## Nursing Home Survey Deficiency Counts: Health Survey from Dec. 1, 2017 through October 31, 2018

| •                  |  |  |                                |  |  |   |   |   |
|--------------------|--|--|--------------------------------|--|--|---|---|---|
| Region             | Number<br>of Homes<br>Surveyed<br>from<br>12/1/17-<br>10/31/18 | Number of Beds<br>(in Surveyed<br>Homes) | Total<br>Deficiencies<br>Cited | Average<br>Number of<br>Deficiencies<br>per Home | Average<br>Number of<br>Deficiencies<br>per 100 beds | Median<br>Number of<br>Deficiencies<br>Per Home | Number of<br>Homes with 0<br>Deficiencies | Percentage of<br>Homes with 0<br>Deficiencies |
| Buffalo            | 44   | 5,570                                    | 266                            | 6.0  | 4.8  | 5   | 2   | 4.5%  |
| Rochester          | 39   | 5,410                                    | 280                            | 7.2  | 5.2  | 6   | 1   | 2.6%  |
| Central NY         | 48   | 7,695                                    | 226                            | 4.7  | 2.9  | 4   | 5   | 10.4%   |
| Northeastern<br>NY | 22   | 3,055                                    | 158                            | 7.2  | 5.2  | 7.5   | 1   | 4.5%  |
| NYC                | 85   | 20,139                                   | 209                            | 2.5  | 1.0  | 1   | 29  | 34.1%   |
| Hudson Valley      | 42   | 5,725                                    | 217                            | 5.2  | 3.8  | 3   | 5   | 11.9%   |
| Long Island        | 41   | 7,859                                    | 155                            | 3.8  | 2.0  | 4   | 4   | 9.8%  |
| Statewide          | 321  | 55,453                                   | 1,511                          | 4.7  | 2.7  | 4   | 47  | 14.6%   |

Source: LeadingAge NY analysis of CMS Nursing Home Compare Data accessed January 2019

## Top Ten Most Frequently Cited Nursing Home Deficiencies

- LeadingAgeNY analysis of CMS Nursing Home Compare data
- Health surveys only
- Standard surveys only (i.e., complaint survey deficiencies excluded)
- Based on the periodic survey for each home surveyed from December
  1, 2017 through October 31, 2018
- Top 10 cited Statewide

## Top Ten Most Frequently Cited Deficiencies – STATEWIDE

| Rank | Deficiency   | F-Tag | Number<br>of Times<br>Cited | As a Percent of All Cites |
|------|--|-------|-----------------------------|---------------------------|
| 1    | Provide and implement an infection prevention and control program.   | 880   | 117                         | 7.7%                      |
| 2    | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.  | 656   | 113                         | 7.5%                      |
| 3    | Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is new | 758   | 65                          | 4.3%                      |
| 4    | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.   | 812   | 63                          | 4.2%                      |
| 5    | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.   | 657   | 55                          | 3.6%                      |
| 6    | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.  | 689   | 49                          | 3.2%                      |
| 7    | Provide appropriate treatment and care according to orders, residents preferences and goals.   | 684   | 43                          | 2.8%                      |
| 8    | Provide appropriate pressure ulcer care and prevent new ulcers from developing.  | 686   | 41                          | 2.7%                      |
| 8    | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.          | 761   | 41                          | 2.7%                      |
| 10   | Provide care and assistance to perform activities of daily living for any resident who is unable.  Health Inspection on or after 11  | 677   | 40                          | 2.6%                      |

Health Inspection on or after 11/28/2017