

Top Ten Most Frequently Cited Nursing Home Deficiencies

- LeadingAgeNY analysis of CMS Nursing Home Compare data
- Health surveys only
- Standard surveys only (i.e., complaint survey deficiencies excluded)
- Based on the periodic survey for each home surveyed from December 1, 2017 through January 23, 2018
- Top 10 cited Statewide, Upstate, and Downstate

Top Ten Most Frequently Cited Deficiencies – STATEWIDE

| Rank | Deficiency | F-Tag | Number of Times Cited | As a Percent of All Cites |
|------|---|-------|-----------------------|---------------------------|
| 1 | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured. | 656 | 13 | 7.2% |
| 2 | Provide and implement an infection prevention and control program. | 880 | 12 | 6.6% |
| 3 | Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is ne | 758 | 9 | 5.0% |
| 3 | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. | 812 | 9 | 5.0% |
| 5 | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents. | 689 | 8 | 4.4% |
| 6 | Provide care and assistance to perform activities of daily living for any resident who is unable. | 677 | 7 | 3.9% |
| 6 | Provide appropriate pressure ulcer care and prevent new ulcers from developing. | 686 | 7 | 3.9% |
| 8 | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights. | 550 | 6 | 3.3% |
| 8 | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals. | 657 | 6 | 3.3% |
| 8 | Provide enough food/fluids to maintain a resident's health. | 692 | 6 | 3.3% |

Health Inspection on or after 11/28/2017

Top Ten Most Frequently Cited Deficiencies – Upstate

| Rank | Deficiency | F-Tag | Number of Times Cited | As a Percent of All Cites |
|------|---|-------|-----------------------|---------------------------|
| 1 | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured. | 656 | 10 | 7.5% |
| 2 | Provide and implement an infection prevention and control program. | 880 | 9 | 6.7% |
| 3 | Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is ne | 758 | 8 | 6.0% |
| 4 | Provide care and assistance to perform activities of daily living for any resident who is unable. | 677 | 7 | 5.2% |
| 4 | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents. | 689 | 7 | 5.2% |
| 6 | Provide appropriate pressure ulcer care and prevent new ulcers from developing. | 686 | 5 | 3.7% |
| 6 | Provide enough food/fluids to maintain a resident's health. | 692 | 5 | 3.7% |
| 8 | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights. | 550 | 4 | 3.0% |
| 8 | Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive. | 578 | 4 | 3.0% |
| 8 | Ensure each resident receives an accurate assessment. | 641 | 4 | 3.0% |
| 8 | Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections. | 690 | 4 | 3.0% |
| 8 | Ensure medication error rates are not 5 percent or greater. | 759 | 4 | 3.0% |

Health Inspection on or after 11/28/2017

Top Ten Most Frequently Cited Deficiencies – Downstate

| Rank | Deficiency | F-Tag | Number of Times Cited | As a Percent of All Cites |
|------|---|-------|-----------------------|---------------------------|
| 1 | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. | 812 | 6 | 12.8% |
| 2 | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured. | 656 | 3 | 6.4% |
| 2 | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals. | 657 | 3 | 6.4% |
| 2 | Provide and implement an infection prevention and control program. | 880 | 3 | 6.4% |
| 3 | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights. | 550 | 2 | 4.3% |
| 3 | Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident. | 580 | 2 | 4.3% |
| 3 | Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. | 584 | 2 | 4.3% |
| 3 | Provide appropriate pressure ulcer care and prevent new ulcers from developing. | 686 | 2 | 4.3% |