



## Department of Health

**ANDREW M. CUOMO**  
Governor

**HOWARD A. ZUCKER, M.D., J.D.**  
Commissioner

**SALLY DRESLIN, M.S., R.N.**  
Executive Deputy Commissioner

August 25, 2016

**DAL: DAL 16-18**  
**SUBJECT: Achieving Sustainable  
Compliance and Outcomes**

Dear Administrator/Operator:

The Division of Adult Care Facility/Assisted Living Surveillance is offering a series of statewide presentations on “Achieving Sustainable Compliance and Outcomes”. The presentations will include an overview of Quality Assurance, its application in Adult Care Facilities (ACF), and a review of the ACF statewide surveillance process and documentation tools. ACF Administrators and staff are encouraged to attend. Those in attendance will earn 2.5 hours Adult Home Administrator Continuing Education Credits.

Presentation dates are scheduled as follows:

**Capital District Area Regional Office Facilities**

Presentation was held on July 27, 2016 at LeadingAge in Latham, New York

**Central New York Regional Office Facilities**

Date: Friday, September 9, 2016

Time: 9:00 AM – 1:00 PM

Place: The Lutheran Home of Central New York

**Western New York Regional Office Facilities**

Date: Thursday, September 15, 2016

Time: 12:00 Noon – 4:00 PM

Place: Village Square Suites A&B

1471 Long Pond Road

Rochester, New York 14626

**Metropolitan Area Regional Office Facilities**

Date: Wednesdays, October 19, 2016 and November 9, 2016

Time: 9:30 AM – 2:00 PM

Place: New York State Department of Health

90 Church Street – Conference Room 4

New York, NY

Prior registration is required as seating is limited and will be offered on a first come, first serve basis. Two representatives from each facility will be accepted for registration. Both facility representatives must attend the same session.

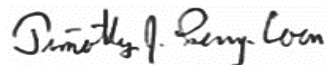
Priority will be given to those requesting to attend the presentation in the region in which their facility is located. Once seating capacity is filled, those requesting attendance will be placed on a waiting list and contacted if space or another presentation date should become available. Directions to the training site will be provided upon confirmation of registration.

To register, submit the following information to the ACF mailbox at [acinfo@health.ny.gov](mailto:acinfo@health.ny.gov):

- Facility Name
- Name/Title of each staff member attending
- Contact number and email address for each staff member

The ACF mailbox is monitored daily and confirmation of registration or placement on a waiting list will be made within 24 hours of the registration request Monday through Friday. Questions regarding these trainings should be directed to Dot Persico or Gina Raus at (518) 408-1133. We look forward to seeing you at one of the statewide trainings.

Sincerely,



Timothy Perry-Coon, Deputy Director  
Division of ACF and Assisted Living Surveillance