

## COVID-19: Questions and Answers for **ADHC** Providers

The COVID-19 outbreak is rapidly evolving, as are the guidance and requirements coming from public health authorities and government regulators. We have developed the following questions and answers based on the most current guidance available at the time of publication. In some cases, where guidance is unclear or lacking, our answers are based on our best analysis and judgment, given the available information. In light of the evolving situation, any of the responses herein which conflict with the most current official guidance from relevant government agencies should be disregarded in favor of the official guidance. We will be adding to and updating these questions and answers as frequently as possible. We will also be convening weekly calls with members to address emerging questions. Please send your questions to Ami Schnauber at [aschnauber@leadingagency.org](mailto:aschnauber@leadingagency.org).

On March 17, DOH notified nursing home administrators and ADHC program directors to immediately suspend ADHC program services. The letter is linked [here](#).

1. *I closed my program prior to this DOH notice. Do I still need to send confirmation of the closure to [covidnursinghomeinfo@health.ny.gov](mailto:covidnursinghomeinfo@health.ny.gov)?*
  - Yes. Please send an email noting the name of your program, name of sponsoring facility, contact information for the program, and date of closure to [covidnursinghomeinfo@health.ny.gov](mailto:covidnursinghomeinfo@health.ny.gov).
2. *The letter states that we must suspend operations immediately but also take all of the necessary steps to assist registrants in identifying and finding services. We will of course do this, however, it may take a few days to plan a safe discharge.*
  - DOH clarified with ADHCC that programs need to close by the end of the day today. DOH communicated that you should reach out to managed care plans and to local CHHAs, LHCSAs and service agencies to expedite the closure.
3. *I am unable to secure a safe discharge for a registrant. What do I do?*
  - If you have this problem, contact the Adult Day Health Care Council (ADHCC) immediately at [ahill@leadingagency.org](mailto:ahill@leadingagency.org) or call 518-867-8836. In addition, send an email to [covidnursinghomeinfo@health.ny.gov](mailto:covidnursinghomeinfo@health.ny.gov) describing the situation and your attempts to notify managed care, find home care or other community supports.
4. *How long will we have to suspend operations? The letter says until further notice.*
  - DOH communicated to ADHCC that the suspension is indefinite. DOH has no time frames for resumption at this time.
5. *Does this mean that ADHC programs will have to permanently close?*
  - No. DOH is not instructing you to permanently close, just temporarily suspend ADHC program services.
6. *Are ADHC programs permitted to provide services in the home?*
  - ADHCC is investigating this question with DOH and will provide clarification shortly.

7. *Does this letter apply to social adult day care (SADC)?*
  - No. DOH regulates ADHC, not SADC. It is unclear if SADC has been instructed to close. DOH communicated today that OPWDD day services are closing as of March 17.
8. *I have questions not addressed here. Who should I contact?*
  - Anne Hill ([ahill@leadingageny.org](mailto:ahill@leadingageny.org)) or [covidnursinghomeinfo@health.ny.gov](mailto:covidnursinghomeinfo@health.ny.gov).