

Top Ten Most Frequently Cited Nursing Home Deficiencies

- LeadingAgeNY analysis of CMS Nursing Home Compare data
- Health surveys only
- Standard surveys only (i.e., complaint survey deficiencies excluded)
- Based on the periodic survey for each home surveyed from December 1, 2017 through May 21, 2018
- Top 10 cited Statewide

Top Ten Most Frequently Cited Deficiencies – STATEWIDE

Rank	Deficiency	F-Tag	Number of Times Cited	As a Percent of All Cites
1	Provide and implement an infection prevention and control program.	880	61	8.5%
2	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	656	51	7.1%
3	Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is ne	758	31	4.3%
4	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	812	28	3.9%
5	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	689	27	3.8%
6	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	657	22	3.1%
6	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	686	22	3.1%
6	Provide care and assistance to perform activities of daily living for any resident who is unable.	677	22	3.1%
9	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	550	20	2.8%
10	Provide appropriate treatment and care according to orders, resident's preferences and goals.	684	19	2.6%