



Department
of Health

Office of
Health Insurance
Programs

UPDATE:

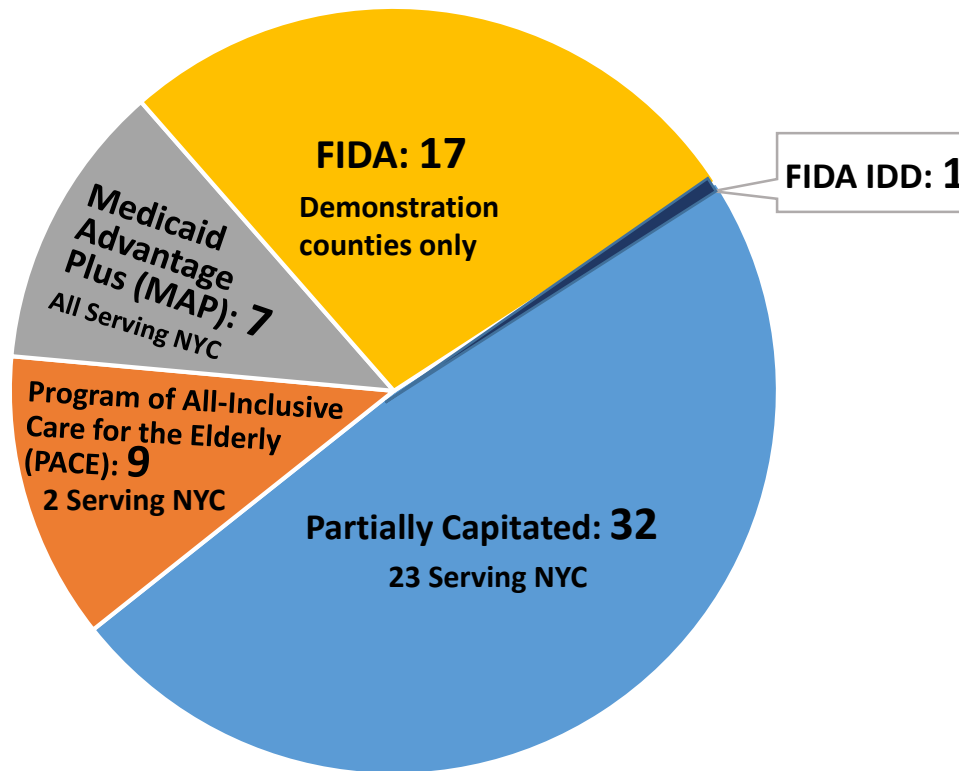
Managed Long Term Care (MLTC)

Fully Integrated Duals Advantage (FIDA)

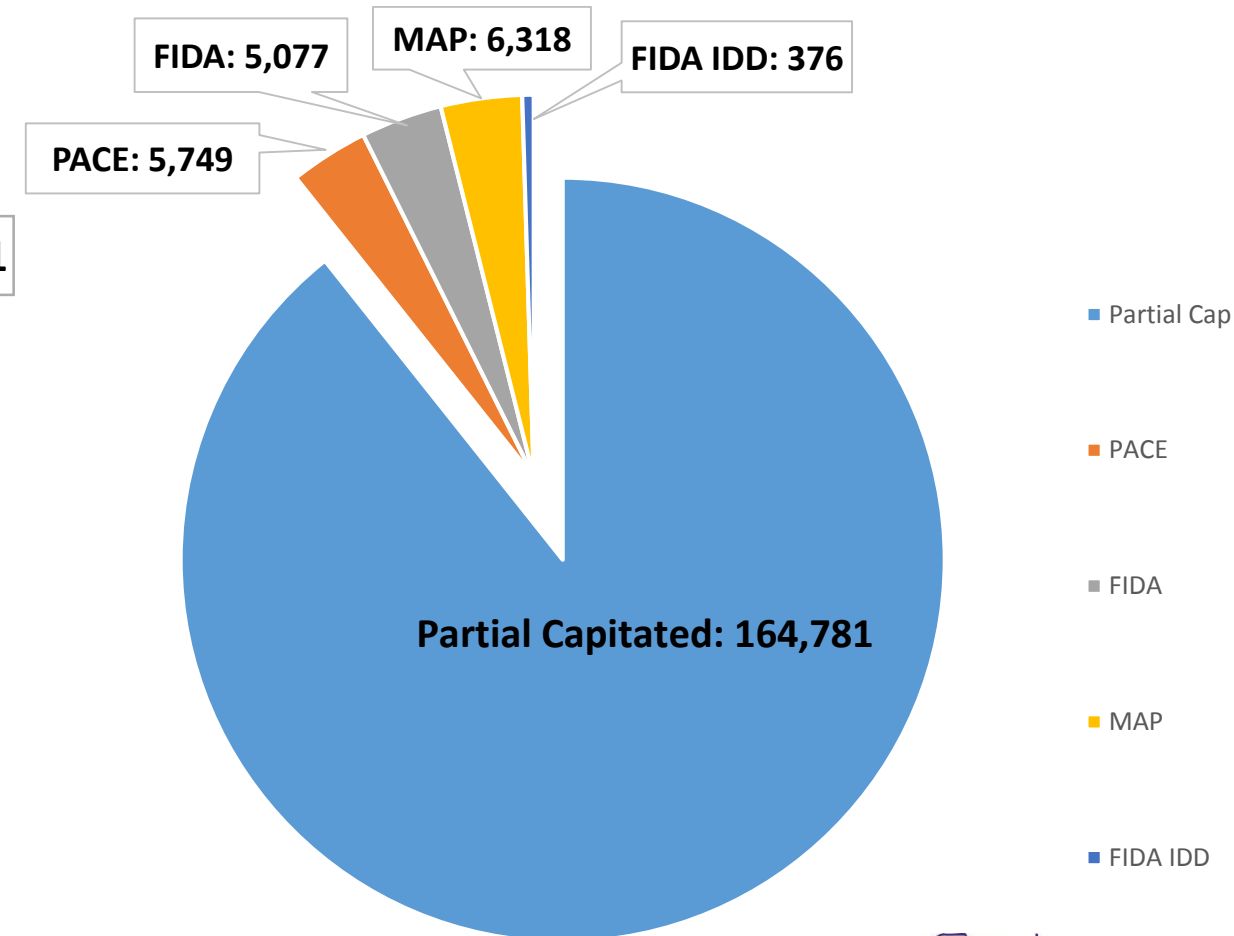
Community First Choice Option (CFCO)

MLTC Statewide Enrollment*

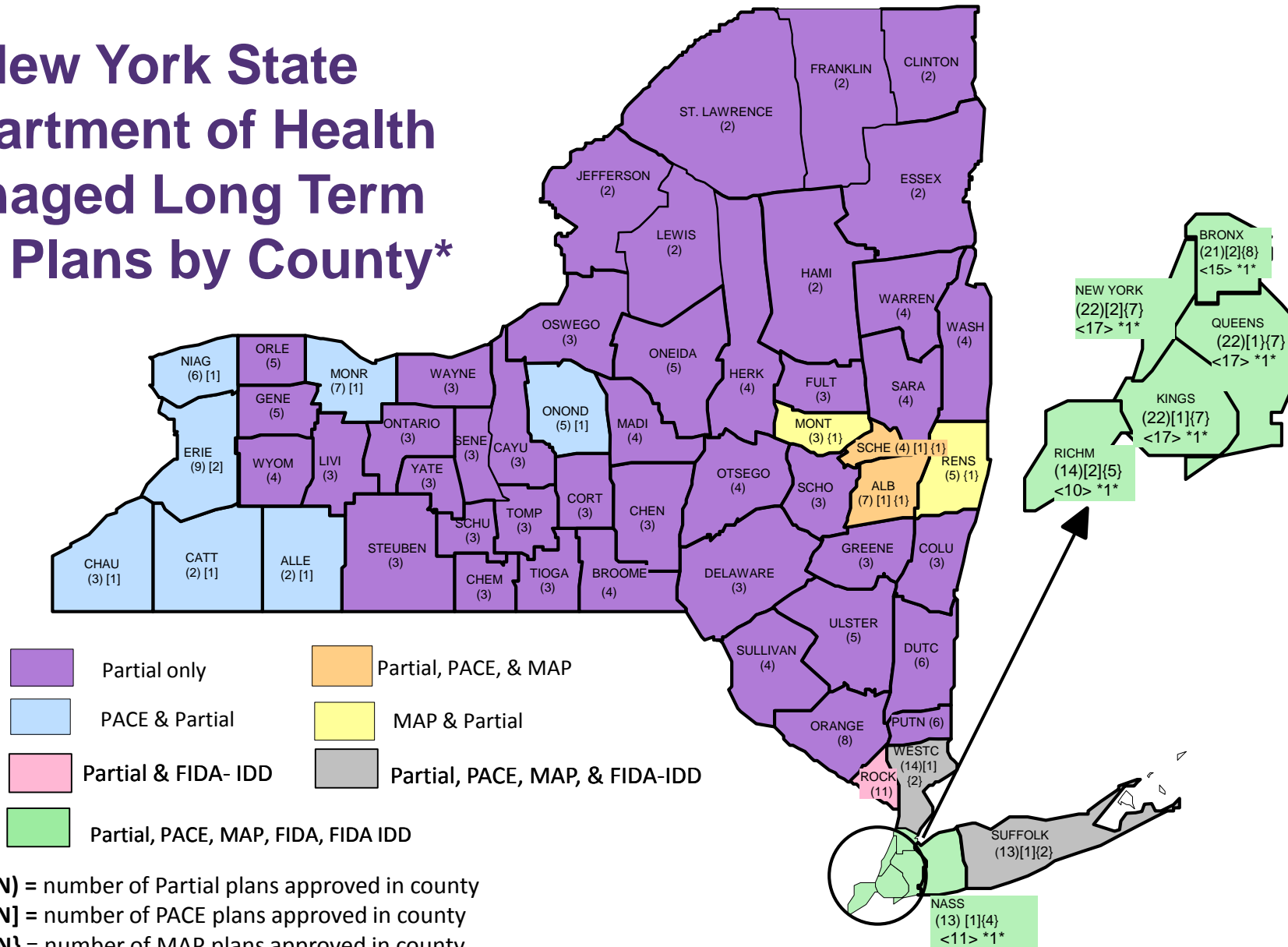
Number of Plans Statewide Actively Enrolling: **66**



Total Enrollees Statewide: **182,301**

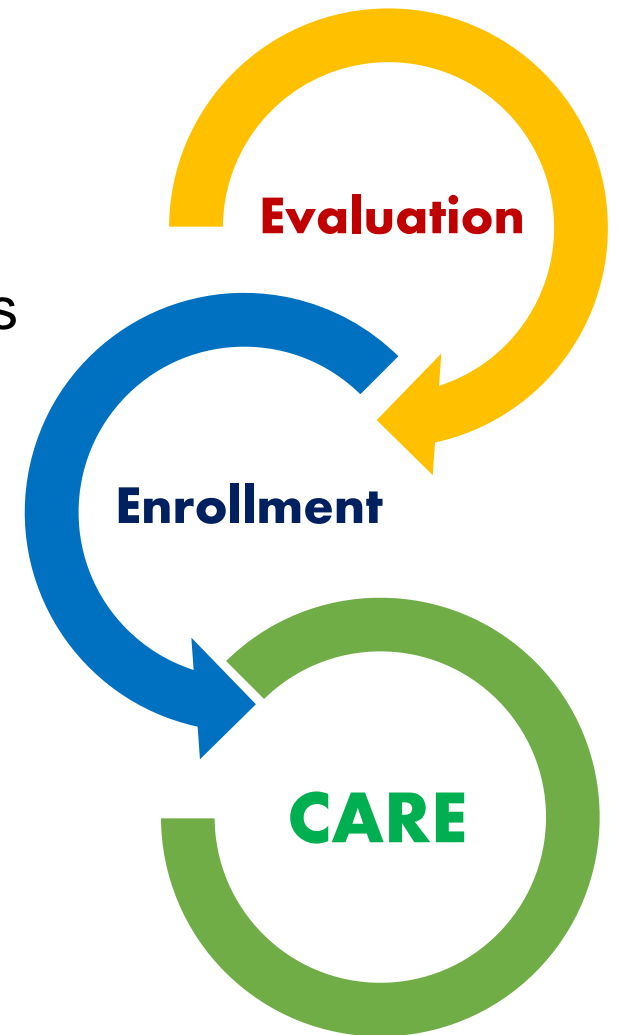


*Based on the October 2016 Partial/PACE/FIDA/MAP/FIDA IDD enrollment reports



Conflict-Free Evaluation and Enrollment Center (CFEEC) Activity*

- The CFEEC is operational throughout the state and evaluations have occurred in all counties
- Average call volume is **1,074** per day
- **205** nurses are on staff to handle the volume
- **113,016** evaluations conducted to date:
 - ✓ **82%** of these evaluations are being conducted within seven business days
 - ✓ **97%** approval rate
 - ✓ **3%** denial rate



*As of October 1, 2016



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MLTC Update

Medicaid FFS Mosquito Repellent Coverage Notice

- Guidance was dispersed October 12, 2016
- Additional clarification was issued November 4, 2016 on plan responsibility
- All plans are encouraged to advise Care Managers regarding the need to educate members about this crisis and encourage them to maintain proper precautions when travelling at home and abroad.

MLTC Update

Phase II of the NHTD/TBI Waiver Transition into Managed Care

- NHTD current enrollment: 2,416 adults over the age of 65 and adults over the age 18 who are physically handicapped
- TBI current enrollment: 3,160 adults between the age of 18-64 upon enrollment who require nursing home level of care as a result of their traumatic brain injury
- Anticipated transition into managed care remains the beginning of January 2018
- The next public workgroup meeting will be held November 16th at 10:00 a.m.
 - Stakeholders may attend in person at room 1613 of One Commerce Plaza in Albany, or participate via webinar or conference call. Registration is required. For more information contact waivertransition@health.ny.gov

FIDA Update

Extension decision:

- Having previously submitted a non-binding letter of intent to extend the demonstration, DOH has now formally accepted the opportunity from CMS and has officially **committed to extending the FIDA demonstration through December 2019**
- We are pleased with the experience we are seeing so far with this program and anticipate that over time, the impact on participants will continue to be positive
- We are committed to growing the program and to making refinements and enhancements, as necessary, as we move ahead
- We appreciate the engagement of stakeholders in developing and implementing FIDA, and remain committed to improving care for dual eligibles

FIDA Update

- **Future of FIDA Planning**

- The extension of the program allows DOH and CMS to maximize the FIDA demonstration experience while engaging stakeholders in planning for New York State's future of integrated care
- In early 2017, we will launch a stakeholder process for planning the future of integrated care in New York after the demonstration ends in 2019
 - The process will include evaluating how and whether to consolidate or maintain existing integrated products

- **Region 2 decision:**

- Pending final review of the Medicare provider networks, **DOH anticipates rolling out FIDA to Region 2 in 2017**

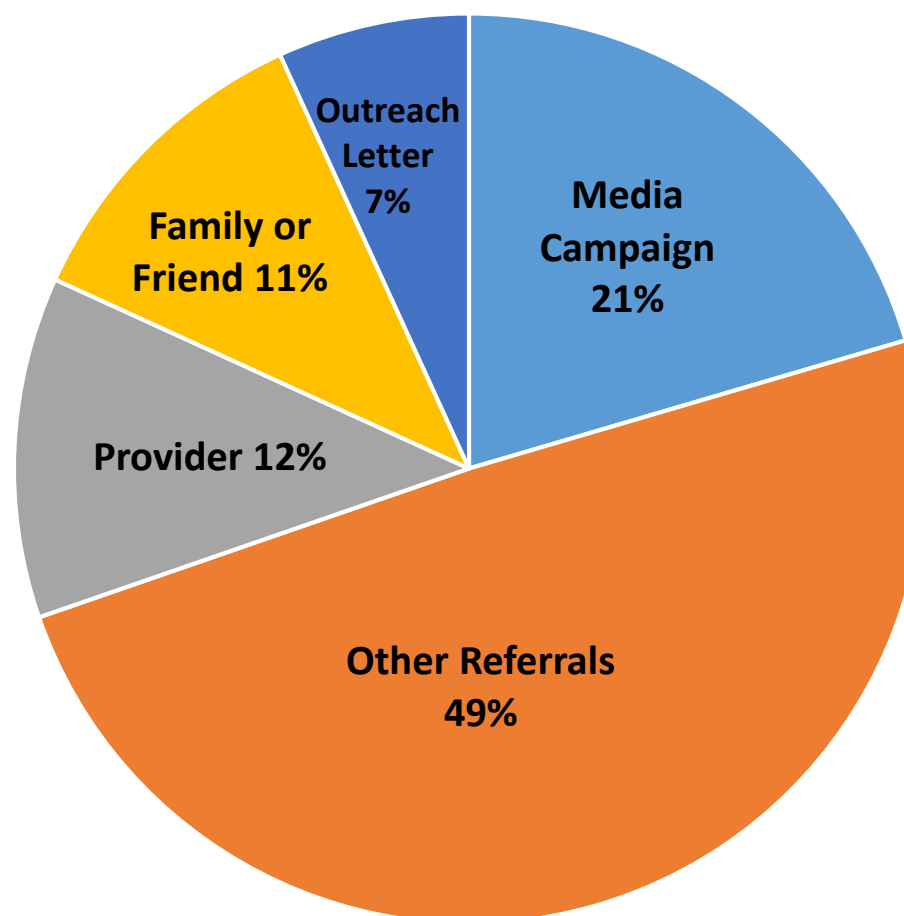
FIDA Update

Advertising Campaign

- **All Campaign activities are on schedule**
- We have leveraged the timing of the campaign and have been conducting provider and potential participant outreach through New York Medicaid Choice
 - Letters have been sent to over 6,000 providers encouraging them to take another look at FIDA
 - Letters have started to be sent to former opt-out and new eligibles (since December 2014) to educate them about the program
- Plans are encouraged to piggyback on the ad campaign efforts and timing

FIDA Update: Impact of Ad Campaign and Outreach

New Enrollees: How did you find out about FIDA?



**As of October 1, 2016*

Community First Choice Option (CFCO) Update

- New York State Medicaid is adding CFCO services to the Medicaid Managed Care (MMC) and Managed Long Term Care (MLTC) benefit packages **effective April 1, 2017**
- A CFCO FAQ was recently posted:
https://www.health.ny.gov/health_care/medicaid/redesign/2016/2016-10-19_cfco_faqs.htm
 - The FAQ responds to and clarifies questions raised during the June 27, 2016 CFCO webinar hosted by the University at Albany School of Public Health
- An article on CFCO appeared in the October issue of the *DOH Medicaid Update*
- A 60-day announcement with the April 2017 effective date was issued to plans
- An 1115 notification of CFCO carve-in was sent to CMS

CFCO Update: Training & Development

- A supplement to the member handbook and template member letter have been finalized; strategies for timing of issuance are being formulated
- A guidance document for plans is in the final clearance process to provide details on the carve-in of CFCO services, including:
 - Social transportation
 - Vehicle and Environmental modification
 - Moving assistance
- A workgroup with Trade Associations and plan representatives will be developed to address operational issues
- Implementation Webinar scheduled for January 5, 2017:
 - This webinar will provide information on how to operationalize CFCO services and supports