



**For Immediate Release:**  
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**Statement from LeadingAge NY**  
**Regarding Long-Term Care Operational Practices in and Maintaining Commitments to**  
**Resident Privacy**

*This statement may be attributed to James W. Clyne, Jr.,  
President and CEO of LeadingAge New York.*

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“As the COVID-19 pandemic increasingly touches the lives of long-term care recipients, workers and families, LeadingAge New York’s community of not-for-profit and public providers is entirely focused on preventing the spread of this dangerous virus and keeping the lines of communication open.

Our members are taking extraordinary measures to continue providing vital services and keep residents/patients and those who work with them safe. The Centers for Disease Control and Prevention (CDC), the Centers for Medicare and Medicaid Services and the New York State Department of Health are guiding our members’ policies, practices and protocols.

These include notifying public health officials as required, following CDC recommendations if there are positive or suspected cases of COVID-19 among staff or residents and making residents, their families and staff aware of any changes in circumstances.

While our member providers strive for transparency in everything they do, they are bound by federal guidelines under the Health Insurance Portability and Accountability Act (HIPAA), which protects the privacy of residents. These providers regularly report relevant data to state officials.”

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