



Department
of Health

Medicaid Managed Care Program Update

Monthly Managed Care Policy and Planning Meeting

February 9, 2023

Topics

- Member Enrollment Statistics
- Provider Enrollment Statistics
- Bureau of Managed Care Fiscal Oversight Updates
- Social Adult Day Care Compliance Verification HCBS Final Rule
- New York Independent Assessor Updates
- Medicaid Eligibility Renewals



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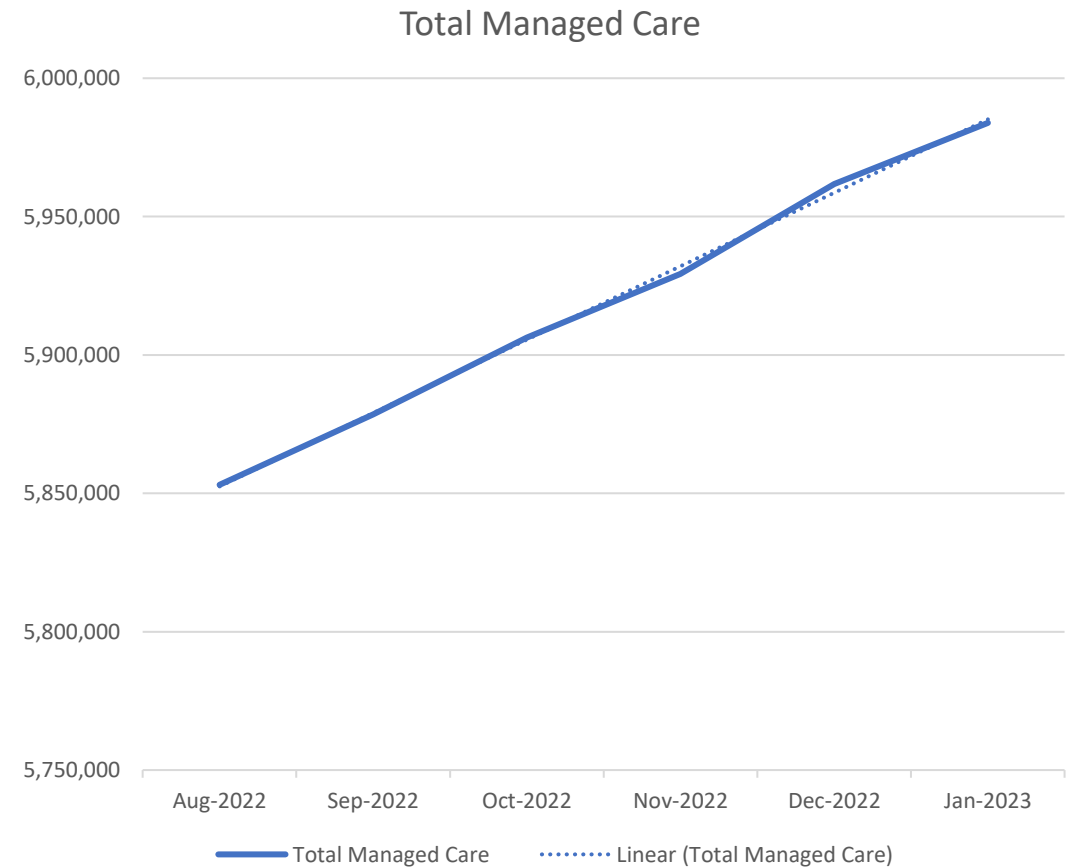
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Member Enrollment Statistics

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Total Medicaid Managed Care Enrollment

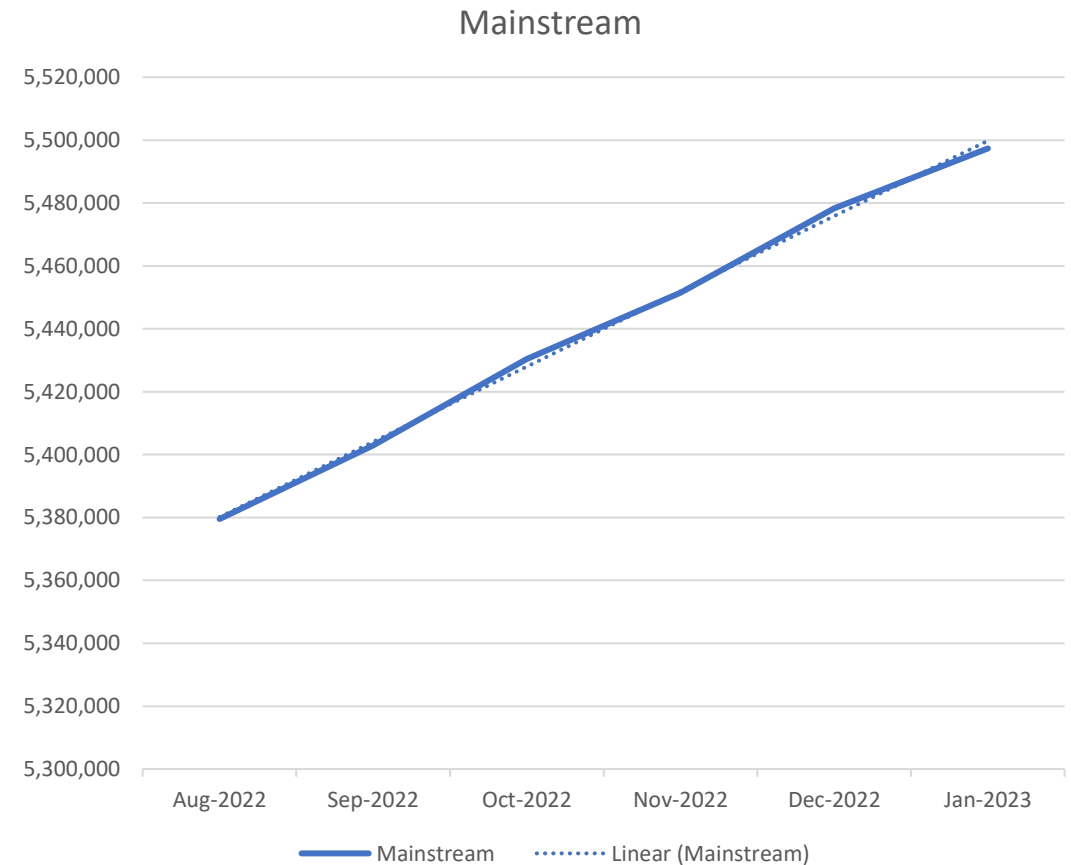
Months	Total Medicaid Managed Care
Aug-2022	5,853,108
Sep-2022	5,878,519
Oct-2022	5,906,264
Nov-2022	5,929,288
Dec-2022	5,961,782
Jan-2023	5,983,864



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Mainstream Enrollment

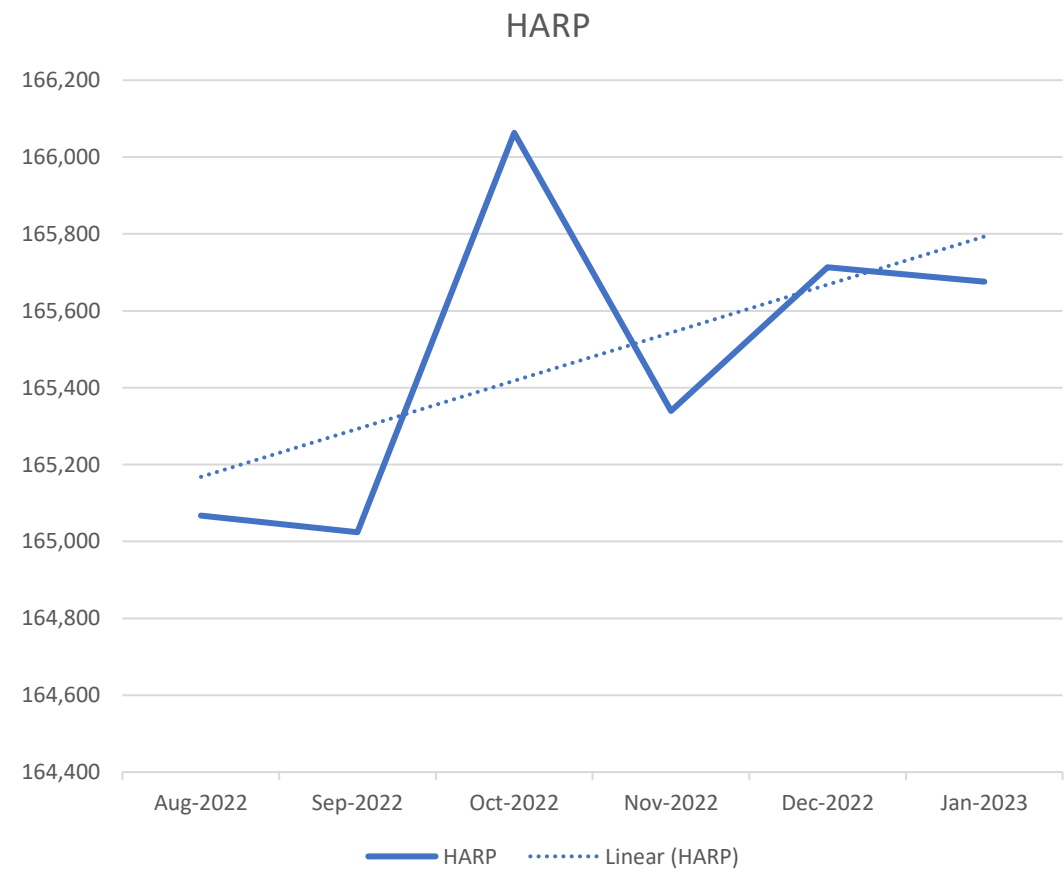
Months	Mainstream
Aug-2022	5,379,534
Sep-2022	5,402,932
Oct-2022	5,430,422
Nov-2022	5,451,468
Dec-2022	5,478,292
Jan-2023	5,497,329



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HARP Enrollment

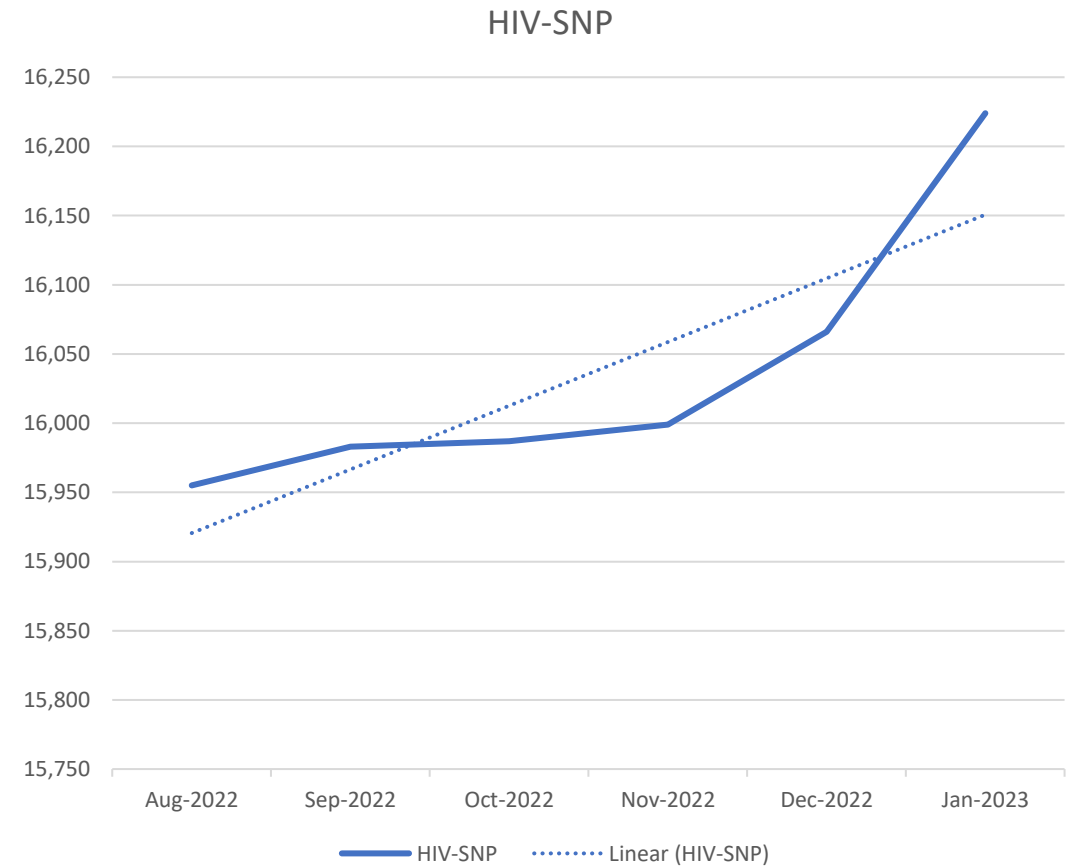
Months	HARP
Aug-2022	165,067
Sep-2022	165,024
Oct-2022	166,063
Nov-2022	165,340
Dec-2022	165,713
Jan-2023	165,676



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HIV-SNP Enrollment

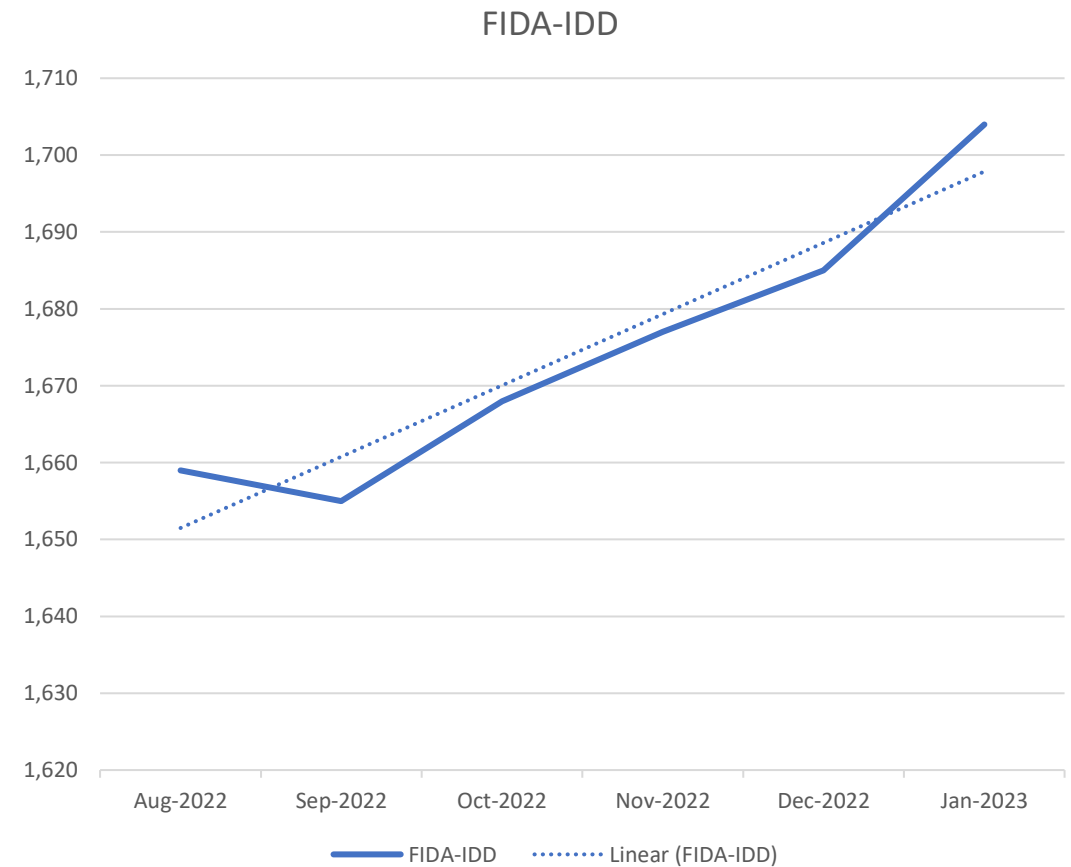
Months	HIV-SNP
Aug-2022	15,955
Sep-2022	15,983
Oct-2022	15,987
Nov-2022	15,999
Dec-2022	16,066
Jan-2023	16,224



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FIDA-IDD Enrollment

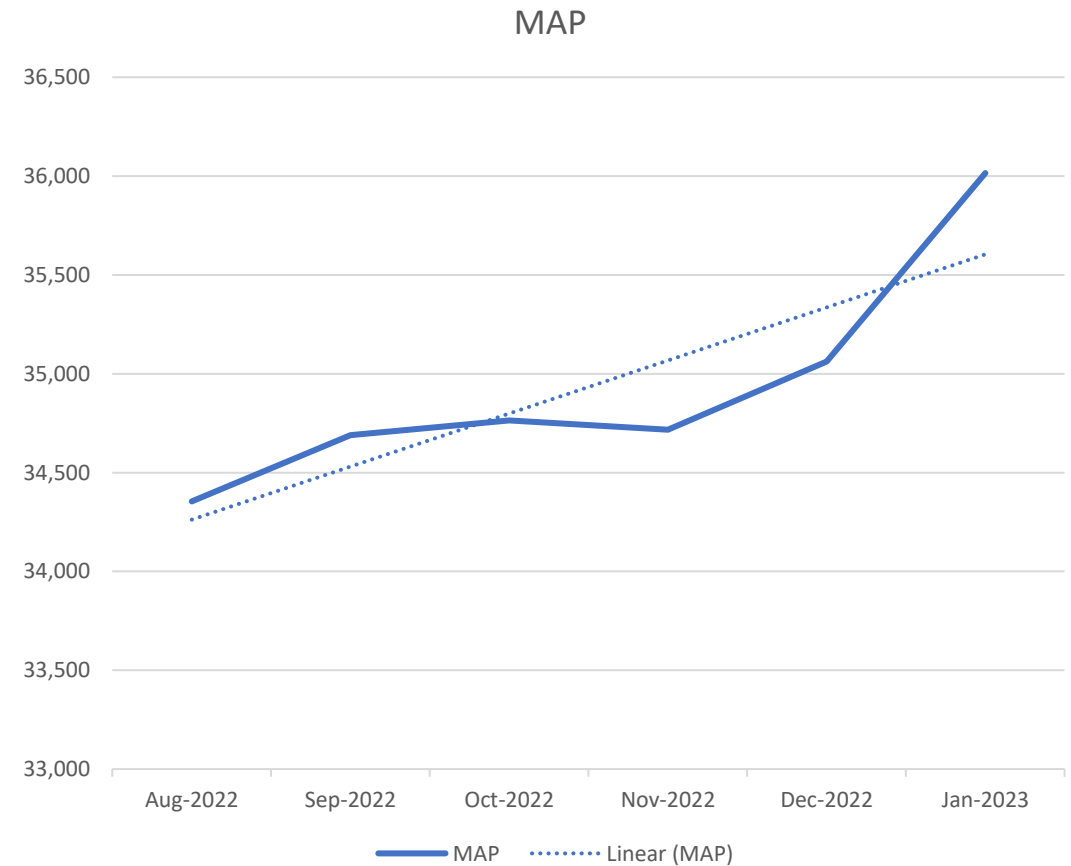
Months	FIDA-IDD
Aug-2022	1,659
Sep-2022	1,655
Oct-2022	1,668
Nov-2022	1,677
Dec-2022	1,685
Jan-2023	1,704



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MAP Enrollment

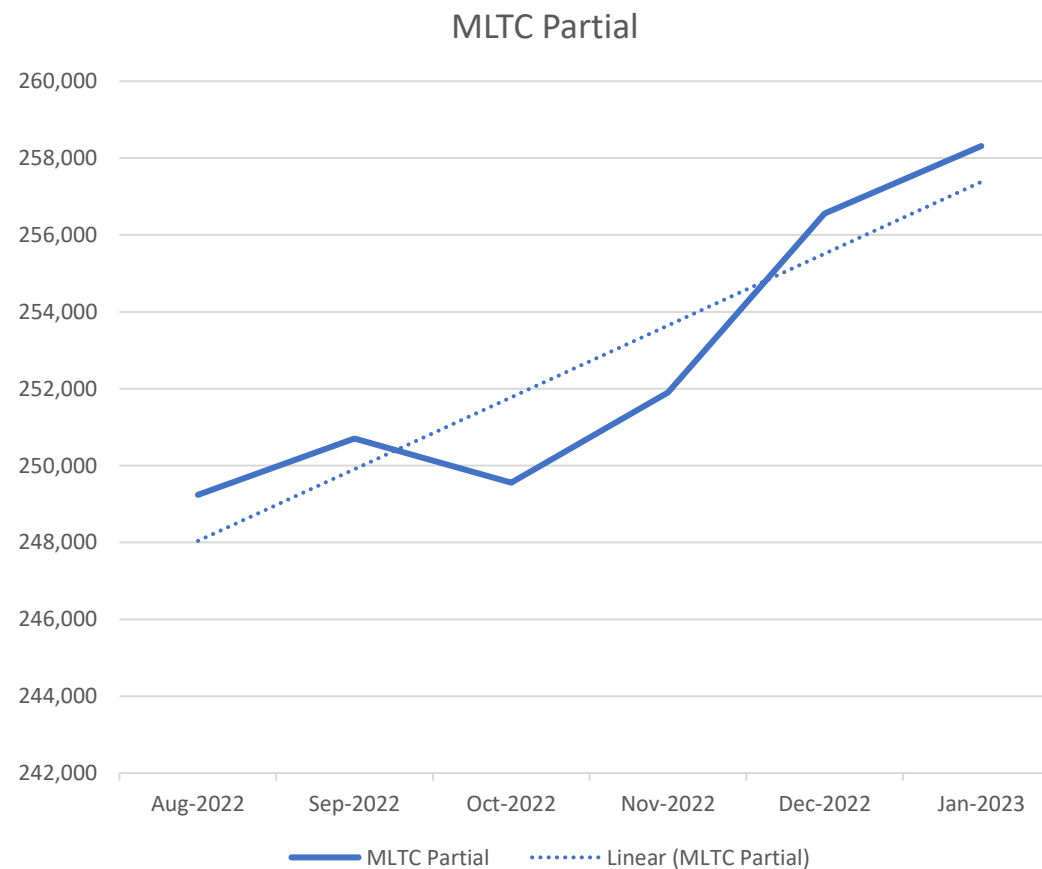
Months	MAP
Aug-2022	34,355
Sep-2022	34,689
Oct-2022	34,764
Nov-2022	34,717
Dec-2022	35,061
Jan-2023	36,015



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MLTC Partial Enrollment

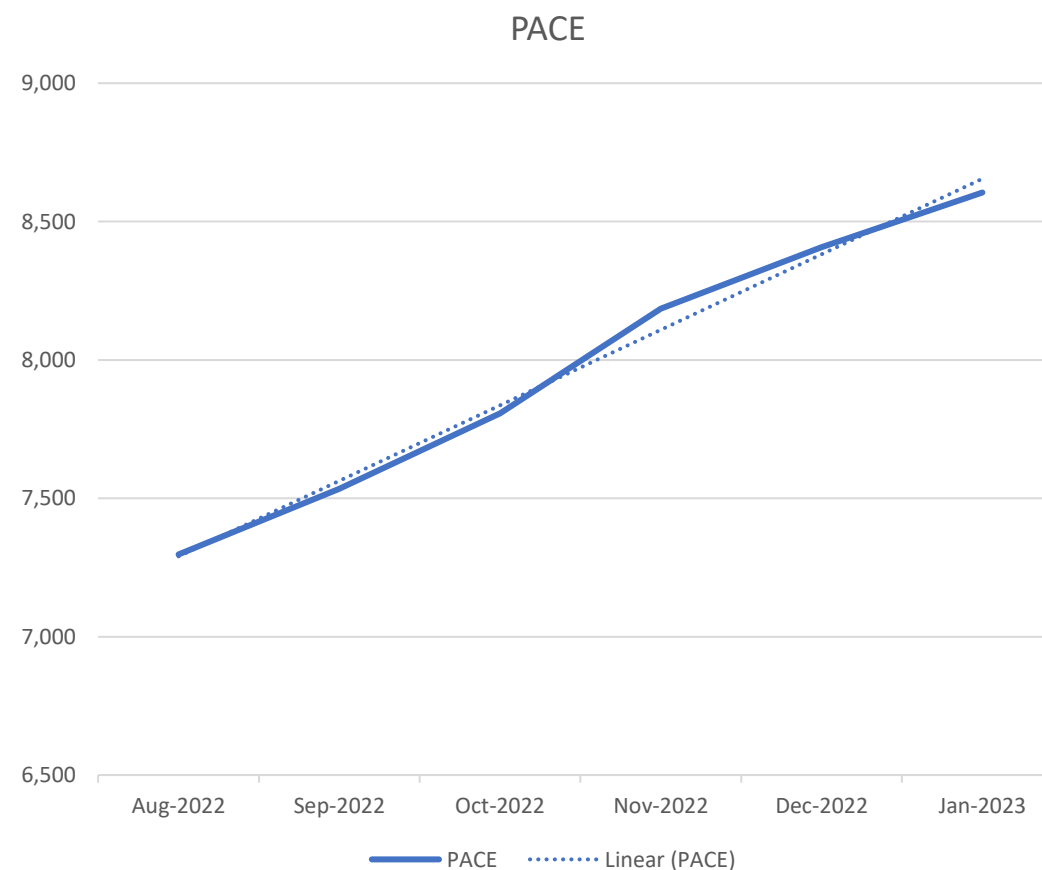
Months	MLTC Partial
Aug-2022	249,240
Sep-2022	250,702
Oct-2022	249,553
Nov-2022	251,901
Dec-2022	256,557
Jan-2023	258,311



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PACE Enrollment

Months	PACE
Aug-2022	7,298
Sep-2022	7,534
Oct-2022	7,807
Nov-2022	8,186
Dec-2022	8,408
Jan-2023	8,605



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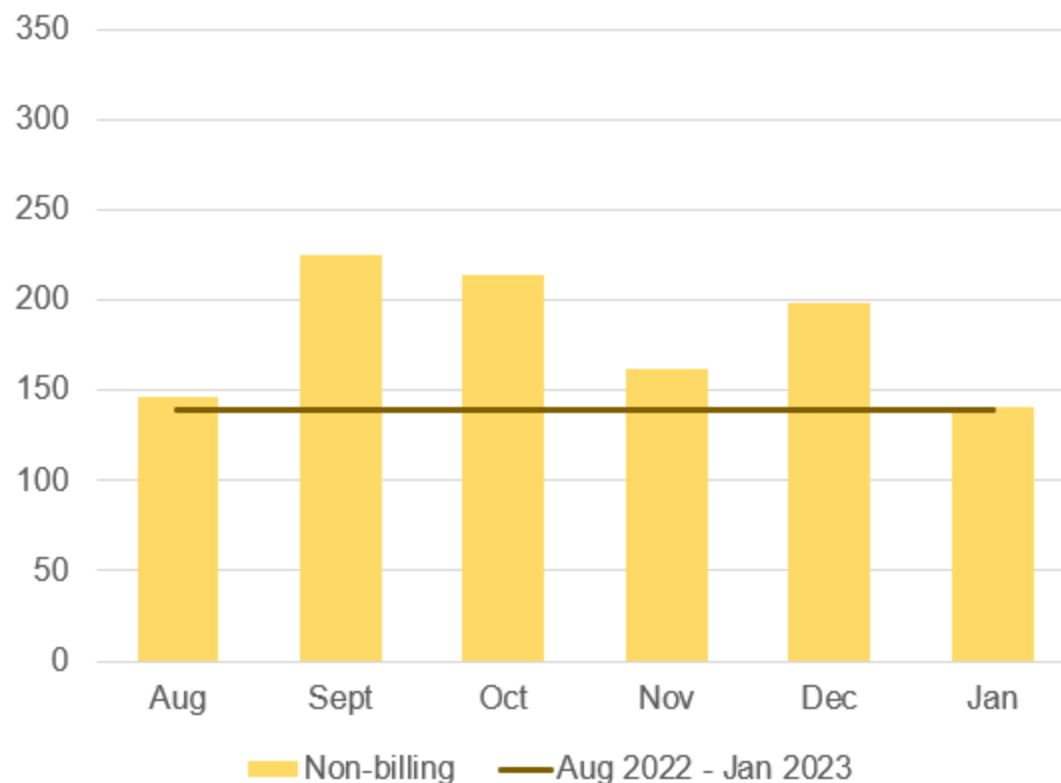
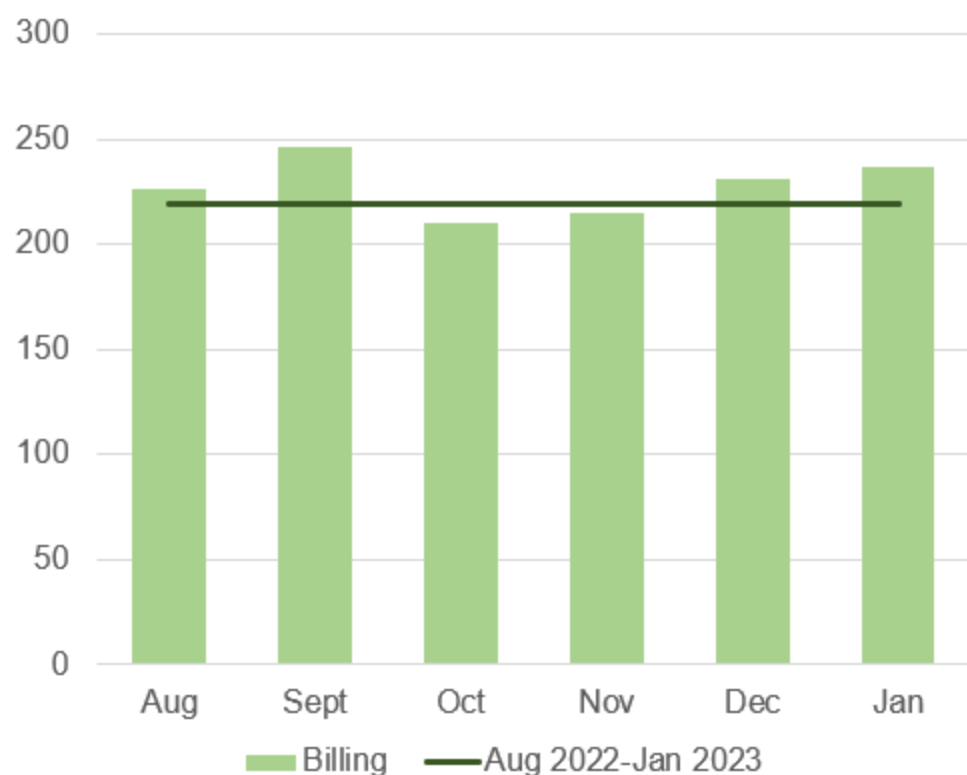
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Provider Enrollment Statistics

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Provider Enrollment Update

Average Number of New Applications Received Weekly



(1) Four month average prior to commencement of Section 5005(b)(2)

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Fiscal Oversight Updates

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Bureau of Managed Care Fiscal Oversight Updates

Upcoming Reporting Due Dates

- Medicaid MLR Report for SFY 2021-2022 (4/1/2021-3/31/2022) is due March 24, 2023.
- Cost Reports (MMCOR, SNPOR, EPPOR, MLTCCR, MAPOR, PACEOR, FIDAOR) for Annual 2022 (1/1/2022-12/31/2022) are due April 3, 2023.

❖ Please note: Audited Financial Statements for 2022 are due April 3, 2023 and the 3/31/2023 Escrow Statements are due May 1, 2023.

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Bureau of Managed Care Fiscal Oversight Updates (cont.)

Reports in Review

- Medicaid MLR Report for SFY 2020-2021 (4/1/2020-3/31/2021) and are being reviewed.
- Value Based Payment Tracking Report (VBPTR) for the 3rd Quarter of SFY 2022-2023 (4/1/2022-12/31/2022) were due January 31, 2023 and are being reviewed.

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MLTC Social Adult Day Care Compliance Verification HCBS Final Rule

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MLTC SADC HCBS Final Rule Compliance Verification Efforts

Updates

- **QA Reviews:** DOH is continuing to verify Social Adult Day Care (SADC) site compliance with the Home and Community Based Services (HCBS) Settings Final Rule. (*Goal Completion Date - June 2023*)
- **Findings Notifications:** As reviews are finalized, notifications are continuing to be sent to MLTC plans contracted with the SADC site.

Reminders

- **Remediation Plans:** ASAP, please complete and return any outstanding Remediation Plans to DOH.
- **Requests for Additional Information (RFAs):** Please continue to be responsive, providing the additional information and/or documentation requested of your MLTC plan. This information is necessary to complete the QA Reviews DOH is conducting.
- **Self-Assessments:** All outstanding self-assessments should have been already sent to DOH and approved for review. If your MLTC plan has any outstanding, please continue to make any necessary updates and return them immediately to DOH.

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New York Independent Assessor Updates

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NYIA Updates

- In December, NYIA received 8,850 requests for Initial Assessments.

The enrollment status of the requestors was:

- Mainstream: 36%
- HARP: 8%
- SNP: <1%
- FFS: 56%

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NYIA Updates

December Call Volume: 40,274 incoming calls

- Abandonment rate <2%, ASA < 1min

December Outcome notices mailed: 8,713

- Medical Condition not stable: 9

December Clinical variance requests: 61

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Medicaid Eligibility Renewals: Unwind of Continuous Coverage Requirement

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Unwind of Continuous Coverage Requirement

The federal Consolidated Appropriations Act of 2023 ends the Medicaid continuous coverage requirement that has been in place since March 2020. Medicaid eligibility systems and processes are being readied for restarting Medicaid redeterminations, and returning to pre-pandemic regular Medicaid program rules and operations (the “Unwind”).

Medicaid Renewals: Unwind Schedule

Per guidance from the Centers for Medicare & Medicaid Services (CMS), the New York State Department of Health (NYSDOH) is restarting the process of Medicaid renewals. The renewal process will take up to 14 months to complete and will begin and continue monthly as following:

- ☐ HRA will begin sending notices at the end of March 2023 for June 30, 2023 end dates.
- ☐ Upstate districts will begin sending notices in April 2023 for June 30, 2023 end dates.
- ☐ NYSoH will begin sending notices in May 2023 for June 30, 2023 end dates.
- ☐ Approximately one-twelfth (1/12) of the caseload will be subject to renewal each month.

Unwind of Continuous Coverage Requirement

Medicaid Renewals: Managed Care Organizations assisting their members during Unwind

- ❑ Checking member recertification dates on NYSDOH issued enrollment data
- ❑ Obtaining approval from NYSDOH for updated member material
- ❑ Initiating member renewal reminder communication aligning with renewal mailing schedule
- ❑ Ensuring care managers have access to recertification dates and have information on Unwind to discuss with members in care management
- ❑ Highlighting to members that the Medicaid renewal process is restarting and member action is required to maintain Medicaid coverage, including updating contract information and responding to renewal notices
- ❑ Updating MCO web pages, portals, voice response systems and staff and provider training modules
- ❑ Utilizing the Communications Toolkit to develop content to update websites & social media channels where applicable: <https://info.nystateofhealth.ny.gov/PHE-tool-kit>

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