

| Managed Long Term Care Quality Indicators | | | |
|---|--|--|--|
| Type | Measure | Numerator | Denominator |
| Prevalence | Risk-adjusted percentage of members who did not have an emergency room visit in the last 90 days | Members who did not have an emergency room visit in the last 90 days (or since last assessment if less than 90 days) | All members |
| Prevalence | Risk-adjusted percentage of members who did not experience falls that resulted in major or minor injury in the last 90 days | Members who did not have falls experience falls that resulted in major or minor injury in the last 90 days | All members |
| Prevalence | Percentage of members who managed their medications independently | Members who managed their medications independently | All members |
| Prevalence | Risk-adjusted percentage of members who did not experience uncontrolled pain | Members who did not experience uncontrolled pain | All members |
| Prevalence | Risk-adjusted percentage of members who did not experience severe or more intense pain daily | Members who did not experience severe or excruciating pain daily or on 12 days over the last 3 days | All members |
| Prevalence | Risk-adjusted percentage of members who were not lonely or were not distressed | Members who were not lonely or did not experience any of the following: decline in social activities, 8 or more hours alone during the day, major life stressors, selfreported depression, or withdrawal from activities | All members |
| Prevalence | Percentage of members who received an influenza vaccination in the last year | Members who received an influenza vaccine in the last year | All members |
| Prevalence | Percentage of members who responded that a health plan representative talked to them about appointing someone to make decisions about their health if they are unable to do so | Members who responded that, "yes," a health plan representative talked to them about appointing someone to make decisions about their health if they are unable to do so | All members |
| Over-Time | Risk-adjusted percentage of members who remained stable or demonstrated improvement in ADL function | Members who remained stable or demonstrated improvement in ADL function | All members except those who did not have activity occur over the last three days for any of the three items |
| Over-Time | Percentage of members who remained stable or demonstrated improvement in IADL function | Members who remained stable or demonstrated improvement in IADL function | All members except those who did not have activity occur over the last three days for any of the five items |
| Over-Time | Risk-adjusted percentage of members who remained stable or demonstrated improvement in cognition | Members who remained stable or demonstrated improvement in cognition | All members |
| Over-Time | Percentage of members who remained stable or demonstrated improvement in communication | Members who remained stable or demonstrated improvement in communication | All members |
| Over-Time | Risk-adjusted percentage of members who remained stable or demonstrated improvement in pain intensity | Members who remained stable or demonstrated improvement in pain intensity | All members |
| Over-Time | Risk-adjusted percentage of members who remained stable or demonstrated improvement in mood | Members who remained stable or demonstrated improvement in mood | All members |
| Over-Time | Risk-adjusted percentage of members who remained stable or demonstrated improvement in NFLOC score | Members who remained stable or demonstrated improvement in NFLOC score | All members |
| Over-Time | Risk-adjusted percentage of members who remained stable or demonstrated improvement in locomotion | Members who remained stable or demonstrated improvement in moving between locations on same floor | All members except those who did not have activity occur during the last three days |
| Over-Time | Percentage of members who remained stable or demonstrated improvement in bathing | Members who remained stable or demonstrated improvement in taking a full-body bath/shower | All members except those who did not have activity occur during the last three days |
| Over-Time | Percentage of members who remained stable or demonstrated improvement in toilet transfer | Members who remained stable or demonstrated improvement in moving on and off the toilet or commode | All members except those who did not have activity occur over the last three days |
| Over-Time | Percentage of members who remained stable or demonstrated improvement in dressing upper body | Members who remained stable or demonstrated improvement in dressing and undressing their upper body | All members except those who did not have activity occur over the last three days |
| Over-Time | Percentage of members who remained stable or demonstrated improvement in dressing lower body | Members who remained stable or demonstrated improvement in dressing and undressing their lower body | All members except those who did not have activity occur over the last three |
| Over-Time | Percentage of members who remained stable or demonstrated improvement in toilet use | Members who remained stable or demonstrated improvement in using the toilet room (or commode, bedpan, urinal) | All members except those who did not have activity occur over the last three days |
| Over-Time | Percentage of members who remained stable or demonstrated improvement in eating | Members who remained stable or demonstrated improvement in eating and drinking (including intake of nutrition by other means) | All members except those who did not have activity occur over the last three days |
| Over-Time | Risk-adjusted percentage of members who remained stable or demonstrated improvement in urinary continence | Members who remained stable or demonstrated improvement in urinary continence | All members except those who did not have urine output from bladder over the last three days on previous or most recent assessment |
| Over-Time | Risk-adjusted percentage of members who remained stable or demonstrated improvement in shortness of breath | Members who remained stable or demonstrated improvement in shortness of breath | All members |
| Over-Time | Risk-adjusted percentage of members who remained stable or demonstrated improvement in managing medications | Members who remained stable or demonstrated improvement in managing medications | All members |
| * Continuous enrollment of six months in the same health plan will apply to all measures. | | | |