

Top Ten Most Frequently Cited Nursing Home Deficiencies

- LeadingAgeNY analysis of CMS Nursing Home Compare data
- Health surveys only
- Standard surveys only (i.e., complaint survey deficiencies excluded)
- Based on the periodic survey for each home surveyed from December 1, 2017 through February 28, 2019
- Top 10 cited Statewide

Top Ten Most Frequently Cited Deficiencies – STATEWIDE

Rank	Deficiency	F-Tag	Number of Times Cited	As a Percent of All Cites
1	Provide and implement an infection prevention and control program.	880	171	7.9%
2	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	656	161	7.4%
3	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	812	99	4.6%
4	Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is new	758	96	4.4%
5	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	657	83	3.8%
6	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	689	77	3.6%
7	Provide appropriate treatment and care according to orders, residents preferences and goals.	684	66	3.0%
8	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	761	60	2.8%
9	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	686	54	2.5%
10	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	584	52	2.4%
10	Provide care and assistance to perform activities of daily living for any resident who is unable.	677	52	2.4%

Nursing Home Survey Deficiency Counts: Health Survey from Dec. 1, 2017 through Feb. 28, 2019

Region	Number of Homes Surveyed from 12/1/17-12/31/18	Number of Beds (in Surveyed Homes)	Total Deficiencies Cited	Average Number of Deficiencies per Home	Average Number of Deficiencies per 100 beds	Median Number of Deficiencies Per Home	Number of Homes with 0 Deficiencies	Percentage of Homes with 0 Deficiencies
Buffalo	64	8,804	350	5.5	4.0	4.5	1	1.6%
Rochester	54	7,650	380	7.0	5.0	6	1	1.9%
Central NY	68	10,505	293	4.3	2.8	3.5	8	11.8%
Northeastern NY	38	5,127	306	8.1	6.0	8	1	2.6%
NYC	115	27,649	303	2.6	1.1	2	35	30.4%
Hudson Valley	53	7,180	276	5.2	3.8	4	5	9.4%
Long Island	58	11,739	234	4.0	2.0	4	4	6.9%
Statewide	450	78,654	2,142	4.8	2.7	4	55	12.2%

Source: LeadingAge NY analysis of CMS Nursing Home Compare Data accessed May 2019