

Top Ten Most Frequently Cited Nursing Home Deficiencies

- LeadingAgeNY analysis of CMS Nursing Home Compare data
- Health surveys only
- Standard surveys only (i.e., complaint survey deficiencies excluded)
- Based on the periodic survey for each home surveyed from December 1, 2017 through September 30, 2019
- Top 10 cited statewide

Top Ten Most Frequently Cited Deficiencies – STATEWIDE

Rank	Deficiency	F-Tag	Number of Times Cited	As a Percent of All Cites
1	Provide and implement an infection prevention and control program.	880	217	7.8%
2	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	656	194	7.0%
3	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	812	140	5.1%
4	Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is new	758	123	4.4%
5	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	657	105	3.8%
6	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	761	83	3.0%
7	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	689	81	2.9%
8	Provide appropriate treatment and care according to orders, residents preferences and goals.	684	71	2.6%
9	Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.	756	67	2.4%
9	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	550	67	2.4%

Nursing Home Survey Deficiency Counts: Health Survey from Dec. 1, 2017 through Sept. 30, 2019

Region	Number of Homes Surveyed from 12/1/17-9/30/19	Number of Beds (in Surveyed Homes)	Total Deficiencies Cited	Average Number of Deficiencies per Home	Average Number of Deficiencies per 100 beds	Median Number of Deficiencies Per Home	Number of Homes with 0 Deficiencies	Percentage of Homes with 0 Deficiencies
Buffalo	70	9,878	327	4.7	3.3	4	3	4.3%
Rochester	61	8,809	387	6.3	4.4	6	2	3.3%
Central NY	80	12,199	374	4.7	3.1	3.5	7	8.8%
Northeastern NY	66	9,463	592	9.0	6.3	9	1	1.5%
NYC	170	44,503	525	3.1	1.2	2	45	26.5%
Hudson Valley	74	10,578	378	5.1	3.6	4	7	9.5%
Long Island	79	16,014	320	4.1	2.0	4	6	7.6%
Statewide	600	111,444	2,903	4.8	2.6	4	71	11.8%