



**Department  
of Health**

**Medicaid  
Redesign Team**

# DSRIP Update

Managed Care Policy and Planning Monthly Meeting

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October 13, 2016

# Agenda

- Highlights
- Timeline and Key Benchmarks
- Midpoint Assessment Activities
- Measurement Year 3
- MCP DSRIP Dashboard Access Status
- Data Sharing Guidance - Update
- MCP Rosters of PPS Attributed – Update
- VBP Bootcamps - Update
- Opt Out - Update

# Highlights

- Second Annual Learning Symposium – Syracuse Sept. 20-22, 2016.
  - 600+ participants including other states and international guests
  - MCP and PPS Medical Directors Joint Luncheon Meeting
    - Engaging Providers in Understanding Measures and Monitoring Performance
      - Dr. Jessie Sullivan – WMC PPS; Dr. David Ackman - Empire BC/BS Healthplus; Dr. Joseph Stankaitis – YourCare Health Plan
    - Behavioral Health Screenings in Primary Care
      - Dr. Sahar Elezabi – FLPPS; Dr. Ian Shaffer - Healthfirst
- PPS DY 2 Q1 Quarterly Reports completed and serves as baseline for Midpoint Assessment.

# DSRIP Implementation Timeline and Key Benchmarks

**We are here & midpoint assessment activities have begun**

Focus on Infrastructure Development/System Design

Focus on Continued System/Clinical Improvement

Focus on Project Outcomes/Sustainability

Q1|Q2|Q3|Q4

Q1|Q2|Q3|Q4

Q1|Q2|Q3|Q4

Q1|Q2|Q3|Q4

Q1|Q2|Q3|Q4

DY0

DY1

DY2

DY3

DY4

DY5

DSRIP Midpoint

Domain 3: Clinical Improvement P4P Performance Measures begin

Domain 2: System Transformation P4P Performance Measures begin

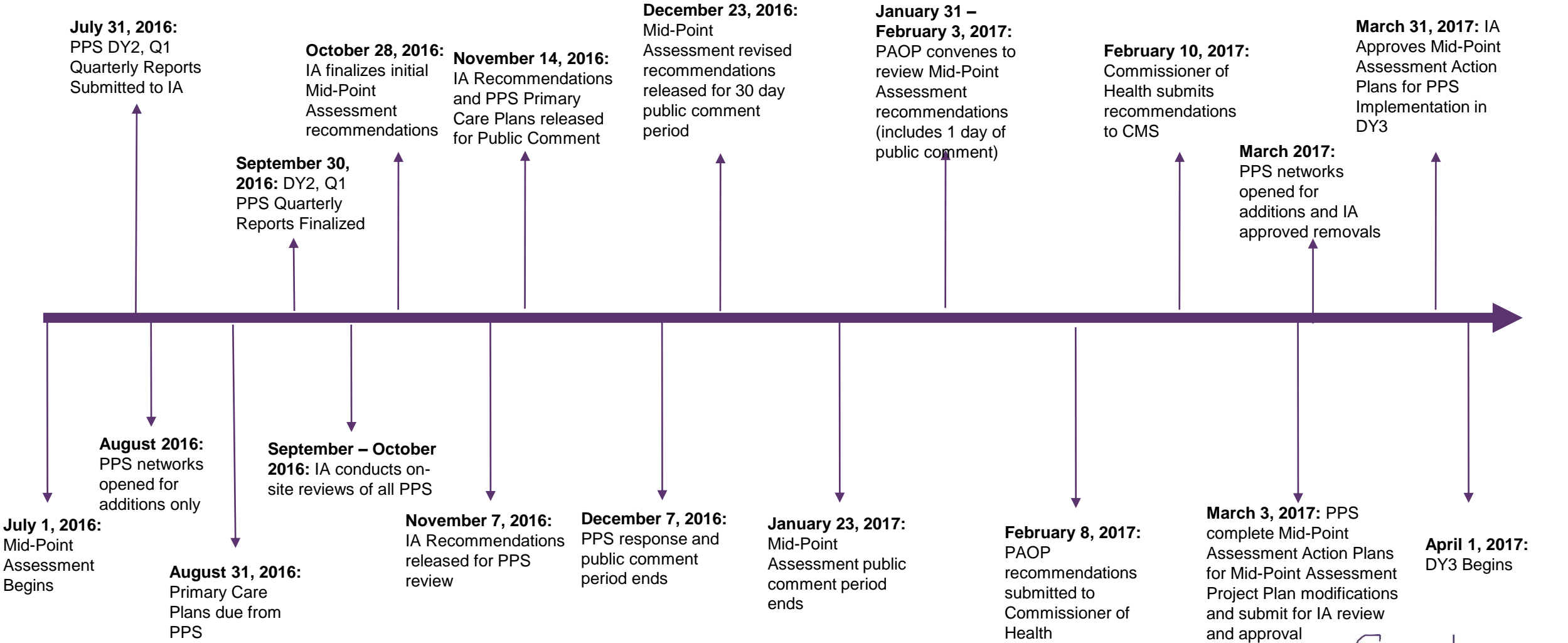
Domains 2 & 3 are completely P4P

Domain 4: PPS working in collaboration with community and diverse set of service providers to address statewide public health priorities; system improvements and increased quality of care will positively impact health outcomes of total population.

# Midpoint Assessment

- PPS Provider 360 surveys completed by 9/30/16
- PPS Progress Narratives submitted 8/5/16
- PPS Primary Care Plan strategies submitted 8/31/16
- September-October 2016 on-site PPS visits by Independent Assessor (IA)
- November 10, 2016- PPS receive initial IA recommendations
- Two Public Comment periods for initial IA recommendations and for final IA recommendations
- Public meeting of IA recommendations to PAOP – 1/31/17 – 2/03/17
- Review and approval by Commissioner of DOH and CMS
- Mid Point PPS Action Plans – March 2017
- April 2017 – Starts Demonstration Year 3

# DSRIP Mid-Point Assessment Timeline



# Measurement Year 3

## Critical Period for Performance

- Measurement Year 3 - July 1, 2016-June 30, 2017
- \$902m in Achievement Value at stake for the MY3 measures to be paid out in DY3
- “Pay for Reporting” P4R phase transitioning down
- “Pay for Performance” P4P phase begins with DY2 Q4
- Performance payments to PPS are based upon claims and encounter data
- What is happening now in provider offices related to system transformation will impact both PPS performance and statewide performance

# MCP DSRIP Dashboard Access

- 12 mainstream Managed Care Plans with all products have approved documents through the Privacy Office;
- 1 added since last month & 4 outstanding

Affinity Health Plan	PHSP
Amerigroup	PHSP
Amida Care	SNP
CDPHP	HMO
Emblem pending security documentation	HMO
Emblem	HMO
Emblem	HMO
Excellus BCBS initial communication started	HMO
Fidelis Care NY	PHSP
Fidelis Care NY	PHSP
Health Now New York	HMO
HealthFirst PHSP*	PHSP
Independent Health	HMO
Metroplus	PHSP
Metroplus	SNP
MVP Health Plan*	PHSP
MVP Health Plan*	HMO
Today's Options of New York, Inc	PHSP
United Healthcare	HMO
VNSNY Choice	SNP
WellCare	PHSP
YourCare Health Plan	PHSP



# Data Sharing Issues - MCP & PPS

- Continuing internal meetings with DOH DLA for guidance.
- Working on Medicaid Enrollment Application for opportunities to simplify and streamline processes.

# MCP Rosters of PPS Attributed Members

- MCP rosters of members by PPS are in development
- Requires a DEAA with the DOH
- Anticipate the end of November for the delivery of the Roster when there is updated Attribution run for all PPS, then MCP
- Need to identify who in each MCP would be the receiver of this file through SFTP

The DSRIP Dashboards have PPS Members who have opted out included in aggregate but not the drill down vs the MCP Member Rosters expected to include *all* current members and their currently attributed PPS name

# VBP Bootcamps Concluding

Region 1 – Capital Region, Mid-Hudson, Southern Tier		
Session 1	June 2nd	University at Albany, Performing Arts Center
Session 2	June 15 <sup>th</sup>	University at Albany, Performing Arts Center
Session 3	July 6 <sup>th</sup>	University at Albany, Performing Arts Center
Region 2 – Mohawk Valley, North Country, Tug Hill Seaway		
Session 1	June 29 <sup>th</sup>	Jefferson Community College
Session 2	July 13 <sup>th</sup>	SUNY Potsdam
Session 3	July 27 <sup>th</sup>	SUNY Plattsburgh
Region 3 - New York City (excluding Queens)		
Session 1	July 20th	Bronx Community College
Session 2	August 17th	Bronx Community College
Session 3	September 12th	Bronx Community College
Region 4 - Central, Finger Lakes, Western		
Session 1	August 31st	National Museum of Play at The Strong
Session 2	September 21st	National Museum of Play at The Strong
Session 3	October 6th	National Museum of Play at The Strong
Region 5 - Long Island, Queens		
Session 1	September 27th	Adria Hotel and Conference Ctr. (Bayside NY)
Session 2	October 19th	Hofstra University
Session 3	October 26th	SUNY at Stony Brook

Scheduled dates are subject to change. Grayed out events are completed

Registration details:

[http://www.health.ny.gov/health\\_care/medicaid/redirect/design/dsrip/vbp\\_bootcamp/index.htm](http://www.health.ny.gov/health_care/medicaid/redirect/design/dsrip/vbp_bootcamp/index.htm)

Presentations of the previous sessions for Region 1 can be found at the following link:

[http://www.health.ny.gov/health\\_care/medicaid/redirect/design/dsrip/vbp\\_bootcamp/index.htm](http://www.health.ny.gov/health_care/medicaid/redirect/design/dsrip/vbp_bootcamp/index.htm).

The recordings can be found here:

<https://www.totalwebcasting.com/view/?id=nysdohvbp>

# VBP Bootcamp Attendance

Region	Session	Date	Location	Attendance
1	1	6/2/2016	University at Albany	91 + 140 via webcast
1	2	6/15/2016	University at Albany	89 + 97 via webcast
1	3	7/7/2016	University at Albany	68 + 77 via webcast
2	1	6/29/2016	Jefferson Community College	32
2	2	7/13/2016	SUNY Potsdam	31
2	3	7/27/2016	SUNY Plattsburgh	39
3	1	7/20/2016	Bronx Community College	209
3	2	8/17/2016	Bronx Community College	176
3	3	9/12/2016	Bronx Community College	164
4	1	8/31/2016	The Strong	162
4	2	9/21/2016	The Strong	144
4	3	10/6/2016	The Strong	-
5	1	9/27/2016	Adria Hotel & Conference Center	102
5	2	10/19/2016	Hofstra University	-
5	3	10/26/2016	SUNY Stony Brook	-

# Opt Out Mailings for Medicaid members

- Phase I - of 510,000 Opt Out of data-sharing letters sent between 10/19/15 and 11/25/15 prior to the call center black out period for Open Enrollment.
- Phase II – 4.9 million Opt Out letters sent between 2/22/16 and 3/15/2016.
- Phase III mailing – 1.5 million Opt Out letters between 8/8/16 and 8/19/16. 1.2 million were new eligible and 300,000 new addresses for member whose mail was previously undeliverable.
- Maximus call center is currently in a black out period for mailing until February 2017. The program anticipates another mailing to take place March 2017 or soon thereafter.
- Requested Opt Outs as of 10/1/16 – Approximately 165,000 or about 3%.

# Call Center volume & trends

- More than 100,000 calls regarding DSRIP have been answered to date.
- Top 7 General Questions/Requests:
  - Why did I receive this letter?
  - What is DSRIP?
  - What does the PPS offer/what can they do to manage my care?
  - Do my benefits or doctors change?
  - Will I get penalized if I opt out?
  - Do I have to pay for this program?
  - Wants letter sent in their native language/translation request

# Opt Out Translations

- Due to Medicaid members request through the dedicated call center line; the Program had the Opt Out letter/form translated into several different languages. They can be found on the DSRIP website at the following link:  
[http://www.health.ny.gov/health\\_care/medicaid/redesign/dsrip/consumers.htm](http://www.health.ny.gov/health_care/medicaid/redesign/dsrip/consumers.htm)
- Translated into Spanish, Cantonese, Mandarin, Russian, Italian, Haitian, Korean for *reference purposes only*.

For questions regarding DSRIP or the DSRIP Performance Dashboards, please contact the DSRIP team at: [DSRIP@health.ny.gov](mailto:DSRIP@health.ny.gov)

For questions regarding the DEAA or Privacy regulations, please contact the Privacy office at: [doh.sm.Medicaid.Data.Exchange@health.ny.gov](mailto:doh.sm.Medicaid.Data.Exchange@health.ny.gov).

For all other Managed Care Plan inquiries, please contact: [omcmail.health.ny.gov](mailto:omcmail.health.ny.gov)