



Department of Health

Office of Health Insurance Programs

UPDATE:

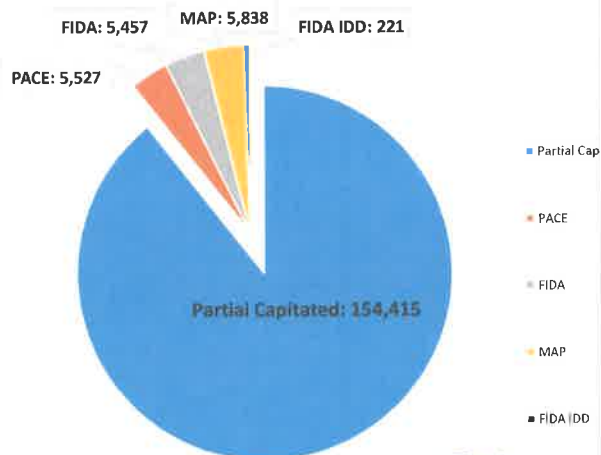
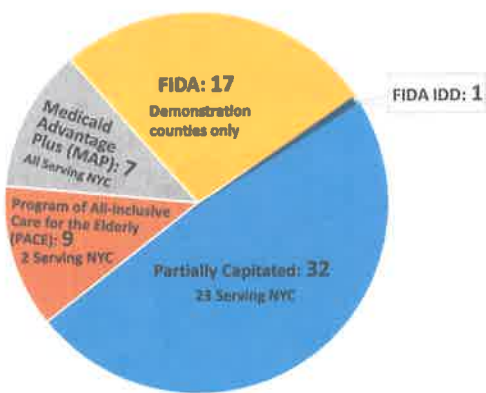
Managed Long Term Care (MLTC) Fully Integrated Duals Advantage (FIDA) Community First Choice Option (CFCO)

Managed Care Policy and Planning Meeting
July 21, 2016

MLTC Statewide Enrollment*

Number of Plans Statewide Actively Enrolling: 66

Total Enrollees Statewide: 171,458



*Based on June 2016 Partial/MAP/PACE enrollment reports and the June 2016 FIDA enrollment report



Conflict-Free Evaluation and Enrollment Center (CFEEC) Activity as of July 1, 2016

- The CFEEC is operational throughout the state and evaluations have occurred in all counties.
- Average call volume is **821** per day.
- **156** nurses are on staff to handle the volume.
- **87,734** evaluations conducted to date:
 - ✓ **97%** approval rate
 - ✓ **3%** denial rate

MLTC Update

NHTD/TBI Waiver Transition:

- DOH recorded a webinar on June 22 to provide an overview of the draft NHTD/TBI Transition Plan. The webinar, along with the full draft plan, can be accessed online at:

https://www.health.ny.gov/health_care/medicaid/redesign/mrt90/tbi-nhtd_waiver_transition.htm

MLTC Update

NHTD/TBI Waiver Transition:

- The following dates have been saved for upcoming Waiver Transition Stakeholder Phase II meetings:
 1. Wednesday, September 14, 2016, from 1-3 pm
 2. Tuesday, October 4, 2016, from 10-12 pm

FIDA: Program Update

- Integrated Appeals Hearing Office (IAHO) is now posting redacted FIDA appeal decisions to the Office of Temporary & Disability Assistance (OTDA) website, similar to what they do with Medicaid fair hearing decisions. Redacted FIDA appeals are included in the Fair Hearing Decision Archive, which can be accessed at <https://otda.ny.gov/hearings/search/>
- MRT101 website: *FIDA Trends & Future Enrollment Opportunities* posted July 6th
 - A snap shot of FIDA eligibles, enrollment by plan/county; opt-outs as of May/June 2016; enrollments by age/gender and new enrollments. Report can be found here: https://www.health.ny.gov/health_care/medicaid/redesign/mrt_101.htm
- *FIDA & Medicare Advantage: Prospective Areas for FIDA Marketing* was distributed to FIDA plans and illustrates the relationship between FIDA enrollment, Medicare Advantage enrollment, and FIDA opt outs

Community First Choice Option (CFCO) Update

- An Administrative Directive Memorandum (ADM) draft received comments from the Development & Implementation Council, OPWDD, OMH, MA Eligibility, and LDSSs.
 - Follow-up editing and review must be conducted before a finalized version is released.
- An informational webinar was recorded for The School of Public Health. Slides are available at:
 - https://www.health.ny.gov/health_care/medicaid/redesign/community_first_choice_option.htm
 - Questions from this webinar are being used to develop a FAQ document that will provide more detailed information for external stakeholders.



DOH CFCO Implementation Activities

- DOH is dedicated to ensuring a successful roll out of CFCO in both the FFS environment and the MC environment is currently underway.
- Internal workgroups have been created to address the following:

<ol style="list-style-type: none"> 1. Systems 2. Maximus 3. Managed Care 4. Fee-for-Service 5. Provider 	<ol style="list-style-type: none"> 6. AT, EMOD, VMOD, Social Transportation 7. Data Collection 8. Finance 9. Communications
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DOH CFCO Implementation Activities

- Implementation preparation activities are currently underway, including development of the following:
 1. Notice to CMS regarding the expansion of the plan benefits to bring in CFCO services and supports
 2. 60-day notice letter to plans
 3. Policy paper development (including billing guidance and SA criteria)
 4. Implementation webinar
 5. Guidance materials for Maximus (comprising of resources about CFCO education, outreach, and notices)

DOH CFCO Implementation Activities

- Additional activities in progress within the Department at this time include:
 1. Plan readiness: Development of handbook, education materials, policies and procedures
 2. Establishment of an enhanced Provider Network Directory to include providers of CFCO services and supports
 3. Creation of consumer-directed training program: Training topics will include how to select, manage and dismiss aid; person-centered planning; and role of coordinator
 4. Amendment of contracts