## NY State Regional Top Citations (Periodic NH Health Surveys) January - July 2022

Region	Rank	Freq	Percent of Total	FTAG	Deficiency
1BUFF	1	6	9%	677	Provide care and assistance to perform activities of daily living for any resident who is unable.
	1	6	9%	609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.
	3	4	6%	690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.
	3	4	6%	686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.
	5	3	4%	761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.
	5	3	4%	689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.
	5	3	4%	550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.
	5	3	4%	684	Provide appropriate treatment and care according to orders, resident's preferences and goals.
2ROCH	1	7	11%	656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.
	1	7	11%	812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.
	3	5	8%	689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.
	3	5	8%	625	Notify the resident or the resident's representative in writing how long the nursing home will hold the resident's bed in cases of transfer to a hospital or therapeutic leave.
	5	4	6%	677	Provide care and assistance to perform activities of daily living for any resident who is unable.

Region	Rank	Freq	Percent of Total	FTAG	Deficiency
<b>3</b> SYR	1	15	11%	677	Provide care and assistance to perform activities of daily living for any resident who is unable.
	2	9	7%	584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.
	3	8	6%	812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.
	4	7	5%	689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.
	5	6	4%	804	Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.
	5	6	4%	880	Provide and implement an infection prevention and control program.
	5	6	4%	692	Provide enough food/fluids to maintain a resident's health.
4TROY	1	10	10%	812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.
	2	9	9%	656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.
	3	7	7%	584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.
	3	7	7%	842	Safeguard resident identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.
	5	5	5%	692	Provide enough food/fluids to maintain a resident's health.

Region	Rank	Freq	Percent of Total	FTAG	Deficiency
5NYC	1	17	11%	657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.
	2	15	10%	880	Provide and implement an infection prevention and control program.
	3	10	6%	817	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.
	4	9	6%		Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.
	4	9	6%	641	Ensure each resident receives an accurate assessment.
7LI	1	10	12%	656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.
	2	7	9%	880	Provide and implement an infection prevention and control program.
	3	6	7%	689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.
	4	4	5%	/55	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.
	4	4	5%	610	Respond appropriately to all alleged violations.

Note: Too few deficiencies cited in the New Rochelle Region to distinguish top deficiencies.

The listing above is based on periodic health surveys conducted during the first half of 2022. Complaint surveys are excluded.

Source: LeadingAge NY analysis of CMS survey/deficiency data accessed Oct. 13 at https://data.cms.gov/provider-data/search?theme=Nursing%20homes%20including%20rehab%20services