



Department  
of Health

Office of  
Health Insurance  
Programs

# UPDATE:

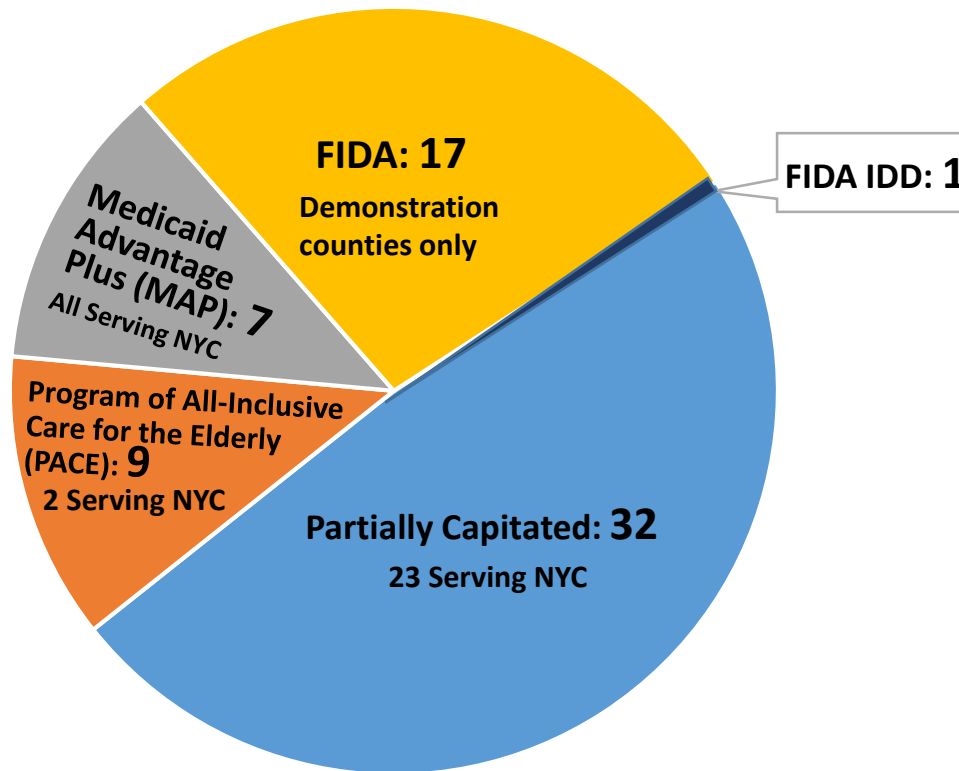
**Managed Long Term Care (MLTC)**

**Fully Integrated Duals Advantage (FIDA)**

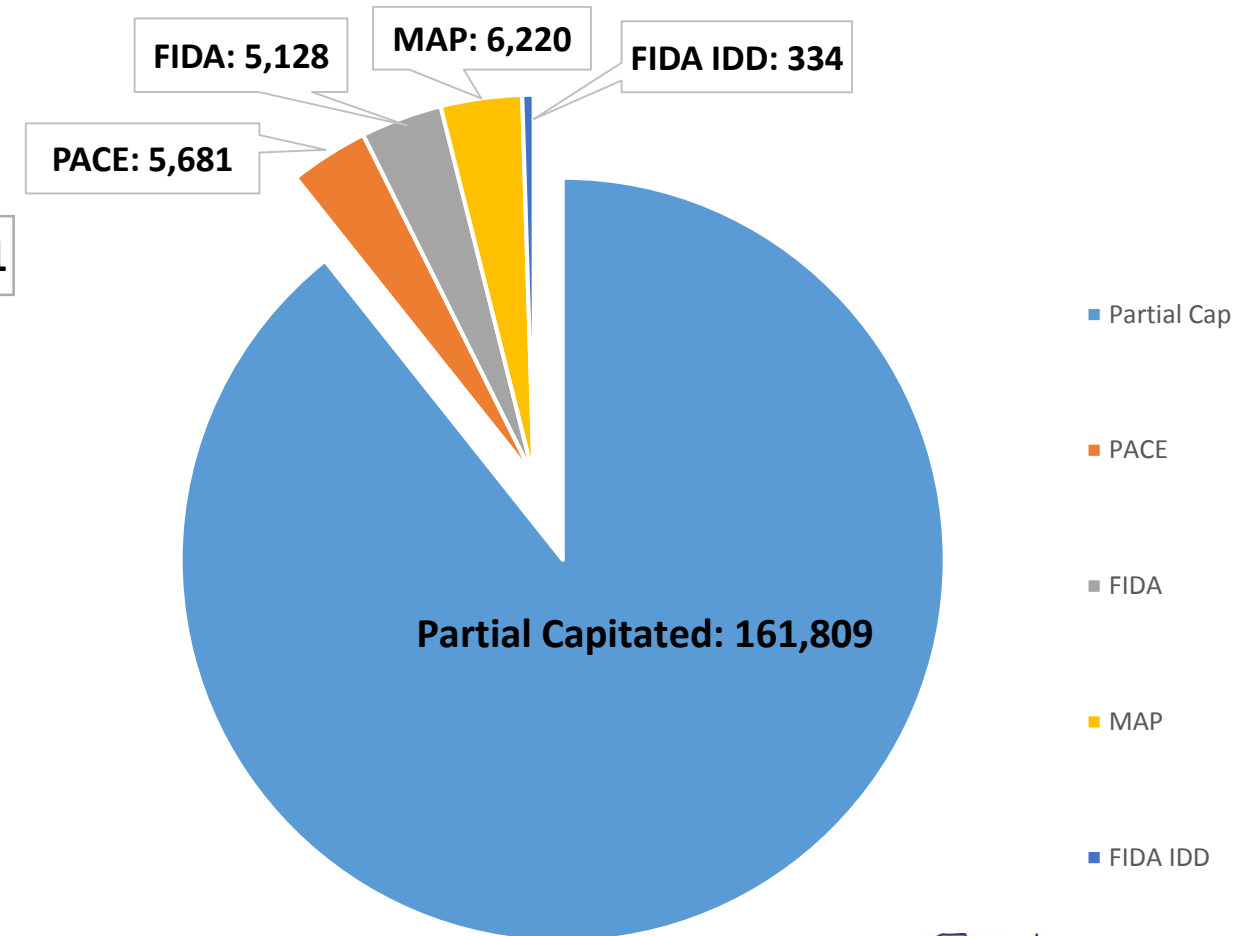
**Community First Choice Option (CFCO)**

# MLTC Statewide Enrollment\*

Number of Plans Statewide Actively Enrolling: **66**



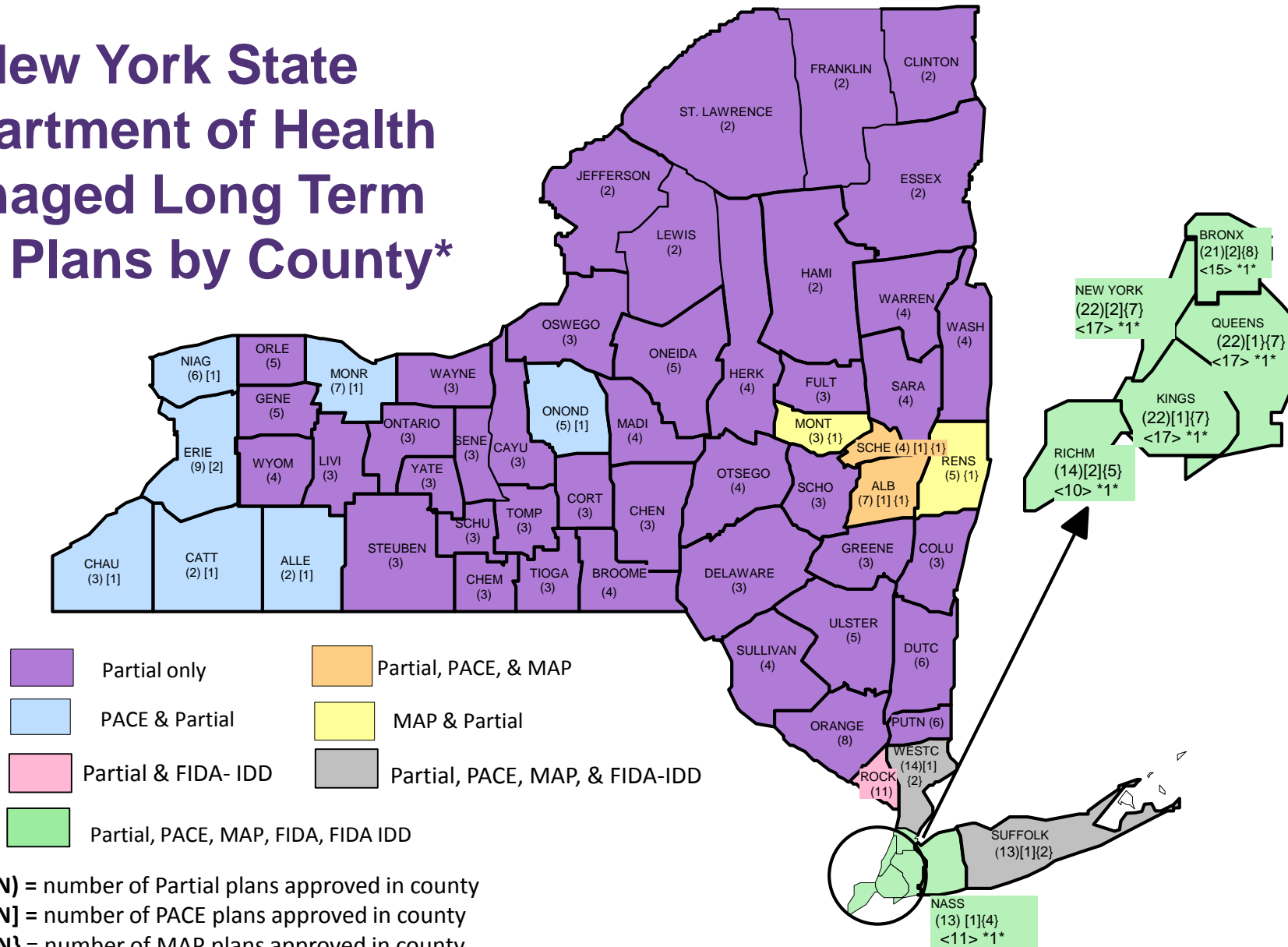
Total Enrollees Statewide: **179,172**



\*Based on the September 2016 Partial/PACE/FIDA/MAP/FIDA IDD enrollment reports



# New York State Department of Health Managed Long Term Care Plans by County\*

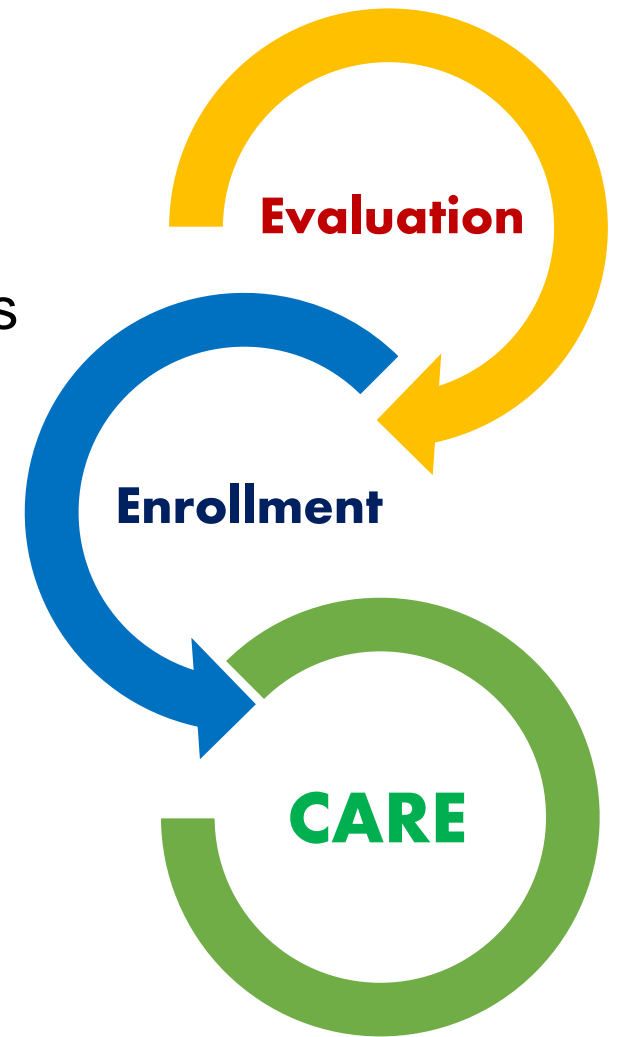


(N) = number of Partial plans approved in county  
[N] = number of PACE plans approved in county  
{N} = number of MAP plans approved in county  
<N> = number of FIDA plans approved in county  
\*N\* = number of FIDA-IDD plans approved in county

*\*As of September 2016*

# Conflict-Free Evaluation and Enrollment Center (CFEEC) Activity\*

- The CFEEC is operational throughout the state and evaluations have occurred in all counties
- Average call volume is **921** per day
- **198** nurses are on staff to handle the volume
- **107,067** evaluations conducted to date:
  - **80%** of these evaluations are being conducted within seven business days
    - ✓ **97%** approval rate
    - ✓ **3%** denial rate



\*As of October 1, 2016



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# MLTC Update

## Phase II of the NHTD/TBI Waiver Transition into Managed Care

- The first public workgroup meeting of Phase II was held September 14<sup>th</sup> at 1:00 p.m.
  - Meeting materials included *Common Elements of Public Comments* on the draft transition plan and a *1915(c) Waiver Transition Timeline for NHTD and TBI Waivers*; both are available at:  
[https://www.health.ny.gov/health\\_care/medicaid/redesign/mrt90/waiver\\_transition\\_meetings.htm](https://www.health.ny.gov/health_care/medicaid/redesign/mrt90/waiver_transition_meetings.htm)
- The next public workgroup meeting will be held November 16<sup>th</sup> at 10:00 a.m.
  - Stakeholders may attend in person at room 1613 of One Commerce Plaza in Albany, or participate via webinar or conference call. Registration is required. For more information contact [waivertransition@health.ny.gov](mailto:waivertransition@health.ny.gov)

# MLTC Update

## New MLTC policy 16.04:

- Announcement to all Managed Long Term Care (MLTC) plans about the availability of additional supports available through the Money Follows the Person (MFP) Demonstration, and the required role of a plan in that collaboration
- The MFP Demonstration is part of federal and state initiatives designed to rebalance long term care services, and promote consumer choice
- As focus on long term care shifts away from institutional care and towards integrated home and community-based care, support from the MFP program becomes valuable to all Managed Care Organizations (MCOs)
- More information is available about MFP at:

[https://www.health.ny.gov/health\\_care/medicaid/redesign/nys\\_money\\_follows\\_person\\_demonstration.htm](https://www.health.ny.gov/health_care/medicaid/redesign/nys_money_follows_person_demonstration.htm)

or by emailing [MFP@health.ny.gov](mailto:MFP@health.ny.gov)

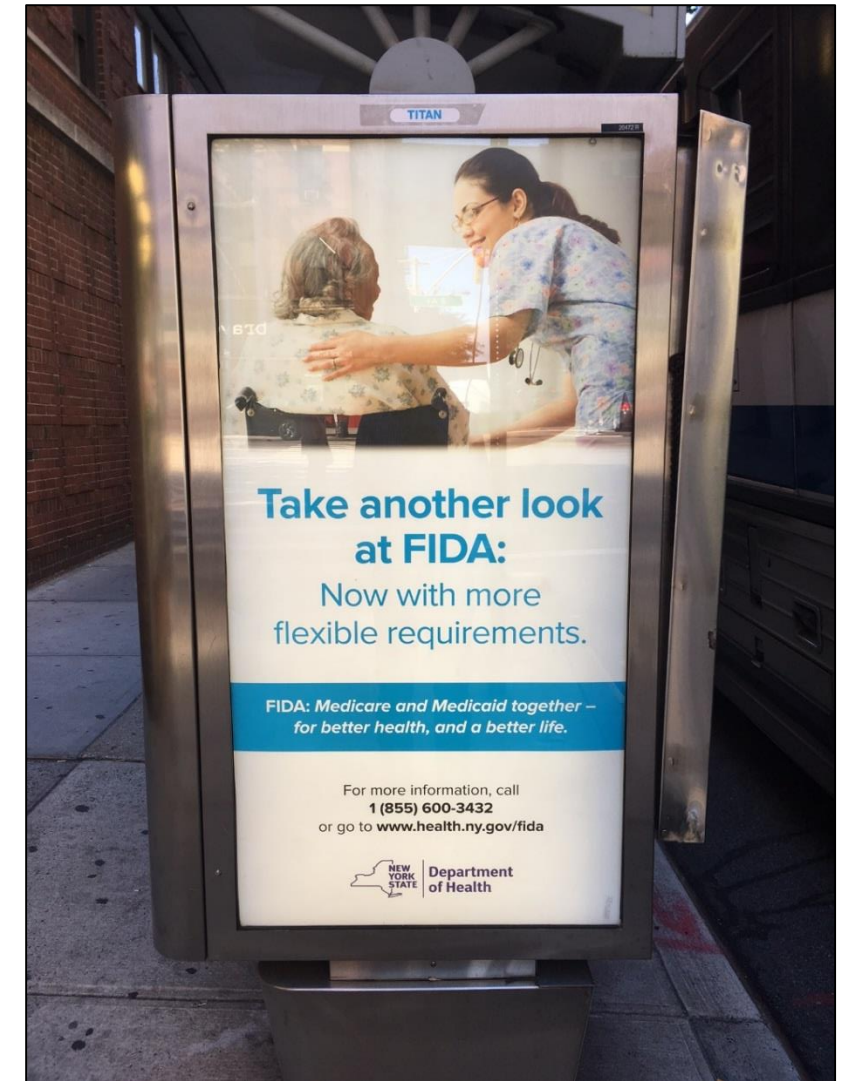
# FIDA Outreach

- **Outreach Mailings**

- October 10<sup>th</sup> – October 21<sup>st</sup>: DOH is sending letters and a FIDA FAQ to 6,800 providers, encouraging them to join the FIDA network
- October 24<sup>th</sup> – January 27<sup>th</sup>: Letters will go out to approximately 85,000 opt-out and MLTC-enrolled consumers with information on FIDA and how to enroll

- **FIDA Advertising and Outreach Update Webinar:**

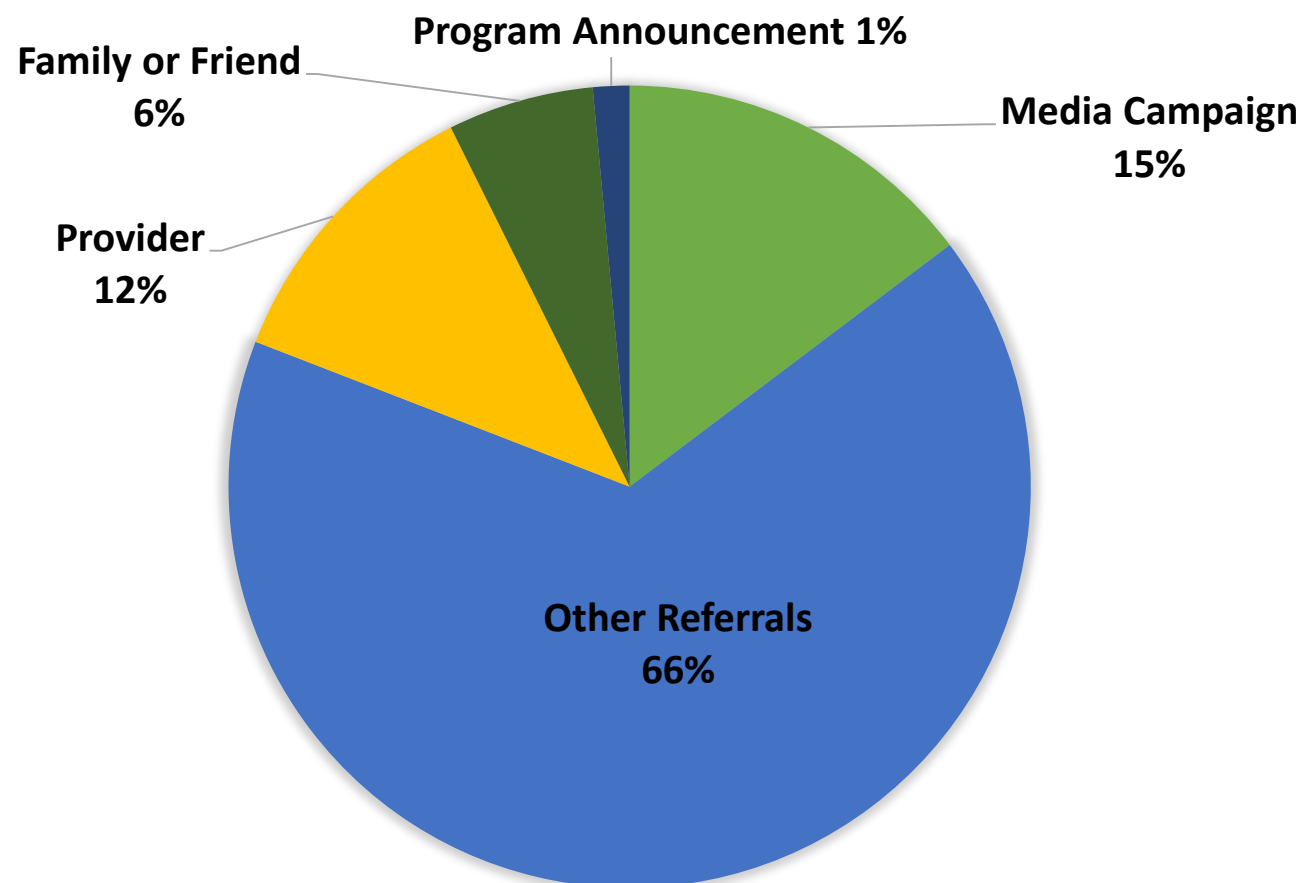
- DOH shared the approved advertising materials and participants' success stories on September 16<sup>th</sup>
  - Webinar slides and advertisements are on MRT 101: [https://www.health.ny.gov/health\\_care/medicaid/rede/sign/mrt\\_101.htm](https://www.health.ny.gov/health_care/medicaid/rede/sign/mrt_101.htm)



An outdoor FIDA advertisement on display at NYC bus shelter

# FIDA Outreach

**New Enrollees: How did you find out about FIDA?**



\*As of September 27, 2016



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# Community First Choice Option (CFCO) Update

- New York State Medicaid is adding CFCO services to the Medicaid Managed Care (MMC) and Managed Long Term Care (MLTC) benefit packages **effective January 1, 2017**
  - Through CFCO, New York State is expanding access and availability by offering services and supports that have, until now, only been available through waivers
  - In order to better assist Managed Care Organizations and Local Districts with identifying providers of these previously waived services, a list of current providers utilized in the Nursing Home Transition and Diversion (NHTD) and Traumatic Brain Injury (TBI) Programs are now posted:  
[http://www.health.ny.gov/health\\_care/medicaid/redesign/community\\_first\\_choice\\_option.htm](http://www.health.ny.gov/health_care/medicaid/redesign/community_first_choice_option.htm)

# Community First Choice Option (CFCO) Update

- **Contracting-** Plans are encouraged to amend contracts with existing network providers that may also appear on the provider list
- **Assessment-** Current plan enrollees do not need a Level of Care determination to access CFCO services unless one is requested by the enrollee
- **Agency with Choice Model-** The voluntary training program will be available to enrollees and their workers
- **Person-Centered Service Planning (PCSP) process-** Risk assessment, an integral part of the PCSP process, is the responsibility of the Care Manager. The Care Manager must to ensure that a risk management plan is completed and updated, along with the PCSP.



## CFCO Materials and Drafts

- CFCO services supplement to the member handbook for the plans has been finalized
- A template letter for plans to distribute to members announcing Medicaid coverage of CFCO services has also been finalized
- Drafts of a 60-day plan letter and 1115 notification to CMS of CFCO carve-in have been finalized.
- A policy paper for plans is in final clearance process, this will provide guidance on the carve-in of CFCO services
- An article will appear in the October issue of the *DOH Medicaid Update*