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The Manor Earns Five-Star Overall Rating from CMS

Achievement recognizes commitment to quality care, staffing and resident well-being at Oswego County skilled nursing community

(Oswego, NY – November 10, 2026) The Manor at Seneca Hill, part of Oswego Health, has earned a five-star overall rating from the Centers for Medicare & Medicaid Services (CMS), recognizing its performance across key measures of nursing home quality, including health inspections, staffing and quality of care.

The five-star overall rating is the highest possible designation in CMS's Five-Star Quality Rating System, which was developed to help residents, families and caregivers compare nursing homes and make informed decisions about skilled nursing care. The rating reflects performance across three major categories: health inspections, staffing levels and quality measures related to resident care.

For The Manor, this achievement reflects the dedication of its team members and their commitment to providing compassionate, high-quality care to residents. It also reinforces the importance of having access to a skilled nursing community that families can turn to for comprehensive care and support close to home in Central New York.

"We are incredibly proud of the team at The Manor and the work they do every day to care for our residents," said Michael Backus, President & CEO at Oswego Health. *"Earning a five-star overall rating is a meaningful recognition of the commitment, expertise and compassion our staff bring to their work. Quality care is about more than meeting standards. It's about treating every resident with dignity, supporting their individual needs and giving families confidence that their loved ones are in capable, caring hands. This achievement belongs to our entire team."*

With 120 licensed beds, The Manor provides a welcoming, homelike environment with spacious private and semi-private furnished rooms. Residents benefit from an interdisciplinary team that includes physicians, nurse practitioners, nurses, social workers, physical and occupational therapists, therapeutic recreation specialists and nutritional services professionals. Additional physician services, including podiatry, dental, eye care and psychological services, are available as needed or by request.

As a community-based skilled nursing facility, The Manor plays an important role in the region's continuum of care, providing residents with ongoing clinical support, rehabilitation and daily assistance while helping families navigate changing healthcare needs. Its presence in Oswego County offers an important local resource for individuals who require skilled nursing services and for the families and caregivers who support them.

The Manor's five-star overall rating will be reflected in the CMS Care Compare database as federal data updates are completed. Consumers can learn more about the facility and compare nursing home ratings through Medicare Care Compare.



Team members at The Manor gather to celebrate earning a five-star overall rating from the Centers for Medicare & Medicaid Services (CMS)—the highest possible overall rating. This recognition belongs to the dedicated team members who show up every day to provide compassionate, high-quality care and make a difference in the lives of our residents and their families.

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About Oswego Health:

The mission of Oswego Health is to provide accessible, quality care and improve the health of residents throughout Central New York. As a nonprofit healthcare system established in 1881, Oswego Health is proud to be one of Oswego County's largest private employers. More than 1,400+ employees spread throughout its 25 campuses, work for the Oswego Health system, which includes the 132-bed community Oswego Hospital, a 32-bed psychiatric acute-care facility with multiple outpatient behavioral health service locations, The Manor at Seneca Hill, a 120-bed skilled nursing facility, and Springside at Seneca Hill, an independent retirement community. The health system also operates Oswego Health Home Care, the only hospital-based certified home healthcare agency in the County, as well as two outpatient centers, including the Fulton Medical Center, offering urgent care, lab, medical imaging, physical therapy, and occupational health services, and the Central Square Medical Center, offering urgent care, lab, medical imaging, and physical therapy services. In addition, the healthcare system includes Oswego Health Medical Practice, a multi-specialty medical group offering the community accessible, high-quality healthcare. 300+ physicians and advanced practice providers offer an extensive array of services across CNY, including primary care and specialty care in *orthopedics, cardiology, ENT, gastroenterology, breast care, general surgery, urology, and pulmonology, for more information about Oswego Health,* visit www.oswegohealth.org.