



**Department
of Health**

Office of
Health Insurance
Programs

Fully Integrated Duals Advantage (FIDA) and Managed Long Term Care (MLTC) Update

Mark Kissinger, Director

Margaret Willard, Director, Bureau of MLTC

Joseph Shunk, Interim FIDA Project Director

Division of Long Term Care

Office of Health Insurance Programs

New York State Department of Health (DOH)

FIDA Enrollment Update – August 1, 2015

FIDA Enrollment	NY Medicaid Choice Calls Received	Total Opt-Outs
7,676	96,976	54,287



Passive Enrollment Schedule

August 1:

- ✓ 2,701 individuals were passively enrolled

September 1:

- ✓ 60 day letter was sent June 23, 2015
- ✓ 30 day letter was sent July 23, 2015
- ✓ 1,379 individuals are set to be passively enrolled

October 1:

- ✓ 60 day was sent July 30 - August 4, 2015
- ✓ 30 day will be sent August 24 - 27, 2015
- ✓ 7,500 individuals are set to be passively enrolled

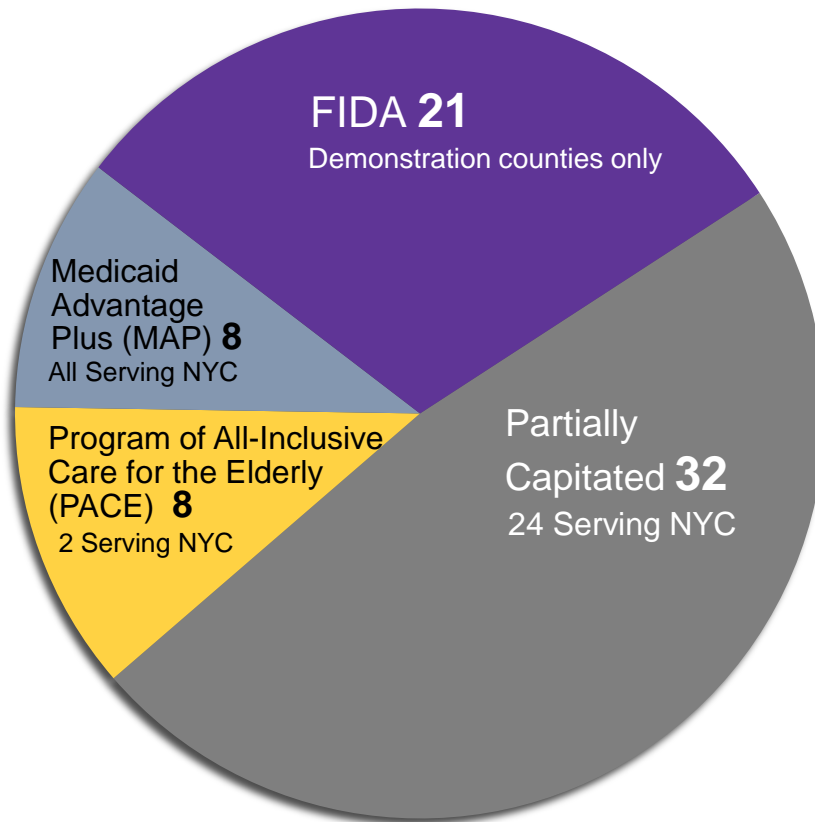
FIDA Update

- **Since the last Policy and Planning meeting, the following has occurred:**
 - Calendar Year 2016 marketing materials have been released except for the provider directory; Plans can expect an interim directory this week. Also, the annual marketing plan is due August 31st
 - A letter and FAQ was sent to 3,000 Medicaid providers
 - A welcome packet insert was released that Plans must utilize
 - Value Based Contracting proposals due date was revised, the new date is January 1, 2016
 - Year 2 credentialing requirement will be rescinded

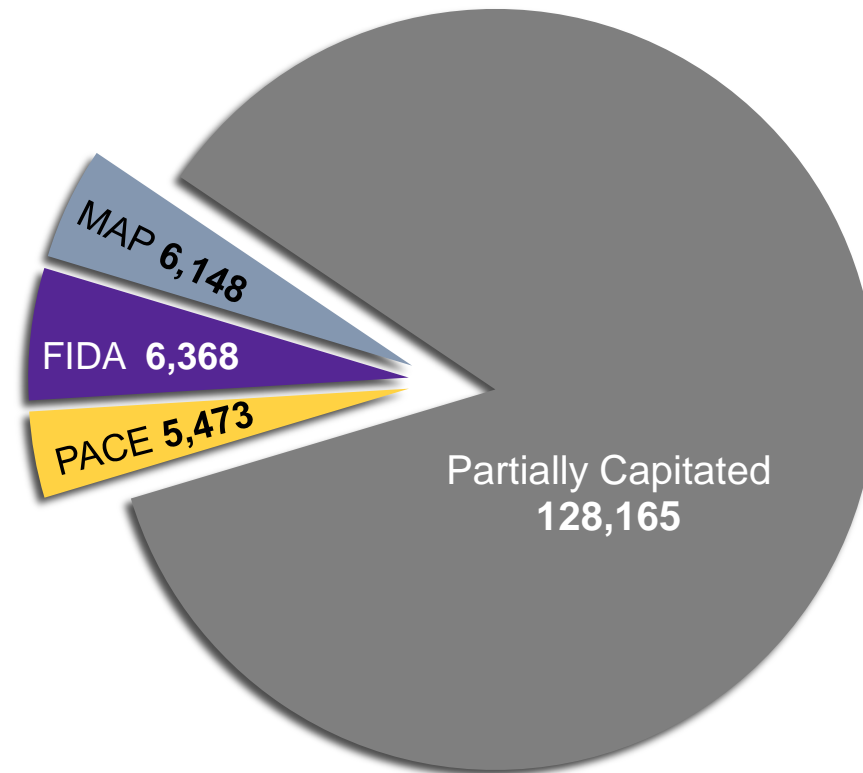
MLTC Statewide Enrollment – July 2015*

*Based on the July 2015 managed care enrollment report

Number of Plans Statewide
Actively Enrolling **69**



Total Enrollees Statewide
146,154



MLTC Update

Since the last Policy and Planning meeting, the following has occurred:

- A GIS policy on Immediate Need for Personal Care was posted on the DOH website for local districts
- Guidance materials related to the elimination of internal appeal exhaustion requirements and the new model action notices for Partial Capitation Plans were released to Plans, and this information will be posted on the MRT 90 website
- MLTC Policy 15.04: Interim Guidance for MLTC Partial Capitation Appeal Notices, released on August 10, 2015, and will soon be posted on the MRT 90 website

CFEEC Activity as of August 8, 2015

- The CFEEC is operational throughout the state.
- Average call volume is **626 - 648** per day.
- **144** nurses are on staff to handle the volume, more will be added as needed.
- Evaluations conducted to date:
 - ✓ **97%** approval rate
 - ✓ **3%** denial rate



Completed Evaluations

October 1, 2014, to August 1, 2015

MAXIMUS has completed
32,317 evaluations statewide.

