

Value story

With MetLife Auto & Home®, you can offer access to group auto and home insurance program to your employees to help them protect their valuable possessions — along with 24/7 expert support they need to bounce back if the unexpected happens.

Key benefits and proof points

 <p>Quality coverages at discounted prices can help reduce financial stress for your employees</p>	 <p>Protection that can help your employees bounce back from the unexpected</p>	 <p>Simplified set up and application process</p>	 <p>High quality, streamlined service</p>
<ul style="list-style-type: none"> • We offer a wide range of auto and home insurance products to meet the specific needs of your employees – from auto and home¹ to condo, renters, boat, recreational vehicle (RV), landlord’s rental dwelling, personal excess liability protection (PELP), and flood insurance² • With MetLife Auto & Home, employees can also save in various ways: <ul style="list-style-type: none"> – Group discount – Automatic payment discount³ – Employment tenure discount⁴ – Multi-policy and multi-product discounts⁴ – Safe driver rewards 	<p>Our goal is to help get employees back in their homes or in their cars and back to work faster with features and services like:</p> <ul style="list-style-type: none"> • Auto repairs: Our MetLife Auto & Home Concierge Auto Repair Experience® (CARE) program helps policyholders find quality, local auto repair shops — with a service guarantee for as long as they own the vehicle⁵ • Home repairs: We have teamed up with Crawford Contractor Connection to make it easy for all of your employees, even non-policyholders, to find quality, credentialed contractors for damage repairs and renovation services⁶ • Also available: Car rental, windshield repair, roadside assistance, and more 	<ul style="list-style-type: none"> • Simplified set up makes it easy for you to offer access to auto and home insurance. We can work with your payroll system and handle bi-weekly, weekly, monthly or another schedule • Clear, engaging, no cost employee communications from MetLife Auto & Home can improve participation and employee appreciation • Employees can apply for coverage when the time is right for them, not just during Open Enrollment. We offer several ways to buy and manage coverage 	<ul style="list-style-type: none"> • Our teams of experienced, knowledgeable claims personnel provide 24/7 support to help your employees in their time of need • We consistently achieve outstanding Net Promoter Scores (NPS) results for our claim service. We have a NPS of 72, which is considered excellent⁸ • We have 42 years of experience providing group auto and home insurance program • MetLife Auto & Home is #1 insurer in United States for group auto and home insurance program⁹

1. Home insurance has limited availability in MA and is not part of MetLife Auto & Home's benefit offering in FL.
2. MetLife Auto & Home participates in the National Flood Insurance Program (NFIP) managed by the federal government. No group discount is available for flood insurance.
3. Not all discounts or payment options are available in all states.
4. Not available in all states. Qualifying policies vary by state, but include life insurance (including optional life, GUL and GVUL), disability, long-term care, annuity, employee paid dental, accident and health, and legal plans.
5. For auto policies.
6. For home policies.
7. Not available in all states.
8. 2016 MetLife Research, survey results are based on customers who experienced an auto or home claim.
9. MetLife Auto & Home data, 2017.

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Availability of products and features are based on MetLife Auto & Home's guidelines, group size, underwriting and state requirements.

MetLife Auto & Home is a brand of Metropolitan Property and Casualty Insurance Company and its affiliates: Economy Fire & Casualty Company, Economy Premier Assurance Company, Economy Preferred Insurance Company, Metropolitan Casualty Insurance Company, Metropolitan Direct Property and Casualty Insurance Company (CA Certificate of Authority: 6730; Warwick, RI), Metropolitan General Insurance Company, Metropolitan Group Property and Casualty Insurance Company (CA COA: 6393; Warwick, RI), and Metropolitan Lloyds Insurance Company of Texas, all with administrative home offices at 700 Quaker Lane, P.O. Box 350, Warwick, RI 02887. Coverage, rates, discounts, and policy features vary by state and product, and are available in most states to those who qualify. For certain insurance coverage, including MetLife Auto & Home insurance products, an employee does not enroll, but must apply.

