

## REGISTRATION

Name \_\_\_\_\_

Title \_\_\_\_\_

Facility \_\_\_\_\_

Facility Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Work Telephone \_\_\_\_\_

Cell Phone \_\_\_\_\_

Email Address \_\_\_\_\_

### Seminar Fee

- Gold STAMP Collaborative Registrant: \$40.<sup>00</sup>  
 Registrant: \$75.<sup>00</sup>

### Payment Information:

- Check    AMEX    Discover    MasterCard    VISA

Card Number \_\_\_\_\_

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Name on Card \_\_\_\_\_

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Cardholder Signature \_\_\_\_\_

I authorize NYSHFA to use the above AMEX, Discover, MasterCard or VISA to charge applicable registration fees.

Please make checks payable to: Foundation for Quality Care  
Mail to: 33 Elk Street, Suite 300 • Albany, NY • 12207-1010  
Phone: (518) 462-4800 ext. 21 • Fax: (877) 893-5744

## HOTEL INFORMATION

A room block has been set aside at the **Hilton Garden Inn**, 235 Hoosick Street, Troy, New York. Please call 877-STAY-HGI (782-9444) and reference **Group Code NGSА** to reserve at the discounted rate.

**Room Block Cutoff Date: Tuesday, August 13, 2013.**  
Please reserve your room before this date to secure the group rate.

**Reservation Guarantee:** All reservations must be guaranteed using a credit card or advance deposit. Guests will be penalized for early departure. All reservations must be guaranteed for the entire stay. Unless the reservation is changed prior to check-in, guests having an early departure will be charged the full room rate for their entire scheduled stay. American Express, Discover, MasterCard and VISA are all acceptable.

**Cancellation Policy:** Cancellation less than twenty-four (24) hours prior to the scheduled arrival date will result in forfeiture of your deposit or if a credit card was used, a charge equal to one night's stay will be applied to the credit card.

*Gold STAMP Conference  
presented in partnership with:*

NYS Department of Health  
NYS Health Foundation  
Foundation for Quality Care  
Continuing Care Leadership Coalition (CCLC)  
Healthcare Association of New York State (HANYS)  
LeadingAge New York  
New York State Health Facilities Association (NYSHFA)  
Krasnoff Quality Management Institute of North Shore LIJ  
Island Peer Review Organization (IPRO)  
UAlbany School of Public Health  
Greater New York Hospital Association



*Statewide  
Gold STAMP  
Conference*

*September 17, 2013*

*Hilton Garden Inn*

*Troy, New York*

*9 am - 4 pm*

**FQC**  
Foundation for Quality Care

## CONFERENCE OVERVIEW

Hospital, Nursing Home and Home Care Agency staff are invited to attend a full day of education and networking on the statewide Gold STAMP program to prevent, treat and reduce pressure ulcers. This event will feature the experiences of the Gold STAMP collaboratives, the lessons learned, and the resources and strategies these cross-setting teams have used in working together to achieve their pressure ulcer improvement goals. Learn how the coach-based model strengthened these teams; communications systems were developed; innovative practices emerged; and resources can be shared.

## CONFERENCE OBJECTIVES

At the end of the conference, participants will be able to:

- ❑ Discuss the value of a Cross-Setting Collaborative
- ❑ Evaluate a coach-based model for facilitating teams
- ❑ Identify strengths and barriers of working in cross-setting teams
- ❑ Discuss innovative practices to replicate in hospitals, nursing homes and home care agencies
- ❑ Incorporate Gold STAMP resources and tools into your work setting

## POSTER PRESENTATIONS

Come and meet with our teams from across the state as they display work from their Gold STAMP Collaborative at our poster presentations during registration, breaks and lunch!

## PROGRAM

**8:15am • REGISTRATION, COFFEE, AND POSTER PRESENTATIONS**

**9:00am • WELCOME MESSAGE**

*Nirav R. Shah, MD, MPH, Commissioner of Health, NYS Department of Health*  
*Brian Byrd, Program Officer, NYS Health Foundation*

**9:15am—10:30am**

**KEYNOTE • LEADERSHIP AND HEALTHCARE TRANSITIONS**

Alice Bonner, PhD, RN, will set the stage for how leadership guides quality practices by utilizing care transitions and collaborative work to move healthcare into the future.

Dr. Alice Bonner has been a geriatric nurse practitioner for over 20 years and has held a variety of executive level positions during this time. Currently she is the Deputy Regional Administrator for the Northeast Division of Quality Improvement, Survey and Certification, Centers for Medicare and Medicaid Services (CMS). Previously she held positions as the Director for the Division of Nursing Homes in the Office of Clinical Standards and Quality within CMS; Director of the Bureau of Healthcare Safety and Quality at the Massachusetts Department of Health in Boston; the Executive Director at the Massachusetts Senior Care Foundation and Assistant Professor at the Graduate School of Nursing, University of Massachusetts at Worcester. Her research interests include improving nursing home quality, patient safety culture in healthcare organizations, and improving care transitions across settings.

**10:30am—10:45am • BREAK**

**10:45am—12:00pm**

**DOES A COACH MAKE A DIFFERENCE... WITHOUT A DOUBT!**

The coaches of Gold STAMP Collaboratives will discuss their successes, struggles and passion for creating effective changes through guided team facilitation to prevent, treat and heal pressure ulcers across New York State.

*Barbara Bates, MSN, RAC-CT, Binghamton Collaborative*  
*Kathryn Santos, PT, MPA, Queens Collaborative*  
*Mary Gracey-White, RN, BSN, Long Beach Collaborative*  
*Facilitator: Debbie LeBaron, RN, BS, HANYS*

**12:00pm—1:00pm**

**LUNCH AND POSTER PRESENTATIONS**

**1:00pm—2:00pm**

**WHAT HAVE WE LEARNED FROM IMPLEMENTING GOLD STAMP? LOOKING AT THE OUTCOMES**

Has this work made a difference? What has changed? This session will provide a summary of the results from the quantitative and qualitative data analysis, designed to measure the impact of the program, conducted over 18 months on the six NYS Health Foundation cross-setting collaboratives. Key findings, including successes and challenges identified by participants and coaches, will be reviewed and discussed. Come and find out what the data is telling us.

*Linda Spokane, MS Director, Research & Analytics, LeadingAge New York, NYS Health Foundation Project*

**2:00pm—3:45pm**

**INNOVATIVE PRACTICES FROM OUR COLLABORATIVES**

This panel of Collaborative champions will share creative ideas that emerged under Gold STAMP including: New Educational Systems for Clinical Staff; PU Risk Tool for Emergency Rooms; MD Involvement; Effective Communication Across the Continuum.

*Christine Oliver, RN, BSN, WOCN, Binghamton Collaborative*  
*Angela Brooks-Braddock, RN, BSN, WOCN, Capital Region Collaborative*  
*Glenda Kelman, PhD., ACNP-BC, Capital Region Collaborative*  
*Dorothy Graham-Hannah, MPA, BSN, RN, Brooklyn Collaborative*  
*Pamela Louis, CHS, MSHP, Northern Metro Collaborative*  
*John Cappa, DPM, RPh, FACFAS, FAPWH, FAPWCA, Northern Metro Collaborative*  
*Facilitator: Roxanne Tena-Nelson, JD, MPH, CCLC*

**3:45pm—4:00pm**

**Q&A AND CLOSING REMARKS**

*Nancy Leveille, RN, MS, Senior Director, NYSHFA*  
*Jackie Pappalardi, BSN, Division of Nursing Homes and ICF/IID Surveillance, NYS Department of Health*

This educational offering has been submitted to the National Continuing Education Review Service (NCERS) of the National Association of Long Term Care Administrator Boards (NAB) for 6.0 clock hours for LNHA .