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The Manor at Seneca Hill Earns 5-Star Rating

(Oswego, NY – December 8, 2022) The quality and care at The Manor at Seneca Hill remain one of the best in Central New York. The Manor has earned a 5-star quality rating and a 5-star rating overall from the Centers for Medicare and Medicaid (CMS).

CMS created the Five-Star Quality Rating System to help consumers, families, and caregivers compare skilled nursing facilities easily. This rating considers differences in the levels of residents' care needs in each skilled care facility and is based upon numerous care metrics that include staffing, inspections, and quality. The Manor is the only nursing home in Oswego County to receive a 5-star rating in 2022.

The Manor features 120 licensed beds and offers residents a homelike environment with spacious, private, or semi-private furnished rooms. Residents' healthcare needs are met by an interdisciplinary team including physicians, nurse practitioners, nurses, social workers, physical and occupational therapists, therapeutic recreation specialists, and nutritional services. Physician services— including specialists, such as podiatry, dental, eye care, and psychological services—are provided to residents on an as-needed basis or by request.

"I am incredibly proud of our staff at The Manor for earning this prestigious achievement again this year," stated Leigh Hilgenberg, Executive Director and Administrator at The Manor. "This rating truly demonstrates the dedication staff has for our residents and their commitment to providing exceptional care."

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About Oswego Health:

The mission of Oswego Health is to provide accessible, quality care and improve the health of residents throughout Oswego County. As a nonprofit healthcare system that was established in 1881, Oswego Health is proud to continue to be one of Oswego County's largest employers. More than 1,200 employees spread throughout its 17 locations, work for the Oswego Health system, which includes the 132-bed community Oswego Hospital, a 32-bed psychiatric acute-care facility with multiple outpatient behavioral health service locations, The Manor at Seneca Hill, a 120-bed skilled nursing facility, and Springside at Seneca Hill, an independent retirement community. The health system also operates Oswego Health Home Care, the only hospital-based certified home healthcare agency in the County as well as two outpatient centers, including the Fulton Medical Center, offering urgent care, lab, medical imaging, physical therapy, and occupational health services; and the Central Square Medical Center, offering urgent care, lab, medical imaging, and physical therapy services. In addition, Oswego Health includes the Oswego Health captive professional corporation, Physician Care P.C., providing physician services in orthopedics, cardiology, ENT, gastroenterology, breast care, audiology, general surgery, bariatrics, and primary care. For more information about Oswego Health, please visit our website at www.oswegohealth.org.

