161 Delaware Avenue

Delmar, NY 12054-1393

Richard F. Daines, M.D. *Commissioner*

James W. Clyne, Jr. Executive Deputy Commissioner

June 29, 2010

Re: DAL:DAL #10-04

Resident Care Aide Training

Curriculum Guide

Dear Administrator/Operator:

In October 2004, the Assisted Living Statute was signed by Governor Pataki. In March 2008 the regulations for the development and operation for Assisted Living Residences were promulgated. Section 1001.11 of those regulations required a new staff title, Resident Care Aides (RCAs). Under these regulations, the RCAs would need to receive 40 hours of personal care training "as specified in the Department's training requirements and curriculum or an approved equivalent".

While the Department does not have a prescribed training curriculum, a recommended training program is attached. The curriculum was developed and prepared with the assistance and in conjunction with the regional offices as well as the provider organizations.

The attached recommended outline contains the basic caregiver curriculum outline as well as modules specific to the role of the RCA. Facilities may use this guide as appropriate to their facilities and residential population. Facilities do not need to submit these plans to the Department for approval. These plans may be reviewed during survey. If you have any questions, please contact Patricia Kennedy or myself at (518) 408-1133.

Sincerely,

Mary E. Hart, Director Division of Assisted Living

Attachment

cc: Mr. Warner

Mr. Conron Ms. Crissey Mr. McMahon Ms. Nickason

SAMPLE RESIDENT CARE AIDE (RCA)

TRAINING CURRICULUM

NYS DEPARTMENT OF HEALTH, Office of Long Term Care 161 Delaware Avenue, Delmar, NY 12054

5/20/2010

INTRODUCTION TO THE RESIDENT CARE AIDE CURRICULUM OUTLINE

The curriculum contains the Basic Caregiver Curriculum Outline [BASIC CORE]. This basic core was developed in 2002 by a workgroup composed of staff members of the New York State Department of Health, New York State Education Department, county health departments, home care providers, home care provider associations and representatives of various Supervised Practice organizations.

The 16-hour Basic Core Curriculum provides the basis for all of the paraprofessional curricula: Personal Care Aides, Personal Care Staff (Adult Care Facilities), Home Health Aides, Certified Nurses Aides, and Resident Care Aides. It has been integrated into the modules of the curriculum and identified in the applicable sections at the Table of Contents.

The original Resident Care Aide core curriculum may be used as an adjunct to the information contained in the revised objectives and outline. Other resources may be used at the discretion of the supervisor of the Resident Care Aide Training Programs.

Infection Control

The Center for Disease Control (CDC) standard precaution guidelines, especially hand washing and personal protective equipment must be strictly adhered to and is included throughout all Modules.

MANUAL USE

This manual has been developed in an outline format. Each Module covers a specific subject and contains:

- ▶ Objective section including a Module title, description of each unit, minimum time required to complete objectives and suggested teaching and evaluation methodologies.
- ▶ Outline section includes suggested discussions for each unit.

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MODULE I: Introduction to Resident Care Aide (RCA) Training

UNIT 1: Resident Care, the Resident Care Aide and the Resident

A. What is a Resident Care Aide?

B. Promoting Residents' Independence: Quality of Life, Quality of Care

Didactic: A. 30 Minutes
Didactic: B. 30 Minutes

MODULE I: Introduction to Resident Care Aide (RCA) Training

UNIT 1: Resident Care, the Resident Care Aide and the Resident

- A. What is a Resident Care Aide?
- B. Promoting Residents' Independence: Quality of Life, Quality of Care

Didactic: 60 Minutes

A. What is a Resident Care Aide?

OBJECTIVES

At the completion of this Module the student will be able to: - Define residence care

- Define concept of resident centered care
- Verbalize the goals of residence care
- Recognize the types of individuals who would qualify for residence care
- Describe the necessity and benefits of the resident's having autonomy, control and decision-making over their care
- Describe the necessity and benefits of residence care services for the patient/family/community
- Verbalize the skills and qualities required to be a Resident Care Aide
- Describe accountability required when caring for a resident, including confidentiality and patient rights
- List reasons why a Resident Care Aide would be terminated
- List tasks associated with being a Resident Care Aide
- Provide examples of meeting the resident's emotional and physical needs
- List the members of the residence care team and explain their respective roles
- Discuss the interaction among residence care team members
- Define the purpose and goals of the resident's care plan including:
- a. Development of the plan by the team members
 - b. Case Manager's role

OUTLINE

Residence care—What is it?
 Describe the growth of residence care throughout the years; describe the concept of "resident centered care"

Describe an Adult Care Facility

Describe tailoring services to residents;
discuss:

- activities
- diets
- residents life styles
- importance of learning habits of residents
- understanding that an ACF is not a health facility
- understanding residents freedom to make choices
- 2. Discuss resident's ability for autonomy, control and decision-making
- 3. Physical, psycho-social benefits of residence care:
- a. Providing safe care for people who suffer from illness or injury who might otherwise be placed in the hospital or nursing home
- i. Keeping people who need support in the residence out of institutions for the physically or mentally disabled
- b. Encourage independence, dignity and comfort
- c. Two categories of assisted living residents
 - i. Person with specific injury/illness
 - ii. Persons in need of support
- 4. Assisted Living Residents include:
- a. Frail and elderly
- b. Acute and chronically ill
- c. Physically and mentally challenged
- d. Adults in need of protection
- 5. What is a Resident Care Aide (RCA)? Qualities of resident care aides
- a. Dependable
- b. People oriented

c. Tasks on the plan

- c. Honest
- d. Objective
- e. Caring
- f. Patient
- g. Respectful
- h. Knowledgeable
- 6. Reasons a Resident Care Aide could be dismissed:
- a. Unreliability
- b. Untrustworthiness
- c. Disrespectful of the privacy of others
- d. Non-compliant with agency specific protocols
- 7. Success as a Resident Care Aide depends on one's ability to:
- a. Work without constant supervision
- b. Get along well with residents
- c. Organize time in order to complete all the necessary tasks
- d. Be observant and sensitive to the resident's physical, social, spiritual and cultural needs
- 8. Personal care tasks that Resident Care Aide must be able to perform:
- a. Assistance with personal care services
 - i. Bathing in bed, tub or shower
 - ii. Dressing
 - iii. Grooming and care of teeth and mouth
 - iv. Toileting
 - v. Walking
 - vi. Transferring
 - viii. Preparation of meals
 - ix. Feeding
 - ix. Assist/remind with medication
- 9. Who is part of the Assisted Living Residence Team:
- a. Examples of team members
- b. Assisted living takes a joint effort/team approach
- c. Communication with team
- 10. Observing, recording and reporting responsibilities:
- a. What to observe for; e.g. any changes in condition/behavior
- b. What to record
- c. What to report
- 11. The care plan:
- a. Plan developed by the team, coordinated by the case manager
- b. Contains list of duties and responsibilities including special circumstances
- c. Includes goal(s)
- d. Includes special observations of the resident

- 12. Role and responsibilities of supervisor as related to the Resident Care Aide:
 - a. Ensures the RCA understands the care plan
 - b. Reviews all procedures with the RCA
- c. Provides instruction when extra know-how is needed
- d. Solves problems that may arise on the job
- e. Provides a communication link with other team members and with the agency
- f. Evaluates the RCA's performance periodically
- 13. Working with your supervisor:
- a. Phone calls to discuss immediate problems
- b. Team conferences
- c. Importance of resident's understanding of goals/care plan

SUGGESTED TEACHING METHDOLOGIES: Lecture, Handouts, Role Play SUGGESTED EVALUATON METHODOLOGIES: Group participation/written/oral quiz

MODULE I: Introduction to Resident Care Aide (RCA) Training

UNIT 1: Resident Care, the Resident Care Aide and the Resident

- A. What is a Resident Care Aide?
- B. Promoting Residents' Independence: Quality of Life, Quality of Care

B. Promoting Residents' Independence: Quality of Life, Quality of Care

B. Fromoting Residents independence. Quanty of Life, Quanty of Care			
OBJECTIVES	OUTLINE		
At the completion of this Module the	State and discuss the definition of		
Resident Care Aide will be able to:	quality of care		
	2. State standards that are used by		
- Define Quality of Care	survey agencies to measure quality of		
- Identify a standard as a way to	care		
measure Quality of Care	3. State and discuss the definition of		
- Identify Quality of Life	quality of life		
- Discuss the concept of the whole	4. State benefits of the "whole person"		
person approach to care	approach to resident care		
- Discuss the importance of resident	5. Demonstrate how to respond to a		
choice in maintaining quality of life	situation involving diversity in different		
- Discuss how elements of diversity	aspects of a resident's care: for		
affect quality of life	example, same gender consenting		
- Identify care techniques the Resident	resident wanting a place to be intimate		
Care Aide can use to assist each	or a resident desire to practice a religion		
resident to fulfill their basic needs	not commonly practiced		
- Discuss standards of resident care as	State and discuss Resident Care		
they relate to quality of life	Aide techniques that will assist each		
- Identify the agencies that regulate/	resident to fulfill their basic needs		
survey the residence to ensure the	7. Give examples of how care		
quality of care and quality of life of the	standards are used to evaluate a		
residents	Resident's quality of life		
	8. Identify the agencies that survey the		
	Residence for quality		

SUGGESTED TEACHING METHDOLOGIES: Lecture/discussion, reading assignment

SUGGESTED EVALUATON METHODOLOGIES: Class participation, completion of reading assignment worksheet, observation/audit of resident care aide

Didactic: 220 Minutes

UNIT 1: Theories of Basic Human Needs

- A. Theories of Basic Human Needs
- B. How resident may respond to unmet needs
- C. Basic Human Needs

Didactic: 45 Minutes

UNIT 2: Respecting Resident Rights

- A. Basic Human Rights
- B. Patient Abuse Reporting

Didactic: 70 Minutes

UNIT 3: Communications and Interpersonal Skills

- A. Types of Communication
 - -Effective Communication
 - -Active Listening
 - -Barriers to Effective Communication
 - -Communication for individuals with special needs
- B. The Resident, Friends, Family and Significant Others
 - Developing a Therapeutic Relationship
 - Adjusting to becoming a Recipient of Care

Didactic: 45 Minutes

UNIT 4: Caregiver Observation, Recording & Reporting

Didactic: 30 Minutes

UNIT 5: Confidentiality

Didactic: 30 Minutes

UNIT 1: Theories of Basic Human Needs

A. Theories of Basic Human Needs

B. How resident may respond to unmet needs

C. Basic Human Needs

Didactic: 45 Minutes

OBJECTIVES OUTLINE At the completion of this Module the 1. Theories of basic human needs: Resident Care Aide will be able to: a. Physical needs b. Safety and security needs c. Belonging needs - Understand and be sensitive to basic d. Self-worth needs human needs - Be able to discuss how human needs e. Self-fulfillment needs f. Physical safety and security needs are, or can be met - Recognize the dignity and worth of come first, higher needs next each resident - Recognize the resident's need to feel Demonstrate through the use of that they are in control of their care scenarios how the caregiver recognizes the dignity and worth of each resident. decisions and demonstrates respect and - Recognize and discuss how the Resident Care Aide can meet each compassion in relating to them as total person's different needs persons - Explain how the resident may express unmet needs Needs motivate our behavior and feelings - State and discuss ways the caregiver can assist the care recipient to meet /achieve their needs 3. State and discuss residents' need to feel in control and have autonomy - Give examples on how to encourage resident in decision-making, choice and control 3. Unmet needs: i. can create stress ii. reactions to stress State and discuss behaviors of care recipients that may result from their unmet needs

SUGGESTED TEACHING METHODOLOGIES: Lecture, handouts, role play SUGGESTED EVALUATION METHODOLOGIES: Group participation, written/oral quiz

UNIT 2: Respecting Resident Rights

A. Basic Human Rights

B. Resident Abuse Reporting

Didactic: A. 25 Minutes Didactic: B. 45 Minutes

A. Basic Human rights

A. Basic Human rights		
Objectives	Outline	
At the completion of this Module the Resident Care Aide (RCA) will be able	Identify basic rights common to all individuals as protected by the	
to:	Constitution:	
10.		
State the four basis rights of all	a. Right to be treated with respect	
- State the four basic rights of all	b. Right to live in dignity	
persons protected under the	c. Right to pursue a meaningful life	
Constitution	d. Right to be free from fear	
- Understand that if a resident refuses	O Identify helperions of DOAs that	
service, i.e., bath, or medication, the	2. Identify behaviors of RCAs that	
RCA should bring it to the attention of	promote these basic rights	
their supervisor	O Identify, we acceptable balancians of	
- Name acceptable behaviors that	3. Identify unacceptable behaviors of	
promote basic rights	RCAs that infringe on these basic rights	
- Name unacceptable behaviors that	A F state to attend to the Break to be a	
infringe of basic rights - Recognize and understand activities of	4. Explain treatment with dignity to be a responsibility in protecting residents'	
the Resident Council	rights. Relate how care with dignity can	
	be upheld in daily interaction with	
	residents	
	5. Demonstrate through the use of	
	scenarios how the RCA recognizes the	
	dignity and worth of each resident, and	
	demonstrates respect and compassion	
	in relating to them as total persons	
	Discuss role of facility's Resident	
	Council; give details of Council activities	
	at the facility, example: resident food	
	committee	
	COMMINGE	

SUGGESTED TEACHING METHODOLOGIES: Lecture, discussion, videos, roleplay

SUGGESTED EVALUATION METHODOLOGIES: Class participation, written/oral quiz

UNIT 2: Respecting Resident Rights

- A. Basic Human rights
- B. Resident Abuse Reporting

B. Patient Abuse Reporting

OBJECTIVES

At the completion of this Module the Resident Care Aide (RCA) will be able to:

- Understand and state the requirements for reporting abuse
- Understand and state examples of resident mistreatment
- Understand and state examples of resident neglect
- Understand and state the RCA's responsibility to report incidents or suspicions of abuse, mistreatment or neglect
- Follow procedures (how and when) for making a report
- Understand the ramifications faced by a RCA if an incident of abuse, mistreatment or neglect is sustained
- Understand and state the facility policy and procedure for implementing abuse reporting

OUTLINE

- 1. Discuss the requirements for reporting abuse
- 2. Identify and discuss what constitutes physical abuse; give examples
- 3. Identify and discuss what constitutes mistreatment; give examples
- 4. Identify and discuss what constitutes neglect; give examples
- 5. Identify and discuss who has to report incidents or suspicions of abuse, mistreatment or neglect; state the RCA's responsibility to report incidents or suspicions of abuse, mistreatment or neglect
- 6. Discuss the procedure (how and when) to follow when making a report
- 7. Discuss what happens for failure to report incidents or suspicions of abuse, mistreatment or neglect; state penalties for failure to report incidents
- 8. Discuss the ramifications if an incident of abuse, mistreatment or neglect is sustained, after due process
- 9. Discuss the facility policy and procedure for implementing abuse reporting

SUGGESTED TEACHING METHODOLOGIES: Lecture, discussions SUGGESTED EVALUATION METHODOLOGIES: Quiz/worksheet

UNIT 3: Communication & Interpersonal Skills

A. Types of Communication

-Effective Communication

-Active Listening

-Barriers to Effective Communication

-Communication for individuals with special needs

B. The Resident, Friends, Family and Significant Others

- Developing a Therapeutic Relationship

-Adjusting to becoming a Recipient of Care

Didactic: 45 Minutes

A. Types of Communication

OBJECTIVES OUTLINE At the completion of this Module the 1. Define communication and its Resident Care Aide (RCA) will be able importance; discuss the definitions of communication and feedback: state to: examples of ways the caregiver can be a good listener - Identify different types of communication 2. Define different methods of different - Understand effective communication methods of communication; give techniques examples of communication (verbal and - Understand active listening non-verbal) - Realize that residents are people, too, 3. Identify the principles of effective and how to develop a therapeutic communication; demonstrate active relationship through communication listening skills while providing care - Understand what causes barriers to 4. Discuss physical and emotional effective communications barriers to effective communication; give examples of communication barriers - Identify and discuss communication techniques to use with individuals 5. Discuss communication techniques having special needs, i.e., vision, to use with individuals having special hearing, aphasia, cognitive impairment needs (e.g. Vision, hearing, aphasia, and cognitive impairment); give examples through scenarios of effective communication with persons with special needs 5. Discuss active listening and barriers to effective communication

SUGGESTED TEACHING METHODOLOGIES: Lecture, Demonstration, Scenarios, Role Play

SUGGESTED EVALUATION METHODOLOGIES: Class participation, written/oral quiz

UNIT 3: Communication & Interpersonal Skills

- B. The Resident, Friends, Family and Significant Others
 - -Developing a Therapeutic Relationship
 - -Adjusting to becoming a Recipient of Care

B. The Resident, Friends, Family and Significant Others

Objectives	Outline
At the completion of this Module the	Define a therapeutic relationship.
Resident Care Aide (RCA) will be able	Include the value of individual autonomy
to:	and control by showing how to work
	together with residents/friends/families in
- Define a therapeutic relationship	providing care, and taking into
- Define ways to establish a therapeutic	consideration their desire to be as
relationship: planned, purposeful, built	independent as possible; give examples
on trust	of how to develop a therapeutic
- Discuss how personal attitudes of	relationship
illness and dependency affect	2. Discuss RCA's personal attitudes and
establishing a therapeutic relationship	identify ways they can affect establishing
- Identify the RCA's role in ways to	a therapeutic relationship
foster independence for the resident	3. Discuss losses attributed to illness
- Understand the impact of becoming a	and decreased independence and ways
recipient of care on the Resident, friends, family and significant others	the RCA can foster independence for the resident
menus, rannily and significant others	4. Discuss and describe the impacts on
	a Resident of care to illness (e.g. losses
	attributed to decreased independence,
	etc.) and how the care setting impacts
	the Resident, and friends/family and
	significant others
	5. Discuss different responses of
	individuals becoming recipients of care
	6. Discuss how changes in an
	individual's care setting/environment can
	influence the resident's quality of life
	7. Discuss the importance of "getting to
	know" resident
CHOOLOTED TEVOLING METHODOLO	OUTO Lastina Discussion Ossession

SUGGESTED TEACHING METHODOLOGIES: Lecture, Discussion, Scenarios; Role Play

SUGGESTED EVALUATION METHODOLOGIES: Group participation, Written/oral quiz

UNIT 4: Caregiver Observation, Recording and Reporting

Didactic: 30 Minutes

Caregiver Observation, Recording and Reporting

Objectives	Outline
At the completion of this Module the	Describe the components of trained
Resident Care Aide (RCA) will be able	observation using the senses (sight,
to:	small, hearing and touch) and know the
	normal
- List the components necessary for	Discuss the importance of recording and
accurate observation	reporting:
- Identify situations that should be	a. helps care team know resident status
reported	b. may be needed for referral to other
- Demonstrate the ability to report	services
effectively by writing legibly, using	c. reduces possibility of forgetting what
correct terminology, and describing an	happened
observation using factual information	Discuss guidelines for reporting
	changes in resident condition and/or
	environment; discuss what the RCA
	should observe, record and report:
	a. changes in the resident's condition
	b. environmental conditions and changes
	that affect the resident
	c. changes in supportive relationships
	with family/friends/significant others
	Building observation skills:
	a. of resident
	b. of physical conditions of residence
	c. of relationship with family/friends/
	significant others
	4. Discuss the components of
	documentation including legible
	handwriting, spelling and grammar, and factual (rather than subjective)
	information and observations. Building
	recording skills:
	a. write only what you see
	b. write only what you hear
	c. write only what you do
	d. date all of your observations
	e. sign your name
	o. orgin your marric

SUGGESTED TEACHING METHODOLOGIES: Lecture, class discussion, roleplay, video

SUGGESTED EVALUATION METHODOLOGIES: Class participation, worksheet, quiz

UNIT 5: Confidentiality

Didactic: 30 Minutes

Confidentiality

SUGGESTED TEACHING METHODOLOGIES: Lecture, discussion, video, role-play

SUGGESTED EVALUATION METHODOLOGIES: Group participation, written/oral quiz, demonstration

MODULE III: WORKING WITH THE ELDERLY

- A. What is Aging?B. Aging and the BodyC. Aging and the Mind

Didactic: 120 Minutes

MODULE III: WORKING WITH THE ELDERLY

- A. What is Aging?B. Aging and the BodyC. Aging and the Mind

Didactic: 120 Minutes

Objectives	Outline
At the completion of this Module the	A. What is Aging?
Resident Care Aide will be able to:	
	Aging and the individual
- Identify common attitudes towards	a. Aging as a normal process
aging	b. Individual variations in the aging
- Recognize social factors that affect	process
the elderly including family, finances,	c. Physical/Mental process
sex role differences, cultural and	d. Influences related to the aging
spiritual diversities	process
- Identify the changes of aging on the body systems	2. Social factors and the elderly
- Identify common health problems for	a. The family
each system	b. Finances
- Observe and report any changes in	c. Sex role differences
the body	d. Cultural/Spiritual differences
- Recognize temporary changes in	e. Communication and interpersonal
mental functioning and possible causes	skills and the elderly
- Discuss permanent changes in	f. Observing and reporting unmet
mental functioning and give examples	needs
- Examine possible causes of stress	g. Maintaining confidentiality/ethical
- Identify physical and mental	behavior
symptoms of stress on the body	2. Discuss attitudes towards asing
- Describe methods to handle stress	3. Discuss attitudes towards aging –
	personal/societal
	B. Aging and the Body
	1 Define effects of aging commen
	Define effects of aging, common health problems, care of the resident
	and symptoms to report:
	a. Immune System
	b. Respiratory System
	c. Cardiovascular System
	d. Skin (Integumentary System)
	e. Musculoskeletal System
	f. Sensory System
	g. Digestive System
	h. Urinary System

- i. Endocrine System
- j. Neurological System
- k. Reproductive System
- C. Aging and the Mind
- 1. Mental and personality changes:
- a. Temporary changes in mental functioning and causes
- b. Permanent changes in mental functioning and common problems
- c. Caring for residents with memory loss or confusion
- 2. Stress:
 - a. Causes and effects
 - i. Mental
 - ii. Physical
 - b. Coping mechanisms
 - c. Techniques to reduce stress
- 3. Discuss observation, when and what to record and report

SUGGESTED TEACHING METHODOLOGIES: Lecture, group discussion Suggested Evaluations Methodologies: Written exam, class participation

Didactic: 180 Minutes

Unit 1: Understanding Cognitive Impairment & Dementia

Didactic: 15 Minutes

Unit 2: Alzheimer's Disease

Didactic: 45 Minutes

Unit 3: Communicating with Cognitively Impaired Residents

Didactic: 30 Minutes

Unit 4: Understanding Behaviors of Cognitively Impaired Residents

Didactic: 60 Minutes

Unit 5: Appropriate Responses to Behavior of Cognitively Impaired Residents

Didactic: 30 Minutes

Unit 1: Understanding Cognitive Impairment & Dementia

Unit 2: Alzheimer's Disease

Unit 3: Communicating with Cognitively Impaired Residents

Unit 4: Understanding Behaviors of Cognitively Impaired Residents

Unit 5: Appropriate Responses to Behavior of Cognitively Impaired Residents

Didactic: 15 Minutes

Understanding Cognitive Impairment & Dementia

Objectives	Outline
At the completion of this Module the Resident Care Aide will be able to: -Understand cognitive impairment and dementia causes and symptoms - Understand that all dementia is not Alzheimer's Disease	1. Define cognitive impairment and dementia; give overview of types, communications and behaviors 2. Identify and discuss the causes and symptoms of cognitive impairment/ dementia; list causes of cognitive impairment; list causes of dementia 3. State and discuss that all dementia is not Alzheimer's 4. Discuss cognitive deficits due to stroke
Alzheimer's Disease	impairment; list causes of dementia 3. State and discuss that all dementia is not Alzheimer's 4. Discuss cognitive deficits due to

SUGGESTED TEACHING METHODOLOGIES: Lecture, video SUGGESTED EVALUATION METHODOLOGIES: Written or oral quiz

Unit 1: Understanding Cognitive Impairment & Dementia

Unit 2: Alzheimer's Disease

Unit 3: Communicating with Cognitively Impaired Residents

Unit 4: Understanding Behaviors of Cognitively Impaired Residents

Unit 5: Appropriate Responses to Behavior of Cognitively Impaired Residents

Didactic: 45 Minutes

Alzheimer's Disease

Objectives	Outline
At the completion of this Module the	State that all dementia is not
Resident Care Aide will be able to:	Alzheimer's Disease
	2. Provide definition of Alzheimer's
- Define Alzheimer's disease	disease
- Identify the stages of Alzheimer's	3. Identify and list the stages of
disease	Alzheimer's disease

SUGGESTED TEACHING METHODOLOGIES: Lecture, video

SUGGESTED EVALUATION METHODOLOGIES: Written or oral quiz

Unit 1: Understanding Cognitive Impairment & Dementia

Unit 2: Alzheimer's Disease

Unit 3: Communicating with Cognitively Impaired Residents
Unit 4: Understanding Behaviors of Cognitively Impaired Residents

Unit 5: Appropriate Responses to Behavior of Cognitively Impaired Residents

Didactic: 30 Minutes

Communicating with Cognitively Impaired Residents

Objectives	Outline					
At the completion of this Module the	Discuss types of communication:					
Resident Care Aide will be able to:	a. verbal communication					
	b. non-verbal communication					
-Effectively communicate with	2. Give examples of non-verbal					
cognitively impaired residents	communication technique useful in					
	caring for a resident who is cognitively					
	impaired					
	Give examples of verbal					
	communication technique useful in					
	caring for a resident who is cognitively					
	impaired					
	4. Demonstrate effective					
	communication skills (both verbal and					
	non-verbal) when caring for a cognitively					
	impaired resident					

SUGGESTED TEACHING METHODOLOGIES: Lecture, video, role-play SUGGESTED EVALUATION METHODOLOGIES: Written or oral quiz, role play

Unit 1: Understanding Cognitive Impairment & Dementia

Unit 2: Alzheimer's Disease

Unit 3: Communicating with Cognitively Impaired Residents

Unit 4: Understanding Behaviors of Cognitively Impaired Residents

Unit 5: Appropriate Responses to Behavior of Cognitively Impaired Residents

Didactic: 60 Minutes

Understanding Behaviors of Cognitively Impaired Residents

Objectives	Outline				
At the completion of this Module the	Identify and discuss common				
Resident Care Aide will be able to:	behaviors				
	a. wandering				
-Identify behaviors of cognitively	b. agitation				
impaired residents	c. depression				
- Identify causes of the behaviors of	d. combativeness				
cognitively impaired residents	e. Sundowning Syndrome				
- Identify common behaviors of family/	f. confusion				
friends/significant others and staff in reaction to the behaviors of cognitively	g. sexual aggression				
impaired residents	2. Identify causes of behaviors;				
- Recognize the importance of utilizing	describe possible causes of behaviors				
family/friend/significant other input in	exhibited by the cognitively impaired				
planning the care of the cognitively	resident				
impaired resident					
	3. Identify common behaviors of family/				
	friends/significant others and staff in				
	reaction to the behaviors of cognitively				
	impaired residents; give examples				
	4. Discuss the importance of utilizing				
	family/friend/significant other input in				
	planning the care of the cognitively				
	impaired resident				

SUGGESTED TEACHING METHODOLOGIES: Lecture, video SUGGESTED EVALUATION METHODOLOGIES: Written or oral quiz

Unit 1: Understanding Cognitive Impairment & Dementia

Unit 2: Alzheimer's Disease

Unit 3: Communicating with Cognitively Impaired Residents

Unit 4: Understanding Behaviors of Cognitively Impaired Residents

Unit 5: Appropriate Responses to Behavior of Cognitively Impaired Residents

Didactic: 30 Minutes

Appropriate Responses to Behavior of Cognitively Impaired Residents

Appropriate Responses to Behavior of Cognitively Impaired Residents						
Objectives	Outline					
At the completion of this Module the Resident Care Aide will be able to: - Recognize appropriate responses to	Identify and discuss behavior management techniques useful when caring for the cognitively impaired resident exhibiting the following behavior: Compared a size of the compared as a size of the					
the behavior of cognitively impaired residents	- wandering - agitation - depression - combativeness Sundawning Syndrome					
	Sundowning Syndromeconfusionsexual aggression					
	2. Discuss strategies on how to connect/ engage with the person experiencing the behavior					
	Discuss accommodating and redirecting behaviors: a. give examples in which the					
	environment can be modified to accommodate the behavior of the					
	cognitively impaired resident b. give examples in which the					
	environment can be modified to redirect problematic behavior of the cognitively impaired resident					
	c. give examples in which resident care techniques and considerations can be					
	modified to accommodate the behavior of the cognitively impaired resident					
	d. give examples in which resident care techniques and considerations can be					
	modified to redirect the problematic behavior of the cognitively impaired resident					
SUCCESTED TEACHING METHODOLO						

SUGGESTED TEACHING METHODOLOGIES: Lecture, video SUGGESTED EVALUATION METHODOLOGIES: Written or oral quiz

MODULE V: WORKING WITH PEOPLE WITH CHRONIC DISEASE

Didactic: 60 Minutes

MODULE V: WORKING WITH PEOPLE WITH CHRONIC DISEASE

Didactic: 60 Minutes

Objectives	Outline
At the completion of this Module the	Discuss the physical, emotional and
Resident Care Aide will be able to:	psychological effects of chronic
	diseases on the resident:
- recognize and differentiate physical	
effects of chronic diseases on the	a. diabetes
resident	b. COPD
- recognize and differentiate emotional	c. congestive heart failure
and psychological effects of chronic	d. cancer
diseases on the resident	e. depression
- know when to report change in	f. chronic pain
physical or emotional condition of	g. hypertension
resident	

SUGGESTED TEACHING METHODOLOGIES: Lecture

MODULE VI: WORKING WITH PEOPLE WHO ARE MENTALLY ILL

Didactic: 50 Minutes

MODULE VI: WORKING WITH PEOPLE WHO ARE MENTALLY ILL

Didactic: 50 Minutes

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At the completion of this Module the Resident Care Aide (RCA) will be able to:

- Recognize behaviors that indicate mental illness
- Understand different coping mechanisms and techniques to handle stress
- Compare mental health and mental illness
- Recognize factors that are believed to cause mental illness
- List two ways of treating mental illness
- State the guidelines for observing and reporting unusual behavior
- Describe different ways the RCA can help care for the mentally ill resident
- Describe ways that the RCA can maintain safety for the mentally ill resident

Outline

- 1. Describe and discuss mental health. Mentally healthy people are able to:
- a. adapt to change give and accept affection develop good relationships
- b. control their impulses and accept responsibility for their actions
 - c. accept disappointment
- d. tolerate a certain amount of anxiety and frustration
- e. respect themselves and enjoy the respect of others
- 2. Describe and discuss mental illness, indicate levels of functioning (i.e., severe, mild). Discuss types of mental illness:
 - a. abnormal anxiety
 - b. abnormal fears (Phobias)
- c. abnormal sadness or grief (Depression)
- d. abnormal ideas (Paranoia)
- e. abnormal thinking
- 3. Describe and discuss causes of mental illness:
 - a. physical factors
 - i. brain injury
 - ii. chemical imbalance
 - b. environmental Factors
 - c. heredity
 - d. abnormal stress
- 4. Discuss treatment of mental illness:
- a. mentally ill people can recover and lead normal lives:
- b. typical outpatient treatment
- c. major treatment methods
- d. professional teams

- 5. Discuss mental illness and the RCA
- a. General guidelines for observing behavior:
- Describe unusual behavior. When does it occur? How often does it occur? How long does it last?
- Does this behavior indicate a change in personality?
- Is this behavior or thought extreme? Is it appropriate to the situation? Is the behavior or thought harmful to the resident or RCA?
- Do not draw conclusions about the causes of behavior
- 6. Discuss the role of the RCA with mentally ill residents and their family/ friends/significant others:
- a. (where appropriate) Assist resident with medication and report any changes
- b. Observe, record, and report what is happening in the residence
- c. Assist with personal care
- d. Promote mental health through reassurance, encouragement, guidance
- e. Preserve mentally ill person's authority and affection in the family
- f. Assist in the recovery process (where applicable)
- 7. Discuss maintaining safety for the resident and the RCA:
- a. Discuss plan of care with the supervisor
- b. Maintain a safe environment; don't leave resident unattended if the plan of care requires constant supervision
- c. Observe/ report noncompliance with medication or psychiatric treatment

SUGGESTED TEACHING METHODOLOGIES: Lecture, group, discussion SUGGESTED EVALUATON METHODOLOGIES: Written exam, class participation

MODULE VII: WORKING WITH PEOPLE WITH PHYSICAL DISABILITIES

Didactic: 50 Minutes

MODULE VII: WORKING W/PEOPLE WITH PHYSICAL DISABILITIES

Didactic: 50 Minutes

Didactic: 50 Minutes	
Objectives	Outline
At the completion of this Module the Resident Care Aide (RCA) will be able to: - Define temporary and permanent disabilities	Define and discuss physical disability a. Differences based on cause and timing: i. Developmental (at or near birth) ii. Injury-related iii. Disease related
 Recognize and understand how family and environments can help people with disabilities achieve a better quality of life Describe how lack of social and emotional support can impact a person with a physical disability 	b. Temporary or permanent c. Diagnosis does not indicate level of function d. Impact on function e. Activities of daily living f. Instrumental activities of daily living
 Identify the broad goals of care for people with physical disabilities Identify the RCA's role in promoting goals Recognize social, cultural and environmental influences in caring for people with physical disabilities Identify situations in which people with physical disabilities may resident services 	2. Discuss the impact of physical disability on quality of life: a. Supports i. Family/friends/significant others ii. Environmental supports iii. Social supports b. Stresses c. Coping mechanisms of individual d. Coping mechanisms of family e. Other stresses, i.e. lack of opportunities for socialization f. Stress as related to basic needs
	3. Discuss how the RCA can help the physically disabled: a. Care goals for people with physical disabilities i. Promoting self-care and independence ii. Maintenance of dignity and self-worth iii. Preservation of normal life style
	4. Discuss the role of the RCA: a. Plan of care for services provided b. Emotional support c. Encourage as much independence as possible

	d. Assist resident in making the environment as supportive as possible
	5. Discuss social, cultural and environmental influences in caring for people with physical disabilities
	6. Identify and discuss situations in which people with physical disabilities may require residence care
CHOCECTED TEACHING METHODOLO	may require residence care

SUGGESTED TEACHING METHODOLOGIES: Lecture, group, discussion Evaluation Methodologies: Written exam, class participation

Didactic: 285 Minutes

Supervised Practice: 80 Minutes

Unit 1: Environmental Factors

Didactic: 35 Minutes

Unit 2: Resident Risk Factors

Didactic: 30 Minutes

Unit 3: Accidents and Incidents

Didactic: 75 Minutes

Unit 4: Disaster Plan

Didactic: 15 Minutes

Unit 5: Responding to Emergency Codes

Didactic: 15 Minutes

Unit 6: Causes and Prevention of Fire

a. Causes and Prevention of Fire

b. Response to Fire

c. Response to Alarms

d. How to use a Fire Extinguisher

e. Evacuating Resident

Didactic: 100 Minutes

Supervised Practice: 60 Minutes

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 15 Minutes

Supervised Practice: 20 Minutes

Unit 1: Environmental Factors

Unit 2: Resident Risk Factors

Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes Unit 6: Causes and Prevention of Fire

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 35 Minutes

Environmental Factors

Environmental Factors		
Objectives	Outline	
At the completion of this Module the	Identify and discuss environmental	
Resident Care Aide will be able to:	factors which play a role in safety and injury prevention:	
 Recognize various floor safety hazards including but not limited to: spills, tripping, and glare Identify corrective actions for each recognized safety hazard Recognize equipment safety hazards including but not limited to broken 	 a. floors b. equipment c. building structure a. floors discuss potential safety hazards and state one corrective action technique for 	
equipment, sharp edges, and electrical hazards	each potential hazard	
 Outline procedure for reporting faulty equipment Recognize safety hazards related to transport and use of oxygen tank and concentrator Recognize and understand the need to follow facility policy and procedures regarding operation and handling of all equipment for safety reasons, including but not limited to locking wheelchairs and beds, checking water temperatures, and checking 	b. equipment - discuss equipment safety hazards to check before equipment is used - discuss reporting procedure for faulty equipment - identify potential hazards when transporting/using oxygen - state and discuss the importance of following all policy and procedures regarding the use of equipment	
lift supports - Recognize structural safety hazards including, but not limited to, blind spots, ramps, stairs, inside and outside doors, as they relate to this building - Identify safe resident care techniques for building structure hazards - Recognize the importance of devices used to prevent elopements	c. building structure - discuss potential building structure safety hazards - state and discuss one safety care technique for each potential hazard	

SUGGESTED TEACHING METHODOLOGIES: Lecture, reading assignment, video

SUGGESTED EVALUATION METHODOLOGIES: Class participation, completion of reading assignment, worksheet, observation/audit

Unit 1: Environmental Factors
Unit 2: Resident Risk Factors
Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes Unit 6: Causes and Prevention of Fire

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 30 Minutes

Resident Risk Factors

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Objectives	Outline
At the completion of this Module the Resident Care Aide (RCA) will be able to: - Identify risk factors or cause of resident accidents and incidents - Identify the types of accidents and incidents that may be caused by each of the risk factors - Identify and understand resident care techniques/interventions that the RCA may implement that may help decrease	 Identify and discuss the following as a risk factor or cause of resident accidents and incidents: impaired judgment impaired vision & hearing senses impaired mobility medications List and discuss examples of the accident or incident that each risk factor may cause
accidents/incidents due to each of these risk factors	3. State and discuss care technique/ intervention for each stated risk factor that will help decrease accidents/ incidents
	4. Discuss the importance of checking the resident's care plan for risk reduction techniques and interventions and monitor the resident's behavior for identification of risk factors

SUGGESTED TEACHING METHODOLOGIES: Lecture, reading assignment SUGGESTED EVALUATION METHODOLOGIES: Class participation, completion of reading assignment, worksheet

Unit 1: Environmental Factors
Unit 2: Resident Risk Factors

Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes Unit 6: Causes and Prevention of Fire

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 75 Minutes

Accidents and Incidents

Objectives At the completion of this Module the Resident Care Aide (RCA) will be able to: 1. Define "accident" and "incident"; state the differences between each; discuss safety and accident prevention when providing care in the residential setting

- Differentiate between "accidents" and "incidents"
- Understand the RCA's responsibility for keeping the residents safe
- Recognize issues related to falls in a residence
- Identify measures the facility may take to reduce the risk of resident and staff falling
- Have knowledge of measures to take when a resident begins to fall during ambulation or transfer
- Recognize the common causes of burns in residences
- Identify measures to reduce the risk of burns to residents and staff from hot liquids, hot food, bath water, cigarettes, and other sources
- Recognize the common causes of the misidentification of residents
- Understand the proper way to identify a resident
- Identify common causes of and methods to reduce the risk of missing residents
- Understand the facility policy and procedure if it is identified that a resident is missing
- Differentiate between "suffocation" and "choking"
- Recognize causes of suffocation and

- 2. Discuss accident and incident reporting
- Accidents and Incidents Common Types:
 - a. Falls
 - b. Burns
 - c. Misidentification
 - d. Missing Residents
 - e. Choking/Suffocation

a. Falls

- i. give examples of scenarios where a resident is at an increased risk of falling
- ii. give examples of measures the facility could implement to reduce the risk of falls
- iii. give examples of measures the RCA could implement to reduce the risk of falls
- iv. give examples of measures the RCA should take when a resident begins to fall during ambulation or transfer

b. Burns

- i. give examples of common causes of burns.
- ii. give examples of measures to reduce the risk of burns to residents

choking

- Identify preventive care techniques for suffocation and choking
- Understand the purposes of accident/ incident reporting
- Differentiate between subjective vs. objective information
- Understand how to complete the accident and incident form as per facility policy

iii. give examples of measures to reduce the risk of burns to staff

c. Misidentification

- i. give examples of common causes for the misidentification of residents.
- ii. give examples of to properly identify a resident

d. Missing Residents

- i. give examples of common causes of missing residents
- ii. give examples of methods to reduce the risk of having a missing resident
- iii. state the steps to follow when it is known that a resident is missing

e. Choking/Suffocation

- i. define "suffocation" and "choking"
- ii. give examples of possible causes of suffocation and choking
- iii. give examples of preventive care techniques for suffocation and choking
 - 2. Accidents and Incidents Reporting
- a. State purpose of accident incident report
- b. Define subjective and objective reporting and give examples of each
- c. Critique a mock (sample) A/I reporting form

SUGGESTED TEACHING METHODOLOGIES: Lecture, reading, assignment, discussions

SUGGESTED EVALUATION METHODOLOGIES: Class participation, quiz, completion of A/I form

Unit 1: Environmental Factors
Unit 2: Resident Risk Factors
Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes Unit 6: Causes and Prevention of Fire

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 15 Minutes

Disaster Plan

Objectives	Outline
At the completion of this Module the	1. Discuss the location of the Disaster
Resident Care Aide (RCA) will be able	Plan or Emergency and Disaster Manual
to:	on each unit
	2. Select from a preprinted list the
- Define "disaster"	duties a RCA will perform during a
- Describe the RCA's role in internal	specific disaster, as presented in a
and external disasters*	scenario to the class*
- Have working knowledge of the	
facility's disaster plan	
	*Each facility will include
	specific disasters as covered in
	their facility disaster manuals.

SUGGESTED TEACHING METHODOLOGIES: Lecture, scenarios Suggested Evaluations Methodologies: Class participation, demonstrate finding emergency/disaster manual on unit

Unit 1: Environmental Factors
Unit 2: Resident Risk Factors
Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes

Unit 6: Causes and Prevention of Fire

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 15 Minutes

Responding to Emergency Codes

Objectives	Outline
At the completion of this Module the Resident Care Aide (RCA) will be able to: - Recognize the emergency codes and their purpose - Identify the RCA's role during each of the emergency codes - Understand how to use the Public	Outline 1. State and discuss the meaning of each emergency code 2. State and discuss the RCA's tasks during each emergency code 3. Demonstrate the proper use of PA system
Announcement (PA) system	

SUGGESTED TEACHING METHODOLOGIES: Lecture, reading assignment, PA system demonstration

SUGGESTED EVALUATION METHODOLOGIES: Class participation, completion of reading assignment worksheet, return demonstration use of the PA system

Unit 1: Environmental Factors

Unit 2: Resident Risk Factors

Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes

Unit 6: Causes and Prevention of Fire

a. Causes and Prevention of Fire

b. Response to Fire

c. Response to Alarms

d. How to use a Fire Extinguisher

e. Evacuating Residents

Unit 7: Choking and Foreign Body Airway Obstruction

TOTAL Didactic: 100 Minutes

TOTAL Supervised Practice: 60 Minutes

Didactic: 50 Minutes

Causes and Prevention of Fire a. Causes and Prevention of Fire

a. Oduses and i	TOVERNOTI OF FIRE
Objectives	Outline
At the completion of this Module the	 Discuss ways in which smoking can
Resident Care Aide (RCA) will be able to:	cause fires in the facility
	State the facility's smoking policy
 Identify the relationship between smoking 	State examples of how electrical
and fires	equipment/wiring can cause a fire
 Be knowledgeable about the facility 	4. State examples of other potential causes
smoking policy	of fire in the facility
- Identify electrical equipment/wiring as a	5. State fire prevention care techniques for
potential cause of fires	smoking 6. State fire provention care techniques for
- Identify other potential causes of fire	6. State fire prevention care techniques for electrical equipment
specific to the facility, including but not	7. State fire prevention care techniques for
limited to kitchen stoves and grease	other cited causes
 Identify fire prevention care techniques for smoking 	8. State the responsibilities of a RCA in fire
- Identify fire prevention care techniques for	prevention
electrical equipment/wiring	9. State and discuss that oxygen will feed a
- Identify fire prevention care techniques for	fire and make it worse
other potential causes of fires	10. State fire prevention care techniques
- Understand the RCA's role in fire	that must be used when oxygen is in use in
prevention	a resident's room
 Understand and recognize that oxygen 	
supports combustion	
 Identify fire prevention care techniques 	
required when oxygen is in use	

SUGGESTED TEACHING METHODOLOGIES: Lecture, reading assignment SUGGESTED EVALUATION METHODOLOGIES: Completion of reading assignment worksheet, class participation

Unit 1: Environmental Factors

Unit 2: Resident Risk Factors

Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes

Unit 6: Causes and Prevention of Fire

a. Causes and Prevention of Fire

b. Response to Fire

c. Response to Alarms

d. How to use a Fire Extinguisher

e. Evacuating Residents

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 10 Minutes

Supervised Practice: 20 Minutes

Causes and Prevention of Fire b. Response to Fire

Objectives	Outline
At the completion of this Module the Resident Care Aide (RCA) will be able	 State facility code word for fire State the procedure/protocol
to:	(ALARM, RESCUE) that will be performed when a fire is discovered
 Recognize "code word" vs. "fire" Understand the facility procedure for fire emergency Understand the proper RCA role during a simulated fire emergency 	3. Discuss and demonstrate proper decorum and role performance during a role play fire emergency situation

SUGGESTED TEACHING METHODOLOGIES: Lecture, reading assignment, demonstration

SUGGESTED EVALUATION METHODOLOGIES: Completion of worksheet, return demonstration

Unit 1: Environmental Factors

Unit 2: Resident Risk Factors

Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes

Unit 6: Causes and Prevention of Fire

a. Causes and Prevention of Fire

b. Response to Fire

c. Response to Alarms

d. How to use a Fire Extinguisher

e. Evacuating Residents

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 10 Minutes

Supervised Practice: 15 Minutes

Causes and Prevention of Fire c. Response to Alarms

Objectives	Outline
At the completion of this Module, the	State how to interpret alarm bells and correctly identify the location of a
Resident Care Aide (RCA) will be able	fire
to:	
	2. Recite the facility procedure for fire
- Recognize how sequencing of alarm	emergency when responding to the
bells identifies the location of the fire	bells
- Understand facility fire emergency	O Olata DOM tasks at days a fire
procedure when responding to the bells	3. State RCA tasks during a fire
- Understand the RCA's role in fire	emergency
emergency	

SUGGESTED TEACHING METHODOLOGIES: Lecture, demonstration SUGGESTED EVALUATION METHODOLOGIES: Class participation, quiz

Unit 1: Environmental Factors

Unit 2: Resident Risk Factors

Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes

Unit 6: Causes and Prevention of Fire

a. Causes and Prevention of Fire

b. Response to Fire

c. Response to Alarms

d. How to use a Fire Extinguisher

e. Evacuating Residents

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 15 Minutes

Supervised Practice: 10 Minutes

Causes and Prevention of Fire d. How to use a Fire Extinguisher

a. How to use a	Fire Extinguisher
Objectives	Outline
At the completion of this Module, the	Discuss two types of fire
Resident Care Aide will be able to:	extinguishers and state for which type(s)
	of fire each may be used
- Identify the types of fire extinguishers	2. Verbalize the steps to take to
and their uses	activate a fire extinguisher using a
- Illustrate the steps to follow in the use	model
of a fire extinguisher	3. Demonstrate pointing the nozzle at
- State the purpose of pointing the	the base of a simulated fire and restate
nozzle at the base of a fire	why this is essential
- Know the location of fire extinguisher,	4. Locate the fire extinguisher(s), fire
fire pull station(s), and exit(s) in own	pull station(s), and exit(s) in own work
work area	area

SUGGESTED TEACHING METHODOLOGIES: Lecture, demonstration, reading assignment

SUGGESTED EVALUATION METHODOLOGIES: Completion of reading assignment, worksheet, class participation, return demonstration of using a real fire extinguisher

Unit 1: Environmental Factors

Unit 2: Resident Risk Factors

Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes Unit 6: Causes and Prevention of Fire

a. Causes and Prevention of Fire

b. Response to Fire

c. Response to Alarms

d. How to use a Fire Extinguisher

e. Evacuating Residents

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 15 Minutes

Supervised Practice: 15 Minutes

Causes and Prevention of Fire e. Evacuating Residents

Objectives	Outline
At the completion of this Module, the	State the RCA's role in facility
Resident Care Aide (RCA) will be able	evacuation procedures
to:	
	Give example of horizontal
- Identify RCA role in the systemic,	evacuation
coordinated and efficient evacuation of	
endangered residents to a safe area	3. Give example of vertical evacuation
- Define and understand horizontal	
evacuation	Correctly demonstrate two
- Define and understand vertical	lifting/moving techniques used during an
evacuation	evacuation
- Understand how to lift/move a resident	
during evacuation	

SUGGESTED TEACHING METHODOLOGIES: Lecture, reading assignment, demonstration

SUGGESTED EVALUATION METHODOLOGIES: Class participation, return demonstration

Unit 1 Environmental Factors

Unit 2: Resident Risk Factors

Unit 3: Accidents and Incidents

Unit 4: Disaster Plan

Unit 5: Responding to Emergency Codes Unit 6: Causes and Prevention of Fire

Unit 7: Choking and Foreign Body Airway Obstruction

Didactic: 15 Minutes

Supervised Practice: 20 Minutes

Choking & Foreign Body Airway Obstruction

Choking & Foreign Bo	dy Airway Obstruction
Objectives	Outline
At the completion of this Module, the	State and discuss possible causes
Resident Care Aide (RCA) will be able	of choking
to:	2. State and discuss the role of the
	RCA in choking and foreign body
- Identify the common causes of choking	airway obstruction
- Understand RCA's role in choking and	State and discuss preventive care
foreign body airway obstruction	techniques
- Be proficient in preventive care	State and discuss the definition for
techniques	aspirate, partial and complete airway
- Recognize aspirate, partial and	obstruction, cyanosis, and Heimlich
complete airway obstruction, cyanosis,	maneuver
and Heimlich maneuver/Abdominal	5. State and discuss signs of an
Thrust	obstructed airway
- Recognize the signs of an obstructed	6. Demonstrate the universal signs for
airway	choking
- Identify the universal sign for choking	7. State that the Heimlich maneuver is
- Understand when the Heimlich	to be used when the airway is
maneuver should be used.	completely obstructed (unable to pass
- Demonstrate proper Heimlich	air)
maneuver on a mannequin	8. Demonstrate the proper Heimlich
	maneuver on a mannequin

SUGGESTED TEACHING METHODOLOGIES: Lecture/discussion, demonstration, reading assignment, mannequin SUGGESTED EVALUATION METHODOLOGIES: Class participation, score passing grade on quiz, return demonstration

Didactic: 870 Minutes

Supervised Practice: 380 Minutes

UNIT 1: Defining Personal Care

- a. Defining Personal Care
- b. When and Who Needs Personal Care
- c. Meeting a Resident's Basic Human Needs Through Personal Care
- d. Communication Keys in Providing Personal Care

Didactic: 90 Minutes

UNIT 2: Personal Care Skills

- a. Hand washing
- b. Infection Control
- c. Freedom from Pain
- d. Urinary System
 - 1. Assisting with Bedpan/Urinal/Fracture Pan
 - 2. Assisting with Bedside Commode/Toilet
 - 3. Incontinence
- e. Digestive System
 - 1. Dietary Needs
 - 2. Assisting with Eating & Hydration
 - 3. Measuring and Recording Weight
- f. Inegumentary System Skin Alterations in Skin
 - 1. Healthy Skin
 - 2. Alterations in Skin
- g. Musculoskeletal System
 - 1. Transfers, Positioning & Turning
 - a. Body Mechanics
 - b. Turning & Positioning In Bed/Chair
 - c. Transfer with One Assist
 - 2. Ambulation
 - 3. Range of Motion
- h. Bathing
- i. Grooming
 - 1) Haircare
 - 2) Mouthcare
 - 3) Shaving
 - 4) Hand and Nail Care
 - 5) Footcare

- j. Dressing
 - 1) Assisting with Resident
 - 2) Adaptive Equipment
- k. The Resident's Environment
 - 1) Components & Care of the Environment
 - 2) Unoccupied Bed
- I. Special Equipment Used

Didactic: 780 Minutes

Supervised Practice: 380 Minutes

UNIT 1: Defining Personal Care

- a. Defining Personal Care
- b. When and Who Needs Personal Care
- c. Meeting a Resident's Basic Human Needs Through Personal Care
- d. Communication Keys in Providing Personal Care

Didactic: 90 Minutes

Objectives	Outline
At the completion of this Module, the	1. Define and discuss personal care;
Resident Care Aide will be able to:	identify activities that are part of
	personal care:
- Define Personal Care, list the tasks	 tasks related to resident's body,
related to a resident's body,	appearance, hygiene and movement:
appearance, hygiene and movement	i. bathing
	ii. toileting
- Identify when and who needs personal	iii. teeth and mouth care
care	iv. ambulation
	v. dressing/grooming
- Understand resident's basic human	vi. eating
needs, and how they may be met through personal care	VIII. transferring
linough personal care	2. Discuss when and who needs
- Recognize communication keys in	personal care; give examples of cases
providing personal care	where personal care may be needed:
providing percental date	a. residents recovering from an
	illness or accident
	b. residents with long term chronic
	condition
	c. residents who are frail due to
	advanced age
	d. residents who are permanently
	disabled
	e. residents who are dying
	3. Discuss and explain how to meet the
	resident's basic human needs through
	personal care:
	a. physical needs
	b. safety and security, including
	emotional security
	c. belonging needs – valuing and
	showing acceptance for cultural,
	religious and socioeconomic differences

- d. self-worth needs building confidence and encouraging independence in doing specific tasks
- e. self-fulfillment needs recognition and acknowledgement of past accomplishments and setting new goals
- 4. Discuss and explain communication keys in providing personal care; stress that good communication improves personal care:
 - a. making a good impression
 - b. showing acceptance
 - c. building a helping relationship
 - d. handling special problems

SUGGESTED TEACHING METHODOLOGIES: Lecture, group discussion SUGGESTED EVALUATION METHODOLOGIES: Written exam, class participation

UNIT 2: Personal Care Skills

a. Hand washing

Didactic: 10 Minutes

Supervised Practice: 10 Minutes

Objective	Outline
At the completion of this Module, the Resident Care Aide will be able to:	Discuss ways hand washing aids in preventing infection; give examples
 Recognize and understand the importance of hand washing in infection control Recognize and understand when it is appropriate for the caregiver to wash hands Describe and/or demonstrate proper procedure for hand washing with soap and water Identify alternate sources of hand washing when soap and water is not available 	 Discuss and give examples of instances from the time the caregiver comes to work until end of shift when they should wash their hands Demonstrate hand washing using principles of infection control Discuss and give examples of alternate sources of hand washing when soap and water is not available

SUGGESTED TEACHING METHODOLOGIES: Lectures; video, demonstration, glow germ

SUGGESTED EVALUATION METHODOLOGIES: Group participation, written/oral quiz, skills performance checklist mandatory for all levels

UNIT 2: Personal Care Skills

b. Infection Control

Didactic: 40 Minutes

Objectives	Outline
At the completion of this Module, the	Discuss with students:
Resident Care Aide will be able to:	Process of Infection
	Standard Precautions
- Define microorganisms	Bloodborne Pathogens
- Define infection control	4. Exposure Incidents
- Describe the chain of infection	
- List four types of infections	1. Process of Infection
- List three risk factors of infections	a. Chain of infection
- List five modes of transmission of	b. Risk factors
infections	i. age
- Verbalize importance of hand washing	ii. chronic illness
with soap and water or antiseptic hand	iii. immunosuppressant
cleaner	c. Types of Infection
- Describe concept of clean and dirty	i. UTI (urinary tract)
and demonstrate appropriate care of	ii. respiratory
supplies and equipment	iii. wound/skin
- Define Standard/Universal Precaution	iv. GI (gastric intestinal tract)
- List the appropriate use of Personal	d. Transmission of Infection
Protective Equipment (PPE)	i. contact: indirect, direct
- Define blood borne pathogen and three common diseases	ii. airborne
	iii. common vehicle iv. vectorborne
- List work practices to prevent	
exposure to: a. Sharps	ii. respiratory
b. Sharps containers	B. Standard Precautions
c. Contaminated supplies	a. Concept of clean and dirty
d. Cleaning/decontamination of body	b. Hand washing
fluids/spills	c. Care of supplies and equipment
- State procedures for all exposure	d. Waste and sharps disposal
incidents, i.e.:	e. PPE (personal protective
a. Blood exposures	equipment); gloves
b. Airborne	
c. Allergy/latex	C. Bloodborne Pathogens
	a. Bloodborne diseases
	b. Hepatitis B and C
	c. HIV
	d. Vaccination

D. Exposure Incidents a. Blood
b. Airborne
c. Allergy/latex

SUGGESTED TEACHING METHODOLOGIES: Lecture, group discussion SUGGESTED EVALUATION METHODOLOGIES: Written exam, class participation, demonstration

UNIT 2: Personal Care Skills

c. Freedom from Pain

Didactic: 40 Minutes

Objectives	Outline
At the completion of this Module, the Resident Care Aide will be able to:	Discuss with students recognizing and reporting resident's pain: a. state characteristics of pain; give
 Recognize and understand the effects of pain on resident functionality Recognize and understand the cultural differences in responding to pain and pain management Recognize and understand the impact of pain management on resident/resident/patient functionality 	examples of ways residents may indicate pain b. observe, record and report; show how to gather more information from the resident about their pain; demonstrate how to report pain effectively
- Recognize and understand how residents demonstrate pain and relief from pain	2. Discuss and give examples of effects of pain on a resident's functionality
- Recognize the characteristics of pain and how to report (site, duration, intensity and triggers)	3. Discuss and give examples of cultural differences in responding to pain and pain management
	Discuss the impact of pain management on resident functionality
	5. Discuss and give examples of a resident's demonstration of pain and relief from pain

SUGGESTED TEACHING METHODOLOGIES: Lecture, scenarios and role play SUGGESTED EVALUATION METHODOLOGIES: Class participation, quizzes

UNIT 2: Personal Care Skills

d. Urinary System

1. Assisting with Bedpan/Urinal/Fracture Pan

2. Assisting with Bedside Commode/Toilet

3. Incontinence

Total Didactic: 70 Minutes

Total Supervised Practice: 50 Minutes

Didactic: 20 Minutes

Supervised Practice: 15 Minutes

1. Assisting with Bedpan/Urinal/Fracture Pan

Objectives	Outline
At the completion of this Module, the Resident Care Aide will be able to: - Recognize who needs to use a bedpan/urinal/fracture pan - Identify the equipment used - Demonstrate the process of positioning and removing a bedpan - Demonstrate the process of positioning and removing a urinal - Demonstrate the process of positioning and removing a fracture pan - Demonstrate aftercare of equipment - Demonstrate aftercare of resident	1. Discuss with student who needs to use a bedpan/urinal/fracture pan; give examples of when a bedpan/ urinal/fracture pan is indicated for use 2. Discuss the steps in using a bedpan/urinal/fracture pan: a. gather equipment b. assist with a bedpan; demonstrate the process of positioning and removing a bedpan c. assist with a urinal; demonstrate the process of positioning and removing a urinal d. assist with fracture pan; demonstrate the process of positioning and removing a fracture pan e. clean, dry and put away equipment f. wash hands

SUGGESTED TEACHING METHODOLOGIES: Lecture, Display equipment, Show video

SUGGESTED EVALUATION METHODOLOGIES: Written/Oral unit quiz

UNIT 2: Personal Care Skills

d. Urinary System

1. Assisting with Bedpan/Urinal/Fracture Pan

2. Assisting with Bedside Commode/Toilet

3. Incontinence

Didactic: 20 Minutes

Supervised Practice: 15 Minutes

2. Assisting with Bedside Commode/Toilet

2. Assisting with Bed	Isiae Commode/ i oliet
Objectives	Outline
At the completion of this Module, the	Discuss with student who needs to
Resident Care Aide will be able to:	use a bedside commode/toilet; give
	examples of when a bedside
- Identify the parts of a bedside	commode/toilet is and is not indicated
commode/toilet.	for use
- Demonstrate the process of using a	
commode.	Define parts of and demonstrate
- Demonstrate aftercare of equipment	assembling and disassembling bedside
- Demonstrate aftercare of resident	commode
	Discuss and demonstrate how to
	assist with a commode
	4 Discoursed description
	4. Discuss and demonstrate procedure
	for rinse bucket utilizing infection control
	principles and reassemble commode
	5 Discuss aftercare of regident:
	5. Discuss aftercare of resident;
	discuss infection control measures
	6. State importance of washing hands
	after finished with procedure
	and imistica with procedure

SUGGESTED TEACHING METHODOLOGIES: Lecture Display equipment Show video

SUGGESTED EVALUATION METHODOLOGIES: Written/Oral Unit Quiz Skills Performance Checklist

UNIT 2: Personal Care Skills

d. Urinary System

1. Assisting with Bedpan/Urinal/Fracture Pan

2. Assisting with Bedside Commode/Toilet

3. Incontinence

Didactic: 30 Minutes

Supervised Practice: 20 Minutes

3. Incontinence

J. IIICO	nunence
Objectives	Outline
At the completion of this Module, the Resident Care Aide will be able to:	Discuss reasons for incontinence a. bladder b. bowel
 Understand the meaning of incontinence Describe the care given to a resident wearing adult diapers State the use of condom, indwelling and straight catheters Demonstrate measuring of patient's urinary output Describe information that should be reported to supervisor 	 2. Discuss care of the resident wearing adult diapers: a. guidelines for changing b. skin care 3. Discuss emotional problems associated with incontinence; give examples a. Embarrassment
	b. Loss of dignity4. Discuss types of Catheters:a. Condomsb. Indwellingc. Straight
	5. Discuss Indwelling/Straight Cathetersa. Safe use of cathetersb. Assisting with the use of cathetersc. Infection control
	 6. Discuss observing, reporting and recording: a. color and odor of urine b. comfort of patient (pain, chills, sweating?) c. leakage around catheter

SUGGESTED TEACHING METHODOLOGIES: Lecture Display equipment Show video Demonstration

SUGGESTED EVALUATION METHODOLOGIES: Written/Oral Unit Quiz

UNIT 2: Personal Care Skills

e) Digestive System

1. Dietary Needs

2. Assisting with Eating & Hydration

3. Measuring and Recording Weight

Total Didactic: 75 Minutes

Total Supervised Practice: 35 Minutes

Didactic: 30 Minutes

e) Digestive System 1 Dietary Needs

I. Diela	ry needs
Objectives	Outline
At the completion of this Module, the	Discuss why and when a resident
Resident Care Aide will be able to:	would have special dietary needs, give
	examples:
- Identify residents who have special	a. diabetes
dietary needs	b. low fat diet
- Recognize and understand specific diets	c. sodium restricted diet
- Recognize potential food and drug	2. Discuss physical changes that can
interactions; know when to report	warrant a special diet, give examples:
	a. lactose or gluten intolerance
	b. allergies
	c. medications
	d. other
	Discuss functional and age-related
	changes that can effect appetite;
	discuss observation and when to report
	changes
	4. Discuss natartial food and drug
	4. Discuss potential food and drug
	interactions, give examples; discuss
OLIGOROTED TEACHING METHODOLO	observation and when to report

SUGGESTED TEACHING METHODOLOGIES: Lecture; Food Pyramid diagram, discussion video.

SUGGESTED EVALUATION METHODOLOGIES: Class participation, Written or oral quiz

UNIT 2: Personal Care Skills

e) Digestive System

1. Dietary Needs

2. Assisting with Eating & Hydration

3. Measuring and Recording Weight

Time: 35 Minutes

Supervised Practice: 30 Minutes

e) Digestive System

2. Assisting with Eating & Hydration

01: "	0 "
Objectives	Outline
At the completion of this Module, the	Discuss proper feeding techniques:
Resident Care Aide (RCA) will be able	a. positioning; demonstrate proper
to:	body posture for safe eating
	b. State the differences between
- Describe proper positioning to prevent	independent and partial assistance with
choking at mealtime	eating; give examples as to types of
- Define independent and partial	residents the RCA will be assisting
assistance with eating	c. Discuss and display the clock-
- Demonstrate various ways of tray set-	method of tray set-up; discuss adaptive
up (clock method)	equipment
- Discuss the need for and different	d. Discuss ways to promote comfort,
adaptive equipment for mealtimes	safety, and dignity when assisting with
- Discuss ways to maintain resident	meals; promoting pleasant mealtimes
dignity, promote autonomy and respect	for the residents
diversity during mealtimes	

SUGGESTED TEACHING METHODOLOGIES: Lecture; role play, discussion, video

SUGGESTED EVALUATION METHODOLOGIES: Class participation, return demonstration

UNIT 2: Personal Care Skills

e) Digestive System

1. Dietary Needs

2. Assisting with Eating & Hydration

3. Measuring and Recording Weight

Didactic: 10 Minutes

Supervised Practice: 5 Minutes

e) Digestive System

3. Measuring and Recording Weight

o. Mododing and	Trecording vveignt
Objectives	Outline
At the completion of this Module, the Resident Care Aide will be able to:	State and discuss the purpose of weighing residents
 Identify the principles for measuring weight accurately using a balance scale and/or a chair scale Identify proper positioning of the 	2. State the principles for measuring weight accurately using a balance scale and/or a chair scale
resident to achieve balance when using scales - Identify how to correctly report and record weight	3. Give examples of the types of scales: a. balance scale b. chair scale c. bathroom scales: Digital; Standard
	a. correctly demonstrate maintaining principles of safety while using scales b. accurately record weight

SUGGESTED TEACHING METHODOLOGIES: Lecture, Performance checklist, Demonstration on balance and chair scales, Video, Demonstration of weighing on balance and chair scales, Sample recording form for weight SUGGESTED EVALUATION METHODOLOGIES: Quiz, Return demonstration of weighing on balance and chair scales and recording results

UNIT 2: Personal Care Skills

f) Inegumentary System - Skin

1. Healthy Skin

2. Alterations in Skin

Total Didactic: 80 Minutes

Total Supervised Practice: 20 Minutes

Time: 20 Minutes

Supervised Practice: 20 Minutes

f) Inegumentary System – Skin

1. Healthy Skin

Objectives	Outline
At the completion of this Module, the Resident Care Aide (RCA) will be able to:	Describe and discuss normal skin functions and characteristics; list characteristics of healthy skin
 Describe and identify healthy skin and age related changes in the skin Identify the risk factors, which compromise healthy skin (i.e. immobility, poor nutrition, illness, etc.) Describe procedures/preventive devices utilized to maintain good skin integrity Identify the supplies needed to give a back rub 	 Name risk factors that affect healthy skin; identify daily measures to promote healthy skin. Discuss RCA's role in assisting with special skin care Discuss components of routine skin care: identify and discuss risk factors which compromise skin integrity identify and discuss preventive measures to prevent compromised skin integrity discuss observing, recording and reporting

SUGGESTED TEACHING METHODOLOGIES: Lecture; charts of Integumentary system

SUGGESTED EVALUATION METHODOLOGIES: Written or oral quiz, class participation

UNIT 2: Personal Care Skills

- f) Inegumentary System Skin
 - 1. Healthy Skin
 - 2. Alterations in Skin

Didactic: 60 Minutes

f) Inegumentary System – Skin 2 Alterations in Skin

2. Alterations in Skin		
Objectives	Outline	
At the completion of this Module, the	Identify skin alterations, give	
Resident Care Aide will be able to:	examples of contributing factors for	
	each:	
- Identify and define the following skin		
alterations and the possible causes of	a. skin tears	
each:	b. moisture related problems	
a. skin tears	c. pressure related problems	
b. moisture related problems	d. circulatory problems	
c. circulatory problems		
d. pressure	Identify and discuss preventive	
	measures for each of the following, give	
- Describe the caregiver's role in the	examples:	
prevention and of the following skin	a. skin tears	
alterations:	b. moisture related problems	
a. skin tears	c. pressure related problems	
b. moisture related problems	d. circulatory problems	
c. circulatory problems		
d. pressure	3. Locate and discuss pressure points	
	on the body:	
- Identify pressure points on the body	a. coccyx	
and the signs of a beginning pressure	b. heals	
ulcer	c. sacrum	
	d. ischial tuberosities	
	e. back of skull	
	f. elbows	
	4. Identify and discuss signs of early	
	skin breakdown:	
	a. redness	
	b. warmth	
	c. rash	
	d. itching	
SUGGESTED TEACHING METHODOLO	CIECUL acture Demonstration Diagrams	

SUGGESTED TEACHING METHODOLOGIES: Lecture, Demonstration, Diagrams of pressure ulcers, Anatomy charts

SUGGESTED EVALUATION METHODOLOGIES: Class participation Written or oral quiz

UNIT 2: Personal Care Skills

- g) Musculoskeletal System
 - 1. Transfers, Positioning & Turning
 - a. Body Mechanics
 - b. Turning & Positioning In Bed/Chair
 - c. Transfer with One Assist
 - 2. Ambulation
 - 3. Range of Motion

Total Didactic: 105 Minutes

Total Supervised Practice: 60 Minutes

Didactic: 15 Minutes

Supervised Practice: 20 Minutes

g) Musculoskeletal System

1. Transfers, Positioning & Turning

a. Body Mechanics

a. Body Wednames		
Objectives	Outline	
At the completion of this Module, the	Define body mechanics:	
Resident Care Aide will be able to:	a. the way the body moves and	
- Define body mechanics and explain the basic rules of proper body mechanics	maintains its balance b. makes the best use of the body's strength and avoids straining muscles and joints	
- Use correct body mechanics when assisting in moving and with all aspects of daily care	2. State the basic rules of body mechanics: a. proper posture b. use wide base of support c. bend at knees and hips not waist d. carry objects close to body e. face your work f. place one foot ahead of the other while working g. do not twist h. for prolonged standing, stand with one foot up	
	Demonstrate use of correct body mechanics during a transfer	

SUGGESTED TEACHING METHODOLOGIES: Lecture, Demonstration SUGGESTED EVALUATION METHODOLOGIES; Return demonstration, class participation

UNIT 2: Personal Care Skills

- g) Musculoskeletal System
 - 1. Transfers, Positioning & Turning
 - a. Body Mechanics
 - b. Turning & Positioning In Bed/Chair
 - c. Transfer with One Assist
 - 2. Ambulation
 - 3. Range of Motion

Didactic: 15 Minutes

Supervised Practice: 20 Minutes

- g) Musculoskeletal System
 - 2. Ambulation

b. Turning & Positioning In Bed/Chair

D. Turriing & FOSIL	lorling in bear chair
Objectives	Outline
At the completion of this Module, the Resident Care Aide will be able to:	State and discuss basic body positions; identify each position: a. Fowlers position
Identify reasons when specific body positions are indicated Recognize the following basic body	b. Supine positionc. Prone positiond. Lateral position
positions: a. Fowlers position b. Supine position c. Prone position d. Lateral position - Identify anatomically correct and comfortable chair positioning	Identify and discuss the reasons for the following positions: a. Fowlers position b. Supine position c. Prone position d. Lateral position
	Demonstrate: Turning the Resident in Bed
	Demonstrate: Positioning the Resident in Bed
	5. Demonstrate: Positioning Resident in Chair or Wheelchair

SUGGESTED TEACHING METHODOLOGIES: Lecture, Demonstration SUGGESTED EVALUATION METHODOLOGIES: Return demonstration

UNIT 2: Personal Care Skills

- g) Musculoskeletal System
 - 1. Transfers, Positioning & Turning
 - a. Body Mechanics
 - b. Turning & Positioning In Bed/Chair
 - c. Transfer with One Assist
 - 2. Ambulation
 - 3. Range of Motion

Didactic: 35 Minutes

- g) Musculoskeletal System
 - 2. Ambulation
- c. Transfer with One Assist

O. ITALISICI W	ILLI OLIC ASSIST
Objective	Outline
At the completion of this Module, the	Explain and discuss the safety, body
Resident Care Aide will be able to:	mechanics and positioning guidelines
	for the following one assist transfers:
- List the guidelines for the following	a. stand and pivot
transfers using one assist:	b. bed to chair
a. stand and pivot	c. chair to bed
b. bed to chair	d. on/off toilet/commode
c. chair to bed	
d. on/off toilet/commode	Demonstrate the following
- Safely perform the following one assist	Procedures:
transfers:	a. Transfer to the Sitting Position
a. stand and pivot	b. Helping the Resident Sit at the Side
b. bed to chair	of the Bed
c. chair to bed	c. Helping the Resident to Stand
d. on/off toilet/commode	d. Transfer to Wheelchair, Chair or
	Commode
	e. Transfer from Wheelchair to Toilet
	f. Transfer from Wheelchair to
	Shower and Assisting with Shower
	g. Transfer from Wheelchair to Stool
	or Chair in Tub

SUGGESTED TEACHING METHODOLOGIES: Lecture, Demonstration

SUGGESTED EVALUATION METHODOLOGIES: Return demonstration, Class participation

UNIT 2: Personal Care Skills

g) Musculoskeletal System

1. Transfers, Positioning & Turning

2. Ambulation

3. Range of Motion

Didactic: 20 Minutes

Supervised Practice: 10 Minutes

g) Musculoskeletal System

2. Ambulation

e importance of em nd muscles, id contractors nents of safe erences between assistance anes, walkers, imples and their ate the safety in; demonstrate valk
nents or erences assistar anes, warming anes and the second

SUGGESTED TEACHING METHODOLOGIES: Lecture, Demonstration SUGGESTED EVALUATION METHODOLOGIES: Return Demonstration, Class Participation

UNIT 2: Personal Care Skills

g) Musculoskeletal System

1. Transfers, Positioning & Turning

2. Ambulation

3. Range of Motion

Didactic: 20 Minutes

Supervised Practice: 10 Minutes

g) Musculoskeletal System3. Range of Motion

	or modern
Objectives	Outline
At the completion of this Module, the Resident Care Aide will be able to:	Discuss the functions of the muscles and state the effects of disuse
 Identify the functions of the muscles and identify the effects of disuse Discuss contractures Describe Active Range of Motion 	2. Define disuse syndrome and related terms of paralysis, contracture, and atrophy
exercises - Describe Passive Range of Motion	3. Define contractures; give examples
exercises -Describe Resistive Range of Motion	4. Define active ROM; give examples
exercises	5. Define Passive ROM Exercises; give examples
	6. Describe Resistive Range of Motion Exercises; give examples
	1

SUGGESTED TEACHING METHODOLOGIES: Lecture-possibly by PT Demonstration Video Role Play

SUGGESTED EVALUATION METHODOLOGIES: Quiz, class participation

UNIT 2: Personal Care Skills

h) Bathing

Didactic: 30 Minutes

Supervised Practice: 60 Minutes

h) Bathing

II) B	atning
Objectives	Outline
At the completion of this Module, the	State the purpose and importance of
Resident Care Aide will be able to:	bathing
Resident Care Aide will be able to: - Learn how to and understand importance of providing privacy - Learn why and how to properly regulate water temperature - Learn differences between a partial bed bath, AM/PM care, shower and tub bath (purposes, equipment) - List the observations about skin conditions that must be reported to a supervisor - Be able to demonstrate proper procedures for tub or shower bath and bed bath	2. State the importance of respecting resident's right to privacy and dignity while bathing 3. Define processes: a. complete bed bath b. partial/sponge bath c. AM and PM Care d. shower e. tub 4. Discuss factors affecting frequency of bathing; give examples 5. Discuss and describe safety precautions: a. properly regulate water temperature and assess for environmental/equipment safety b. observe for physical and emotional changes while bathing and report to supervisor: i. list skin changes ii. dizziness/Weakness iii. mental statues changes iv. refusal of service 6. Refer to Bathing Procedures: a. Tub or Shower Bath b. Bed Bath c. Back Rub
	d. Mouth Hygiene and Care

	7. Discuss importance of observing, recording and reporting as necessary; give examples of what should be reported
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SUGGESTED TEACHING METHODOLOGIES: Lecture, pictures, demonstrations

SUGGESTED EVALUATION METHODOLOGIES: Written/Oral Unit Quiz, class participation

UNIT 2: Personal Care Skills

- i) Grooming
 - 1) Haircare
 - 2) Mouthcare
 - 3) Shaving
 - 4) Hand and Nail Care
 - 5) Footcare

Total Didactic: 100 Minutes

Total Supervised Practice: 80 Minutes

Didactic: 20 Minutes

i) Grooming1) Haircare

Objectives Outline 1. State and discuss the importance of At the completion of this Module, the Resident Care Aide will be able to: good hair care: a. stress the importance of providing hair care that incorporates resident Recognize importance of seeking information and guidance about preferences and routines and has a resident's hairstyle and care neat appearance preferences and routines b. promote self-care through - Assist the resident who cannot care appropriate level of assistance for own hair Follow proper infection control 2. State and discuss proper infection principles when choosing the control principles when choosing the appropriate hair care tool appropriate hair care tool: - Discuss how, why and when it is a. use resident's own brush or comb appropriate to shampoo and brush or to provide hair care comb hair Identify changes in condition of scalp 3. State and discuss safety factors (i.e. use of hair dryer/ curling iron, sharp and hair bristles on brushes, use of sprays and hair care products) 4. Discuss when it is appropriate for RCA to: a. shampoo the hair b. assist the resident with shampooing c. observe, record and report redness, irritation, sores, crusts, dandruff, etc to the supervisor

d. assist the resident with brushing and combing hair; assist with care of matted or knotted hair
5. Discuss: Shampoo in Bed

SUGGESTED TEACHING METHODOLOGIES: Display equipment, lecture, demonstration.

SUGGESTED EVALUATION METHODOLOGIES: Written/Oral Unit Quiz, return demonstration

UNIT 2: Personal Care Skills

- i) Grooming
 - 1) Haircare
 - 2) Mouthcare
 - 3) Shaving
 - 4) Hand and Nail Care
 - 5) Footcare

Didactic: 30 Minutes

Supervised Practice: 30 Minutes

i) Grooming

2) Mouthcare

Objective

At the completion of this Module, the Resident Care Aide (RCA) will be able to:

- Identify the reasons for providing mouth care
- Identify the equipment needed to provide mouth care
- Provide mouth care for a resident who requires partial assistance
- Provide mouth care for a resident who requires total assistance
- Identify the frequency mouth care is to be administered for a resident with no oral complications
- Recognize conditions which would require increasing frequency of mouth care
- Identify conditions that when observed must be reported to the supervisor

Outline

- 1. State and discuss the importance of providing mouth care/denture care and good oral hygiene:
- a. assist resident who requires partial assistance
- b. assist resident who requires total assistance
- 2. State number of times mouth care is to be provided; name conditions which would require mouth care be provided more frequently. State the frequency that mouthcare should be administered for the patient with:
 - a. No oral complications
 - b. Complications
- 3. Discuss observation and reporting conditions to supervisor. State RCA duty to inspect mouth and report to supervisor any signs of:
- a. sores, lesions, and irritations on inner/outer mouth, tongue or gums
- b. swollen, bleeding reddened tongue or gums or white, brown or discolored patches inside mouth area
 - c. bleeding gums
 - d. cracked bleeding dry lips
- e. broken or loose teeth or grinding down of teeth's surfaces

f. decreased or excess saliva or drooling g. difficulty swallowing h. resident complaints of pain or discomfort of mouth, teeth, throat or ear area
4. Mouth Hygiene and Care a. gather towel, toothbrush, toothpaste, cup, emesis basin and mouthwash.

i) Grooming 2) Mouthcare (continued) Outline

- Demonstrate proper technique used to remove dentures from one's mouth - Demonstrate how to protect dentures while cleaning - Demonstrate how to clean dentures - Demonstrate how to insert dentures for those page 1.	ieu)
Resident Care Aide will be able to: - Demonstrate proper technique used to remove dentures from one's mouth - Demonstrate how to protect dentures while cleaning - Demonstrate how to clean dentures - Demonstrate how to insert dentures back into one's mouth 1. Discus with denture a. mou of denture b. care appliances c. remonstrate how to clean dentures for those productions independents.	
- Demonstrate how to clean a mouth of one who has no teeth or has dentures removed a. removed a. removed hand and downward dentures a for bottom b. place immediate with wash c. clear toothbrush denture cl d. re-in bottom de e. wher a denture 3. Discus	th care following the removal es of dentures or dental solutions and reinserting dentures catients whom are not ent with the tasks s/demonstrate proper for denture care: cove dentures using a gloved a gently rocking and I pulling motion for upper and an upward pulling motion a dentures e dentures in a denture cup ely after removal and lines sink cloth while brushing in dentures by brushing with in and toothpaste and then

dentures were removed; when no teeth are present

- 4. Discuss proper cleaning techniques for residents without teeth:
- a. clean and massage mouth and gums with lemon glycerin swab or moistened cloth

SUGGESTED TEACHING METHODOLOGIES: Display equipment, lecture SUGGESTED EVALUATION METODOLOGIES: Written/oral quiz, skills performance checklist

UNIT 2: Personal Care Skills

i) Grooming

1) Haircare

2) Mouthcare

3) Shaving

4) Hand and Nail Care

5) Footcare

Didactic: 20 Minutes

Supervised Practice: 20 Minutes

i) Grooming3) Shaving

	lavilly
Objectives	Outline
At the completion of this Module, the	Discuss and demonstrate shaving
Resident Care Aide will be able to:	the resident with:
	a. safety razor
- Identify the equipment needed to	b. electric razor
shave a resident	
- Demonstrate how to shave using a	2. Discuss what to observe, record, and
safety razor	report to the supervisor; give examples:
- Demonstrate how to shave using an	skin irritations, redness, or scaling
electric razor	
- Recognize and list skin conditions that must be reported when observed	3. Discuss shaving the resident
	4. Discuss standard precautions:
	a. wash hands
	b. don gloves before shaving
	5. Describe the equipment needed to
	shave a resident:
	a. safety razor, basin, warm water,
	mirror, wash cloth, towel, shaving cream
	b. electric razor

SUGGESTED TEACHING METHODOLOGIES: Display equipment Lecture Demonstrate

SUGGESTED EVALUATION METHODOLOGIES: Written/Oral Unit Quiz at end of Unit Skills Performance Checklist

UNIT 2: Personal Care Skills

i) Grooming

1) Haircare

2) Mouthcare

3) Shaving

4) Hand and Nail Care

5) Footcare

Didactic: 10 Minutes

Supervised Practice: 10 Minutes

i) Grooming

4) Hand and Nail Care

4) Hand ar	id Nail Care
Objective	Outline
At the completion of this Module, the Resident Care Aide will be able to:	State and discuss the importance of good hand and nail care
- Identify the supplies needed to provide hand and nail care - Demonstrate the procedure for providing hand and nail care	 Describe the appearance of healthy hands Discuss what to observe, record and report to supervisor: a. pain b. reddened areas c. open areas d. dry, scaly skin e. cracked nails State that the RCA may NOT cut or trim fingernails; fingernails may only be filed discuss Plan of Care with RN Nail Care. Instruct RCA that they will: a. Gather the basin, soap, water, towel, orange stick and nail file b. Soak hands, clean under nails
	with orange stick, and apply lotion when providing hand and nail care

SUGGESTED TEACHING METHODOLOGIES: Display equipment Lecture Demonstrate

SUGGESTED EVALUATION METHODOLOGIES: written /Oral Unit Quiz at end of Unit Skills Performance Checklist

UNIT 2: Personal Care Skills

- i) Grooming
 - 1) Haircare
 - 2) Mouthcare
 - 3) Shaving
 - 4) Hand and Nail Care
 - 5) Footcare

Didactic: 20 Minutes

Supervised Practice: 20 Minutes

i) Grooming5) Footcare

	Ulcare
Objective	Outline
At the completion of this Module, the Resident Care Aide (RCA) will be able to:	 State and discuss the importance of good foot and nail care Describe the appearance of healthy feet
 Describe the appearance of healthy feet Identify the equipment needed for foot care Demonstrate foot care competently Identify the symptoms of foot problems 	3. State the importance of the RCA to observe, record and report to supervisor: a. pain b. reddened areas c. open areas d. dry, scaly skin, and/or cracked nails Note special attention should be given to those residents who have diabetes 4. State that RCA does not cut or trim
	toenails. Toenails may only be filed. Discuss Plan of Care with RN 5. Nail Care. Instruct RCA that they will: a. father basin, warm water, soap and towel
	b. provide competent foot care on a residentc. report any redness, sores or cracks in the skin of the feet to the supervisor

SUGGESTED TEACHING METHODOLOGIES: Display equipment Lecture Video on Foot Care Demonstrate

SUGGESTED EVALUATION METHODOLOGIES: Written/Oral Unit Quiz at end of Unit Skills Performance Checklist

UNIT 2: Personal Care Skills

- j) Dressing
 - 1) Assisting with Resident
 - 2) Adaptive Equipment

Didactic: 20 Minutes

Supervised Practice: 25 Minutes

i) Dressing

1) Assisting with Resident

2) Adaptive Equipment Outline Objectives

At the completion of this Module, the Resident Care Aide (RCA) will be able to:

- Recognize the value of resident choice in daily wear
- Demonstrate how to put on clothes when the resident cannot
- Demonstrate how to remove clothes when the resident cannot
- Demonstrate how to assist resident with a weak/paralyzed side put on clothes
- Demonstrate how to assist resident/ with weak/paralyzed side remove clothes
- Recognize that dressing (i.e., clothes and devices) can be adapted to promote maximum Activities of Daily Living (ADL) function
- Recognize the RCA's responsibility in making sure adaptive clothing or devices are properly identified and in good working order

1. Discuss types of residents who need assistance with getting dressed and

- a. needing some assistance
- b. who have one-sided weakness
- c. totally dependent

dressing techniques:

- 2. Discuss assisting the resident with dressing:
- a. choosing seasonably appropriate clothing and footwear
- b. promoting self-care through appropriate level of assistance
- 3. Discuss and detail procedure to undress/assist and dress/assist resident with complete set of clothes in proper sequence:
- a. remove shirt/pants from strong side first
- b. assist with shirt/pants on weak side first
- 4. Discuss how to properly utilize adaptive equipment and clothing when part of care plan; give examples:
 - a. glasses
 - b. hearing aid
 - c. elastic support stockings
 - d. prostheses
 - e. dressing aides

Discuss the care giver responsibility in making sure glasses or other adaptive equipment and/or clothing are properly identified and in good working order

- 5. Discuss: Assisting with Dressing
- 6. Discuss: Assisting with the use of Elastic Support Stockings

SUGGESTED TEACHING METHODOLOGIES: Display equipment Lecture Demonstrate in the clinical setting

SUGGESTED EVALUATION METHODOLOGIES: Written/Oral Unit Quiz, Performance Checklist

UNIT 2: Personal Care Skills

k) The Residents' Environment

1) Components & Care of the Environment

2) Unoccupied Bed

Total Didactic: 30 Minutes

Total Supervised Practice: 40 Minutes

Didactic: 20 Minutes

Supervised Practice: 20 Minutes

k) The Residents' Environment

1) Components & Care of the Environment

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Objectives	Outline
At the completion of this Module, the	State and discuss components of the
Resident Care Aide (RCA) will be able	resident's environment; give examples
to:	
	2. State ways to promote residents'
- Identify the components of the	rights related to their environment; give
residents' environment which include	examples:
the room and equipment, and elements	a. right to privacy
for communication and to provide	b. right to express individuality
comfort	c. right to possess personal
- Identify how the residents' rights	belongings
affect their functioning in their	
environment including right to privacy,	3. State and give examples of duties
expression of individuality, possession	performed by an RCA in admissions,
of personal belongings and furnishings	transfers and discharges (other than
and availability of locked storage	death) of a residents/residents/patients
- Identify the RCA's role in admissions,	
transfers and discharges (other than	
death) of a resident	

SUGGESTED TEACHING METHODOLOGIES: Lecture Videos for Rights, Performance Checklists

SUGGESTED EVALUATION METHODOLOGIES: Quiz, class participation

Didactic: 10 Minutes

Supervised Practice: 20 Minutes

k) The Residents' Environment (Continued)

2) Unoccupied Bed

Objectives	Outline
At the completion of this Module, the Resident Care Aide will be able to:	State procedures for making beds: a. unoccupied bed i. assemble correct equipment to
 Assemble correct equipment to make bed Correctly demonstrate making an unoccupied bed 	make bed ii. correctly demonstrate making an unoccupied bed iii. maintain all infection control procedures
	2. Discuss: Making an Unoccupied Bed

SUGGESTED TEACHING METHODOLOGIES: Lecture, Bedmaking

Demonstration Performance Checklists

SUGGESED EVALUATION METHODOLOGIES: Quiz, return demonstration

UNIT 2: Personal Care Skills

I) Special Equipment Use

Didactic: 60 Minutes

I) Special Equipment Use

At the completion of this Module, the Resident Care Aide (RCA) will be able to:

- Identify special equipment used by Residents
- Explain how this special equipment is used
- Identify the RCA's role in assisting the residents who use special equipment

- 1. State and discuss different types of equipment; give examples:
 - a. beds
 - b. mobility equipment
 - c. toileting equipment
 - d. prosthesis
 - e. ADL equipment
 - f. environmental support equipment
 - g. testing equipment
 - A. Bed Equipment:
 - i. hospital beds
 - ii. bed hardware
 - iii. special mattresses
 - iv. special pillows
 - v. special pads
 - B. Mobility Equipment:
 - i. canes
 - ii. crutches
 - iii. walker
 - iv. brace/splint/slings
 - v. wheelchairs
 - vi. trapeze
 - viii. transfer/sliding board
 - ix. safety belt
 - x. electric lift chair
 - ix. hydraulic lift (Hoyer Lift)
 - C. Toileting Equipment
 - i. bedpan
 - ii. urinal
 - iii. commode
 - iv. catheters
 - D. Prosthesis give definition
 - i. artificial limbs
 - ii. artificial breast
 - iii. artificial eye

- D. Prosthesis (continued)
 - iv. hearing aid
 - v. eye glasses/contacts
 - vi. dentures
- E. ADL Equipment
 - i. assistive eating utensils
 - ii. assistive dressing devices
- F. Environmental Support
 - i. humidifier/ vaporizer
- G. Testing Equipment
 - i. glucometer
- 2. State and discuss RCA's role in relation to special use equipment:
- a. check Plan of Care for special Instructions
- b. read operating instructions that come with special equipment
- c. do not use if unfamiliar with the use of required equipment; request instruction and demonstration from the supervisor or therapist if needed (Demonstration of equipment as indicated for specific case assignment)
- d. encourage resident to be as independent as possible in use of equipment
- e. change or charge batteries of electrical equipment
- f. maintain and store equipment as per operating instructions
- g. dispose of disposable or nonreusable equipment
- h. observe the state of repair of equipment e.g.. worn, missing or broken equipment
- i. observe for problems the resident may have with equipment. e.g. skin irritation, malfunctioning equipment
- j. record and report observations and problems to supervisor

SUGGESTED TEACHING METHODOLOGIES: Lecture, group discussion SUGGESTED EVALUATION METHODS: Written exam, class participation

MODULE IX: Assisting with Self-Administration of Medication

Didactic: 120 Minutes

Didactic: 120 Minutes	
Objectives	Outline
At the completion of this Module, the Resident Care Aide (RCA) will be able to:	State the difference between administering medications and assisting with self-administration of medications
 Recognize and define the difference between administering medications and assisting with medications Define assistance with self-administration of medication Identify information found on medication: over the counter and prescription 	2. State Basic Assistance Skills a. standard precautions b. reading Supervised Practices – check expiration date c. checking the Five Medication Rights; refer to: i. Checking the Right Person ii. Checking the Right Medication iii. Checking the Right Dose iv. Checking the Right Time v. Checking the Right Route
 Identify the "five medication rights": 1. Right person 2. Right medication 3. Right dose 4. Right time 5. Right route 	d. medication storage and disposal e. techniques for assisting with medications administered 3. State and discuss specific tasks of the RCA: a. remind the resident of time
- Identify and describe the specific tasks required when assisting residents with self-administration of medication	b. bring the medication to the resident c. bring other equipment to the resident needed to prepare and self-administer the medication d. read or show Supervised Practice
- Identify and describe what to observe, record and report when assisting with the self-administration of medication	to resident to check right person, right medication, right dose, right time and right route e. position the resident for medication administration f. open the container or package so resident can self-administer; do not crush or add medications to other food such as applesauce or ice cream; if nurse or family is pre-pouring medication, follow directions on Plan of Care g. provide appropriate liquids for
	swallowing medications h. pour pre-measured medication into bath water (as prescribed)

- i. storage of medication in the appropriate place
- j. clean and store/dispose of special medication equipment (after use)
 - k. wash hands
- 4. Discuss observing, recording and reporting:
 - a. review general principles
- b. record and report immediately if resident:
- i. does not take medication or is taking improperly
- ii. takes medications/supplements/ herbs not ordered by physician
- iii. has a reaction to a medication that is unusual for the resident
- c. if medications are dropped or mixed up

SUGGESTED TEACHING METHODOLOGIES: Lecture, group discussion

SUGGESTED EVALUATION METHODS: Written exam, class participation

Demonstrate:

Checking the Right Person Checking the Right Medication Checking the Right Dose Checking the Right Time Checking the Right Route