



**Department
of Health**

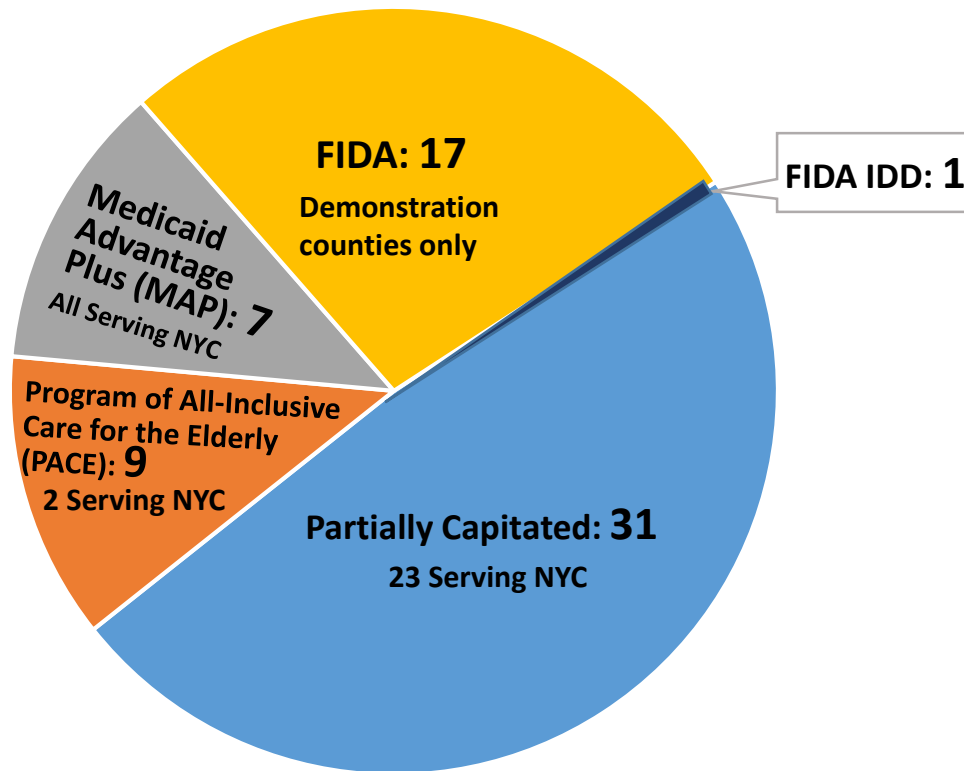
Office of
Health Insurance
Programs

Managed Long Term Care (MLTC) and Fully Integrated Duals Advantage (FIDA) Update

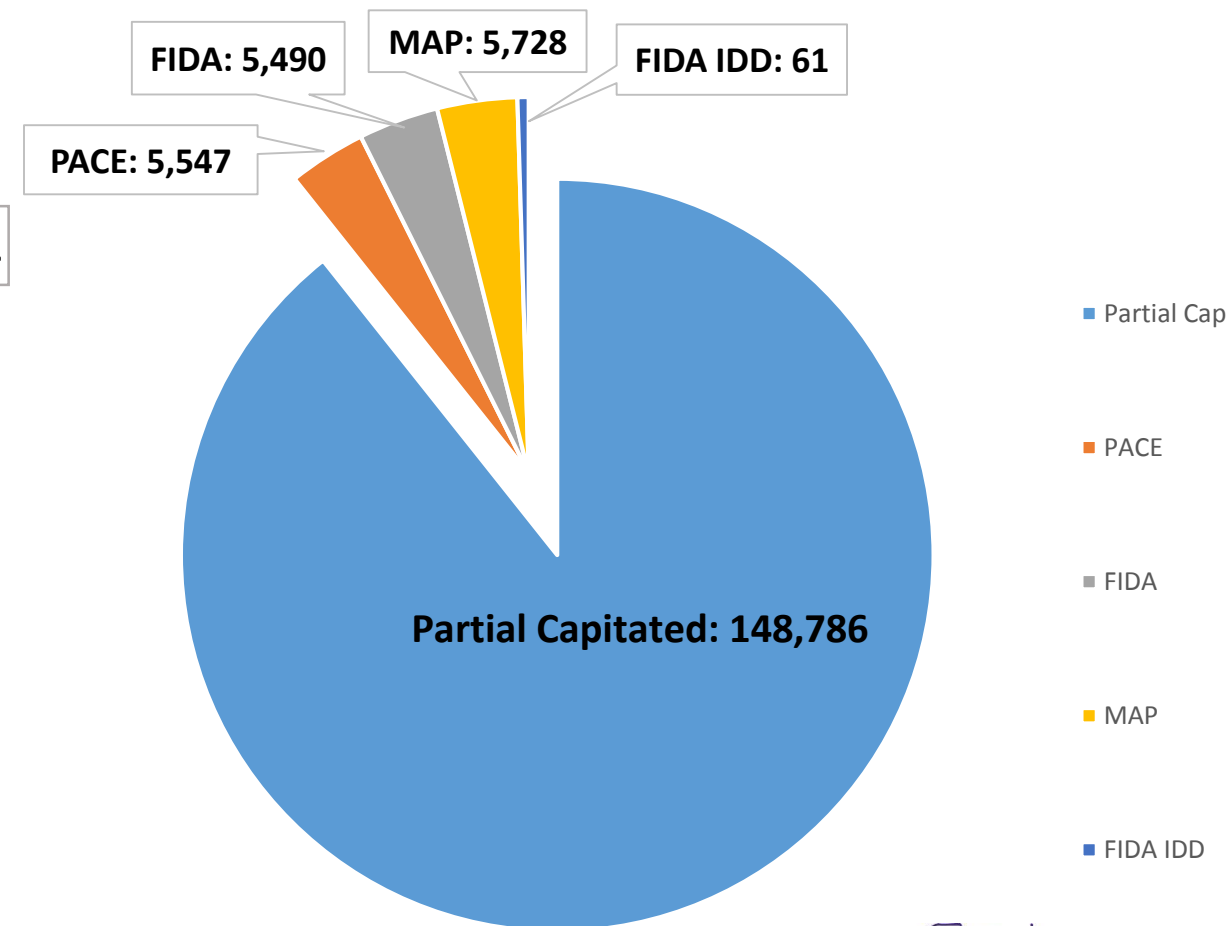
Managed Care Policy and Planning Meeting
May 12, 2016

MLTC Statewide Enrollment*

Number of Plans Statewide Actively Enrolling: **65**



Total Enrollees Statewide: **165,612**



*Based on the April 1, 2016 Partial/MAP/PACE enrollment reports and the May 1, 2016 FIDA enrollment report

Conflict-Free Evaluation and Enrollment Center (CFEEC) Activity as of May 1, 2016

- The CFEEC is operational throughout the state and evaluations have occurred in all counties.
- Average call volume is **833** per day.
- **148** nurses are on staff to handle the volume.
- **76,794** evaluations conducted to date:
 - ✓ **98%** approval rate
 - ✓ **2%** denial rate

Community First Choice Option (CFCO) Update

- DOH is moving forward with the operationalization of CFCO, which was approved on October 23, 2015, with a retro-active effective date of July 1, 2015.
- In April, Commissioners received letters informing them that New York State is participating in CFCO, which became available under the Affordable Care Act.
- CFCO incorporates enhanced personal attendant services and supports into the Medicaid State Plan for eligible individuals who need help with everyday activities due to a physical, developmental or behavioral disability.
- An Administrative Directive Memorandum (ADM) was drafted to outline the scope and procedures of CFCO services.

Community First Choice Option (CFCO) Update

- The ADM was shared with the Development & Implementation Council and contacts at OPWDD, OMH, OPCHSM, MA Eligibility, and some LDSSs last week.
- Following a comment period, the ADM will undergo further editing before a final copy is released.
- The finalized ADM will help local districts understand their roles and responsibilities with implementing CFCO, specifically how these services and supports will be accessed and authorized.
- Initiating internal discussions on bringing benefits into MLTC.

MLTC Update

- A Dear Administrator Letter (DAL) was released about guidance on licensed and unlicensed housing settings. The letter outlined differences between unlicensed and licensed options for various long-term care residences in New York State. The DAL can be found on the MRT website at:
https://www.health.ny.gov/health_care/medicaid/redesign/supportive_housing_initiatives.htm
- A letter to health plans was issued to provide guidance regarding the transition of non-dual Medicaid Managed Care (MMC) members interested in voluntarily enrolling into a Managed Long Term Care Plan (MLTCP). This letter is posted at:
http://www.health.ny.gov/health_care/medicaid/redesign/mrt90/2016-05-09_mltc_mmc_letter.htm

FIDA Update

- A new FIDA FAQ is available on the MRT 101 website:
https://www.health.ny.gov/health_care/medicaid/redesign/mrt_101.htm
- Also on MRT 101 website is a new section with success stories on the positive experiences participants have had as a result of joining FIDA.
- FIDA Plans may begin submitting U files on Monday, May 23rd.