

A red-tinted image showing the top of the Statue of Liberty on the right and a perspective grid of lines on the left, creating a sense of depth and architectural structure.

Redesign Medicaid in New York State

FIDA and MLTC Update

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Managed Care Policy and Planning Meeting
December 4, 2014



FIDA Update

- ❑ NYSDOH continues its weekly FIDA Plan Implementation calls on Fridays.
- ❑ The mailing of the Program Announcement letters to all potential eligible FIDA participants in Region I (New York City and Nassau) began on December 1, 2014, and will continue on a rolling basis this week and next.
 - ❑ Sample announcement letters were sent to Plans, advocates and the Human Resources Administration (HRA) and Nassau County Department of Social Services.
- ❑ Plan marketing began in Region I on December 1, 2014.
- ❑ The Final State Specific Enrollment Guidance will be released this week.
- ❑ The Ombudsman program, known as the Independent Consumer Advocacy Network (ICAN), began on December 1, 2014, in FIDA Region I.
- ❑ The FIDA Encounter Data Workgroup met on November 25, 2014, to finalize the FIDA procedure and specialty codes and review questions. An Encounter Data Q&A document was released to all FIDA Plans.

FIDA Update – Training and Outreach

- ❑ Provider Training Workgroup Update:
 - ❑ CMS and DOH provided comments to the stakeholder workgroup on submitted training materials. Workgroup has until December 8, 2014, to submit the final training.
 - ❑ Lewin will post the final training on its web portal.
 - ❑ The work group will continue drafting the other required training modules such as ADA and cultural competency modules.
- ❑ NYSDOH and CMS released guidance on which providers must complete each of the training requirements.
- ❑ In November, DOH provided outreach and education to New York City's Human Resources Administration (HRA) and the Mental Health Association in New York State (MHANYS).

MLTC Statewide Enrollment

Enrollees in MLTC	As of November 1, 2014
New York City	117,785
Rest of the State	20,455
Total Statewide:	138,240
Types of Plans	Number Actively Enrolling
Partial	32 (25 serve NYC)
PACE	8 (2 serve NYC)
MAP	8 (8 serve NYC)
Total:	48

MLTC Update

- ❑ The following MLTC Policy documents were released:
 - ❑ MLTC Policy 14.08: Paying for Live-In Care Through Personal Care Services and Consumer Directed Personal Assistance Services.
 - ❑ Wage Parity - Official Notice of Home Care Worker Wage Parity Minimum Rate of Total Compensation in NYC – Update.

MLTC Upstate Transition

- ❑ CMS has approved the MLTC transition in Chenango, Cortland, Livingston, Ontario, Steuben, Tioga, Tompkins, and Wayne counties.
- ❑ The mailings to consumers have been initiated in these counties.
- ❑ DOH has submitted the networks to CMS for the December counties (Genesee, Orleans, Otsego, and Wyoming) for approval.

EEC Activity as of November 15, 2014

- ❑ The EEC is operational in the following counties: Bronx, New York, Kings, Queens, Nassau, and Richmond.
- ❑ Implementation for Region 3 (Westchester and Suffolk) will begin in February 2015.
- ❑ Average volume is 225 – 265 calls per day.
- ❑ 48 nurses are on staff to handle the volume.
- ❑ Evaluations conducted to date:
 - ❑ 96% approval rate, 2% denial rate, 1% consumer no-show rate.
 - ❑ The majority of the denials were related to the consumer needing only Level I services or consumer seeking Social Day Care.

EEC Activity as of November 15, 2014

Total Evaluation Activity

New Appointments Scheduled	2,482
Appointments Conducted	1,280
Total Approved Evaluations	1,171
Total Denied Evaluations	78
Total Nurse Missed Evaluations	6
Total Consumer No Shows	20
Total Rescheduled Evaluations	275
Total Programmatic notices sent	990
Total incoming calls	7,605
Total complaints	0
Total number of disputes	0
Total number of fair hearings requested	0