



FIDA and MLTC Update

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Managed Care Policy and Planning Meeting

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Fully Integrated Duals Advantage (FIDA) Update

- The FIDA program is operational in **New York City and Nassau County (Region I)**.
- **698** people are currently enrolled through the "opt in" process in FIDA Plans since December 1, 2014.
- **100,000** Program Announcement Letters were mailed in December for Region I.
- Passive Enrollment notices:
 - The 90-day notice for **April** passive enrollment was released at the end of December.
 - The 60-day notice for April passive enrollment was released the last week in January.
 - The 30-day notice for April passive enrollment will be released in February.
 - The 90-day notices have been sent for **May** of passive enrollment in Region I.
 - The 60-day notice for May passive enrollment will be released in February.
 - The 90-day notice for **June** passive enrollment will also be released in February.
 - Copies of 90, 60, and 30 day notices have been shared with Plans and stakeholders.
- An individual does not have to do anything at this time, but should use this time to become **informed and educated** on the benefits of the FIDA program.



FIDA Update

- **Region II** (Suffolk and Westchester counties) will begin enrollment effective April 1, 2015.
- Approximately 10,000 program announcement letters will be mailed at the end of February to FIDA eligible individuals in these counties.
- CMS is reviewing the Medicare network submissions that were due on January 30, 2015, preliminary findings suggest that not all plans will be able to market on March 1, 2015. More information will be provided.



FIDA Update

- Since the last Policy and Planning meeting, the following information was released to FIDA Plans:
 - Updated Enrollment Appendix
 - FIDA Brochure in 6 prevalent languages
 - Plan Point of Contact list
 - Revised Address Verification notice
 - Updated listing of NYSDOH-approved Nursing Home Transition and Diversion (NHTD) providers
 - Final rate information for the Office of Mental Health (OMH).
- NYSDOH is working with CMS to finalize appeal and grievance notices for release this week.
- The core provider training modules have been approved and the Lewin portal is functional. The Provider Training Workgroup and NYSDOH are in discussion about extending training deadlines and developing a rollout schedule.
- In January, DOH provided outreach and education to the New York State Bar Association Health Law Section and at the New York Public Welfare Association Winter Conference.
- NYSDOH continues its weekly FIDA Plan Implementation calls on Fridays. Each plan meets bi-weekly with its Contract Management Team (CMT).

FIDA Enrollment Activity

Announcement letters sent (Region 1 only)	Number of calls Received*	Enrolled for March 1 eff. Date*	Total number of opt-ins since December 1*
App. 100,000	33,312	123	698

* As February 5, 2015



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MLTC Statewide Enrollment

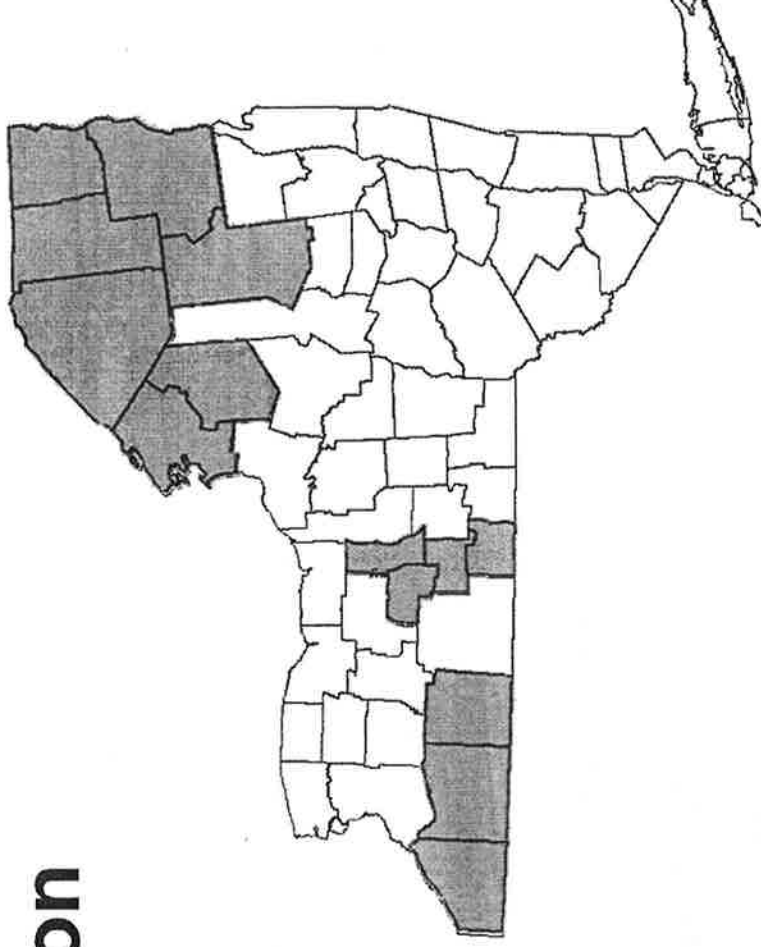
Enrollees in MLTC		As of February 1, 2015
New York City		117,981
Rest of the State		21,035
Total Statewide:		139,016
Types of Plans		Number Actively Enrolling
Partially Capitated		33 (25 serve New York City)
Program of All-Inclusive Care for the Elderly (PACE)		8 (2 serve New York City)
Medicaid Advantage Plus (MAP)		8 (8 serve New York City)
Total:		49



MLTC Upstate Transition

Counties left to complete the transition, upon approval by CMS, are the Southern Tier counties of **Allegany, Cattaraugus, Chautauqua, Chemung, Schuyler, Seneca, and Yates**; and the North Country counties of **Clinton, Essex, Franklin, Hamilton, Jefferson, Lewis, and St. Lawrence**.

NYSDOH submitted Cattaraugus for transition in February and we are awaiting CMS approval.



Conflict-Free Evaluation and Enrollment Center (CFEEC) Activity as of January 31, 2015

- The CFEEC is operational in the following counties: **Bronx, New York, Kings, Queens, Richmond, Nassau, Suffolk and Westchester.**
- Implementation for Westchester and Suffolk counties began on February 1, 2015. Letters were sent to the LDSS Commissioners.
- Average volume is **442-464** calls per day.
- **74** nurses are on staff to handle the volume. There are 4 nurses each located in Westchester and Suffolk counties.
- Evaluations conducted to date:
 - **99%** approval rate, **1%** denial rate, **4%** consumer no-show rate.
- Preparations for Region 4 implementation are underway:
 - **9** nurses hired to cover the Albany region. Trainings are also being conducted beginning this month.

CFEEC Activity as of January 31, 2015

Total Evaluation Activity	
New Appointments Scheduled	9,852
Appointments Conducted	7,817
Total Approved Evaluations	7,389
Total Denied Evaluations	181
Total Nurse-Missed Evaluations	30
Total Consumer No-Shows	217
Total Rescheduled Evaluations	1,427
Total Programmatic Notices Sent	7,607
Total Incoming Calls	34,101
Total Complaints	0
Total Number of Disputes	0
Total Number of Fair Hearings Requested	5

