

Managed Long Term Care Quality Indicators			
Type	Measure	Numerator	Denominator
Prevalence	Risk-adjusted percentage of members who did not have an emergency room visit in the last 90 days†	Members who did not have an emergency room visit in the last 90 days (or since last assessment if less than 90 days)	All members
Prevalence	Risk-adjusted percentage of members who did not have falls that required medical intervention in the last 90 days†	Members who did not have falls that required medical intervention in the last 90 days	All members
Prevalence	Percentage of members who managed their medications independently†	Members who managed their medications independently	All members
Prevalence	Risk-adjusted percentage of members who did not experience uncontrolled pain	Members who did not experience uncontrolled pain	All members
Prevalence	Risk-adjusted percentage of members who did not experience severe or more intense pain daily	Members who did not experience severe or excruciating pain daily or on 12 days over the last 3 days	All members
Prevalence	Risk-adjusted percentage of members who were not lonely or were not distressed	Members who were not lonely or did not experience any of the following: decline in social activities, 8 or more hours alone during the day, major life stressors, selfreported depression, or withdrawal from activities	All members
Prevalence	Percentage of members who received an influenza vaccination in the last year†	Members who received an influenza vaccine in the last year	All members
Prevalence	Percentage of members who responded that a health plan representative talked to them about appointing someone to make decisions about their health if they are unable to do so†	Members who responded that, "yes," a health plan representative talked to them about appointing someone to make decisions about their health if they are unable to do so	All members
Over-Time	Risk-adjusted percentage of members who remained stable or demonstrated improvement in ADL function	Members who remained stable or demonstrated improvement in ADL function	All members except those who did not have activity occur over the last three days for any of the three items
Over-Time	Percentage of members who remained stable or demonstrated improvement in IADL function	Members who remained stable or demonstrated improvement in IADL function	All members except those who did not have activity occur over the last three days for any of the five items
Over-Time	Risk-adjusted percentage of members who remained stable or demonstrated improvement in cognition	Members who remained stable or demonstrated improvement in cognition	All members
Over-Time	Percentage of members who remained stable or demonstrated improvement in communication	Members who remained stable or demonstrated improvement in communication	All members
Over-Time	Risk-adjusted percentage of members who remained stable or demonstrated improvement in pain intensity	Members who remained stable or demonstrated improvement in pain intensity	All members
Over-Time	Risk-adjusted percentage of members who remained stable or demonstrated improvement in mood	Members who remained stable or demonstrated improvement in mood	All members
Over-Time	Risk-adjusted percentage of members who remained stable or demonstrated improvement in NFLOC score†	Members who remained stable or demonstrated improvement in NFLOC score	All members
Over-Time	Risk-adjusted percentage of members who remained stable or demonstrated improvement in locomotion†	Members who remained stable or demonstrated improvement in moving between locations on same floor	All members except those who did not have activity occur during the last three days
Over-Time	Percentage of members who remained stable or demonstrated improvement in bathing†	Members who remained stable or demonstrated improvement in taking a full-body bath/shower	All members except those who did not have activity occur during the last three days
Over-Time	Percentage of members who remained stable or demonstrated improvement in toilet transfer†	Members who remained stable or demonstrated improvement in moving on and off the toilet or commode	All members except those who did not have activity occur over the last three days
Over-Time	Percentage of members who remained stable or demonstrated improvement in dressing upper body†	Members who remained stable or demonstrated improvement in dressing and undressing their upper body	All members except those who did not have activity occur over the last three days
Over-Time	Percentage of members who remained stable or demonstrated improvement in dressing lower body†	Members who remained stable or demonstrated improvement in dressing and undressing their lower body	All members except those who did not have activity occur over the last three
Over-Time	Percentage of members who remained stable or demonstrated improvement in toilet use†	Members who remained stable or demonstrated improvement in using the toilet room (or commode, bedpan, urinal)	All members except those who did not have activity occur over the last three days
Over-Time	Percentage of members who remained stable or demonstrated improvement in eating†	Members who remained stable or demonstrated improvement in eating and drinking (including intake of nutrition by other means)	All members except those who did not have activity occur over the last three days
Over-Time	Risk-adjusted percentage of members who remained stable or demonstrated improvement in urinary continence†	Members who remained stable or demonstrated improvement in urinary continence	All members except those who did not have urine output from bladder over the last three days on previous or most recent assessment
Over-Time	Risk-adjusted percentage of members who remained stable or demonstrated improvement in shortness of breath†	Members who remained stable or demonstrated improvement in shortness of breath	All members
Over-Time	Risk-adjusted percentage of members who remained stable or demonstrated improvement in managing medications†	Members who remained stable or demonstrated improvement in managing medications	All members
* Continuous enrollment of six months in the same health plan will apply to all measures.			
† New York created.			