



**Department
of Health**

**Office of
Health Insurance
Programs**

UPDATE:

Managed Long Term Care (MLTC)

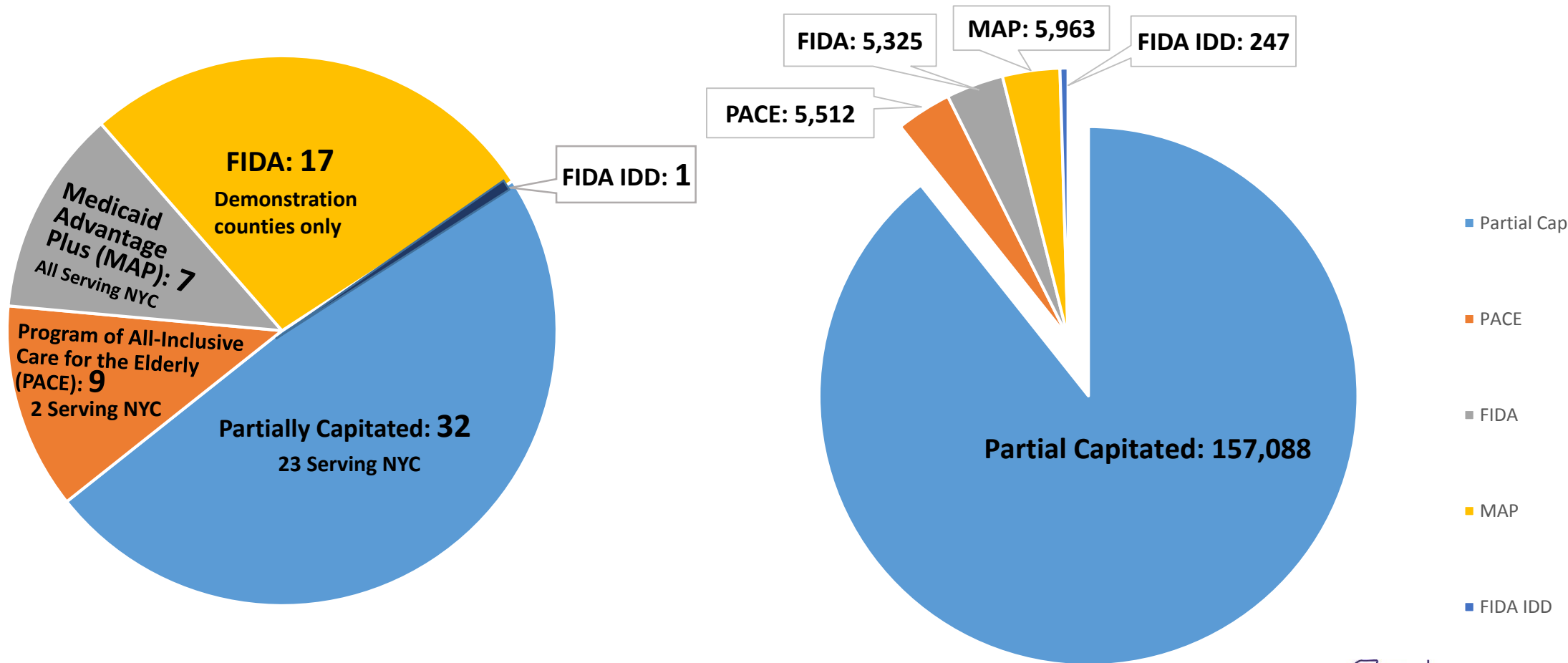
Fully Integrated Duals Advantage (FIDA)

Community First Choice Option (CFCO)

MLTC Statewide Enrollment*

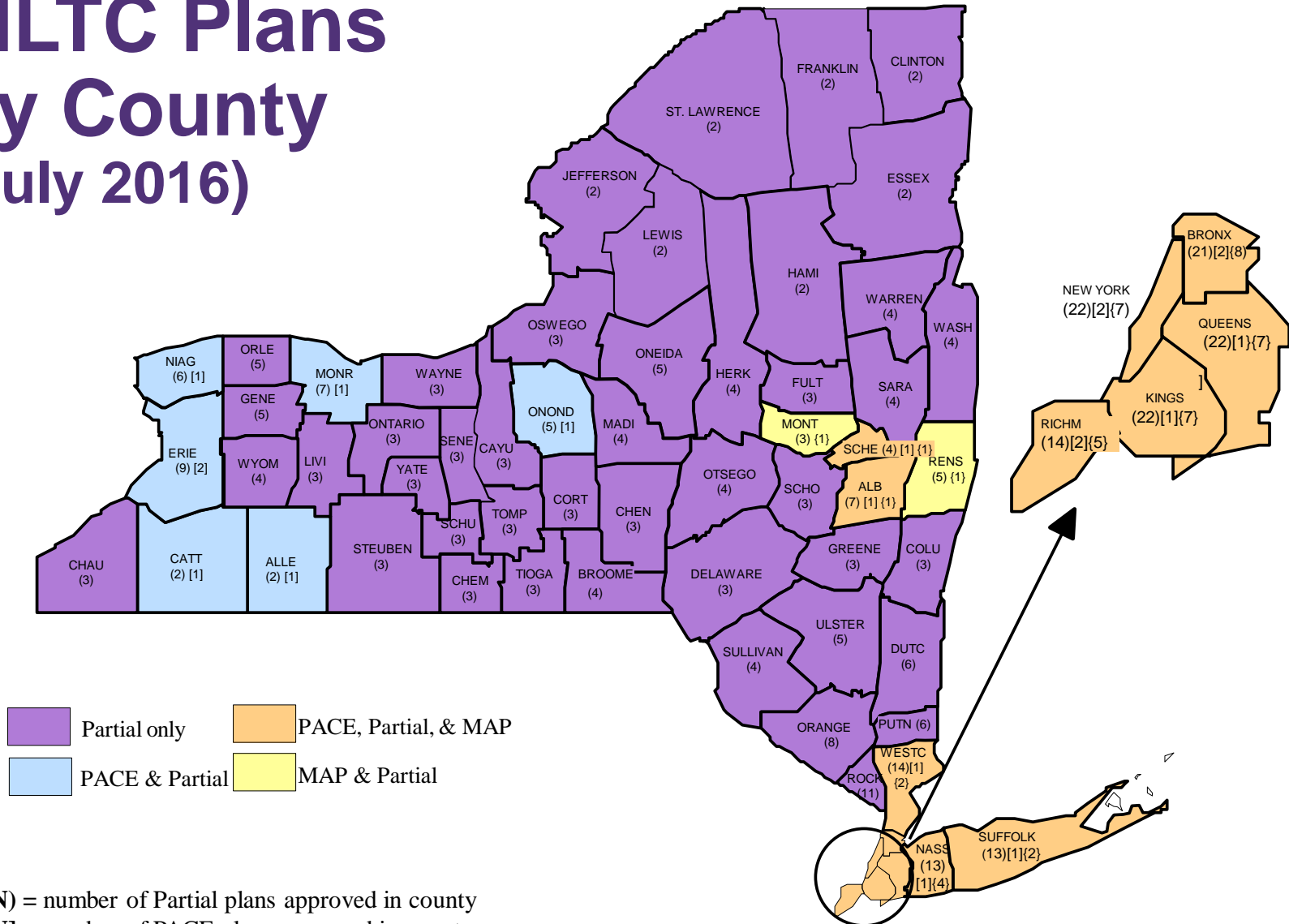
Number of Plans Statewide Actively Enrolling: **66**

Total Enrollees Statewide: **174,135**



*Based on the July 2016 Partial/MAP/PACE enrollment reports and the August 2016 FIDA enrollment report.

MLTC Plans by County (July 2016)



(N) = number of Partial plans approved in county
 [N] = number of PACE plans approved in county
 {N} = number of MAP plans approved in county

Conflict-Free Evaluation and Enrollment Center (CFEEC) Activity as of August 1, 2016

- The CFEEC is operational throughout the state and evaluations have occurred in all counties.
- Average call volume is **881** per day.
- **179** nurses are on staff to handle the volume.
- **93,347** evaluations conducted to date:
 - ✓ **97%** approval rate
 - ✓ **3%** denial rate

MLTC Update

- The PACE model contract has been revised and can be found at:
https://www.health.ny.gov/health_care/medicaid/redesign/docs/mrt90_pace_model_contract.pdf
- FLSA Provider Survey 2016:
 - In order to support the analysis of the policy changes related to FLSA and potential adjustment to the reimbursement and capitation rates for State Medicaid programs, DOH seeks additional information regarding the impact of this policy change to the current and future operations of home care providers and the Consumer Directed Personal Assistance Program (CDPAP).
 - Instructions and link to the FLSA Provider Survey on Mercer website:
http://www.health.ny.gov/health_care/medicaid/redesign/2016/mercer_survey_inst.htm

MLTC Update

NHTD/TBI Waiver Transition Plan:

- The following dates have been saved for upcoming Waiver Transition Stakeholder Phase II meetings:
 1. Wednesday, September 14, 2016, from 1-3 pm
 2. Tuesday, October 4, 2016, from 10-12 pm
- The transition draft plan is available online at:
https://www.health.ny.gov/health_care/medicaid/redesign/mrt90/tbi-nhtd_waiver_trans_ingo.htm

FIDA Update

FIDA Stakeholder Webinar:

- DOH recorded a webinar July 22nd to provide an update on the FIDA program.
- Items on the agenda included current FIDA enrollment trends and statistics, details on FIDA appeals and reforms, recent changes and an open discussion about the future of the program.
- The slides from the webinar can accessed online at:
https://www.health.ny.gov/health_care/medicaid/redesign/2016/docs/2016-07-22_stakeholder_update.pdf
- A second webinar is anticipated to be held in the fall to share the approved advertising materials and participants' success stories.

FIDA Update

- Effective immediately, FIDA plans may offer insect repellent as part of their CY 2017 FIDA Plan Benefit Packages.
 - This opportunity is being made available out of concerns over the impact of the Zika virus.
 - Plans that choose to offer this coverage must notify DOH (alana.stelline@health.ny.gov) and CMS (mmcocapsmodel@cms.hhs.gov).

Community First Choice Option (CFCO) Update

Implementation of CFCO has been moved to December 1, 2016.

Completed Tasks:

1. An informational webinar was recorded for internal and external stakeholders to announce the launch of CFCO service options in NYS. Slides are available at: https://www.health.ny.gov/health_care/medicaid/redesign/community_first_choice_option.htm
2. An Administrative Directive Memorandum (ADM) was drafted to introduce CFCO and provide detailed guidance regarding the implementation of this set of services.
 - The ADM received comments from the Development & Implementation Council, OPWDD, OMH, MA Eligibility, and LDSSs.

CFCO Implementation Activities

Tasks scheduled to be completed in August:

1. CFCO operation plan for implementation under FFS
 - Create a flowchart to illustrate how people will access services and supports, for both existing recipients and new LTSS recipients, across all Medicaid populations.
2. Develop Social Transportation, Environmental Modification, Vehicle Modification, Moving Assistance, and Assistive Technology Policies and Protocols

CFCO Implementation Activities

Tasks scheduled to be completed in August:

3. Finalize the official ADM:

- Introduce CFCO and provide detailed guidance regarding the implementation of this set of services for Locals (LDSS, RRDC); OPWDD; and OMH.

4. Provide NY Medicaid Choice/Maximus with guidance and training:

- Organize a workgroup with Maximus
- Provide education, outreach, counseling, notices, and materials