



**Department  
of Health**

# **Office of Quality and Patient Safety**

**Medicaid Managed Care Meeting  
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# Office of Quality and Patient Safety

- Core mission is consistent with the triple aim:
  - Improve quality of care
  - Improve population health
  - Reduce costs
- Office is the focal point of quality/safety initiatives for the DOH and beyond
- Lead in data, HIT and evaluation

# OQPS Functional Areas

- Quality
- Patient Safety
- Data Systems
- Transparency
- HIT
- Evaluation
- Systems Change

# Quality

- Quality measurement of health plans (QARR)
  - Current: Medicaid, CHPlus, special needs plans, commercial managed care, MLTC
  - Proposed: qualified health plans, FIDA, behavioral health, HARP, BHO, and DISCOs
- DSRIP
  - Lead in measure specifications, development and reporting

# Quality (continued)

- Quality measurement of hospitals
  - Cardiac
  - Stroke care
  - HAI
  - Soon: PPRs, PPCs
- Long term care quality
  - Nursing home quality measures
  - Nursing home quality initiative
  - Home care quality measures



# Patient Safety

- Office based surgery
  - Requires reporting of adverse events from over 1000 accredited OBS practices
  - 600 AEs per year – under-reported
- Sepsis
  - Three prong approach:
  - Structure – requirement of a sepsis protocol 1/1/14
  - Process/Outcome – data collection started, to measure adherence to protocols and in the future, risk adjusted mortality

# Data Systems

- All Payer Database
  - Intake system in production for QHPs
  - RFP in development for data warehousing and analytics
  - Regulation in development
- SPARCS
  - Inpatient, ER, ambulatory surgery data, outpatient data
- Vital Statistics
  - Births, death, fetal deaths
- Medicaid
  - Significant role in data needs related to Medicaid including evaluating utilization, rate setting and quality



# Transparency

- Open.data.ny
  - Portal with over 200 data sets
  - Open to the public
  - De-identified data
- Health Profiles
  - Redesigning the Health Profiles on the DOH website
  - Simple, user-friendly application for consumers
  - Began with hospitals in September 2014
  - Home care, nursing home care in development
  - Managed care information in the future
  - <http://profiles.health.ny.gov>



# Health Information Technology

- Lead on the SHIN-NY
  - Network of networks to connect all EHRs in NYS
  - Regional Health Information Organizations (RHIOs) connect local EHRs together
  - Public input into the governance
  - HCRA funded, Medicaid funded
- Essential component for:
  - Meaningful Use
  - DSRIP



# Evaluation

- Lead on evaluation of Medicaid
  - DSRIP evaluation plan
- Conduct and support health services research across the multiple DOH data sets
- Work closely with universities, consultants, think tanks on using DOH data effectively

# Systems Change

- PCMH
  - Medicaid Incentive Program
  - Multipayer initiatives: ADK, CPC
  - Hospital Medical Home Project
- SIM/SHIP
  - State Health Innovation Plan/State Innovation Model Grant
- DSRIP

# Questions?

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