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## **Jefferson's Ferry Resident Engagement and Satisfaction Survey Earns Industrywide Award**

**S. Setauket, NY...December 2023...** For the third time, Jefferson's Ferry has earned a Choice Community Award from Holleran Consulting, based on the outstanding results the not-for-profit Life Plan Community received during its yearly survey of residents. Recognized as the gold standard in the senior living industry, the Choice Community Award recognizes Life Plan Communities that exceed national benchmarks for resident engagement and satisfaction. Holleran has the largest benchmark of senior living engagement scores by which Life Plan Communities can compare performance relative to their peers.

"We are exceedingly gratified to receive the Choice Community Award as a testament to the outstanding care our exceptional staff provides each day to every resident of our community," said Jefferson's Ferry President and Chief Executive Bob Caulfield. "Community is a key component of life at Jefferson's Ferry, and the special bond and engagement that exists between our residents and staff is one of our foundational objectives. I also speak for the entire community in recognition of our staff, whose expertise, dedication, and everyday generosity of spirit is reflected in this award."

Jefferson's Ferry is in the final stages of its transformative "Journey Toward Renewal," which over the last five years has added new independent living apartments, diverse dining venues and expanded its fitness center, rehabilitation therapy suite and built a new memory support wing.

"Thanks to our residents is also in order," continued Caulfield. "Their willingness to give us high marks in the survey and their overall support of our continuing efforts to make Jefferson's Ferry the best in its class is extremely rewarding. We make every effort to continually provide our residents with the exceptional, engaged, and active lifestyle that they expect and deserve, one that promotes independence, individuality, dignity, privacy, security, and peace of mind for each resident through a focus on resident programs, service and outstanding health care."

**About Jefferson's Ferry** [www.jeffersonsferry.org](http://www.jeffersonsferry.org)

Jefferson's Ferry is a not-for-profit Life Plan Community for active adults aged 62 and above, with Independent Living cottages and apartments, assisted living apartments, and a quality health care center all on one site. A multi-million-dollar expansion and renovation project, "The Journey Toward Renewal," is part of a larger strategic initiative launched in 2018 to create a life-enriching environment for all new and current residents at every stage of their life. Journey Toward Renewal has added 60 one and two-bedroom independent living apartments, provided six distinct dining venues, an expanded Healthy Living Center, Fitness Center, and its state-of-the-art Rehabilitation Therapy Center. A new Memory Care wing will provide a high quality of life and care for people diagnosed and living with Alzheimer's and other dementia-related diseases. Common areas in Assisted Living and Nursing Home will be renovated.

Jefferson's Ferry offers exceptional living and amenities, including indoor pool, computer center, library, recreational areas, gardens, and gazebos. A mix of cultural excursions, civic activities, and a community of residents who help shape Jefferson's Ferry's future ensures a spirited and engaged lifestyle.

The Vincent Bove Health Center at Jefferson's Ferry enjoys a 5-star rating from The Centers for Medicare and Medicaid Services (CMS), and was named a "Best Of" nursing home by U.S. News & World Report. Jefferson's Ferry has repeatedly earned the industrywide Choice Community Award for resident satisfaction and engagement and has been recognized with the Pinnacle Quality Insight's Customer Experience Award for five years running. FitchRatings has assigned Jefferson's Ferry a BBB bond rating. Jefferson's Ferry has consistently been voted Best Retirement Community, Best Nursing Home and Best Assisted Living on Long Island by The Long Island Press and has been recognized for Excellence by the Hauppauge Industrial Association's Business Achievement Awards program.

For more information visit [www.jeffersonsferry.org](http://www.jeffersonsferry.org)