Dear Consumer or Provider of Long-term Services and Supports,

The New York State Office for the Aging (NYSOFA) is working with the Center for Aging and Disability Education Research at Boston University to conduct a feasibility study about the possibility of creating a new state Office of Community Living. An important part of this feasibility study is to receive public input about services in the state of New York that are provided to two groups:

1. People who are older adults, and

2. People of all ages with disabilities

This survey aims to collect broad public input about coordinating services for older adults and individuals of all ages with disabilities, with the goal of improving service delivery and program outcomes.

We are interested in your opinion, as either a consumer or provider of long-term services and supports, about your experiences in obtaining or providing services that help individuals live independently in the community. When thinking about services or assistance, please consider any government sponsored (local, state or federal) service or assistance you receive and/or provide.

We ask that you only complete **one** survey. Even if you get many copies of the survey from different places, it is important that no one fills out more than one survey.

Please complete the ***Consumer Survey*** if you are:

* A consumer of long-term services and supports (or other services)
* A family member of, or caregiver to, a consumer
* If you need long-term services and supports in the community (or other services) but do not currently receive them.

The ***Consumer Survey*** can be opened at the following link: [NY Consumer Survey](https://bostonu.qualtrics.com/SE/?SID=SV_6i2BrFOopMUljkp)

Please complete the ***Provider Survey*** if you are:

* A provider of long-term services and supports (or other services) including workers and administrators
* A policy-maker, or advocated involved with any government sponsored service.

The ***Provider Survey*** can be opened at the following link: [NY Provider Survey](https://bostonu.qualtrics.com/SE/?SID=SV_b28zoikIEQnU2BD)

Your participation in this survey is voluntary and you can stop at any time. If you have any questions about the survey, please contact Abbey Lavazzo at NYSOFA (Phone: 518-391-4553; e-mail: [abbey.lavazzo@aging.ny.gov](mailto:abbey.lavazzo@aging.ny.gov)). We thank you for taking the time to participate in this important survey.

Thank you,

Corinda Crossdale, Director, NYSOFA