

LEGAL SERVICES AGENCIES
AND
COMMUNITY RESOURCES
PROVIDING RESIDENT ADVOCACY SERVICES GUIDE

NEW YORK STATE DEPARTMENT OF HEALTH
DIVISION OF ADULT CARE FACILITY/ASSISTED LIVING SURVEILLANCE
875 Central Avenue
Albany, N.Y. 12206

Revised: 11/11, 09/14, 11/15, 3/16

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HOW TO USE THIS LIST

1. This document is meant to be used in those situations where the resident of an adult home or residence has received the mandatory notice of termination of the Admission Agreement. Should the resident choose to protest that notice, he or she must be given a chance to secure legal and advocacy services (S.S. Law, Section 461-g.2, and S.S. Regulations Section 487.3 (d)(4), 487.5(f)(5), 488.5(e)(7), and 490.5(f)(7). This book is designed to implement those provisions of law and regulation by listing those persons and organizations which have indicated that they may be able to assist the resident.
2. Residents who receive the above mentioned notice must be given a copy of the list of legal and advocacy services for the county in which the home or residence is located and all contiguous counties.
3. In the back of this document are several pages which can be torn out and sent to the Division of Adult Care Facility/Assisted Living Surveillance. The purpose of these pages is to help the Department update this document. Should you find a person or organization which you think should be included in this listing, please let us know by tearing out one of these sheets, filling it out and sending it to:

**N.Y.S. Department of Health
Division of Adult Care Facility/Assisted Living Surveillance
875 Central Avenue
Albany, New York 12206**

4. Conversely, should you find that an organization or person has gone out of business, no longer provides the type of legal and advocacy services needed by residents of an adult home or residence, or has simply changed their address or phone number, please let us know in the same manner as above.
5. This list is set up by regions (Long Island/Metropolitan, Capital District, Central New York and Western New York Regional Offices), with counties listed alphabetically within each region. For each county, is a list of those organizations and persons who have indicated that they are prepared to offer legal and advocacy services to our adult home/residence population.
6. Please note that, while we have worked with some diligence on this document, we do not claim it is exhaustive. That is why we included the pages for additions and deletions.

CAPITAL DISTRICT REGION

Capital District Region - Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren and Washington Counties

NYS DOH – Capital District Regional Office
Adult Care Facility/Assisted Living Surveillance
875 Central Avenue
Albany, N.Y. 12206
(518) 408-5287

Capital District Region - Albany County

1. Legal Aid Society of Northeastern NY
55 Colvin Avenue
Albany, NY 12206
P: (518) 462-6765
F: (518) 427-8352

2. Albany County Department of Social Services
162 Washington Ave
Albany, NY 12210
P: 518-447-7300
F: 518-447-7722

Capital District Region – Clinton County

1. Clinton County Dept. of Social Services
13 Durkee Street
Plattsburgh, NY 12901
P: (518) 565-3300
F: (518) 561-8101
2. Clinton County Office for the Aging
135 Margaret Street, Suite 105
Plattsburgh, NY 12901
P: (518) 565-4620
F: (518) 565-4812
3. Legal Assistance, John Clute, Esq.
61 Clinton Street
Plattsburgh, NY 12901
P: (518) 561-8800
F: (518) 561-7048

Capital District Region - Columbia County

1. Columbia County Dept. of Social Services
25 Railroad Avenue, P.O. Box 458
Hudson, NY 12534
P: (518) 828-9411
F: (518) 828-5401
2. Legal Assistance
Columbia County Office
P: (518) 828-4258

Capital District Region - Delaware County

1. Delaware County Dept. of Social Services
111 Main Street
Delhi, NY 13753
P: (607) 832-5300
F: (607) 832-5371
2. Ombudsman Substate Coordinator
Action for Older Persons
32 West State Street
Binghamton, NY 13901
P: (607) 722-1251
F: (607) 722-1293
3. Delaware County Office for the Aging
6 Court Street
Delhi, NY 13753
P: (607) 746-6333
F: (607) 746-6227
4. Legal Aid Society of Mid New York
P.O. Box 887
Oneonta, NY 13820
P: (607) 433-2220
F: (607) 433-1433

Capital District Region - Essex County

1. Essex County Dept. of Social Services
7551 Court Street, P.O. Box 217
Elizabethtown, NY 12932
P: (518) 873-3441
F: (518) 873-3472
2. Legal Assistance
Essex County Office
P: (518) 873-3695

Capital District Region - Franklin County

1. Franklin County Dept. of Social Services
355 West Main Street
Malone, NY 12953
P: (518) 481-1876
F: (518) 481-1628
2. Ombudsman Program
Franklin County Office for the Aging
Franklin Co. Court House
355 West Main Street
Malone, NY 12953
P: (518) 481-1526
F: (518) 481-1635
3. Legal Assistance
Franklin County Office
(518) 481-1533

Capital District Region - Fulton County

1. Fulton County Dept. of Social Services
4 Daisy Lane, P.O. Box 549
Johnstown, NY 12095
P: (518) 736-5640
F: (518) 762-0080
2. Legal Assistance
Fulton County Office
P: (518) 736-5650

Capital District Region – Greene County

1. Greene County Dept. of Social Services
411 Main Street
Catskill, NY 12414
P: (518) 719-3700
F: (518) 719-3694

2. Legal Assistance
Green County Department of Human Services
Kevin Kelleher, Esq.
P: (518) 719-3555
F: (518) 719-3798

Capital District Region - Hamilton County

1. Hamilton County Dept. of Social Services
P.O. Box 725, White Birch Lane
Indian Lake, NY 12842
P: (518) 648-6131
F: (518) 648-5257
2. Legal Assistance
1340 State Street, Route 9
Lake George, NY 12845
P: (518) 761-6463
F: (518) 761-6377

Capital District Region - Montgomery County

1. Legal Assistance, Eliot King
22 Van Derveer Street
Amsterdam, NY 12010
P: (518) 842-1812

2. Montgomery County Department of Social Services
PO Box 1500
64 Broadway
Fonda, NY 12068
P: 518-853-4646
F: 518-853-8287

Capital District Region - Otsego County

1. Otsego County Dept. of Social Services
County Office Building
197 Main Street
Cooperstown, NY 13326
P: (607) 547-4355
F: (607) 547-6437
2. Otsego County Office for the Aging
County Office Building
140 County Highway 33 West
Cooperstown, NY 13326
P: (607) 547-4232
F: (607) 547-6492
3. Legal Assistance
Otsego County Office
(607) 547-4232

Capital District Region - Rensselaer County

1. Rensselaer County Dept. of Social Services
127 Bloomingrove Drive
Troy, NY 12180
P: (518) 833-6000
F: (518) 833-6186
2. Legal Assistance
1-800-462-2922

Capital District Region - Saratoga County

1. Saratoga County Dept. of Social Services
County Complex
152 West High Street
Ballston Spa, NY 12020
P: (518) 884-4140
F: (518) 884-4199
2. Legal Assistance
Saratoga County Office
P: (518) 587-5188
F: (518) 587-4058

Capital District Region - Schenectady County

1. Schenectady County Office for the Aging
Schaffer Heights-2nd Floor
107 Nott Terrace, Suite 202
Schenectady, NY 12308
P: (518) 382-8481
F: (518) 382-0194
2. Legal Assistance, Richard Wickerham
28 Jay Street
Schenectady, NY 12305
P: (518) 372-5465
F: (518) 372-5525
3. Schenectady County Department of Social Services
797 Broadway # 301, Schenectady, NY 12305
P: (518) 388-4470
F: (518) 388-4644

Capital District Region - Schoharie County

1. Schoharie County Dept. of Social Services
County Office Building 2nd Floor
284 Main Street, P.O. Box 687
Schoharie, NY 12157
P: (518) 295-8334
F: (518) 295-8492
2. Legal Assistance
Schoharie County Office
P: (518) 842-9466
F: (518) 843-1792

Capital District Region - Warren County

1. Warren County Dept. of Social Services
Warren Co. Municipal Center-Annex Bldg.
1340 State Street, Route 9
Lake George, NY 12845
P: (518) 761-6300
F: (518) 824-8812

2. Warren County Office for the Aging
333 Glen Street, 3rd Floor-Suite 306
Glens Falls, NY
P: (518) 761-6347
F: (518) 761-6344

Capital District Region - Washington County

1. Washington County Dept. of Social Services
383 Broadway
Fort Edward, NY 12828
P: (518) 746-2300
F: (518) 746-2355
2. Legal Assistance
Washington County Office
P: (518) 587-5188
F: (518) 587-0959

CENTRAL NEW YORK REGION

Central New York Region - Central Region - Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, Tompkins.

NYS DOH – Central New York Regional Office
Adult Care Facility/Assisted Living Surveillance
217 South Salina Street, 4th Floor
Syracuse, N.Y. 13202
(315) 477-8472

Central New York Region - Broome County

1. Broome County DSS
36 – 42 Main St.
Binghamton, N.Y. 13905
(607) 778-8850
2. Broome County Office for the Aging
60 Hawley Avenue
Binghamton, N.Y. 13905
(607) 778–2411
3. Action for Older Persons
LTC Ombudsman Program
32 West State Street
Binghamton, NY 13901
(607) 722–1251
HELP LINE: (800) 342-9871
Contact: Rebecca Bradley
4. Legal Services for the Elderly
(Legal Aid Society of Mid-New York Office)
168 Water Street
Binghamton, N.Y. 13901
(607) 231–5900
Legal Helpline (consumer or income maintenance matters): 1-877-777-6152
5. The Deposit Foundation
119 Front Street
Deposit, N.Y. 13754
(607) 467-4000
Provides referrals to services/programs in Broome and Delaware Counties

Central New York Region - Cayuga County

1. Cayuga County Dept. of Health & Human Services
County Office Building
160 Genesee St.
Auburn, N.Y. 13021
(315) 253-1011 ext. 7
(Adult & Children Services)

Cayuga County Office for the Aging (Legal Services for the Elderly)
160 Genesee St.
Auburn, N.Y. 13021
(315) 253-1226
HOTLINE: (Limited Hours): (800) 342-9871

2. Options for Independence, Inc.
LTC Ombudsman Program
75 Genesee Street
Auburn, NY 13021
(315) 255-3447 ext. 320
HELP LINE: (800) 342-9871
Contact: Dorothy Dunn

3. Human Rights Commission
Westminister Manor
17 William Street
Auburn, NY 13021
(315) 252-2929
Contact: Fred Richardson

Central New York Region - Chenango County

1. Chenango County DSS
5 Court Street
Norwich, N.Y. 13815
(607) 337-1500
TOLL FREE: (877) 337-1501
2. Chenango County Area Agency on Aging
Legal Assistant
5 Court St.
Norwich, N.Y. 13815
(607) 337-1770
Serves those 60 and over.
3. Broome Legal Assistance Corporation
(Legal Aid Society of Mid-New York) – Norwich Office
27 West Main Street
Norwich, N.Y. 13815
(607) 336-8256

Central New York Region - Cortland County

1. Cortland County DSS
60 Central Ave.
Cortland, N.Y. 13045
(607) 753-5248
2. Cortland County Area Agency on Aging
60 Central Ave.
Cortland, N.Y. 13045
(607) 753-5060
3. Legal Services of Central New York, Inc.
111 Port Watson Street
Cortland, N.Y. 13045
(607) 428-8400
TOLL FREE: (866) 477-9967

Central New York Region - Herkimer County

1. Herkimer County DSS
301 North Washington St, Suite 2110
Herkimer, N.Y. 13350
(315) 867-1291
2. Herkimer County Office for the Aging
109 Mary Street, Suite 1101
Herkimer, N.Y. 13350
(315) 867-1121
3. Legal Aid Society of Mid-New York
Utica Office
255 Genesee Street, 2nd Floor
Utica, N.Y. 13501
(315) 793-7000

Central New York Region - Jefferson County

1. Jefferson County DSS
250 Arsenal Street
Watertown, N.Y. 13601
(315) 782-9030
Protective Services for Adults: (315) 785-3210
2. Jefferson County Office for the Aging
175 Arsenal Street, 2nd Floor
Watertown, N.Y. 13601
(315) 785-3191
3. Legal Aid Society of Mid-New York
Watertown Office
44 Public Square
Watertown, NY 13601
(315) 955-6700

Central New York Region - Lewis County

1. Lewis County DSS
5274 Outer Stowe Street
Lowville, N.Y. 13367
(315) 376-5400
2. Lewis County Office for the Aging
7550 South State Street
Lowville, N.Y. 13367
(315) 376-5313
3. Legal Aid Society of Mid-New York
Utica Office
255 Genesee St., 2nd Floor
Utica, N.Y. 13501
(315) 793-7000
4. Legal Aid Society of Mid-New York
Watertown Office
44 Public Square
Watertown, NY 13601
(315) 955-6700

Central New York Region - Madison County

1. Madison County DSS
133 North Court Street
Wampsville, N.Y. 13163
(315) 366-2211

2. Madison County Office for the Aging
138 Dominic Bruno Blvd.
Canastota, N.Y. 13032
(315) 697-5700

3. Legal Aid Society of Mid-New York
Utica Office
255 Genesee Street, 2nd Floor
Utica, N.Y. 13501
(315) 793-7000

New York State Office for the Aging
(518) 549-8944
Assistant State Ombudsman
HELP LINE: (800) 342-9871
Contact: Carole Kyer, LMSW

4. Catholic Charities
Primary Utica Office
1408 Genesee Street
Utica, NY 13502
(315) 724-2158

Central New York Region - Oneida County

1. Oneida County DSS
800 Park Avenue
Utica, N.Y. 13501
(315) 798-5700
2. Oneida County Office for the Aging
(Branch Office – Rome)
301 West Dominic Street
Rome, N.Y. 13440
(315) 356-0550
3. Oneida County Office for the Aging
(Branch Office - Utica)
120 Airline Street, Suite 201
Utica, N.Y. 13501
(315) 798-5456
4. McMahon & Grow, Attorneys
301 North Washington St.
Rome, N.Y. 13440
(315) 336-4700
5. Central Association for the Blind
507 Kent Street
Utica, N.Y. 13501
(315) 797-2233
Serves blind and visually impaired persons.
6. Catholic Charities
Primary Utica Office
1408 Genesee St.
Utica, N.Y. 13502
(315) 724-2158
7. Catholic Charities – Rome Office
212 West Liberty Street
Rome, NY 13440
(315) 337-86 00
8. Catholic Charities – Oneida Office
248 Main Street
Oneida, NY 13421
(315) 363-5274

Central New York Region – Oneida (continued)

9. Resources Center for Independent Living (RCIL)
409 Columbia Street
Utica, NY 13503
(315) 797-4642
TOLL FREE: (877) 397-4126

10. Legal Aid Society of Mid-New York
Utica Office
255 Genesee Street, 2nd Floor
Utica, NY 13501
(315) 793-7000

Central New York Region - Onondaga County

1. Onondaga County DSS
421 Montgomery St.
Syracuse, N.Y. 13202
(315) 435-2985
2. Onondaga County Office for the Aging
421 Montgomery Street
Syracuse, NY 13202
(315) 435-2362
Protective Services for Adults: (315) 435-2815
3. Volunteer Central New York
(Cayuga, Cortland, Madison, Onondaga, Oswego)
United Way of CNY
518 James Street
PO Box 2129
Syracuse, NY 13220
(315) 428-2232
4. Volunteer Care Center, Inc.
41 Oswego Street
Baldwinsville, N.Y. 13027
(315) 638-0251
5. New York State Office for the Aging
Assistant State Ombudsman
(518) 486-2724
HELP LINE: (800) 342-9871
Contact: Alan Bechard
6. Legal Services of Central New York, Inc.
(LSCNY – Syracuse)
472 south Salina Street
Suite 300
Syracuse, NY 13202
(315) 475-3127
7. Volunteer Lawyers Project of Onondaga County, Inc
1000 State Tower Bldg.
109 S. Warrant St.
Syracuse, NY 13202-1860
(315) 579-2576 Protection and Advocacy Project

Central New York Region - Oswego County

1. Oswego County DSS
100 Spring Street
Oswego, N.Y. 13114
(315) 963-5000
2. Oswego County Office for the Aging
70 Bunner St.
Oswego, N.Y. 13126
(315) 349-3484
Protective Services for Adult: (315) 963-5339
3. New York State Office for the Aging
Assistant State Ombudsman
(518) 486-2724
HELP LINE: (800) 342-9871
Contact: Alan Bechard

Central New York Region - St. Lawrence County

1. St. Lawrence County DSS
6 Judson Street
Canton, N.Y. 13617
(315) 379-2111
Protective Services for Adults: (315) 379-2148
2. St. Lawrence County Office for the Aging
80 State Hwy 310, Suite 7
Canton, N.Y. 13617
(315) 386-4730
3. St. Lawrence County Community Development Program, Inc.
One Commerce Lane
Canton, N.Y. 13617
(315) 386-1102
4. Legal Aid Society of Northeastern New York
(Plattsburgh Office)
100 Court Street
Plattsburgh, N.Y. 12901
(518) 563-4022

Central New York Region - Tioga County

1. Tioga County DSS
P.O. Box 240
Owego, N.Y. 13827
(607) 687-8300
2. Tioga County Office for the Aging
9 Sheldon Blvd.
Owego, N.Y. 13827
(607) 687-4120
TOLL FREE: (866) 352-3680
3. New York State Office for the Aging
Assistant State Ombudsman
2 Empire State Plaza, 5th Floor
Albany, N.Y. 12223
(518) 549-8944
HELP LINE: (800) 342-9871
Contact: Carole Kyer, LMSW
4. Neighborhood Legal Services
215 North Cayuga Street
Ithaca, N.Y. 14850
(607) 273-3667
TOLL FREE: (800) 724-4170

Central New York Region - Tompkins County

1. Tompkins County DSS
320 W. Martin Luther King Jr./State Street
Ithaca, N.Y. 14850
(607) 274 – 5356
Protective Services for Adults: (607) 274 – 5323
(607) 274 – 5369
2. Tompkins County Office for the Aging
214 W. Martin Luther King Jr./State Street
Ithaca, N.Y. 14850
(607) 274 – 5482
3. Neighborhood Legal Services
215 North Cayuga Street
Ithaca, N.Y. 14850
(607) 273 – 3667
TOLL FREE: (800) 724-4170
4. Tompkins County Office for the Aging
State Ombudsman Program
214 W. Martin Luther King Jr./State Street
Ithaca, N.Y. 14850
(607) 274 – 5498
HELP LINE: (800) 342-9871
Contact: Suzanne Motheral

LONG ISLAND REGION

Long Island Region – Nassau and Suffolk Counties

NYS DOH – MARO – Central Islip Regional Office
Adult Care Facility/Assisted Living Surveillance
320 Carleton Avenue, Suite 5000
Central Islip, New York 11722
(631) 851-3086

Long Island Region - Nassau County

1. Nassau County DSS
60 Charles Lindbergh Blvd.
Uniondale, N.Y. 11553
(631) 227-8519
2. Nassau County Office of Aging
60 Charles Lindbergh Blvd.
Uniondale, NY 11553
(631) 227-8900
3. Nassau/Suffolk Law Services
1 Helen Keller Way
Hempstead, N.Y. 11550
(516) 292-8088
4. Nassau County Ombudservice
100 East Old Country Road
Mineola, NY 11501
(516) 466-9718
5. Community Legal Assistance Corp.
73 Main Street
Hempstead, N.Y. 11550
(516) 463-5934
6. Jewish Association for Services for the Aged
158 Third Street
Mineola, N.Y. 11501
(516) 742-2050

Long Island Region - Suffolk County

1. Suffolk County DSS
3085 Veterans' Memorial Hwy.
Ronkonkoma, N.Y.
(631) 854-9700
2. Suffolk County DSS
893 E. Main St.
Riverhead, NY
(631) 852-3710
3. Suffolk County DSS
1140 Motor Pkwy.
Hauppauge, NY
(631) 853-8714
4. Nassau/Suffolk Law Services
1757 Veterans' Hwy.
Islandia, N.Y. 11749
5. Nassau/Suffolk Law Services
400 W. Main Main Street
Riverhead, N.Y. 11901
(631) 369-1122
6. Jewish Association for Services to the Aged
74 Hauppauge Road
Commack, NY 11725
(631) 724-6300
7. Legal Aid Society of Suffolk County
John P. Cohalan, Jr. Courthouse
400 Carleton Ave., 4th Floor
Central Islip, N.Y. 11722
(516) 665-5300
8. Family Service League Long Term Ombudsman Program
790 Park Ave.
Huntington, NY 11743
(631) 427-3700
9. Long Island Advocacy Center, Inc.
490 Wheeler Ave., Suite 165C
Hauppauge, NY 11788
(631) 234-0467

Long Island Region - Suffolk County (continued)

10. Turo College
Jacob Fuchsberg Law Center
225 Eastview Drive
Central Islip, NY 11722 (631) 761-7080

METROPOLITAN REGION

Metropolitan Region - New York City, Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester Counties

**NYS DOH – MARO Regional Office at 90 Church St.
Adult Care Facility Program/Assisted Living Surveillance
90 Church St. 15th Floor
New York, N.Y. 10007
(212) 417-4440**

Metropolitan Region - New York City

1. NYC – Human Resources Administration
Division of Voluntary and Proprietary Homes for Adults
400 Eighth Ave.
New York, N.Y. 10001
(212) 971–2930
2. The Legal Aid Society of New York City
 - a. 60 Bay Street
Staten Island, N.Y. 10301
(347) 422–5333
 - b. 260 E 161 Street
Bronx, N.Y. 10451
(718) 991–4600
 - c. 120-46 Queens Boulevard
Kew Gardens, N.Y. 11415
(718) 286–1685
 - d. 199 Water Street
New York, N.Y. 10038
(212) 577–3300
 - e. 111 Livingston Street, 7th Floor
Brooklyn, N.Y. 11201
(718) 645-3111
3. Legal Services for the Elderly

Queens

- a. 97 – 77 Queens Blvd.
Rego Park, N.Y. 11374
(212) 273–5272
- a. 131 Beach 19th Street
Far Rockaway, N.Y. 11691
(212) 273-5272
- b. 36-36 33rd Street
Long Island City, N.Y. 11106
(212) 273-5272

Metropolitan Region - New York City (continued)

- c. Brooklyn
44 Court Street
Brooklyn, N.Y. 11201
(212) 273-5272
Serves those residing in the catchment area, at least 60 years old and having “great economic or social need.”
4. NYC Department for the Aging (Formerly Office for the Elderly)
Office of Public Affairs
2 Lafayette Street
New York, N.Y. 10007
5. Bronx Legal Services Corp.
349 E 149th Street, 10th Floor
Bronx, N.Y. 10451
(718) 928-3700
6. Mobilization For Youth (MFY) Legal Services
299 Broadway, 4th Floor
New York, N.Y. 10007
(212) 417-3700
7. B.L.S. Legal Services Corporation – Sr. Citizen Law Office
1 Boerum Place, 3rd Floor
Brooklyn, N.Y. 11201
(718) 488-7448
Must be 60 or over, live in NYC, No Walk-Ins, Call for an appointment
Catchment area: North of 110 St. to the Bronx and West of 5th Ave. to the Hudson River
8. Harlem Legal Services, Inc. (aka Manhattan Legal Services)
55 West 125th Street, 10th Floor
New York, N.Y. 10027
(212) 348-7449
(Represents indigent individuals)
9. Adult Protective Services
Brooklyn Borough Office (718) 722-4830, 4812
Bronx Borough Office (718) 620-8880
Manhattan North Borough Office (212) 971-2727
Manhattan South Borough Office (212) 279-5794
Queens Borough Office (718) 833-8254
Staten Island Borough Office (718) 556-5846
10. Legal Services NYC
City Wide Legal Assistance
Hotline (917) 661-4500

Metropolitan Region - New York City (continued)

11. South Brooklyn
105 Court Street, 3rd Floor
Brooklyn, N.Y. 11201
(718) 237-5500
12. Central Brooklyn
1360 Fulton Street Suite 301
Brooklyn, N.Y. 11216
(718) 636-1155
13. Upper Manhattan
1 West 125th Street, 2nd Floor
New York, N.Y. 10027
(646) 442-3100
14. Lower Manhattan
40 Worth Street, Suite 606
New York, N.Y. 10013
(646) 442-3100
15. Queens
89-00 Sutphin Boulevard
Jamaica, N.Y. 11435
(347) 592-2200
16. Staten Island
36 Richmond Terrace, Suite 205 (across from SI Ferry)
Staten Island, N.Y. 10301
(718) 223-6480
17. Volunteer of Legal Services, Inc.
281 Park Avenue South
New York, N.Y. 10010
(212) 966-4400
Primary contact: Alexander Riley
Manhattan residents aged 60 and over at monthly legal clinics held at 12 Senior Centers
throughout Manhattan (not at VOLS Office)

Metropolitan Region - Dutchess County

1. Dutchess County Department of Community and Family Services (formerly D.C. DSS)
60 Market Street
Poughkeepsie, N.Y. 12601
(845) 486-3000
2. Dutchess County Department of Mental Hygiene
230 North Road
Poughkeepsie, N.Y. 12601
(845) 485-9700
Serves mentally disabled, mentally retarded, developmentally disabled, alcohol and drug abuse.
HOTLINE: Helpline for crisis intervention, telephone counseling information and referral – 24hr/day, 7 days/week Call or Text (845) 485-9700
3. Dutchess Co. Bar Association
P.O. Box 4865
Poughkeepsie, N.Y. 12602
(845) 473-2488 (Lawyer Referral)
4. Dutchess County Community Action Agency
77 Cannon Street
Poughkeepsie, N.Y. 12601
(845) 452-5104
Serves low income, elderly and handicapped.
5. Dutchess County – Public Defender
22 Market Street
Poughkeepsie, N.Y. 12601
(845) 486-2280
6. Family Services, Inc.
29 North Hamilton Street
Poughkeepsie, N.Y. 12601
(845) 452-1110
7. Legal Services of the Hudson Valley
331 Main Street, 2nd Floor
Poughkeepsie, N.Y. 12601
(845) 471-0058
8. Mid Hudson Legal Services, Inc.
115 Delfield Street
Poughkeepsie, N.Y. 12601
(845) 452-7911
9. Northern Dutchess Multi-Service Center
44 E. Market Street #46
Rhinebeck, N.Y. 12572
(845) 876-1611

Metropolitan Region - Orange County

1. Orange County DSS
Quarry Road, Box Z
Goshen, N.Y. 10924
(845) 291-4000
2. Mid Hudson Legal Services, Inc.
115 Delafield St.
Poughkeepsie, N.Y. 12601
(845) 452-7911
3. Legal Services Of Hudson Valley
1 Corwin Court Suite 102
Newburgh, N.Y. 12550
(845) 569-9110

Metropolitan Region - Putnam County

1. Putnam County DSS
110 Old Route 6
Carmel, N.Y. 10512
Legal Services: Bldg. #2 (845) 808-1500 Ext. 45312
Bldg. #3 (845) 808-1651
2. Putnam County Office for Senior Resources
40 Gleneida Avenue
Carmel, N.Y. 10512
(845) 808-1700
Serves persons 60 and over who have a social or economic need.
3. Putnam County Legal Aid Society, Inc.
20 Fair Street
Carmel, N.Y. 10512
(845) 225-8466
(Provides assigned legal counsel to indigent persons)

Metropolitan Region - Rockland County

1. Rockland County DSS
Building L
50 Sanatorium Rd.
Pomona, N.Y. 10970
(914) 364-2020
2. Rockland County Office for the Aging
Legal Services Program – (Persons 60 and over)
50 Sanatorium Rd. Building B
Pomona, N.Y. 10970
(845) 364-2110
3. Legal Aid Society of Rockland County, Inc.
P.O. Box 314
2 Congers Rd.
New City, N.Y. 10956
(845) 634-3627
Serves persons below 125% of poverty level with meritorious cases in civil law.
4. Legal Services of the Hudson Valley
7 Perlman Drive
Spring Valley, N.Y.
(845) 476-3831

Metropolitan Region - Sullivan County

1. Sullivan County Division of Health & Family Services (formerly Sullivan County DSS)
PO Box 231
16 Community Lane
Liberty, N.Y. 12754
Family Services (845) 292-0100
Legal Services (845) 807-0498
Coleen Cunningham, Senior Attorney
2. Sullivan County Office for the Aging
County Government Center
100 North St.
Monticello, N.Y. 12701
(845) 807-0241 (contact Director, Deborah Allen)
Serves those 60 and over.
3. Legal Services, Hudson Valley (Main Office) (formerly Mid-Hudson Legal Services, Inc.)
90 Maple Avenue
White Plains, N.Y. 10601
(914) 949-1305
4. Sullivan Legal Aid Panel, Inc.
11 Bank Street
Monticello, N.Y. 12701
(845) 794-0119
Tim Havas, Executive Director

Metropolitan Region - Ulster County

1. Ulster County DSS
1061 Development Court
Kingston, N.Y. 12401
(845) 334-5000
2. Kingston AARP #2039
ESOP US Town Hall
284 Broadway
Port Ewen, N.Y. 12466
(Meets 3rd Wed. @ 1pm) (no mtgs in August) (no contact person available)
Serves retired seniors.
3. Mid-Hudson Legal Services, Inc.
101 Hurley Avenue Suite #.
Kingston, N.Y. 12401
(845) 331-9373 (intake 1-877-574-8549)
4. Mid-Hudson Senior Citizen Law Project
(Operated by Mid-Hudson Legal Services)
331 Main St.
Poughkeepsie, N.Y. 12601
(845) 471-0058
5. Ulster County Crime Victims Assistance Program
5 Pearl Street
Kingston, N.Y. 12401
(845) 340-3443
Hotline (845) 340-3442
Serves victims of crime only.
6. Ulster County Consumer Fraud Bureau
275 Wall St.
Kingston, N.Y. 12401
(845) 340-3280
Serves entire consumer population.
7. Ulster County Consumer Affairs
380 Boulevard
Kingston, N.Y. 12401
(845) 340-3260
Patrick Long, Senior Consumer Advocate

Metropolitan Region - Westchester County

1. Westchester County DSS
148 Martine Ave.
White Plains, N.Y. 10601
(914) 995-2000
2. Westchester County Department of Senior Programs and Services (formerly W.C. Office for the Aging)
9 South First Avenue, 10th Floor
Mount Vernon, N.Y. 10050
(914) 813-6400
Serves those 60 and over.
3. Gray Panthers of NYC Network
(917) 535-0457 (contact Jack Kuperman)
4. Legal Services of the Hudson Valley

Main Office

90 Maple Avenue.
White Plains, N.Y. 10601
(914) 949-1305

Yonkers

30 South Broadway, 6th Floor
Yonkers, N.Y. 10701
(914) 376-3757

Mount Vernon

100 E. First Street, Suite 810
Mount Vernon, N.Y. 10550
(914) 813-6880

Peekskill

1 Park Place, 3rd Floor
Peekskill, N.Y. 10566
(914) 402-2192
(914) 949-1035 ext. 159

5. Westchester Hispanic Coalition
66 Waller Avenue.
White Plains, N.Y. 10605
(914) 948-8466 or 948-8467
Serves Latino Community

Metropolitan Region - Westchester County (continued)

6. Mount Vernon Office for the Aging
City Hall
1 Roosevelt Square
Mount Vernon, N.Y. 10550
(914) 665-2300
(Contact Gerri Christiana, Director)
Serves persons 60 and over in the City of Mount Vernon.

WESTERN REGION

Western Region - Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties.

NYS DOH - Western Regional Office
Adult Care Facility/Assisted Living Surveillance
Triangle Bldg.
355 E. Main St, 1st Floor
Rochester, N.Y. 14604
(585) 423-8185

Western Region - Allegany County

1. Allegany County DSS
County Office Building
7 Court Street
Belmont, N.Y. 14813
(585) 268-9622
2. Allegany County Office for the Aging
6085 State Route 19N
Belmont, N.Y. 14813
(585) 268-9390 or Fax (585) 268-9657
Serves those 60 and over.
3. New York Connects
6085 State Route 19N
Belmont, N.Y. 14813
1-866-268-9390
4. Legal Assistance of Western N.Y./Southern Tier Legal Services
104 E. Steuben St.
Bath, N.Y. 14810
(607) 776-4126
Serves people with civil legal problems who are unable to pay for an attorney in Allegany and Steuben Counties.
5. Legal Services for the Elderly, Disabled or Disadvantaged
237 Main St.
Buffalo, N.Y. 14203
(716) 853-3087
6. N.Y.S. Division of Human Rights (Rochester Office)
One Monroe Square
259 Monroe Ave., Suite 308
Rochester, N.Y. 14607
(585) 238-8250
Serves Allegany, Genesee, Livingston, Monroe, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates Counties.

Western Region - Cattaraugus County

1. Cattaraugus County DSS
One Leo Moss Dr., Suite 6010
Olean, N.Y. 14760
(716) 373-8065
2. Cattaraugus County Dept. for the Aging
One Leo Moss Dr., Suite 7610
Olean, N.Y. 14760
(716) 373-8032
Serves county residents 60 or over.
3. Southern Tier Legal Services/Legal Assistance of Western N.Y.
103 S. Barry Street
Olean, N.Y. 14760
(716) 373-4701
Serves persons with civil legal problems who are unable to pay for an attorney.
4. NYS Division of Human Rights (Buffalo Office)
65 Court St., Suite 506
Buffalo, N.Y. 14202
(716) 847-7632
Serves Cattaraugus, Chautauqua, Erie and Niagara Counties
5. NY Connects
One Leo Moss Dr., Suite 7610
Olean, NY 14760
(716)-373-8032 and 1-800-462-2901
6. Seneca Nation of the Indians Area Office for the Aging
1490 Route 438
Irving, N.Y. 14081
(716) 532-4900
Serves Indian elderly, 60 or over, on reservation.
7. Legal Services for the Elderly, Disabled or Disadvantaged of Western N.Y., Inc.
237 Main St.
Buffalo, N.Y. 14203
(716) 853-3087

Western Region - Chautauqua County

1. Chautauqua County DSS
7 North Erie St.
Mayville, N.Y. 14757
(716) 753-4421
2. Chautauqua County Office for the Aging and Ombudsman Program
7 North Erie St.
Mayville, N.Y. 14757
(716) 753-4471 Serves those 60 and over.
3. NYS Division of Human Rights (Buffalo Office)
65 Court St., Suite 506
Buffalo, N.Y. 14202
(716) 847-7632
4. NY Connects
7 North Erie St
Mayville, N.Y. 14757
(716) 753-4582
5. Legal Assistance of Western N.Y./Southern Tier Legal Services
106 W. Third St., Suite One
Jamestown, N.Y. 14701
(716) 664-4535

Western Region - Chemung County

1. Chemung County DSS Human Resource Center
425 Pennsylvania Avenue
PO Box 588
Elmira, N.Y. 14902-0588
(607) 737-5302
2. Chemung County Dept. of Aging and Long Term Care Home
425 Pennsylvania Avenue
PO Box 588
Elmira, N.Y. 14902-0588
(607) 737-5520
3. Chemung County Neighborhood Legal Services, Inc.
215 East Church St., Suite 301
Elmira, N.Y. 14901
(607) 734-1647
4. Neighborhood Justice Project
325 Lake St.
Elmira, N.Y. 14901
(607) 734-6512

Western Region - Erie County

1. Erie County DSS
95 Franklin Street
Buffalo, N.Y. 14202
(716) 858-8000
2. Protective Services for Older Adults
Erie County Dept. of Senior Services
95 Franklin St., Room 1329
Buffalo, N.Y. 14202 – 3958
(716) 858-8526
3. NY Connects
95 Franklin Street
Buffalo, N.Y. 14202
(716) 858-8526
4. NYS Division of Human Rights (Buffalo Office)
Walter Mahoney State Office
65 Court Street, Suite 506
Buffalo, N.Y. 14202
(716) 847-7632
Serves Cattaraugus, Chautauqua, Erie and Niagara Counties
5. Mental Health Association of Erie County
999 Delaware Ave.
Buffalo, N.Y. 14209
(716) 886-1242
Serves: past or present adult mental health clients with a focus on SSI issues.
Restrictions: Erie County low income residents presently seeking or receiving
Mental Health services.
6. Legal Services for the Elderly, Disabled or Disadvantaged of Western, N.Y., Inc.
237 Main Street, Suite 1015
Buffalo, N.Y. 14203
(716) 853-3087

Western Region - Genesee County

1. Genesee County DSS
5130 East Main Street, Suite 3
Batavia, N.Y. 14020
(585) 344-2580
2. N.Y.S. Division of Human Rights (Rochester Office)
Suite 308
259 Monroe Ave
Rochester, N.Y. 14607
(585) 238-8250
3. Neighborhood Legal Services, Inc.
5073 Clinton Street Road
Batavia, N.Y. 14020
(585) 343-5450
Serves Genesee, Orleans and Wyoming Counties
4. Legal Assistance of Western N.Y.
261 S. Main St.
Geneva, N.Y. 14456
(315) 781-1465 and 1-866-781-5235
Serves residents of Livingston, Ontario, Seneca, Wayne and Yates Counties
5. NY Connects
(585) 343-1611
6. Genesee County Office for the Aging
2 Bank St.
Batavia, N.Y. 14020
(585) 343-1611

Western Region - Livingston County

1. Livingston County DSS
1 Murray Hill Drive
Mt. Morris, N.Y. 14510
(585) 243-7300
2. N.Y.S. Division of Human Rights (Rochester Office)
259 Monroe Avenue. Suite 308
Rochester, N.Y. 14607
(585) 238-8250
3. Legal Assistance of Western NY (Southern Tier Legal Services)
Geneva, N.Y. 14456
(866) 781-5235
Serves low income persons.
4. Legal Services Network for the Aging
c/o Livingston County Office for the Aging
3 Murray Hill Drive
Mt. Morris, N.Y. 14510
(585) 243-7520
Serves persons 60 and over, no income restrictions.

Western Region - Monroe County

1. Monroe County Dept. of Human Services
111 Westfall Road
Rochester, N.Y. 14620
(716) 753-6298
2. Monroe County Long Term Care Ombudsman Program
LifeSpan
1900 South Clinton Avenue
Rochester, N.Y. 14618
(585) 244-8400
3. LifeSpan
1900 South Clinton Avenue
4. N.Y.S. Division of Human Rights (Rochester Office)
259 Monroe Avenue, Suite 308
Rochester, N.Y. 14607
(585) 238-8250
5. Legal Aid Society of Rochester, N.Y., Inc.
One West Main St., Suite 800
Rochester, N.Y. 14614
6. Volunteer Legal Services Project of Monroe County, Inc.
1 West Main St. #500
Rochester, N.Y. 14614
(716) 232-3051
Serves persons at or below 125% of federal poverty level in civil matters.
7. Legal Services for Adults
c/o Catholic Family Center
87 North Clinton Ave.
Rochester, N.Y. 14604
(585) 546-7220
Serves persons 60 and over in civil matters.
8. Monroe County Legal Assistance Corporation
1 West Main St. #400
Rochester, N.Y. 14614
(716) 325-2520
Serves those with income at or below 150% of poverty level.

Western Region - Niagara County

1. Niagara County DSS
20 East Ave., PO Box 506
Lockport, N.Y. 14095
(716) 439-7600
2. Niagara County Office for the Aging
111 Main St., Suite 101
Lockport, N.Y. 14094
(716) 438-4020
Serves low income elderly, 60 or over.
3. NYS Division of Human Rights (Buffalo Office)
Walter Mahoney State Office Bldg.
65 Court St., Suite 506
Buffalo, N.Y. 14202
(716)-847-7632
4. NY Connects
111 Main St., Suite 101
Lockport, NY 14094
(716) 438-3030

Western Region - Ontario County

1. Ontario County DSS
3010 County Complex Drive
Canandaigua, N.Y. 14424
(585) 396-4060
- 2.a. Ontario County Office for the Aging
3010 County Complex Drive
Canandaigua, N.Y. 14424
(585) 396-4040
- 2.b. Ontario County Office for the Aging (Branch Office)
83 Seneca Street
Geneva, N.Y. 14456
(315) 789-1767
3. N.Y.S. Division of Human Rights (Rochester Office)
259 Monroe Ave., Suite 308
Rochester, N.Y. 14607
(585) 238-8250
4. Legal Assistance of Western New York, Inc.
361 South Main Street
Geneva, N.Y. 14456
(315) 781-1465
Serves low income persons.

Western Region - Orleans County

1. Orleans County DSS
14016 Route 31 West
Albion, N.Y. 14411
(585) 589-7000
2. NY Connects
14016 Route 31 West
Albion, N.Y. 14411
(585) 589-3191
3. Orleans Co. Office for the Aging
14016 Route 31 West
Albion, N.Y. 14411
(585) 589-3191
4. N.Y.S. Division of Human Rights (Rochester Office)
One Monroe Square
259 Monroe Avenue
Rochester, N.Y. 14607
(585) 238-8250
5. Neighborhood Legal Services
5073 Clinton St. Rd., Inc.
Batavia, N.Y.
(585) 343-5450

Western Region - Schuyler County

1. Schuyler County DSS
323 Owego Street Unit 3
Montour Falls, N.Y. 14865
(607) 533-8303
2. Schuyler County Office for the Aging
(Legal Services for the Elderly and Long Term Care Ombudsman Program)
323 Owego Street
Montour Falls, N.Y. 14865
(607) 535-7108
3. N.Y.S. Division of Human Rights (Rochester Office)
259 Monroe Avenue, Suite 308
Rochester, N.Y. 14607
(585) 238-8250
4. The Neighborhood Justice Project
P.O. Box 366
111 9th Street
Watkins Glen, N.Y. 14891
(607) 535-4757

Western Region - Seneca County

1. Seneca County DSS
Seneca County Office Building
Waterloo, N.Y. 13165
(315) 539-1870
- 2.a. Seneca County Office for the Aging
1 DiPronio Drive
Waterloo, N.Y. 13165
(315) 539-1765
- 2.b. Seneca County O.F.A. (Branch Office)
Regional Training Bldg.
Bldg. #1, Room #110
Willard, N.Y. 14588
(607) 869-9420
- 2.c. Seneca County O.F.A. (Branch Office)
Verona Village Senior Housing
226 Co. Rd. 139
Ovid, N.Y. 14521
(607) 869-2275
3. Legal Assistance of Western NY
361 South Main Street
Geneva, N.Y. 14456
(315) 781-1465
Serves low income persons.
4. N.Y.S. Division of Human Rights (Rochester Office)
259 Monroe Ave, Suite 308
Rochester, N.Y. 14607
(585) 238-8250

Western Region - Steuben County

1. Steuben County DSS
3 East Pulteney Square
Bath, N.Y. 14810
(607) 664-2000
2. Steuben County Area Agency on Aging
3 East Pulteney Square.
Bath, N.Y. 14810
(607) 664-2298
3. Southern Tier Legal Services
104 East Stuben Street
Bath, N.Y. 14810
(607) 776-4126
Serves persons with civil legal problems who are unable to pay for an attorney.
4. N.Y.S. Division of Human Rights (Rochester Office)
259 Monroe Avenue, Suite 308
Rochester, N.Y. 14607
(585) 238-8205

Western Region - Wayne County

1. Wayne County DSS
77 Water Street
P.O. Box 10
Lyons, N.Y. 14489
(315) 946-4881
2. Wayne County Office for the Aging
1519 NYE Road, Suite 300
Lyons, N.Y. 14489
(315) 946-5624
3. N.Y.S. Division of Human Rights (Rochester Office)
259 Monroe Avenue, Suite 308
Rochester, N.Y. 14607
(585) 238-8250
4. Legal Aid Society of Wayne County
26 William Street, PO Box 206
Lyons, N.Y. 14489
(315) 651-6975

Western Region - Wyoming County

1. Wyoming County DSS
466 North Main Street
Warsaw, N.Y. 14569-1080
(585) 786-8900
2. Wyoming County Office for the Aging
8 Perry Ave.
Warsaw, N.Y. 14569
(585) 786-8833
3. Neighborhood Legal Services, Inc.
5073 Clinton St. Rd.
Batavia, N.Y. 14020
(585) 343-5450
4. NY Connects
8 Perry Ave.
Warsaw, N.Y. 14569
(585) 786-6119
5. Long Term Care Ombudsman Program (Monroe Co. Office)
1900 S. Clinton Ave.
Rochester, N.Y. 14618
(585) 244-8400
6. N.Y.S. Division of Human Rights (Rochester Office)
One Monroe Square
259 Monroe Ave.
Rochester, N.Y. 14607
(585) 238-8250

Western Region - Yates County

1. Yates County DSS
County Office Building
417 Liberty St., Suite 2122
Penn Yan, N.Y. 14527
(315) 536-5183
2. Yates County Office for the Aging
417 Liberty St., Suite 1116
Penn Yan, N.Y. 14527
(315) 536-5515
3. Legal Assistance of Western NY
361 S. Main Street
Geneva, N.Y. 14456
(315) 781-1465
Serves low income persons.
4. N.Y.S. Division of Human Rights (Rochester Office)
One Monroe Square
259 Monroe Avenue
Rochester, N.Y. 14607
(585) 238-8250
5. NY Connects
417 Liberty St., Suite 1116
Penn Yan, N.Y. 14527
(315) 536-5515
6. Long Term Care Ombudsman Program (Monroe Co. Office)
1900 S. Clinton Ave.
Rochester, N.Y. 14618
(585) 244-8400

To: N.Y.S. Department of Health
Division of Adult Care Facility/Assisted Living Surveillance
875 Central Avenue
Albany, New York 12206
Attn: Inspection and Enforcement

From: _____

Subject: Changes in Legal and Advocacy List

- ☐ Please contact the below listed person or organization in order that they be added to the Legal and Advocacy List.
- ☐ Please contact the below listed person or organization in order that they might be deleted from the Legal and Advocacy List.
- ☐ Please contact the below listed person or organization in order that the information listed in the Legal and Advocacy List might be updated.

Name or Organization/Person _____

Current Address _____

Current Phone Number – () _____

**NEW YORK STATE OFFICE OF THE
LONG TERM CARE OMBUDSMAN
DIRECTORY**

REGION 1

SUFFOLK COUNTY

Joan Burke
Ombudsman Coordinator
Family Service League
55 Horizon Drive
Huntington, NY 11743
631-470-6755
E-mail: jburke@fsl-li.org

REGION 2

NASSAU COUNTY

Margaret Hromada
Ombudsman Coordinator
Family and Children's Association
Ombudservice – Suite 20
100 East Old Country Road
Mineola, NY 11501
516-466-9718 ext. 2
E-mail: mhromada@familyandchildrens.org

REGION 3

NEW YORK CITY

Richard Danford
Ombudsman Coordinator
Center for Independence of the Disabled
841 Broadway Suite 301
New York, NY 10003
212-812-2874
E-mail: rdanford@cidny.org

REGION 4

PUTNAM/ROCKLAND

WESTCHESTER COUNTIES

Tamaris Princi
Ombudsman Coordinator
Westchester Independent Living
Center, Inc.
10 County Center Road, Second Floor
White Plains, NY 10607
914-682-3926
E-mail: tpinci@wic.org

REGION 5

COLUMBIA/DUTCHESS/GREENE

ORANGE/SULLIVAN/ULSTER COUNTIES

Gloria Murray
Ombudsman Coordinator
Hudson Valley LTC Ombudsman Program
7 Pine Woods Road Suite 3C
Hyde Park, NY 12538
845-229-4680 ext. 102
E-mail: gloria@hudsonvalleyltp.org

REGION 6

ALBANY/FULTON/HAMILTON

MONTGOMERY/RENSSELEAR

SARATOGA/SCHENECTADY/SCHOHARIE

WARREN/WASHINGTON COUNTIES

Marlene Hildenbrandt
Ombudsman Coordinator
Catholic Charities Senior and Caregiver
Support Services
1473 Erie Boulevard 3rd Floor
Schenectady, NY 12305
518-372-5667 ext. 203
E-mail: mhildenbrandt@cathcharchdny.org

REGION 7

CLINTON/ESSEX/FRANKLIN COUNTIES

Amy Gehrig
Ombudsman Coordinator
North Country Center for
Independence
80 Sharron Avenue
Plattsburgh, NY 12901
518-563-9058 Cell 518-562-1732
E-mail: amy@ncci-online.com

REGION 8

**JEFFERSON/LEWIS/ST. LAWRENCE
COUNTIES**

Kim Smith
Ombudsman Coordinator
Northern Regional Center for Independent
Living, Inc.
210 Court Street #107
Watertown, NY 13601
315-785-8703
E-mail: kims@nrcil.net

REGION 9
HERKIMER/MADISON/ONEIDA
OTSEGO COUNTIES

Jeff Parker
Ombudsman Coordinator
Resources Center for Independent
Living, Inc.
409 Columbia Street/P.O. Box 210
Utica, NY 13503-0210
315-272-1872
E-mail: jparker@rcil.com

REGION 10
CAYUGA/CORTLAND/ONONDAGA
OSWEGO COUNTIES

Catherine Budlong
Ombudsman Coordinator
ARISE Child and Family Service, Inc.
635 James St.
Syracuse, NY 13203
315-255-3447 ext. 314
E-mail: cbudlong@ariseinc.org

REGION 11
BROOME/CHENANGO/DELAWARE
TIOGA COUNTIES

Rebecca Bradley
Ombudsman Coordinator
Action for Older Persons
200 Plaza Dr., Suite B
Vestal, NY 13850
607-722-1251 ext. 101
E-mail: rbradley@actionforolderpersons.org

REGION 12
CHEMUNG/SCHUYLER/TOMPKINS
COUNTIES

Suzanne Motheral
Ombudsman Coordinator
Tompkins County Office for the Aging
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REGION 13
MONROE/GENESEE/LIVINGSTON
ONTARIO/ORLEANS/SENECA/WAYNE
WYOMING/YATES COUNTIES

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REGION 14
ALLEGANY/STEUBEN COUNTIES

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REGION 15
CATTARAUGUS/CHAUTAUQUA
ERIE/NIAGARA COUNTIES

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