#### Redesign Medicaid in New York State

# FIDA and MLTC Update

Mark Kissinger, Director Shanon Vollmer, FIDA Project Director Division of Long Term Care, OHIP Managed Care Policy and Planning Meeting September 11, 2014



- The three-way contract addendum related to the order of precedence was sent to Plans for signature and returned last week.
- The contracts are now being sent through the State and Federal execution process. Contracts will be fully executed in October.
- Plans submitted pre-enrollment validation tools to address deficiencies. CMS and DOH are reviewing submissions and final readiness reports will be issued in November.
- Calendar Year 2015 PBP and ADD files have been submitted and results will be released this month.

- □ Marketing:
  - The next FIDA Plan meeting on 9/23 in NYC will focus on marketing. Please send questions that you would like addressed at the meeting to <u>FIDA@health.state.ny.us</u>
  - Template Participant Handbook Chapters 2 and 10 and 2 Part D notices were released and submitted by Plans on 9/10.
  - The remaining Handbook Chapters (3, 4 and 9) as well as the template ID card will be released on a rolling basis.

#### **D** Enrollment:

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- The updated HIPAA Enrollment Companion Guide was issued on 8/20.
- Phase 2 enrollment notices are being updated based on the comments received from advocates and Plans.
- The draft State Specific Enrollment Guidance was issued last week.
- Some Plans have received their MMIS number and others are working to cure deficiencies in the MMIS application process. Plans will be contacted directly to schedule testing.

- **D** Training Requirements:
  - DOH and CMS are developing a process to streamline the training requirements outlined in the three-way contract.
  - DOH will work with CMS' contractor, the Lewin Group, to post and track trainings on their web portal system.
  - DOH will establish a work group with Plans and advocates to determine the training materials.
- DOH will be meeting with six provider organizations this month to provide education and outreach on the FIDA program and its impact on providers.

## MLTC Update

- **D** Upstate Transition:
  - An updated transition timeline for the remainder of the upstate counties was submitted to CMS.
  - This updated timeline was also sent to the plan associations and is posted on the MRT web site.
  - This timeline is subject to revisions based upon CMS discrete approval of each transition month.
  - Mandatory MLTC transition has begun, with CMS approval, in: Dutchess, Montgomery, Broome, Fulton and Schoharie.

Conflict Free Evaluation and Enrollment Center Overview

- In accordance with NY State's Special Terms and Conditions (STC) #28, the State is required to develop an independent and conflict-free long term care services and supports (LTSS) evaluation process.
- Effective October 2014, the State will implement a Conflict-Free Evaluation and Enrollment Center (CFEEC) for individuals seeking Community-Based Long Term Care (CBLTC) services for more than 120 days.

## **Evaluation and Enrollment Center**

- MAXIMUS will serve as the CFEEC providing evaluation and education services.
- The State will expand MAXIMUS' current role as enrollment broker New York Medicaid Choice (NYMC) to perform CFEEC activities which will include:
  - Scheduling initial evaluations
  - Staffing nurse evaluators to perform in-home evaluations (hospitals, nursing homes)

## **CFEEC Enrollment**

### □ CFEEC Policy Highlights:

- MAXIMUS will be the only entity to complete initial evaluations for new consumers seeking long term care.
- Managed Long Term Care Plans (MLTCPs) will no longer be permitted to enroll new individuals until MAXIMUS has conducted an initial evaluation to determine CBLTC eligibility.
- MLTCPs will still be responsible for completing their own assessments which determine the plan of care.

# *This policy <u>does not</u> apply to individuals transferring from one plan to another*

## **CFEEC Eligibility**

- The CFEEC will evaluate consumer's eligibility for one of the four MLTC products:
  - Partially Capitated Plans
  - Program of All-Inclusive Care for the Elderly (PACE)
  - Medicaid Advantage Plus (MAP)
  - Fully Integrated Duals Advantage (FIDA) (To be implemented January 2015)

## **CFEEC Evaluation Process**

#### UAS-NY:

- MAXIMUS will complete the Uniform Assessment System (UAS) for all evaluations prior to all MLTC plan enrollments.
- Staff at Maximus, including the nurse evaluators, are being trained in the UAS and will have the appropriate levels of access granted.
- Once the evaluation is completed, the consumer will have the option of selecting a plan and allowing Maximus to assist with enrollment.

CFEEC Evaluation Process For Nursing Home Residents

- Nursing Home Residents Returning to the Community Have Two Options:
  - If the NH resident is not enrolled in a MLTCP, the resident will be required to contact the CFEEC for an evaluation of CBLTC eligibility.

If the NH resident <u>is enrolled</u> in a MLTCP, the resident is not required to contact the CFEEC to meet CBLTC eligibility.

### **CFEEC Dispute Resolution Process**

- If there is a discrepancy between the CFEEC eligibility determination and the MLTCP assessment, a dispute resolution process will begin.
- □ Dispute Adjudication Overview:
  - MLTCPs will submit a Disagreement Request to MAXIMUS
  - Clinical staff will review determinations
  - Depending upon the review outcome, cases may be escalated to the NY State Medical Director for a final determination within 3 business days

## **CFEEC Roll-out Schedule**

CFEEC Implementation is scheduled to begin in October 2014 and will be phased-in by Region.

- □ Region 1 October 2014: New York & Bronx
- Region 2 November 2014: Kings, Queens, Nassau, & Richmond

□ Region 3 – February 2015: Westchester & Suffolk

## CFEEC Roll-out Schedule Cont'd.

- **□** Region 4 March 2015:
  - East Hudson (Columbia, Dutchess, Putnam)
  - Catskill (Rockland, Orange, Ulster, Greene, Sullivan)
  - Capital (Warren, Washington, Saratoga, Fulton, Montgomery, Schoharie, Schenectady, Albany, Rensselaer)
  - Other (Erie, Monroe, Onondaga)

## CFEEC Roll-out Schedule Cont'd.

- □ Region 5 April 2015:
  - Southern Tier (Tompkins, Cortland, Tioga, Broome, Chenango, Otsego, Delaware)
  - Finger Lakes (Wayne, Ontario, Livingston, Seneca, Cayuga, Yates, Schuyler, Chemung, Steuben)
  - Western (Chautauqua, Cattaraugus, Allegany, Wyoming, Genesee, Orleans, Niagara)
- □ Region 6 May 2015:
  - Central (Jefferson, Oswego, Lewis, Oneida, Herkimer, Madison)
  - Northern (St. Lawrence, Franklin, Clinton, Essex, Hamilton)



### □ A FAQ will be posted shortly.

**D** QUESTIONS?



Questions and/or Comments:

### CFEEC e-mail: CF.Evaluation.Center@health.ny.gov

MRT 90 website:

http://www.health.ny.gov/health\_care/medicaid/redesign/mrt\_90.htm

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