

Top Ten Most Frequently Cited Nursing Home Deficiencies

- LeadingAgeNY analysis of CMS Nursing Home Compare data
- Health surveys only
- Standard surveys only (i.e., complaint survey deficiencies excluded)
- Based on the periodic survey for each home surveyed from December 1, 2017 through June 30, 2019
- Top 10 cited statewide

Top Ten Most Frequently Cited Deficiencies – STATEWIDE

Rank	Deficiency	F-Tag	Number of Times Cited	As a Percent of All Cites
1	Provide and implement an infection prevention and control program.	880	229	7.9%
2	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	656	210	7.2%
3	Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is new	758	139	4.8%
4	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	812	137	4.7%
5	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	657	102	3.5%
6	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	689	89	3.1%
7	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	761	79	2.7%
8	Provide appropriate treatment and care according to orders, residents preferences and goals.	684	71	2.5%
8	Respond appropriately to all alleged violations.	756	71	2.5%
10	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	584	65	2.2%

Nursing Home Survey Deficiency Counts: Health Survey from Dec. 1, 2017 through June 30, 2019

Region	Number of Homes Surveyed from 12/1/17-6/30/19	Number of Beds (in Surveyed Homes)	Total Deficiencies Cited	Average Number of Deficiencies per Home	Average Number of Deficiencies per 100 beds	Median Number of Deficiencies Per Home	Number of Homes with 0 Deficiencies	Percentage of Homes with 0 Deficiencies
Buffalo	69	9,706	337	4.9	3.5	4.0	3	4.3%
Rochester	61	8,809	413	6.8	4.7	6.0	1	1.6%
Central NY	81	12,278	332	4.1	2.7	3.0	9	11.1%
Northeastern NY	57	8,008	525	9.2	6.6	9.0	1	1.8%
NYC	151	38,640	444	2.9	1.1	2.0	43	28.5%
Hudson Valley	63	8,979	325	5.2	3.6	4.0	6	9.5%
Long Island	79	16,014	324	4.1	2.0	4.0	4	5.1%
Statewide	561	102,434	2,700	4.8	2.6	4.0	67	11.9%

Source: LeadingAge NY analysis of CMS Nursing Home Compare Data accessed September 2019