#### NEW YORK STATE DEPARTMENT OF HEAITH

## New York State Health Home Update - Managed Care Plan Meeting



October 16, 2014
Greg Allen, Office of Health Insurance Programs



#### **AGENDA**

- Enrollment and Billing
- Health Home Development Funds
- MAPP Vision
- HARP and Health Home
- Proposed Health Home Payments
- Other Updates
- Q and A

# Health Home Claims Exceed \$468 Million

Total-to-Date Health Home Claims with DOS between Jan. 2012 to Aug. 2014				
Rate Summary	Unique Recipients w/MA Svc Claims	MA Service Claim Ct	MA Svcs Paid	
Health Home Case Mgmt Svcs (Converting)	53,581	555,196	\$310,982,250	
Heatlh Home Outreach (Converting)	10,501	19,510	\$9,836,865	
Health Home Outreach (New Slots)	185,954	479,120	\$62,304,417	
Health Home Services (New Slots)	73,441	416,234	\$85,706,228	
Totals (Rate Summary)	262,348	1,470,060	\$468,829,759	

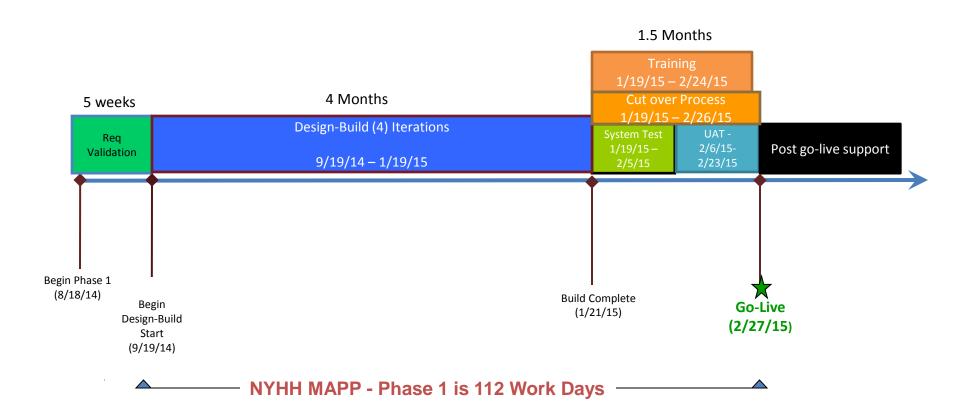
## State Plan Amendment (SPA) For Health Home Development

- SPA submitted to CMS on September 30, 2014
- Consistent with original Waiver Amendment, Health Home Development Funds would support:
  - Member Engagement and Health Home Promotion
  - Workforce Training and Retraining
  - HIT Implementation Clinical Connectivity
  - Joint Governance Technical Assistance and Implementation Funds
- Health Home Development Funds will be distributed through a rate add on; methodology and guidance to be developed.

## **Medicaid Analytic Performance Portal**

- The Medicaid Analytics Performance Portal (MAPP) is a
   performance management system that will provide tools to the
   Health Home network to support providing care management for
   the Health Home population.
- Health Home Tracking System functions will be incorporated into MAPP and access expanded to CMAs in February 2015. Future phases will include performance management tools and a care management record.
- Ongoing Health Home stakeholder input solicited via surveys to Health Homes, MCOs and CMAs.
- MAPP will also support the Delivery System Reform Incentive Payment (DSRIP) program performance and population management technology needs.

#### **MAPP Health Homes Portal Schedule**



## MAPP HH Portal Project Scope – Phase 1

- Replace existing Member assignment and tracking system and its associated functionality
  - Assigning eligible individuals to Health Homes
  - Referrals of potential members
  - Billing Support
- Provide more timely access to data from Medicaid Data Warehouse
- Enhanced user access to include Care Management Agencies
- Dashboard / Analytics capabilities
- Design for interoperability (Phase II interoperability with SHIN-NY, etc.)

### **MCP Upcoming MAPP Activities**

- Establishing Organization Readiness
- User Account Management via DOH Health
   Commerce System
- End User Training in February 2015 (With Plans and HHs)
- Participation in User Acceptance Testing Feb 2015
- Participate in Bi-Weekly Health Home Webinars

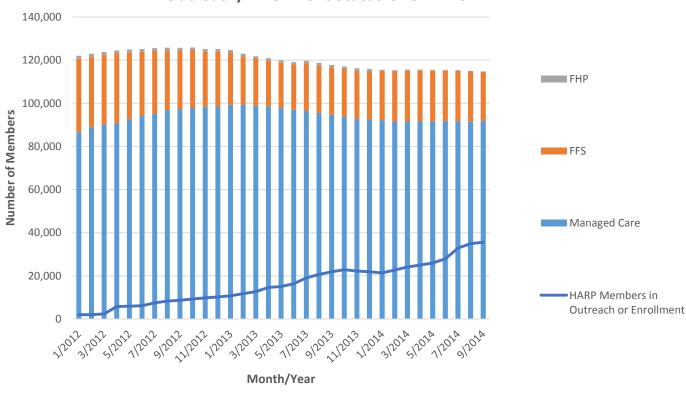
## **HARP Population in Health Home**

 Calendar Year 2012 HARP members were included in Health Home assignment files in May 2014.

 A Y/N indicator was added to the assignment file format so that MCPs and HHs could prioritize assignment of HARP members.

#### **HARP Members in HH**

#### CY 2012 HARP Members Medicaid Enrollment and Health Home Outreach/Enrollment Status Over Time



## Sample Output from Salient Reports for MCP #23

Health Home Number	Unique HH Members Enrolled + Outreach- Jan. 2012 to Sept. 2014	Unique HH Members Enrolled- Jan. 2012 to Sept. 2014	Unique HH Members Outreach- Jan. 2012 to Sept. 2014	Unique HH Members Enrolled + Outreach- HARP Members - Jan. 2012 to Sept. 2014	Unique HH Members Enrolled- HARP Members - Jan. 2012 to Sept. 2014	Unique HH Members Outreach- HARP Members - Jan. 2012 to Sept. 2014
Health Home 12	3,191	813	2,612	655	275	441
Health Home 20	1,516	672	940	417	247	193
Health Home 11	735	644	98	202	191	11
Health Home 02	59	35	28	37	24	17
Health Home 15	27	25	2	18	16	2

### **Proposed Health Home Payments with Transition to Managed Care**

Proposed Health Home Payments under High, Medium, Low as of 7-3-14 *				
Population	Region	Low	Medium	High
HARP	Downstate	\$125.00	\$311.00	\$479.00
non -HARP	Downstate	\$62.00	\$249.00	\$383.00
HARP	Upstate **	\$117.00	\$293.00	\$450.00
non -HARP	Upstate **	\$58.00	\$234.00	\$360.00
* Proposed single statewide Outreach rate of \$125 to \$135				
** Reflects approximate 8% increase to address rural issues.				

## Attributes Considered for High/Medium/Low Health Home Payments with Transition to Managed Care

Attribute	Low	Medium	High
Base Acuity (unadjusted)	<= 2.5	Between 2.5 and 5.0	>=5.00
Clinical Adjustments:			
Risk	< 30%	between 30 and 50	> 50
HIV Viral Load	< 200	between 200 and 400	> 400
<b>HIV T-cell Counts</b>	> 350	between 200 and 350	< 200
Functional			
Homelessness		meets HUD Category 2: Imminent Risk of Homelessness definition	meets HUD Category 1: Literally Homeless definition
Incarceration		Recent Incarceration between seven and twelve months	Recent Incarceration within six months
IP Stay for Mental Illness		IP Stay for Mental Illness within seven and twelve months	IP Stay for Mental Illness within six months
IP Stay for SUD Treatment		IP Stay for SUD Treatment within seven and twelve months	IP Stay for SUD Treatment within six months
SUD Active Use/Functional Impairment			Positive Lab test <b>OR</b> other documentation of substance use <b>OR</b> LDSS positive screening for referral to SUD service <b>OR</b> referral for SUD service from parole/probation within last 30 days <b>AND</b> documentation from family and/or criminal courts that indicates domestic violence and/or child welfare within the last 60 days <b>OR</b> documentation from Drug court within the last 60 days <b>OR</b> police report alleging SUD involvement including, but not limited to, operating a vehicle under the influence, harassment, disorderly conduct, and/or public lewdness within the last 60 days.

## Sample Mockup of MAPP Monthly Collection Tool (to be updated with Payment Standards recommendations)

Data Field	Action	<b>▼</b> Quest <b>▼</b>	Question in MAPP	COMMENT
Diagnosis Code	Manually select	8.	What is the member's Diagnosis/Diagnoses?	edit against valid dx code
Pre-conditions of member	Manually select	9.	What is/are the member's chronic condition(s) that determined the member's eligibility for the Health Home program?	Question will only display when member is first enrolled in the HH program.
HARP Status	System generated	10.	Does the member meet the HARP criteria based on claims and encounters?	This will be auto populated
Base Acuity	System generated			
Risk	System generated			
HIV Status	Manually select	11.	Does the member have a HIV?	Questions 11a and 11b appear when the response to Q11 is "Yes"
HIV Status	Manually Type	11a	What is the member's viral load?	Questions 11a and 11b appear when the response to Q11 is "Yes"
HIV Status	Manually Type	11b	What is the member's T-Cell count?	Questions 11a and 11b appear when the response to Q11 is "Yes"
Member Living Status	Manually select	14.	Is the member homeless?	Question 14a appears when the response to Q14 is "yes".
Member Living Status	Manually select	14a.	Does the member meet the HUD Category 1 or HUD Category 2 level of homelessness?	Drop down box with two options: HUD Category 1 and HUD Category 2
Incarceration	Manually select	15.	Was the member incarcerated within the past year?	Question 15a appears when the response to Q15 is "yes".
Incarceration	Manually select	15a	When was the member released (in months)?	Question 15a appears when the response to Q15 is "yes"; drop down response with two options or values between 1 to 12.

## **Other Updates**

#### Adult Homes

Ongoing work with the DOH Community Transitions Program with active participation by the Independent Reviewer.

#### ACT

Guidance on the integration of ACT teams into Health Homes has been released; regional trainings for ACT teams and Health Homes were conducted across the State and ACT teams are joining Health Home networks.

#### MRT Affordable Housing Awards

Ten organizations will be awarded a maximum of \$400,000 for a tentative contract period beginning Oct. 1, 2014. Thirteen Health Homes will be involved in the pilot and will serve at least 350 members across 20 counties.

### **Other Updates**

#### Health Home Services for Children

Based on the need to be responsive to stakeholder comments and to provide more time for the formation of networks and partnerships, the application deadline has been moved to February 1, 2015 with enrollment of children anticipated by July 2015.

#### Health Home Plus

Health Home Plus, an enhanced model for individuals on AOT status was implemented effective April 1, 2014.

#### Managed Long Term Care/Health Home Enrollment

Clarity being sought on guidance, policies and procedures for MLTC/HH enrollment.