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of Health**

**Medicaid  
Redesign Team**

# Using the DSRIP Performance Dashboard

Managed Care Policy and Planning Monthly Meeting

May 12, 2016

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# Managed Care Plan User Access to these Dashboards



- DOH/OHIP is currently working with the Bureau of Managed Care to load Managed Care Plans (MCP) by product type (MMIS) into these Dashboards
- MCP will need to complete DEAA's to access this data. Bureau of Managed Care and the DOH/OHIP Privacy Office will soon be in contact with your MCP.
- 2 Gatekeepers will be identified for each Product Line on these DEAA's.
- Displays will be filterable by MCP and Product Line as of June 2016.
- MCP Rosters with Members' Attributed PPS are in development now.

# Using the DSRIP Performance Dashboard to Plan Project Roll-Out

## Goal of Training:

Raise awareness of Pay for Performance (P4P) measures for which data is currently being collected and highlight tools available to MCO to help PPS reach their P4P goals.

## Agenda

1. Where are we now in DSRIP?
2. Using the dashboard to get insight in, improve and support PPS performance
3. Rapid Cycle Improvement



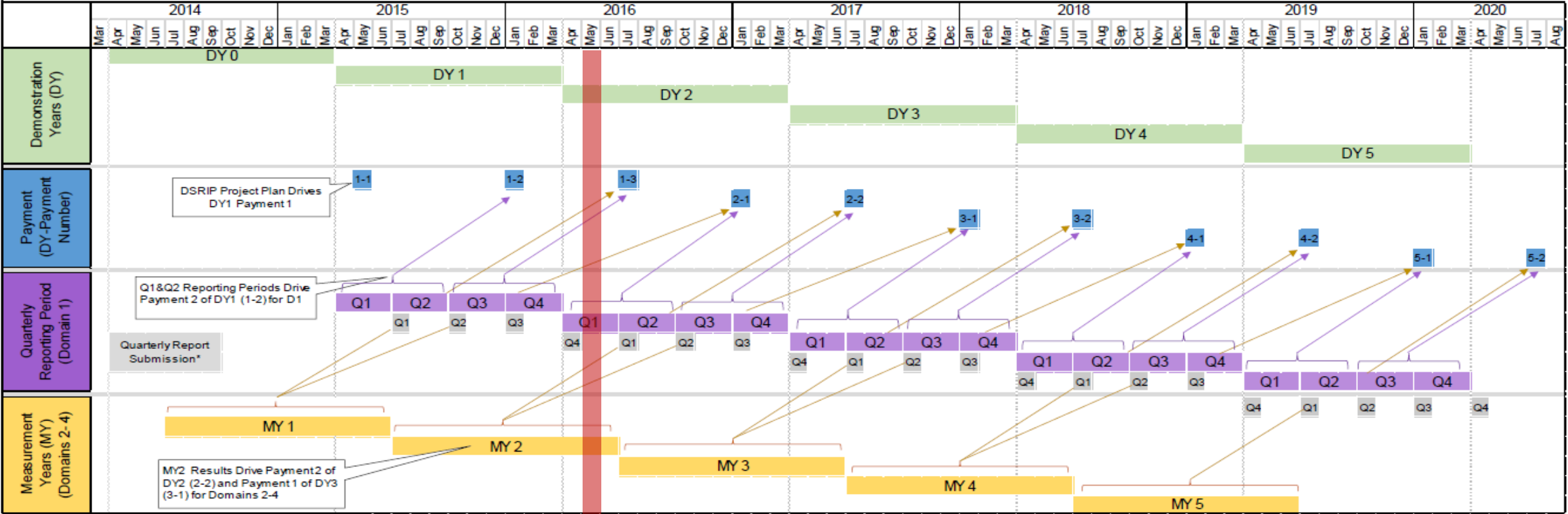
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## Part 1

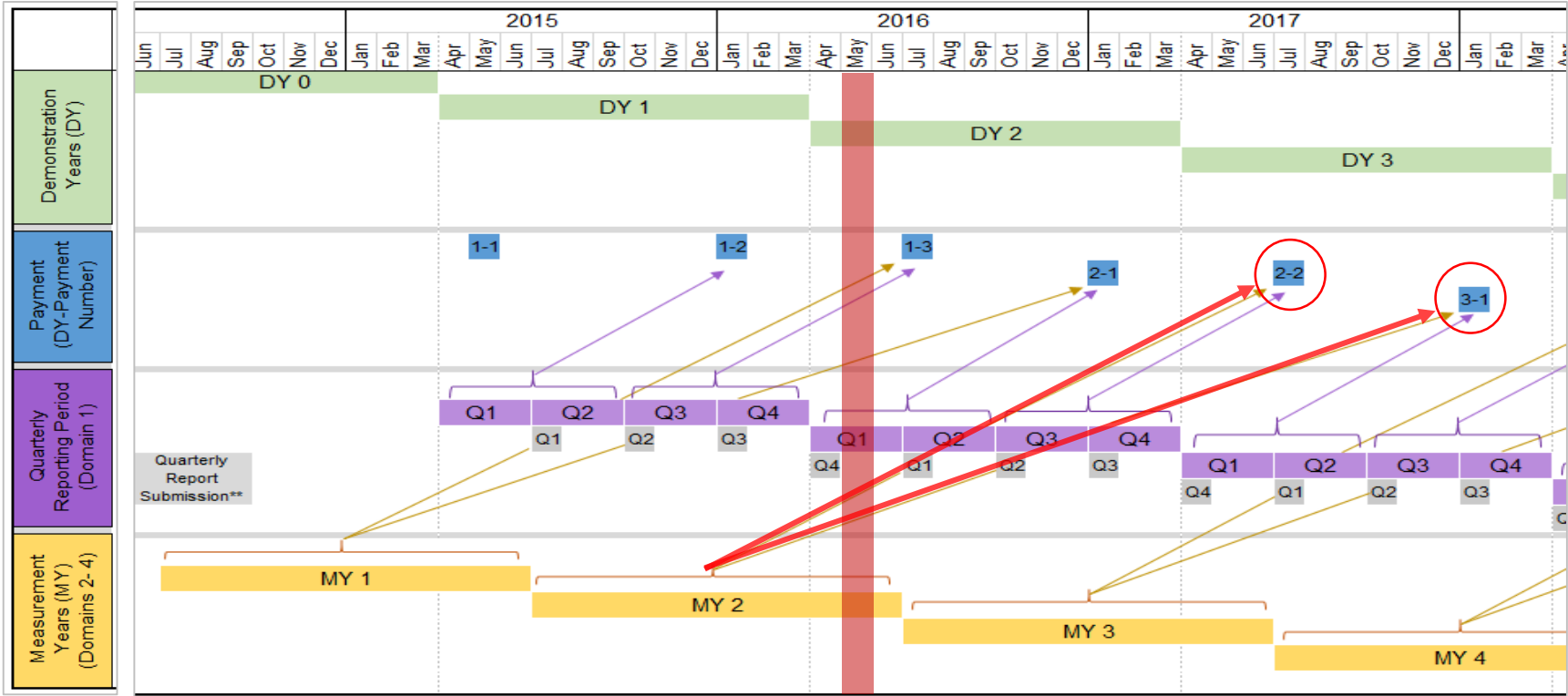
# Where Are We Now in DSRIP?

# Currently in Demonstration Year 2 (DY2) and Measurement Year 2 (MY2)



# Currently in MY2: MY2 Results Affect Pay For Performance (P4P)

- **Current State:**
  - In DY2 (DY2 began April 1, 2016)
  - In MY2 (MY2 began July 1, 2015 and ends June 30, 2016)
- **MY2 drives some P4P payments**
  - MY2 drives payments in July 2017 (DY2 Payment 2) and January 2018 (DY3 Payment 1)



# 26 Measures Transition to P4P in DY2

The 26 Measures transitioning to P4P are listed below

- All P4P measures in DY2 are Domain 3 measures

P4P measures in DY2	
PPV rate for patients w behavioral health Diagnosis	% Admitted for hypertension (PQI # 7)
% Patients on depression meds through acute phase	% Admitted for angina w/o procedure (PQI # 13)
% Patients on depression meds through continuation phase	% Admitted for diabetes w short-term complications (PQI # 1)
% Diabetic schizophrenics w diabetes monitoring	% Young adults admitted for asthma (PQI # 15)
% Patients on antipsychotic meds screened for diabetes	% Children admitted for asthma (PDI # 14)
% With schizophrenia/CVD monitored for CVD	Controller % of total meds
% Patients w BH admission and f/u visit w/in 7 days	% With med management for 50% of treatment period
% Patients w BH admission and f/u visit w/in 30 days	% With med management for 75% of treatment period
% Schizophrenics maintained on meds	% HIV/AIDs patients engaged in care
% With substance abuse episode and treatment w/in 14 days	% HIV/AIDs patients viral load monitoring
% With substance abuse episode and initial plus f/u treatment in 44 days	% HIV/AIDS patients w syphilis screening
PPR rate for SNF residents w behavioral health Dx	% Young women w chlamydia screening
% Long-stay SNF residents w depression	% Newborns w low birth weight (PQI # 9)

Total available dollars for the 26 measures is \$65.5 Million in DY2

- This accounts for 7.3% of the total available dollars in DY2

# DSRIP Performance Dashboards which P4P Measures are Improving or Worsening

- **DSRIP Performance Dashboards show results from the rolling 12 months of July 2014 to June 2015.**
- **DY2 P4P measures show those results that are worse than their baselines in many instances.**
- **PPS need to reverse this trend (and close the 10% gap to goal) in order to achieve their P4P targets in DY2**
- **Utilizing the dashboards can help to reverse the trend**
  - Identification of measures at risk
  - Analysis of subsets of data within a performance measure
- **Part 2 of this presentation will walk MCO audience through an example of how to use the dashboards to support PPS performance improvement**





Note to reviewers:

- **Part 2 will be a live Demo.**
- Screen shots are included in this deck to provide reviewers the ability to see what content will be covered in the live demonstration

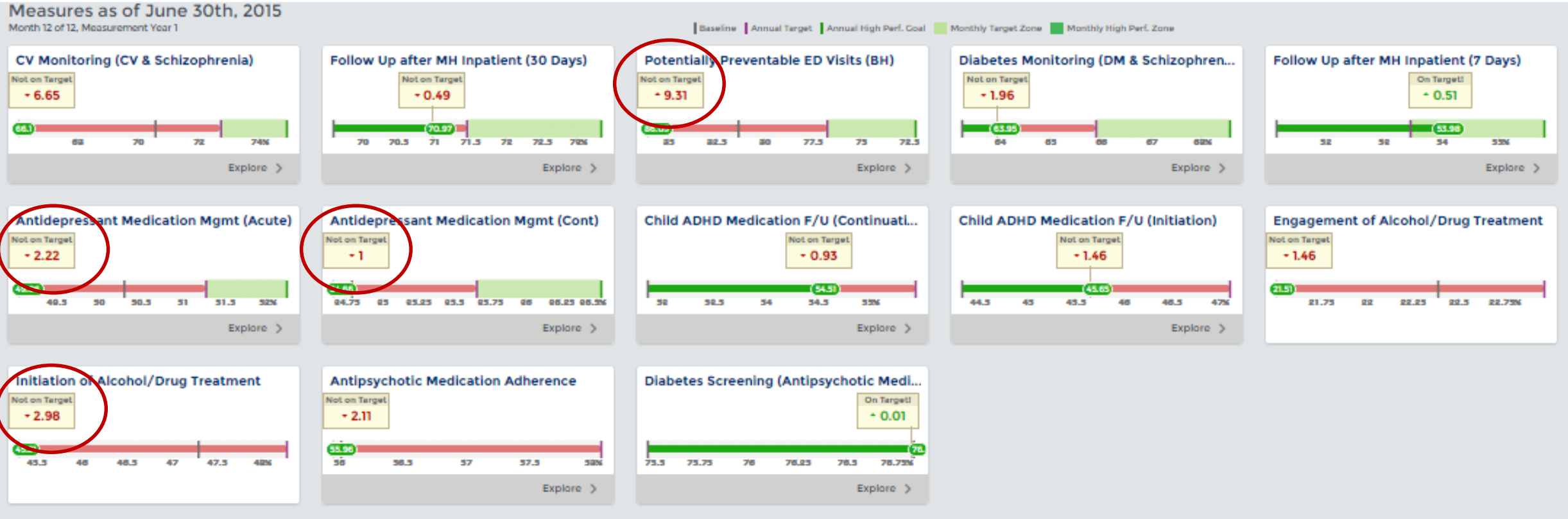
## **Part 2**

# Using the DSRIP Performance Dashboard to Plan and Improve Project Performance

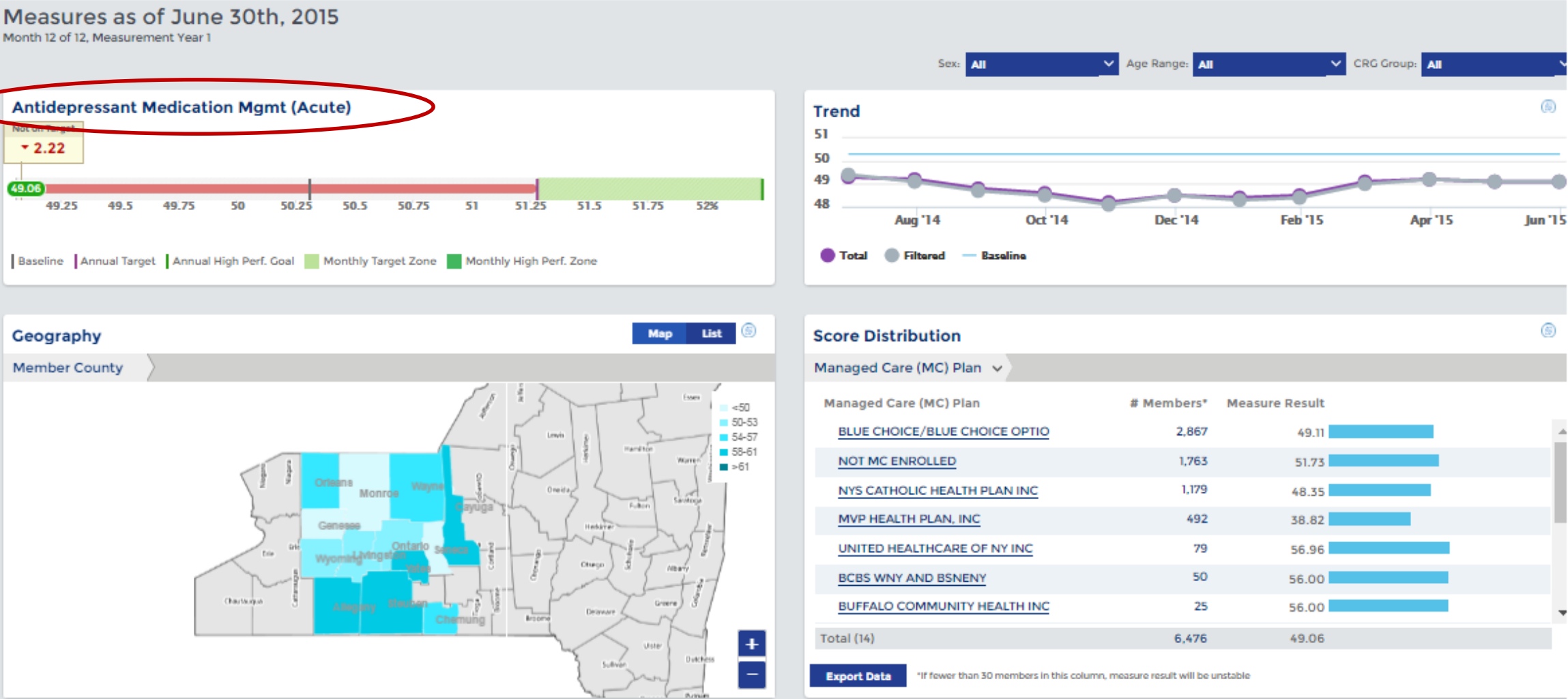
# Performance Tile Allows Examination by Domain and Sub-domain



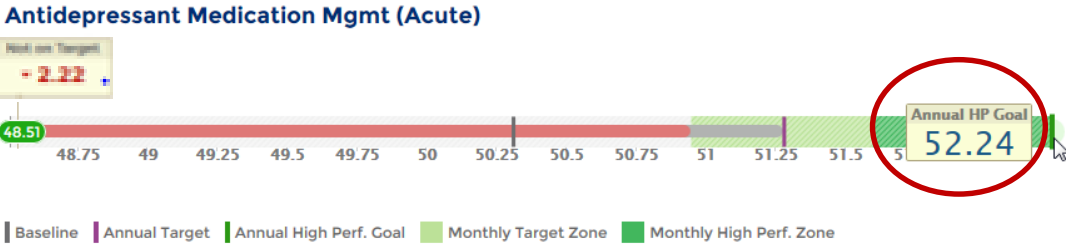
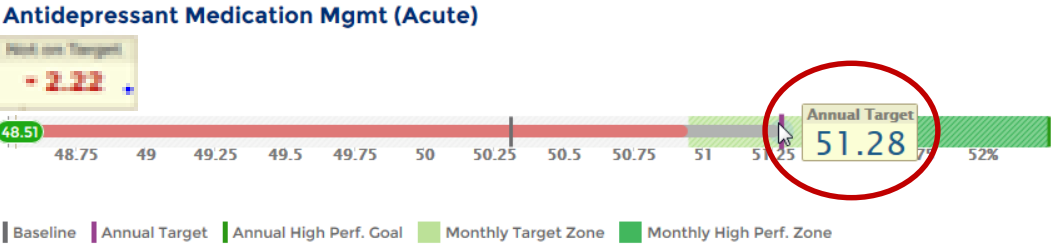
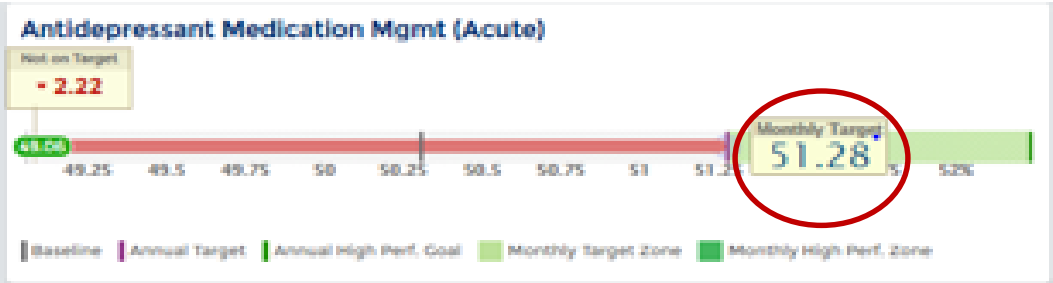
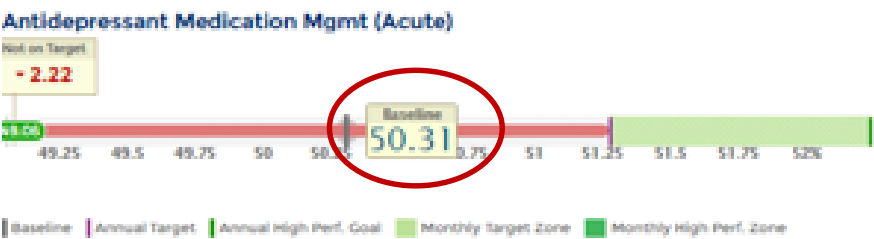
# Performance Tile – Selecting a Measure to Examine



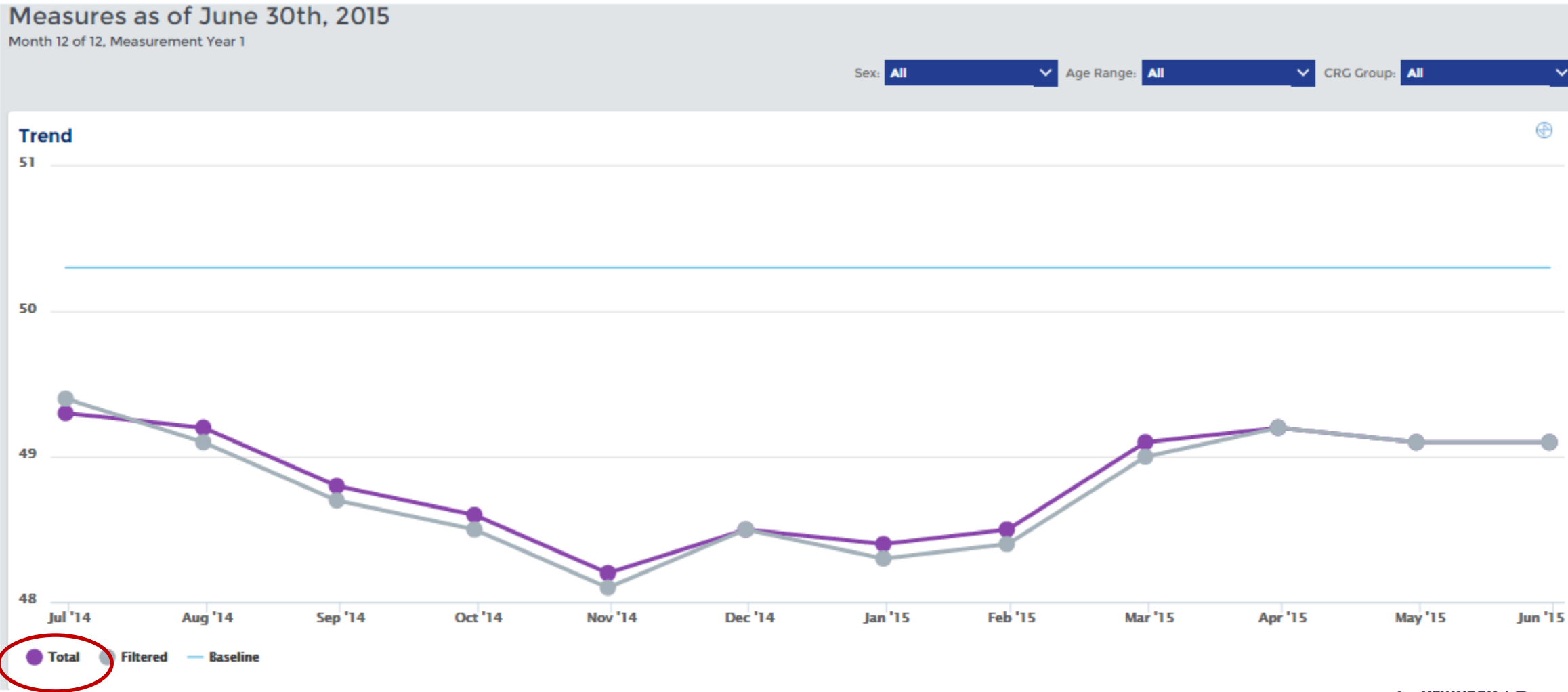
# Performance Tile – Honing in on One Measure



# Baseline Result, Monthly Target, AIT, and HP Goal



# Examine Trend Over Time



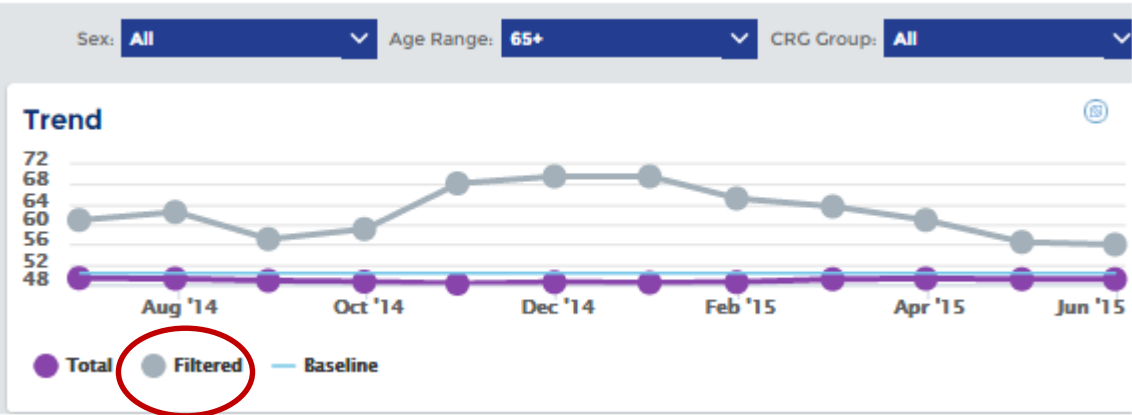
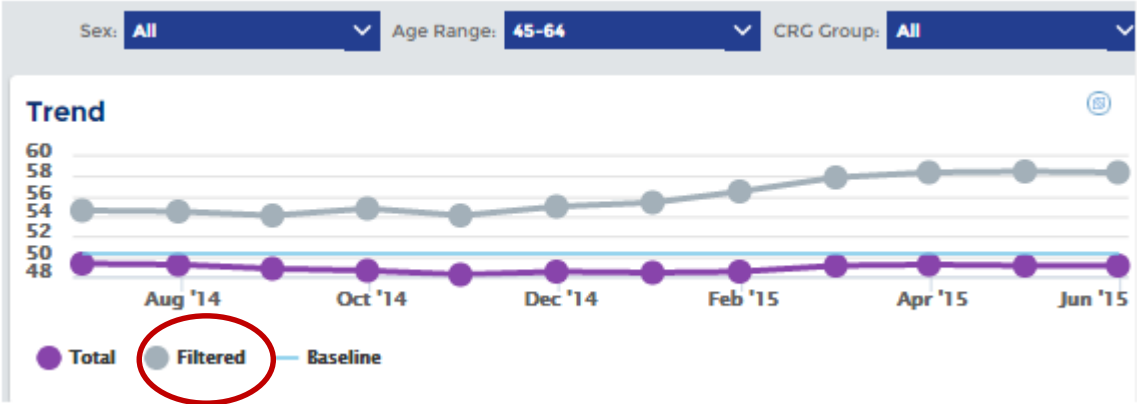
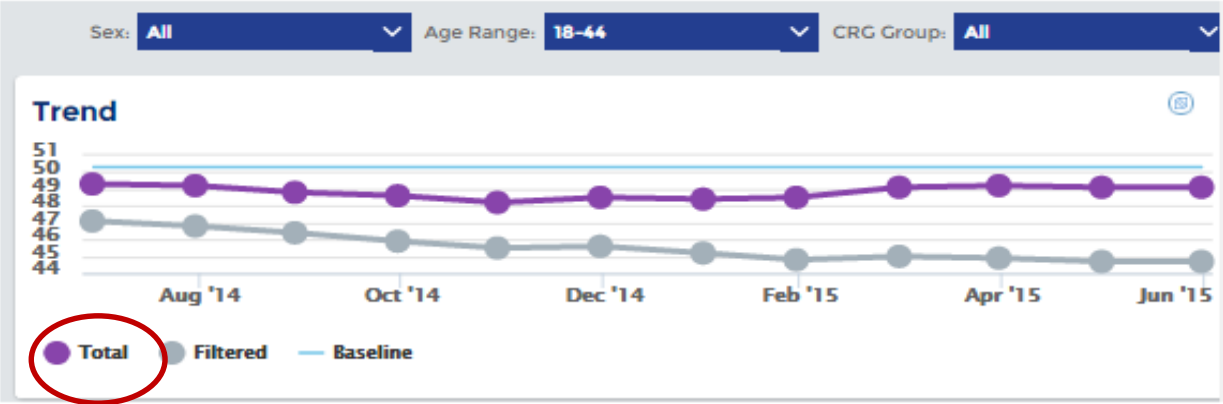


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# Identifying Opportunity

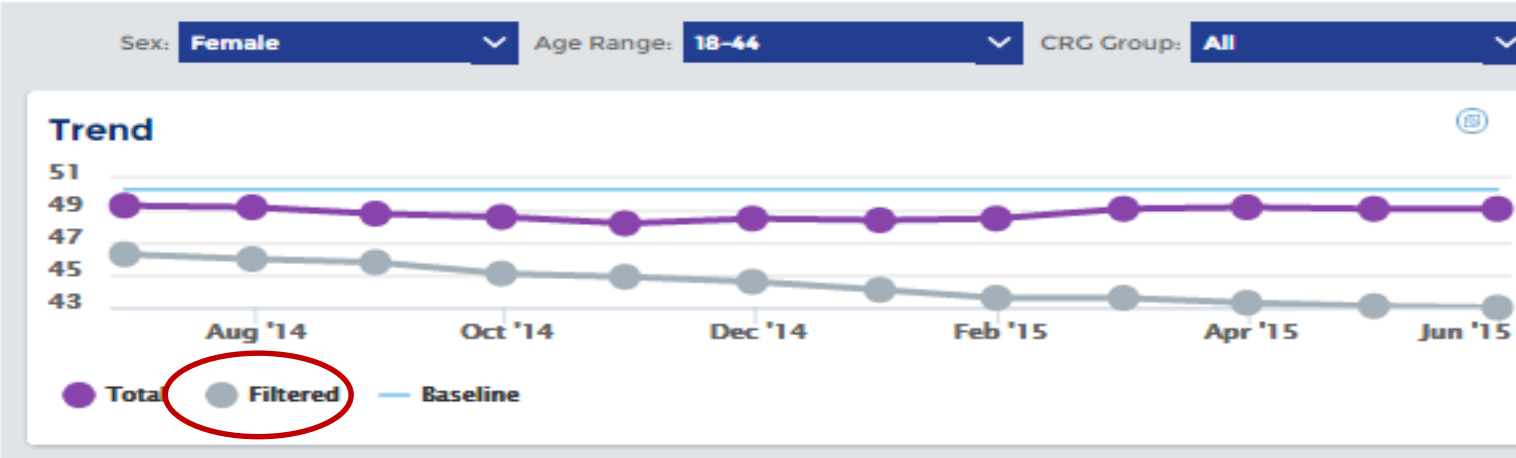
# Look at Subgroup Populations (i.e., Age Group)



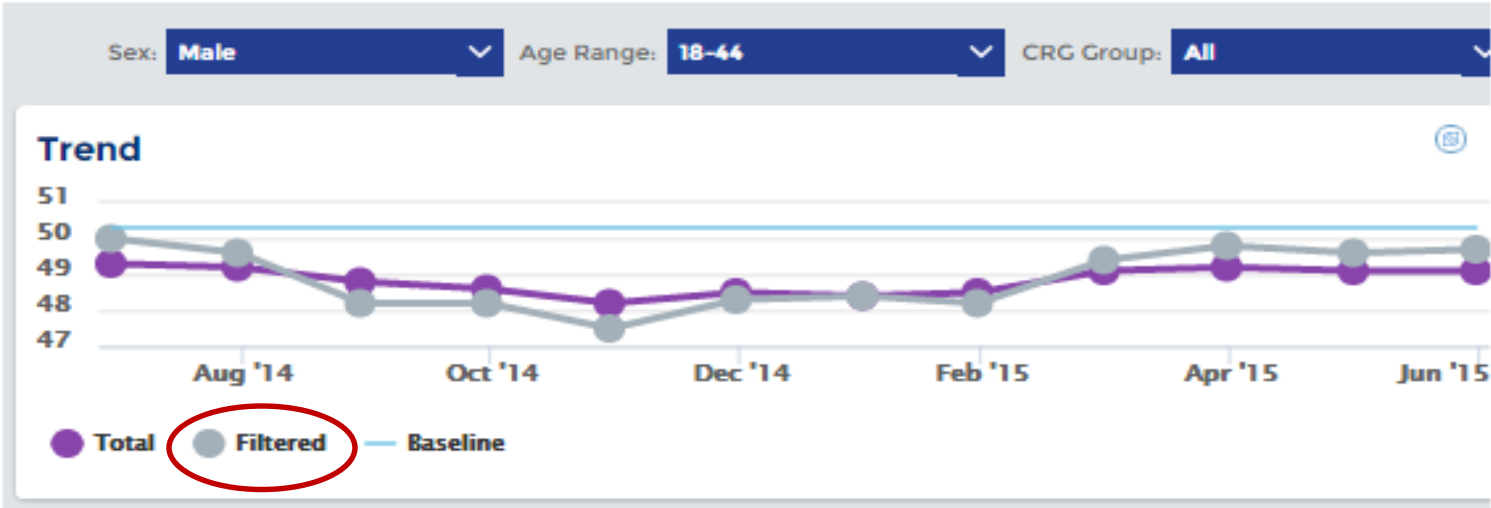
**CONCLUSION:** Patients aged 18-44 years are less adherent to their medication compared to those aged 45 years and older.



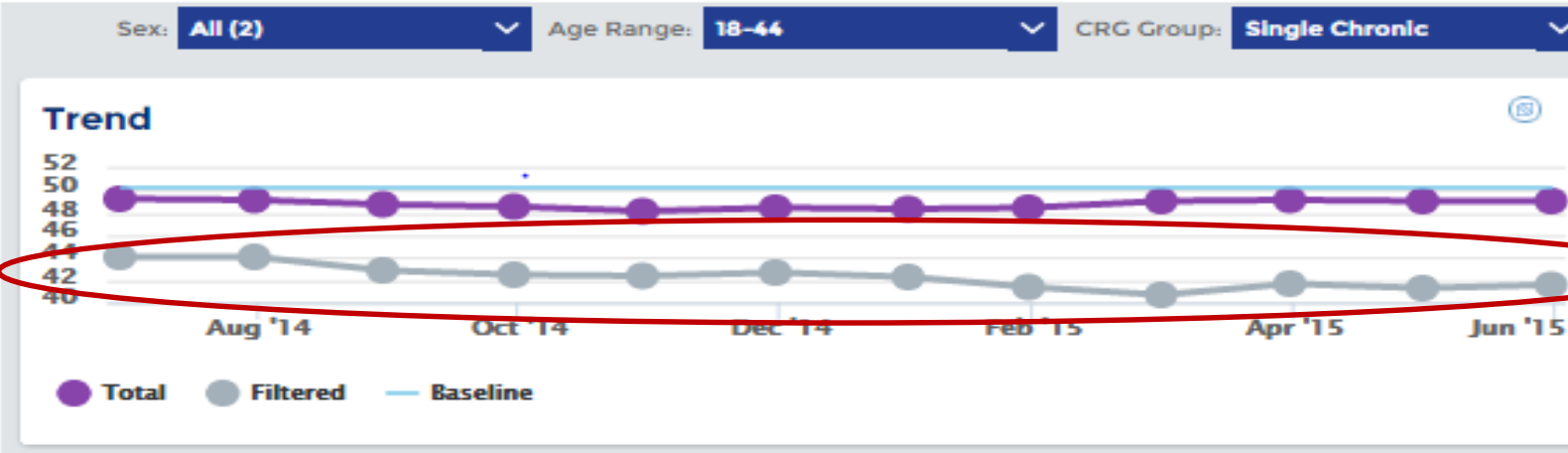
# Look at Subgroup Populations (i.e., Gender and Age)



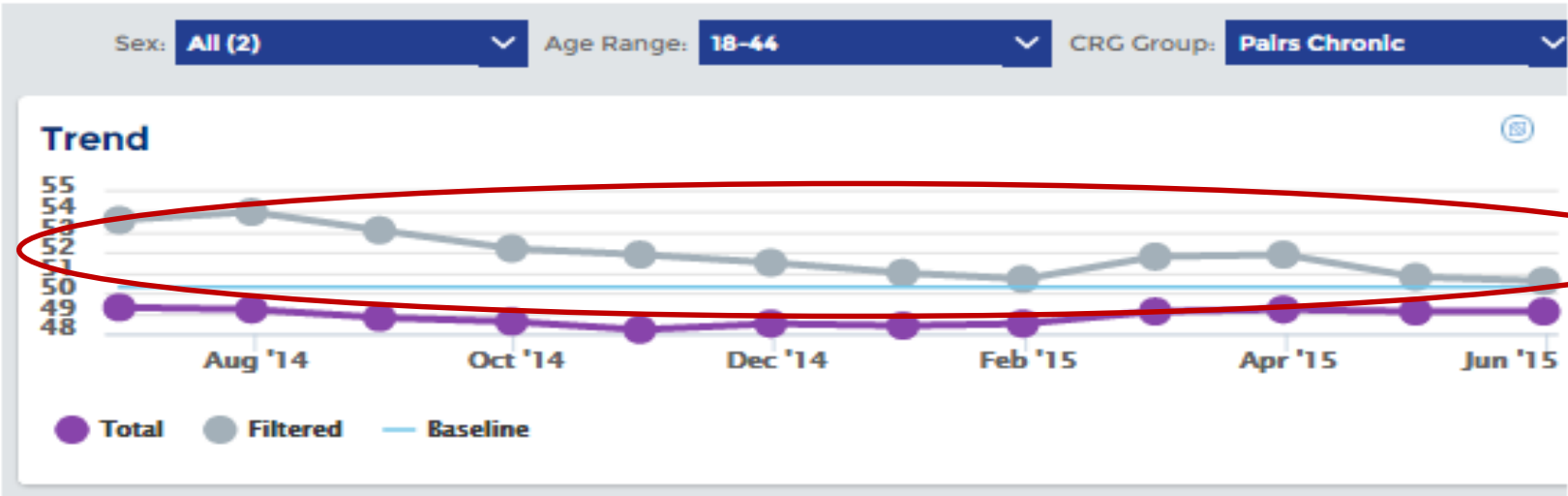
**CONCLUSION:** Among patients aged 18-44 years, females are *slightly* less adherent.



# Look at Subgroup Populations (i.e., Age Group & CRG group)



**CONCLUSION:** Among patients aged 18-44 years, members with a single chronic condition are less adherent than those members with pairs chronic.



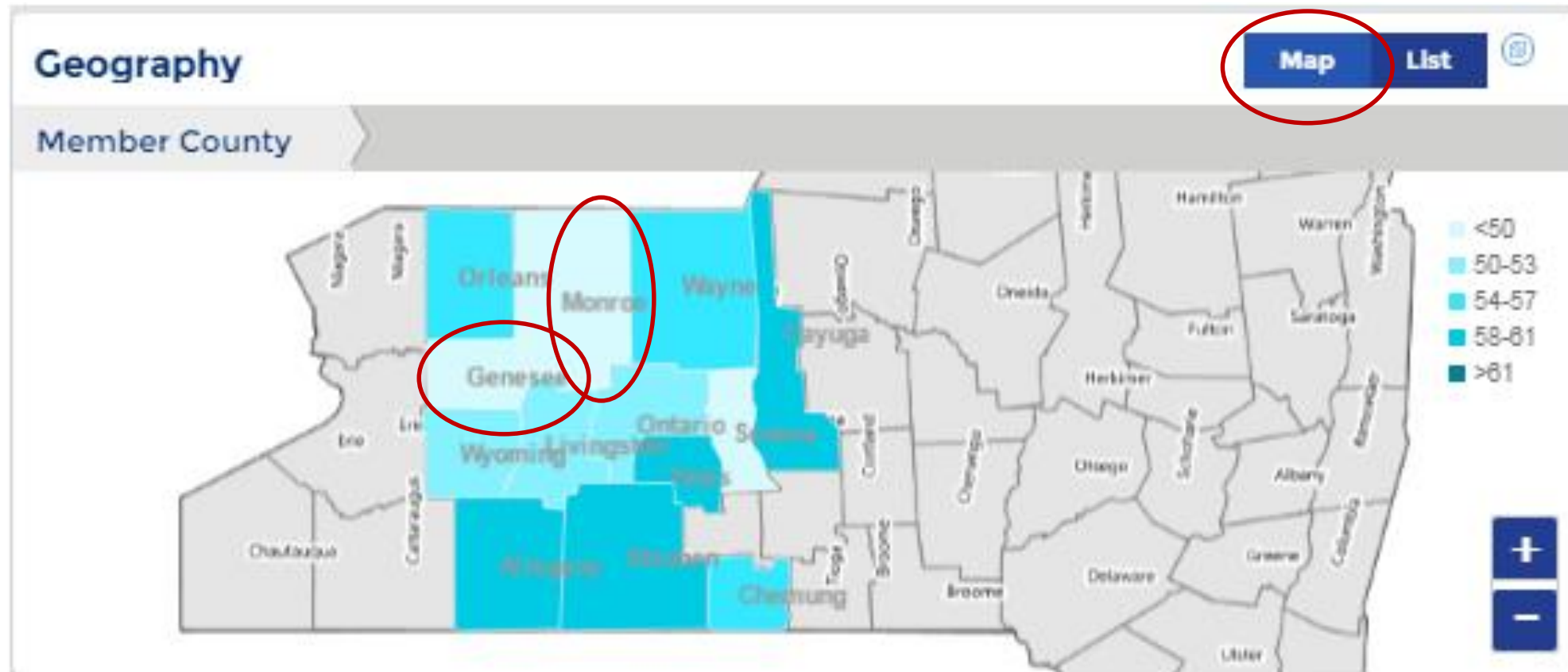


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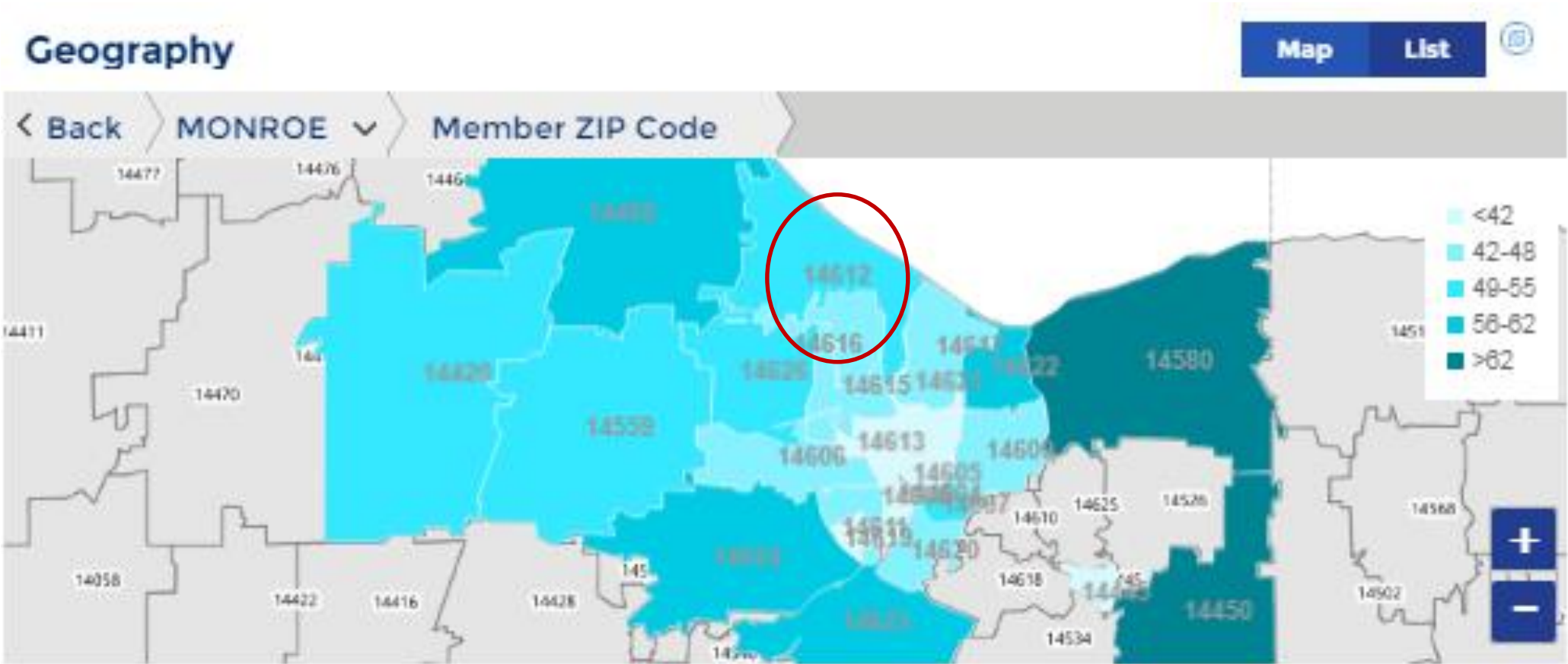
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# Exploring The Potential

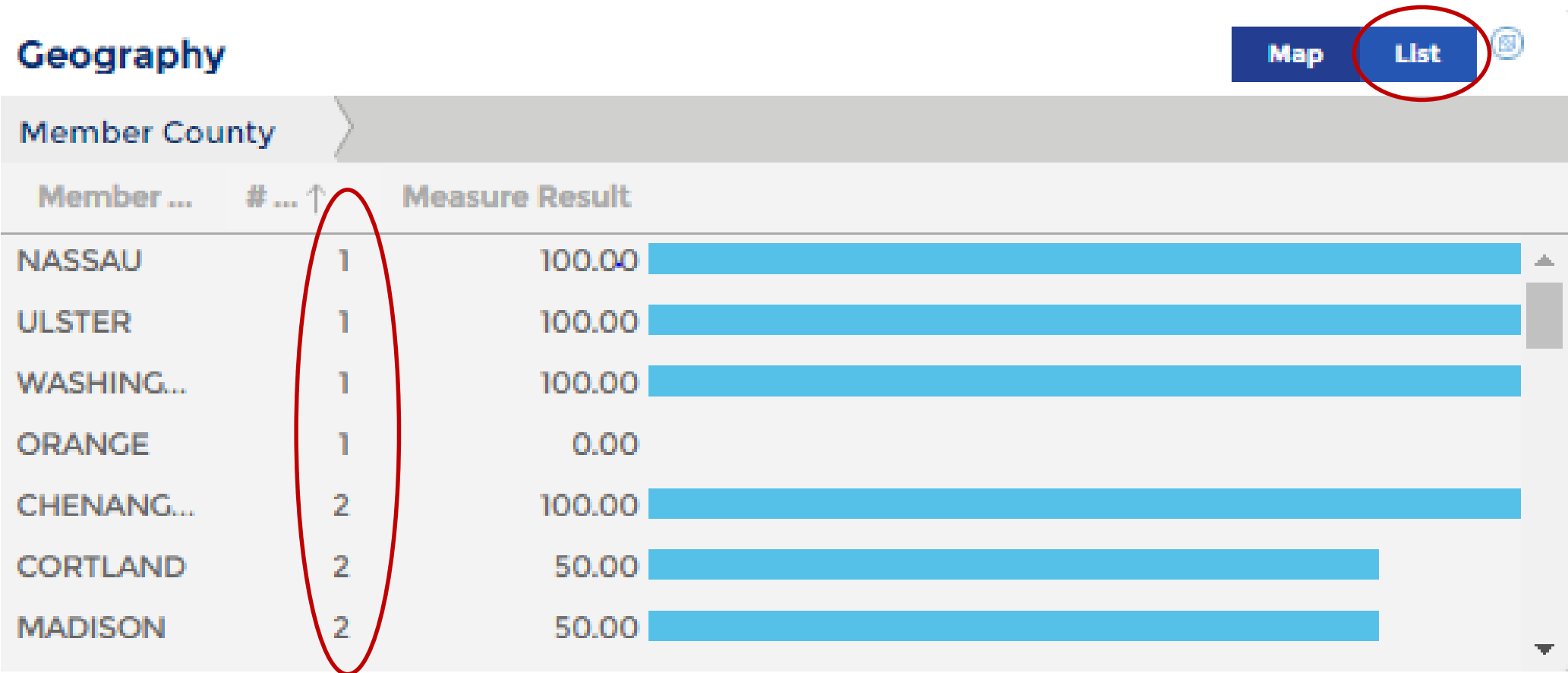
## Examine Results by Geography (i.e., County)



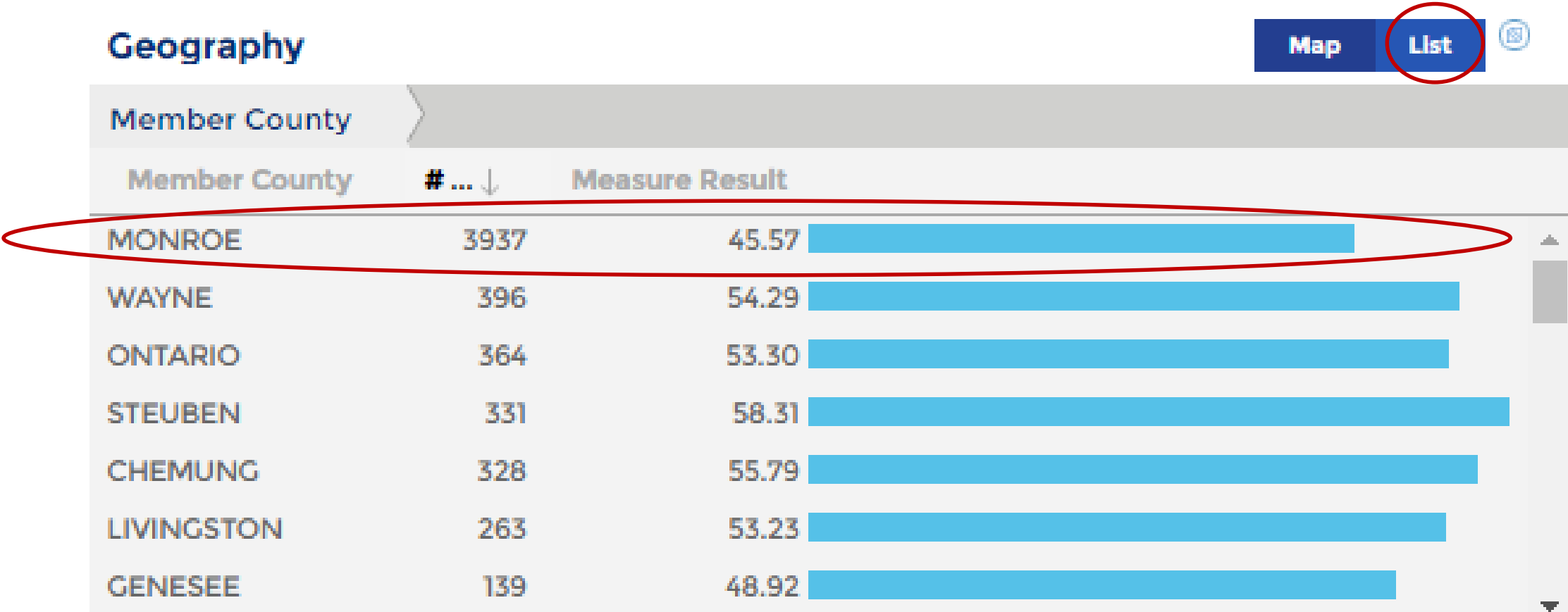
# Examine Results by Geography (i.e., ZIP Code)



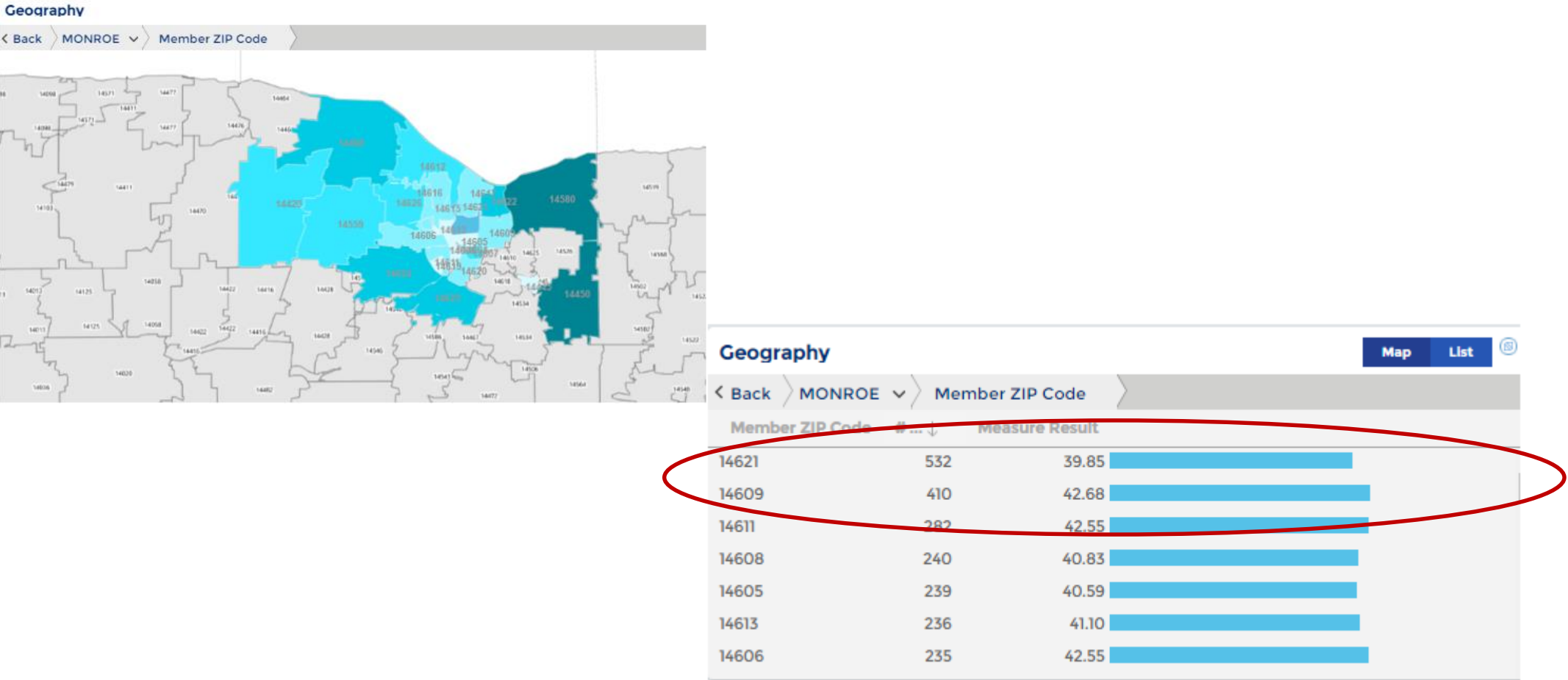
# Examine Results by Geography: # of Members is an Important Consideration



# Target Based on BOTH Gap and High Volume

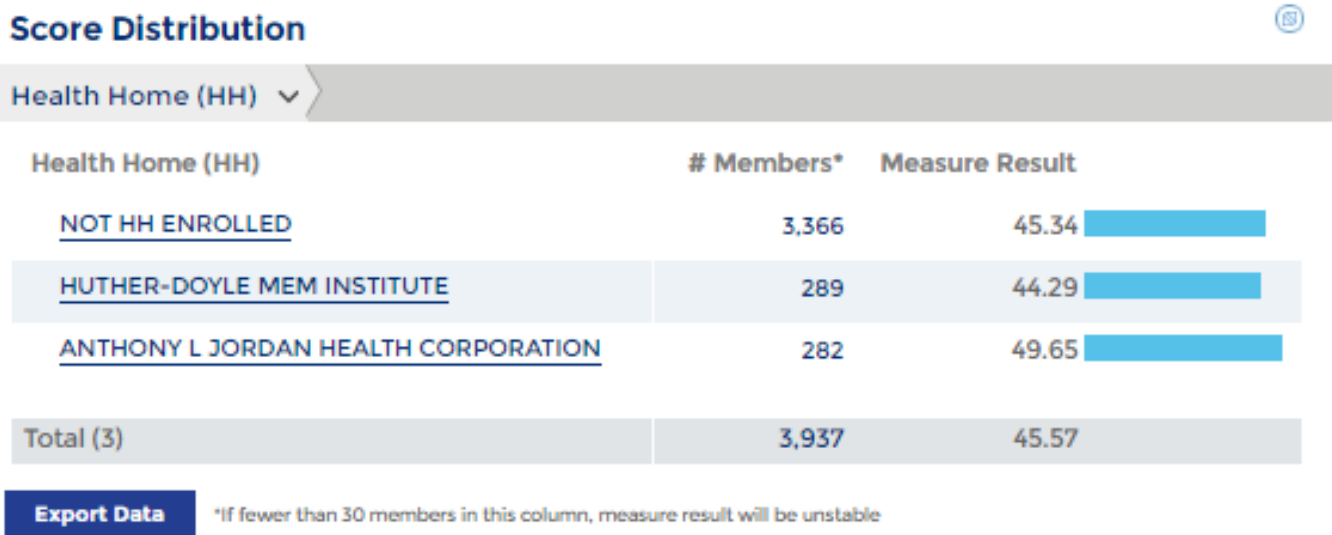
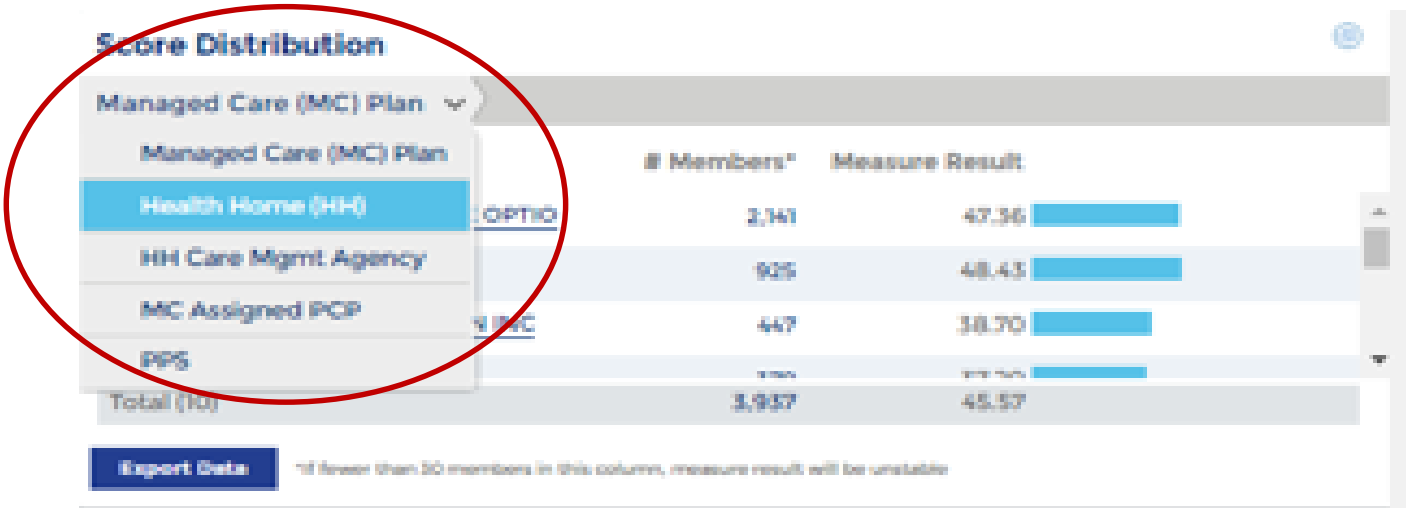


# Target Practices and Providers Using Gap and Volume: Select Certain ZIP Codes








# Examine by Health Home or Assigned PCP




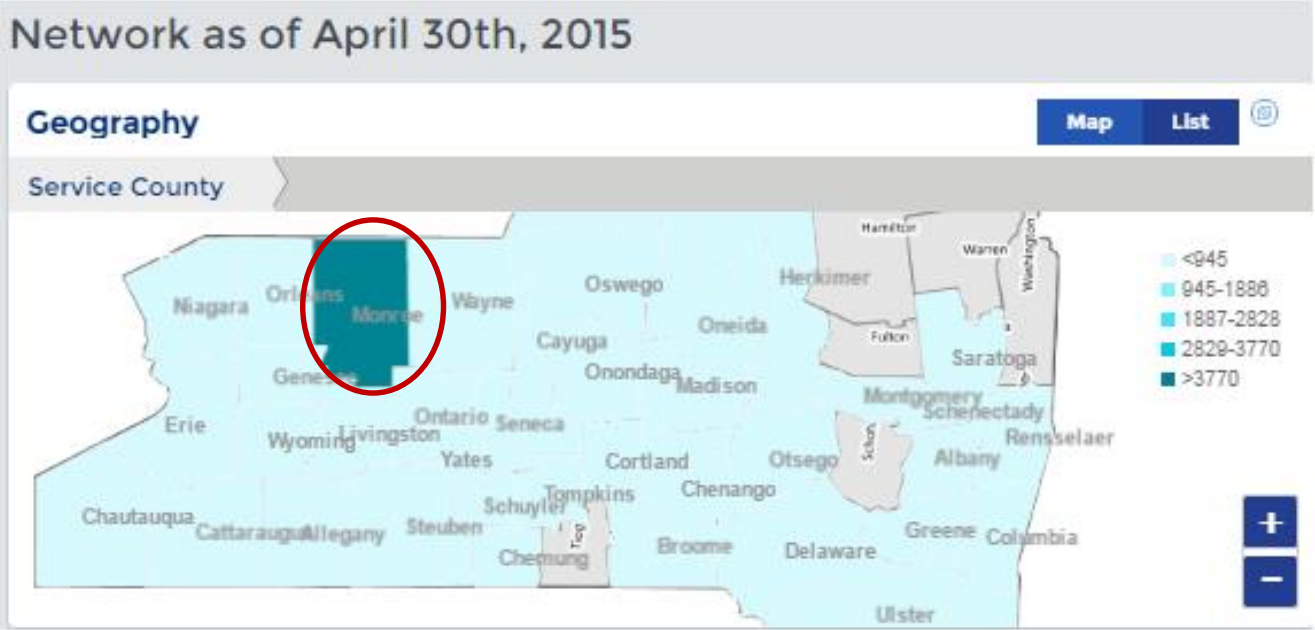
# Examine Provider Counts by Geography (i.e., County)

  
Performance

  
Attribution

  
Network

  
Snapshots



Provider Classification

Provider Classification	Provider Count
<u>PRACTITIONER - NON-PC</u>	2,902
<u>ALL OTHER</u>	2,597
<u>PRACTITIONER - PC</u>	993
<u>MENTAL HEALTH</u>	228
<u>NURSING HOME</u>	62
Total (12)	6,732

Export Data



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## **Part 3**

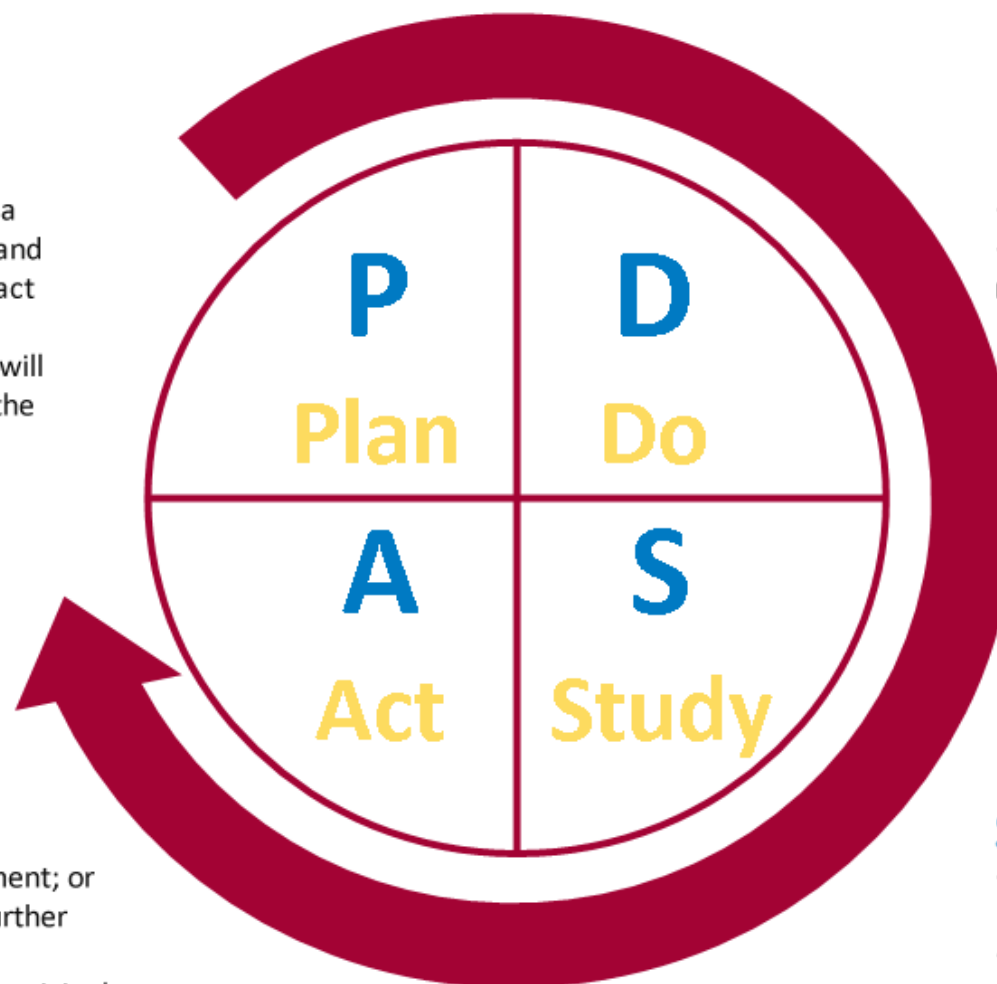
# Rapid Cycle Improvement using Plan-Do-Study-Act (PDSA)

## Plan

- Capture the problem or idea
- Plan what you will change and predictions for what the impact will be
- Plan what information you will collect to measure whether the change has had an effect

## Do

- Try out the change on a small scale
- Collect the information required to measure the change



## Act

- Standardise your improvement; or
- Decide whether to make further change
- Plan how to improve on the original change made

## Study

- Analyse the information collected to understand the impact of the change
- Compare your analysis with the predictions from the 'Plan' stage
- Summarise what you have learned

## Thank You!

If you have any **questions**, please reach out to [dsrip@health.ny.gov](mailto:dsrip@health.ny.gov).

Subject line: MCP Access to DSRIP Dashboards