



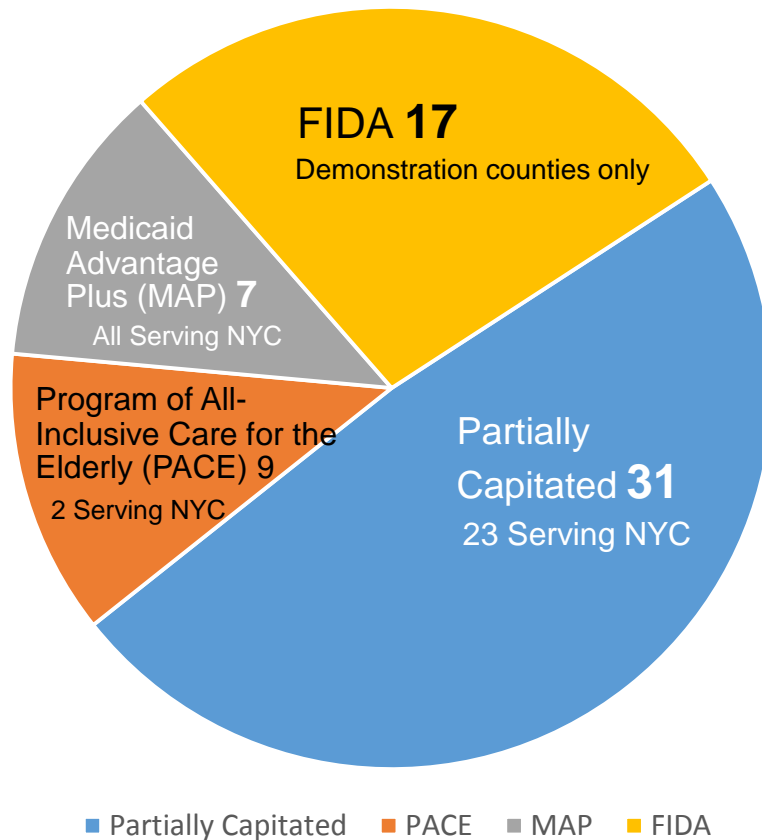
**Department
of Health**

Office of
Health Insurance
Programs

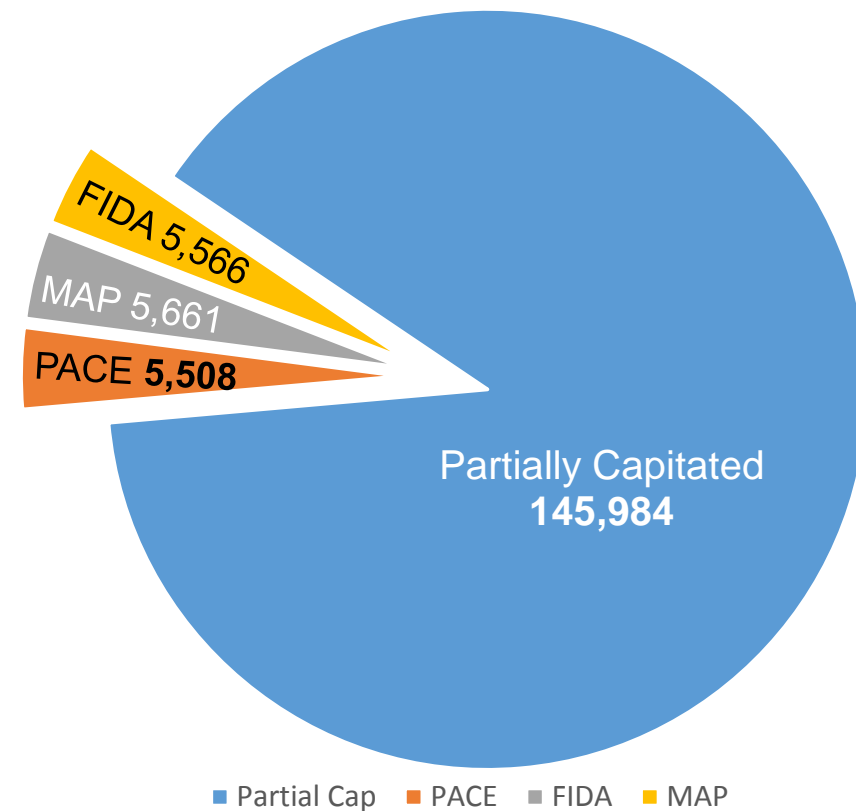
Managed Long Term Care (MLTC) and Fully Integrated Duals Advantage (FIDA) Update

MLTC Statewide Enrollment

Number of Plans Statewide
Actively Enrolling **63**



Total Enrollees Statewide
162,719



Conflict-Free Evaluation and Enrollment Center (CFEEC) Activity as of April 1, 2016

- The CFEEC is operational throughout the state and evaluations have occurred in all counties.
- Average call volume is **854** per day.
- **155** nurses are on staff to handle the volume.
- **71,776** evaluations conducted to date:
 - ✓ **97%** approval rate
 - ✓ **3%** denial rate



MLTC Update

Since the last Policy and Planning meeting, the following has occurred:

- Statewide documents on MLTC Plan and Health Home Collaborations has been posted to the MRT90 website at:

https://www.health.ny.gov/health_care/medicaid/redesign/mrt90/hlth_plans_prov_prof.htm

- A Money Follows the Person (MFP) Operational Protocol and Sustainability Plan have been posted at:

https://www.health.ny.gov/health_care/medicaid/redesign/nys_money_follows_person_demonstration.htm

- The deadline for the RFI notice and questionnaire for the PACE model expansion has been extended to April 29, 2016. Both RFI notice and questionnaire can be found at:

https://www.health.ny.gov/health_care/medicaid/redesign/mrt90/2016-03-21_pace_model_expansion.htm

MLTC Update

- *MLTC Policy 16.01: UAS-NY Assessment Requirements* reiterated assessment requirements as previously provided in MLTC Policy documents, the UAS-NY Training Environment and Department-issued memos.
- *MLTC Policy 16.02: Statutory Changes for Consumer Directed Personal Assistance Services (CDPAS)*
 - Written as a result of Chapter 511 of the Laws of 2015, and impacts those who may work as a CDPAS personal assistant for an eligible participant.
 - Allows parents of adult children to be hired and work as a CDPAS personal assistant.
 - Chapter 511 was effective **April 1, 2016**.
- MLTC Policy changes can be found at:

https://www.health.ny.gov/health_care/medicaid/redesign/mrt90/mltc_policies.htm



MLTC Update

- The State legislature recently passed legislation as part of the SFY 2016-17 budget extending the Nursing Home Transition and Diversion (NHTD) and Traumatic Brain Injury (TBI) Waiver Transition process.
- **The transition for TBI and NHTD waiver benefits into managed care will be delayed until January 1, 2018.**

FIDA Update

- Two new FIDA FAQs on 1) HARP-like benefits, Health Homes, & Hospice and 2) FIDA Reforms are available on the MRT 101 website:
https://www.health.ny.gov/health_care/medicaid/redesign/mrt_101.htm
- FIDA Marketing Guidance was updated to reflect reforms and finalized on March 22nd.
- Plans have reported many success stories on the positive experiences participants are having as a result of joining FIDA.
- A FIDA advertising campaign is underway; it is a multipronged approach involving digital, print, outdoor and radio advertisements. Digital component will be first to go live, with ads appearing on relevant websites and phone apps in late May.
- **Plans should feel free to time their own outreach activities to maximize impact of FIDA publicity.**