

Press Release

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Nascentia Health Promotes Staff

Syracuse, NY, 1/3/23 – Nascentia Health is proud to announce that three of our Syracuse office team have been promoted to new roles.

Jennifer Allen, DHN-PHRL, RN, is now vice president of patient services, overseeing the organization's certified home health agency and licensed home care services agency, which provide skills nursing and therapies and home health aide services to thousands of patients across a six-county region. She has expertise in quality assurance, public health, and telehealth programs, and focuses on improving patient outcomes and reducing rehospitalizations. She has been with Nascentia Health for three years. Jennifer is a registered nurse with more than 25 years of experience in healthcare. She received her doctorate in nursing practice, public health nurse leader (DNP-PHNL) from the University of Massachusetts Amherst. She lives in Whitney Point.

Jo Miller is now vice president of customer experience and outreach, overseeing Nascentia's call center, customer service team, outreach staff, and licensed agents. She has more than 30 years of experience with customer service and sales and 10 years of experience in the healthcare industry. She is a licensed insurance agent and a founder of Resources and Advocacy for the Aging and Disabled (RAAD), a nonprofit with chapters statewide that focuses on improving access to social services for adults. Jo has been with Nascentia since 2020. She is a graduate of SUNY Empire State College. She resides in Bradford.

Dino Duracak, PT, DPT, is now the director of quality assurance, performance improvement, and telehealth for our certified home health agency. He ensures that our clinicians provide the best care to patients, including using telehealth technology to better monitor patient health in between clinician visits. He is a licensed physical therapist with nearly 10 years of experience with hands-on patient care. He received a doctorate and bachelor's degree in physical therapy from Utica University. He resides in Utica.

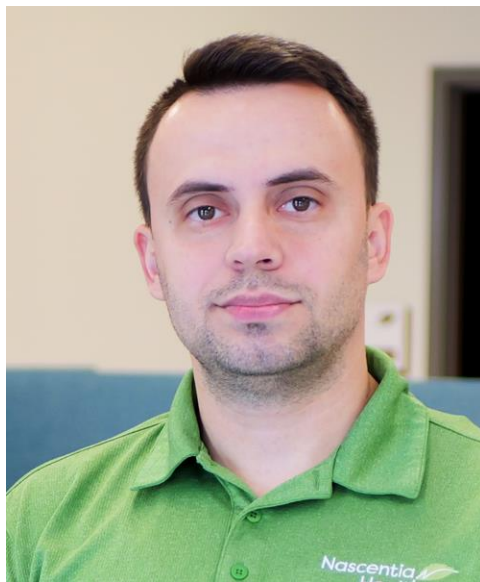
Nascentia Health is one of Central New York's largest home healthcare agencies, offering in-home skilled nursing and therapies and home health aides Across the state, Nascentia offers managed long-term care and Medicare Advantage Plans. Founded in Syracuse in 1890, the agency has more than 130 years of expertise in home care and more than 500 employees in offices in Syracuse, Rome, Rochester, Buffalo, and Albany. Learn more at nascentiahealth.org.



Jennifer Allen



Jo Miller



Dino Duracak