



**Department
of Health**

Office of
Health Insurance
Programs

Managed Long Term Care (MLTC) and Fully Integrated Duals Advantage (FIDA) Update

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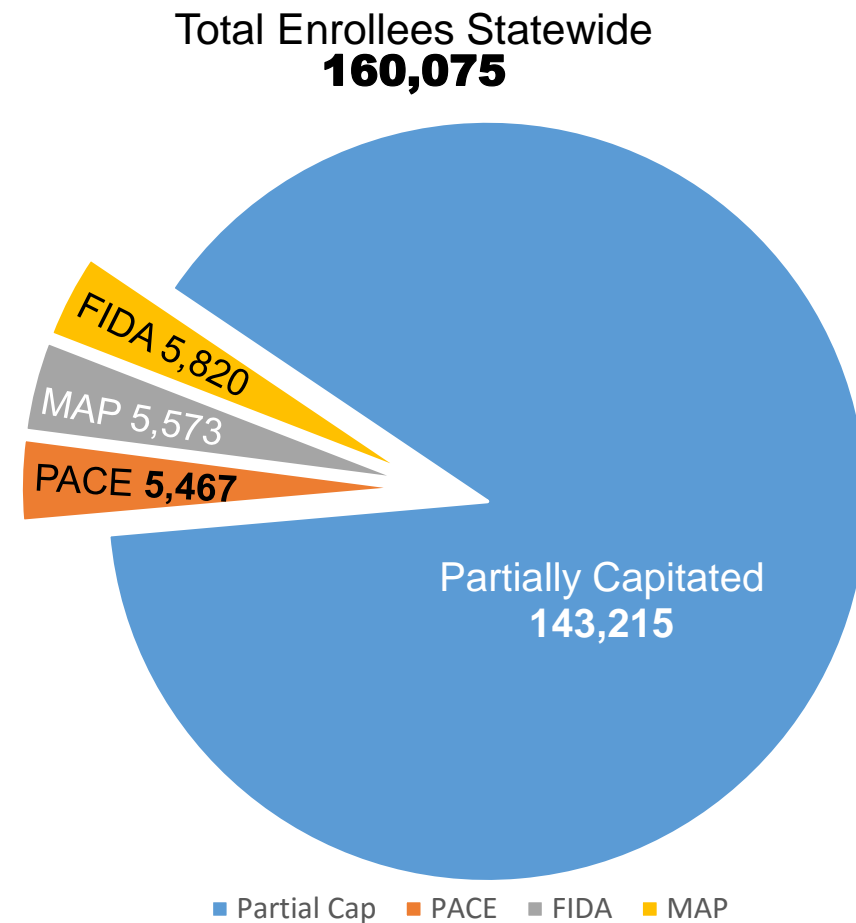
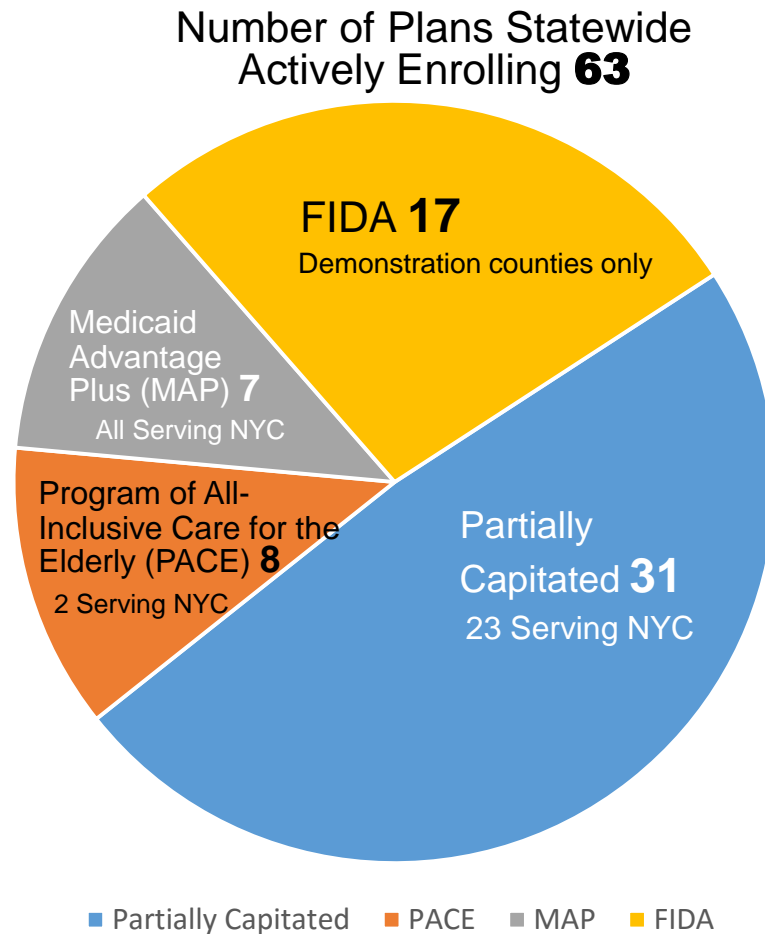
Division of Long Term Care

Office of Health Insurance Programs (OHIP)

New York State Department of Health (DOH)

MLTC Statewide Enrollment – March 2016*

*Based on the March 1, 2016 managed care enrollment report



Conflict-Free Evaluation and Enrollment Center (CFEEC) Activity as of March 1, 2016

- The CFEEC is operational throughout the state and evaluations have occurred in all counties.
- Average call volume is **779** per day.
- **161** nurses are on staff to handle the volume.
- **64,856** evaluations conducted to date:
 - ✓ **97%** approval rate
 - ✓ **3%** denial rate



MLTC Update

Since the last Policy and Planning meeting, the following has occurred:

- An RFI notice and questionnaire have been posted asking for input on the PACE model and opportunities under the new PACE Innovation Act. Both RFI notice and questionnaire can be found at:

https://www.health.ny.gov/health_care/medicaid/redesign/mrt90/2016-02-18_pace_model_expansion.htm

- Ongoing compliance in New York City and year three implementation of the Home Care Worker Wage Parity law in Nassau, Suffolk and Westchester Counties began on March 1, 2016. Compliance forms can be found at:

https://www.health.ny.gov/health_care/medicaid/redesign/2016/2016-02-17_wage_parity_alert.htm



MLTC Update, continued

- An updated FLSA Managed Care Organization Attestation form and FAQ on FLSA Payments is now available on the MRT website:
https://www.health.ny.gov/health_care/medicaid/redesign/fair_labor_standards_act.htm
- Three workgroup meetings for the Nursing Home Transition and Diversion (NHTD) and Traumatic Brain Injury (TBI) Waiver transition to managed care were held on February 17, February 24 and March 3 of 2016.
 - Focus has been specifically set on drafting a Waiver Transition Plan that meets DOH and stakeholders' common goals.
 - A Waiver Transition Workplan was handed out at the March 3rd workgroup meeting, with further details provided on the status and next steps for issues requiring further decision-making and clarification.

MLTC Update, continued

- A draft of the Waiver Transition Plan will be released for public comment around April 1, 2016.
- Phase 2 of the Transition Process is scheduled to discuss outstanding issues.
- **We encourage plans to be more involved as the waiver transition process continues. Please feel free to attend workgroup meetings, provide and listen to feedback from other plans, providers, DOH and participants/family of participants, and prepare your operations to adjust to this population entering MLTC.**
- If interested, please contact: waivertransition@health.ny.gov

FIDA Update

- A FIDA Integrated Appeal and Grievance Process FAQ is now available.
- Revised FIDA marketing materials and amendments to the *Evidence of Coverage/Participant Handbook*, *Provider and Pharmacy Directory*, and *Summary of Benefits* are finalized and will be available soon.
- FIDA advertising plan will be finalized in the next several weeks; advertising to start in late spring.
- Plans need to encourage enrollment.