nutrition, Letourneau ensures that meals at MCH are of the highest quality, offering rotating menus that bring excitement, variety, and joy to the lives of residents, staff, and visitors.

He is an inclusive, supportive mentor who motivates approximately 60 employees to serve an annual total of approximately 440,000 meals to MCH residents. Letourneau oversees a cafeteria serving breakfast, lunch, and dinner in addition to catering and mobile food options. Also, he leads several other MCH initiatives, including a four-day Leadership Academy.

Suzanne Fischer-Huettner, managing director of BridgeTower Media/Rochester Business Journal, noted that the 2025 Health Care Heroes go above and beyond to improve the quality of health care in the Rochester area.

“They work tirelessly to make a difference in the lives of others and demonstrate strong empathy, compassion and listening skills,” she said. “The accomplishments of this year’s honorees are incredibly noteworthy, and we are honored to celebrate these outstanding members of the Greater Rochester health care community.”

The Rochester Business Journal recognized the 2025 honorees in front of hundreds of health care professionals during a ceremony on Thursday, Feb. 27 at the Hyatt Regency in downtown Rochester.

ABOUT MCH

Monroe Community Hospital is the seventeenth largest standalone skilled nursing facility in the United States, and the largest in Western New York with 566 skilled nursing beds and approximately 750 employees.

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Ashley Hosenfeld



Jacob Letourneau