

NEW YORK
state department of
HEALTH

Nirav R. Shah, M.D., M.P.H.
Commissioner

Sue Kelly
Executive Deputy Commissioner

November 1, 2013

Dear Administrator:

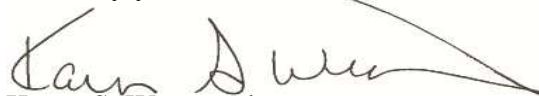
During the month of November, the Healthcare Association of New York State (HANYS), in collaboration with the Community Health Center Association of New York State (CHCANYS), the American College of Physicians (ACP), the Medical Society of the State of New York (MSSNY), the Center for Health Workforce Studies (CHWS), and the New York State Department of Health (NYSDOH), will be conducting a brief electronic survey about telemedicine and telehealth. Your response is important and will be used to help shape future telehealth policy in New York State.

The purpose of the survey is to assess how health care facilities, practices, and providers are implementing telehealth, and what challenges continue to limit the use, expansion, and sustainability of telehealth programs. Results from the survey will be used to advance policy changes - including reimbursement - that will improve sustainability and support the use of telehealth and telemedicine to expand access to quality care throughout the state.

You may have already received notification about this survey from one of the collaborating organizations listed above. If you have not yet received a link to complete the survey, you may access it here: <http://chws.albany.edu/telemedicine>. Please identify the most appropriate person to complete this survey, as only one response is required from each health care facility or practice. Survey responses will be submitted to the Center for Health Workforce Studies for analysis.

The New York State Department of Health strongly encourages providers to participate in this important survey which should take only 5-10 minutes to complete. **Survey responses should be submitted no later than November 15th**. Your cooperation and participation is greatly appreciated. If you have any questions regarding the survey, please contact Robert Martiniano at the Center for Health Workforce Studies at (518) 402-0250.

Sincerely yours,



Karen S. Westervelt
Deputy Commissioner,
Offices of Primary Care and Health
Systems Management