

New York

Medicaid Choice

New York State's Medicaid managed care enrollment program

1-855-789-4277

Ask • Choose • Enroll

P.O. Box 5009, New York, NY 10274-5009

<Date>

<Barcode> <Letter Code>

<Name>

<Address>

<City>, <State>, <Zip>

Dear <Consumer MemberName>:

<CIN>

There is a new Medicaid health plan choice!

Recently, we sent you a letter telling you about a new choice in health plans. Health and Recovery Plans, or HARPs, are a new kind of Medicaid health plan that will help you stay healthy and live a full and active life.

HARPs can give you the services you need to take care of both your physical and mental health, all from one plan. You may be getting some services outside the health plan you have now. With a HARP, services such as doctor visits, mental health and substance use disorder (drug and alcohol) services, medications and hospital care are in one plan.

HARPs also provide extra benefits and support so you can have the best possible results from your care. If you want help finding a job, finding housing, going to school or reaching other goals, a HARP may be able to help. You will be able to get these specialty services starting on January 1, 2016.

We included a brochure with more information about HARPs with this letter. There is also a list of plans that you can join. You can join a HARP at any time. If you do not want to join a HARP, you do not have to do anything and your health plan will not change.

Questions?

If you have questions about HARPs or if you want to join a HARP, please call us 1-855-789-4277. TTY: 1-888-329-1541. Counselors can help in all languages.

Sincerely,

New York Medicaid Choice